

- Please mute your microphone
- Please turn on your camera (webcam)
- We will start at 11:02am



## Central Coast Council water price review - Information Webinar

26 August 2021



## Acknowledgement of Country and introduction

# Agenda

- 11:00am – 11:05am

01 Acknowledgement of Country and introduction

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- 11:05am – 11:15am

02 IPART's water pricing review process

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- 11:15am – 11:55am

03 Question and answer session

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- 11:55am – 12:00pm

04 Closing remarks

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# Water pricing review process for Central Coast Council

## Our role and objectives

- We set **maximum prices** for water, wastewater and stormwater services for the Central Coast Council\*
- Central Coast Council is the **only council** we set maximum water prices for
- To set prices, we apply a **standard water review process**
- Water price review process is **different** to our **special variations process**

\* We set maximum prices for water, wastewater, stormwater and other related services supplied by Central Coast Council in its capacity as a water supply authority. We also set prices for trade waste services and other related miscellaneous customer services (e.g. standpipe hire).

## Our role and objectives

We aim to promote the long-term interests of customers

Ensure decisions based on best available information

Create incentives for council to be efficient & customer-focused

**IPART's water price review process helps us to...**

Be open, transparent & engaged with community

Meet legislative obligations, and consider matters under the IPART Act

# Our water price review process

Our review of Central Coast Council water prices will run from September 2021, to May 2022 and will involve:



Public  
consultation  
process



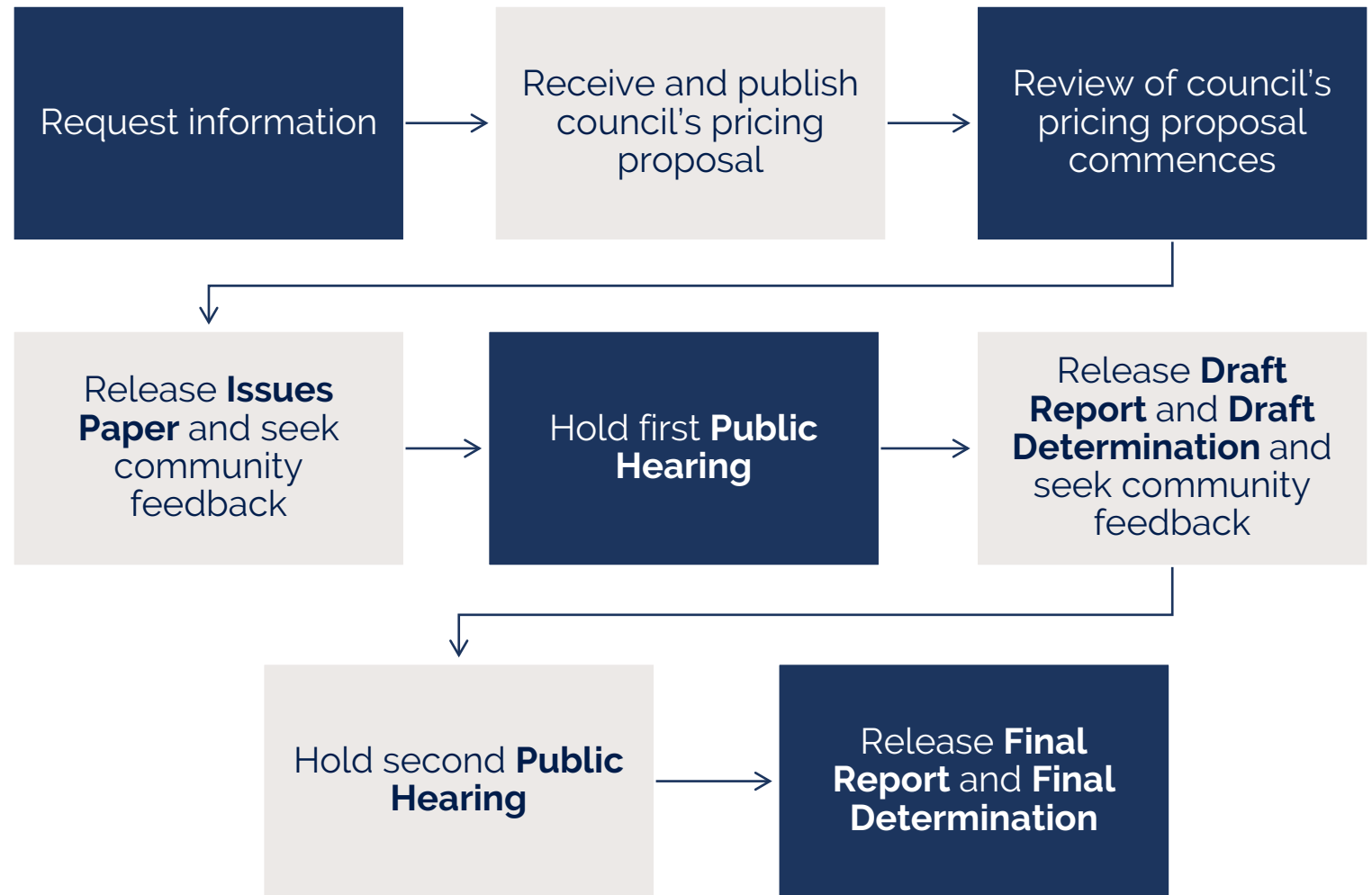
Review of  
council's  
costs



Analysis,  
considerations  
and decisions  
made by the  
Tribunal

# Our water price review process

We will **engage the community at various stages** of the review





# Our process allows for informed decision-making

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- Provide multiple opportunities to **consult with community**
  - Seeking submissions
  - 2 public hearings
- **Engage with council** to ensure we have the **best information to make decisions**
  - Collect and verify data received
  - Provide guidance on process, technical issues and information requirements
- **Standard process** to engage with the community and council/utilities we regulate

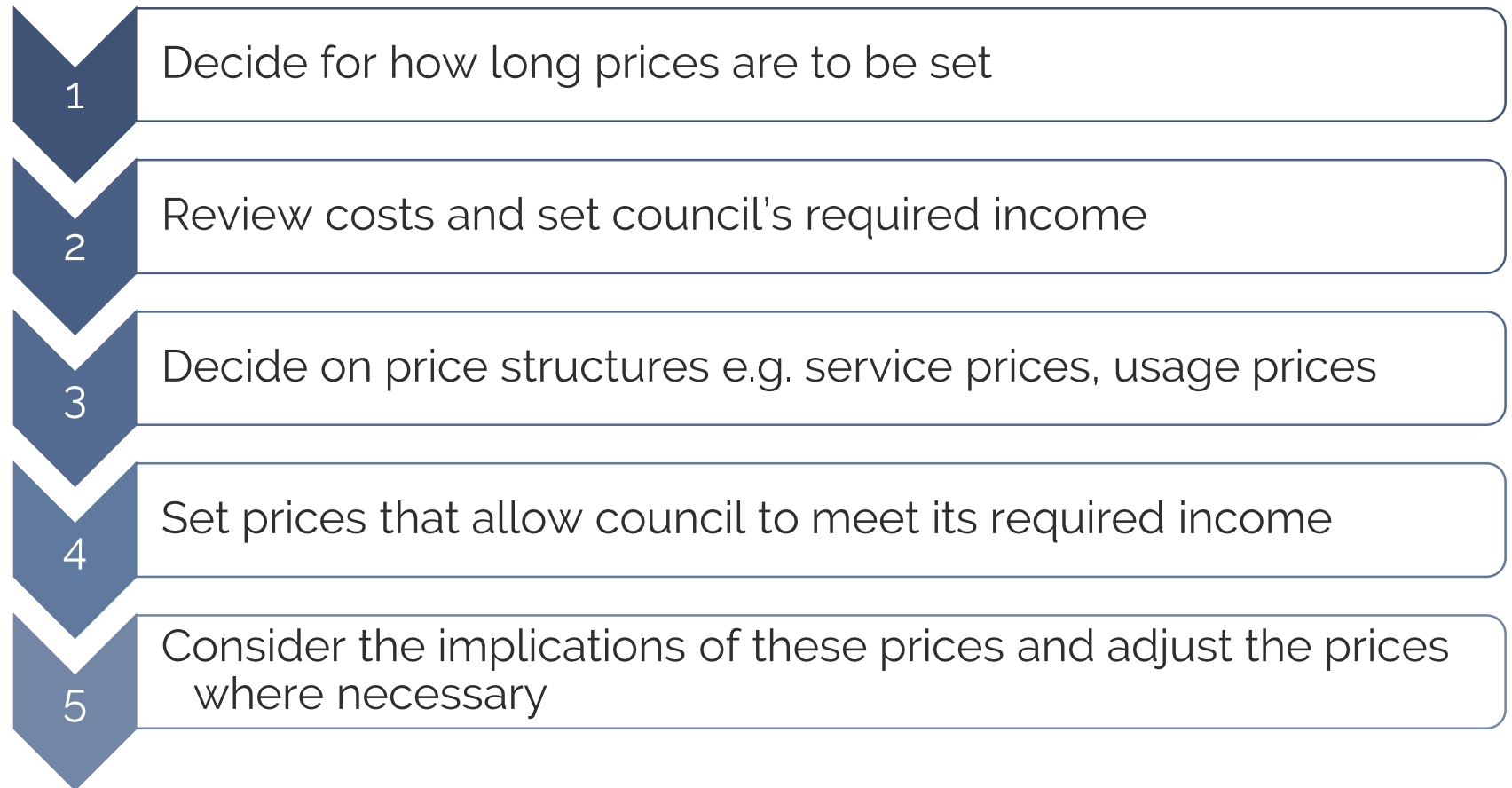
# Our process allows for informed decision-making

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- **Engage with consultants** for advice
  - Council's costs
  - Required income
- Consultants work for, take direction and report to IPART
- Our engagement with **community, council and consultants** helps us to determine prices

# Our water price review process

Our review of the council's prices will include the key steps and decisions:



# Key considerations

Our goal is to ensure customers **pay the right amount**

We aim to ensure we **set prices** that are **fair and reasonable**



What the costs should be



Customer affordability



Service standards



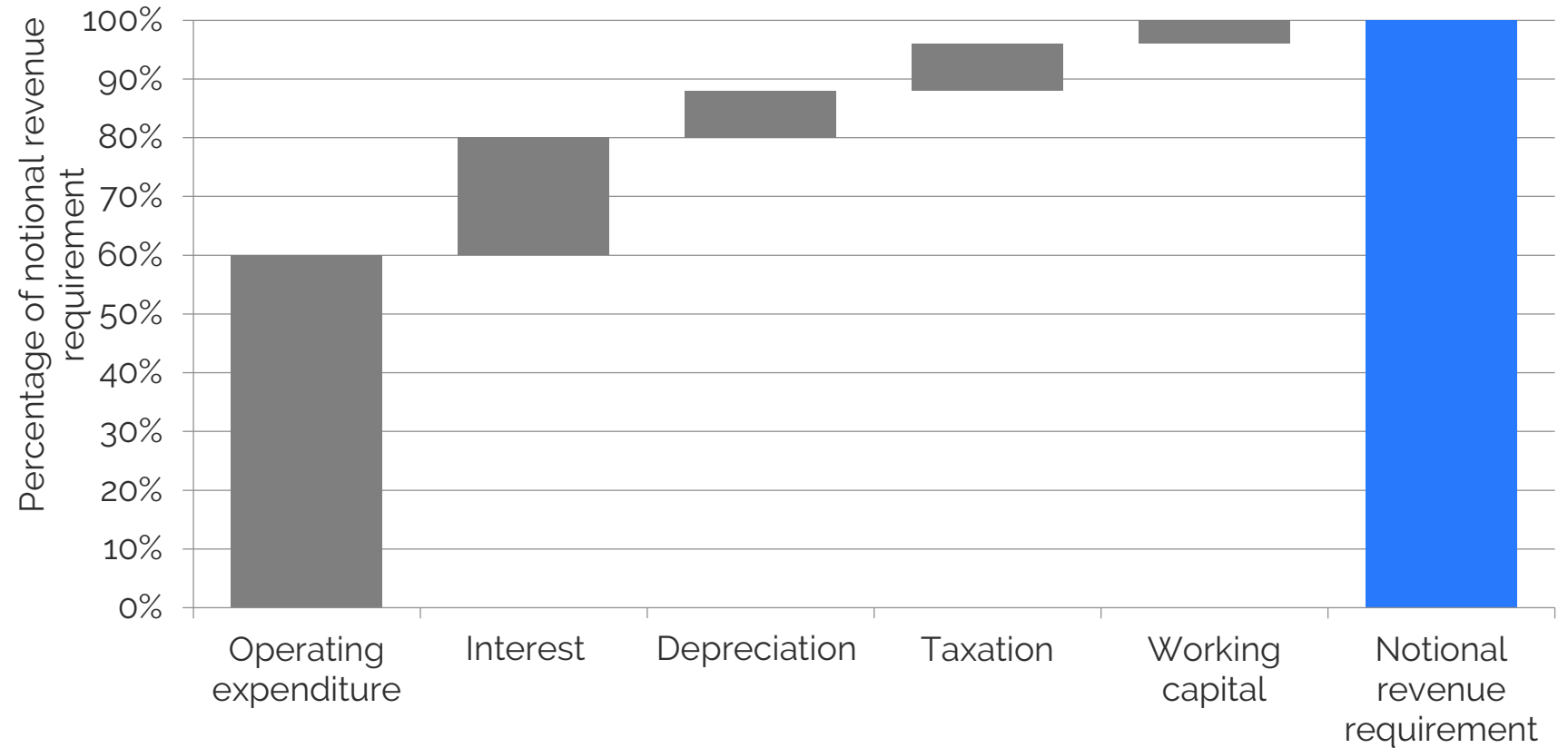
Climate change and environment



Council's business systems

# Our water price review process

We use a **'building block'** approach to determine the efficient costs of service delivery



We will determine prices based on the efficient costs, or "notional revenue requirement"

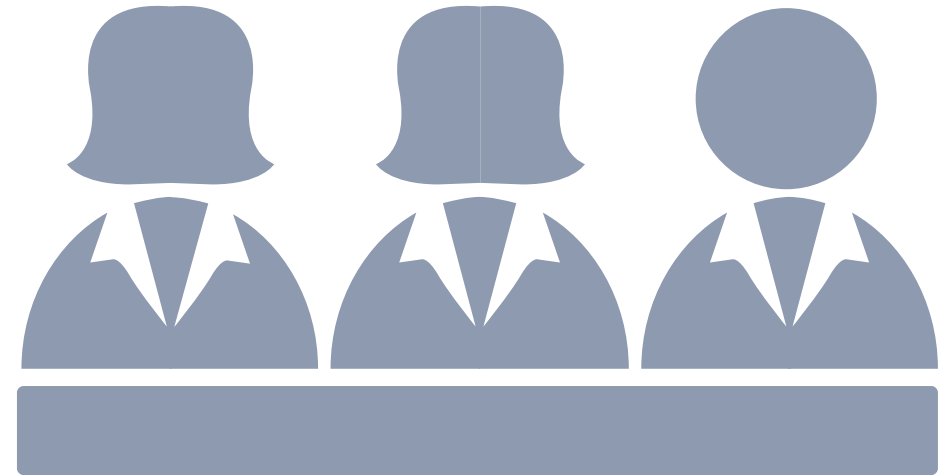
# Our water price review is separate to special variations processes

	Water price review	Special Variations
<b>Considerations</b>	Water, wastewater and stormwater services	Council's 'general income' including most of its activities ( <b>excludes</b> water, wastewater and stormwater)
<b>Community submissions</b>	Yes	Yes
<b>Public Hearings</b>	Yes	No
<b>Draft Report</b>	Yes	No
<b>Information requests</b>	Yes	Yes
<b>Timeframe</b>	8 months	3 months

# Timeline for the CCC water price review



# Questions







Closing remarks

## Contact us

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### **Visit our website**

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<https://www.ipart.nsw.gov.au/Home/Industries/Water/Reviews/Metro-Pricing/Prices-for-Central-Coast-Council-from-1-July-2022>