

- Please mute your microphone
- Please turn on your camera (webcam)
- We will start at 12:02pm



IPART Independent
Pricing and Regulatory
Tribunal | NSW

Central Coast Council water price review - Information Webinar

24 August 2021



Acknowledgement of Country and introduction

Agenda

- 12:00pm – 12:05pm

01 Acknowledgement of Country and introduction

- 12:05pm – 12:15pm

02 IPART's water pricing review process

- 12:15pm – 12:55pm

03 Question and answer session

- 12:55pm – 1:00pm

04 Closing remarks



Water pricing review process for Central Coast Council

Our role and objectives

- We set **maximum prices** for water, wastewater and stormwater services for the Central Coast Council*
- Central Coast Council is the **only council** we set maximum water prices for
- To set prices, we apply a **standard water review process**
- Water price review process is **different** to our **special variations process**

* We set maximum prices for water, wastewater, stormwater and other related services supplied by Central Coast Council in its capacity as a water supply authority. We also set prices for trade waste services and other related miscellaneous customer services (e.g. standpipe hire).

Our role and objectives

We aim to promote the long-term interests of customers

Ensure decisions based on best available information

Create incentives for council to be efficient & customer-focused

IPART's water price review process helps us to...

Be open, transparent & engaged with community

Meet legislative obligations, and consider matters under the IPART Act

Our water price review process

Our review of Central Coast Council water prices will run from September 2021, to May 2022 and will involve:



Public
consultation
process



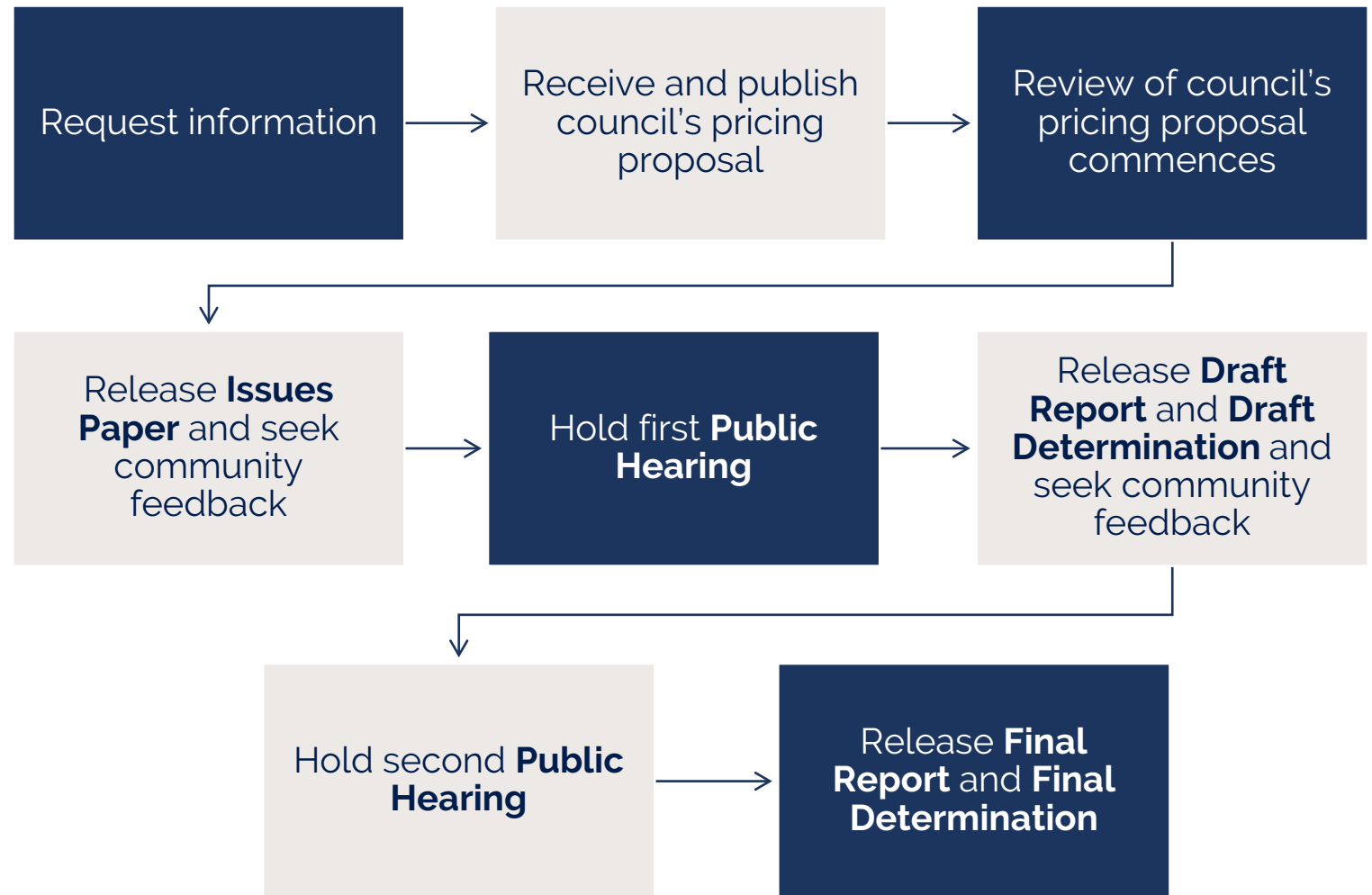
Review of
council's
costs



Analysis,
considerations
and decisions
made by the
Tribunal

Our water price review process

We will **engage the community at various stages** of the review



Our process allows for informed decision-making

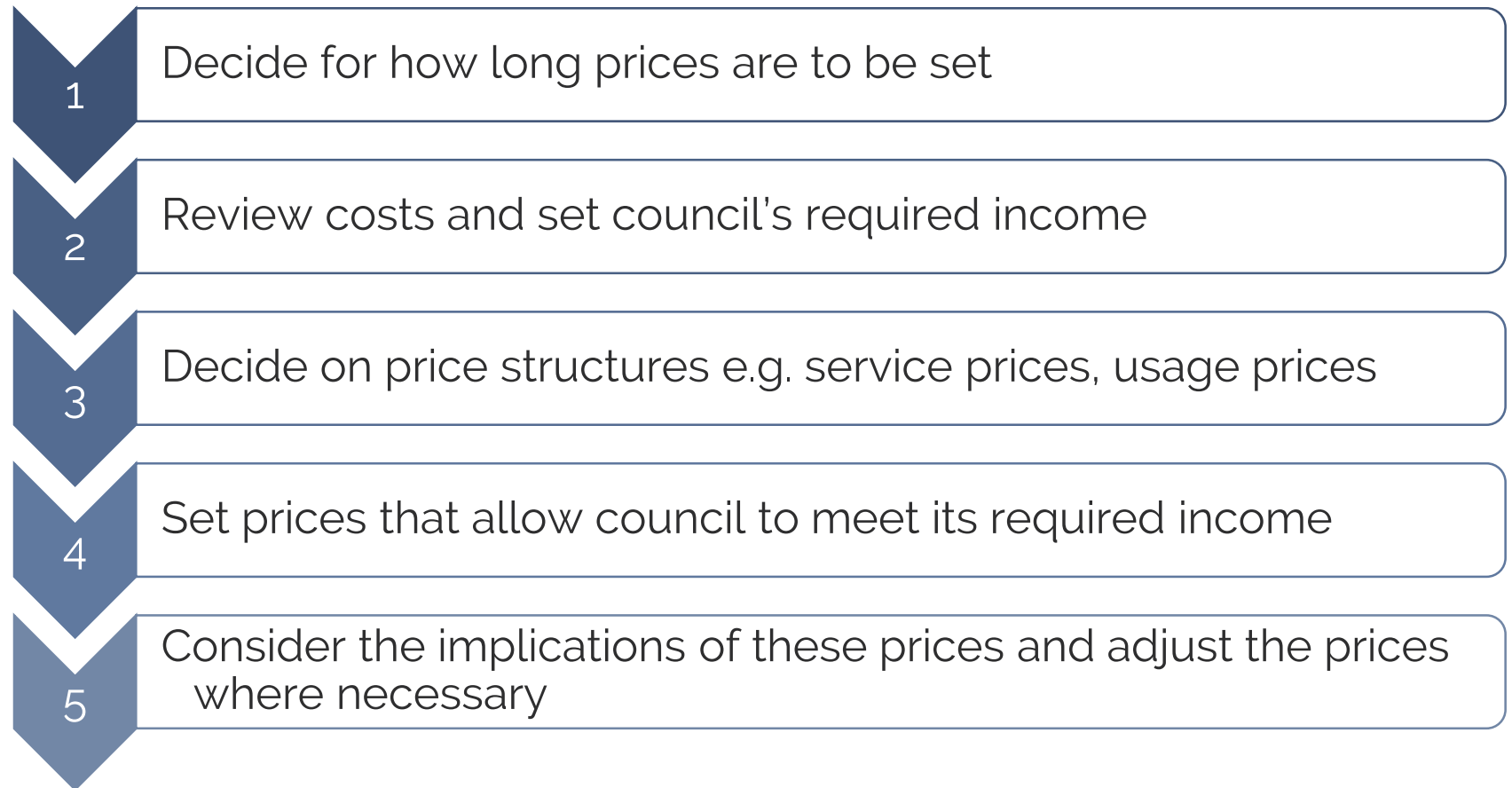
- Provide multiple opportunities to **consult with community**
 - Seeking submissions
 - 2 public hearings
- **Engage with council** to ensure we have the **best information to make decisions**
 - Collect and verify data received
 - Provide guidance on process, technical issues and information requirements
- **Standard process** to engage with the community and council/utilities we regulate

Our process allows for informed decision-making

- **Engage with consultants** for advice
 - Council's costs
 - Required income
- Consultants work for, take direction and report to IPART
- Our engagement with **community, council and consultants** helps us to determine prices

Our water price review process

Our review of the council's prices will include the key steps and decisions:



Key considerations

Our goal is to ensure **you pay the right amount**

We aim to ensure we **set prices** that are **fair and reasonable**



What the costs should be



Customer affordability



Service standards



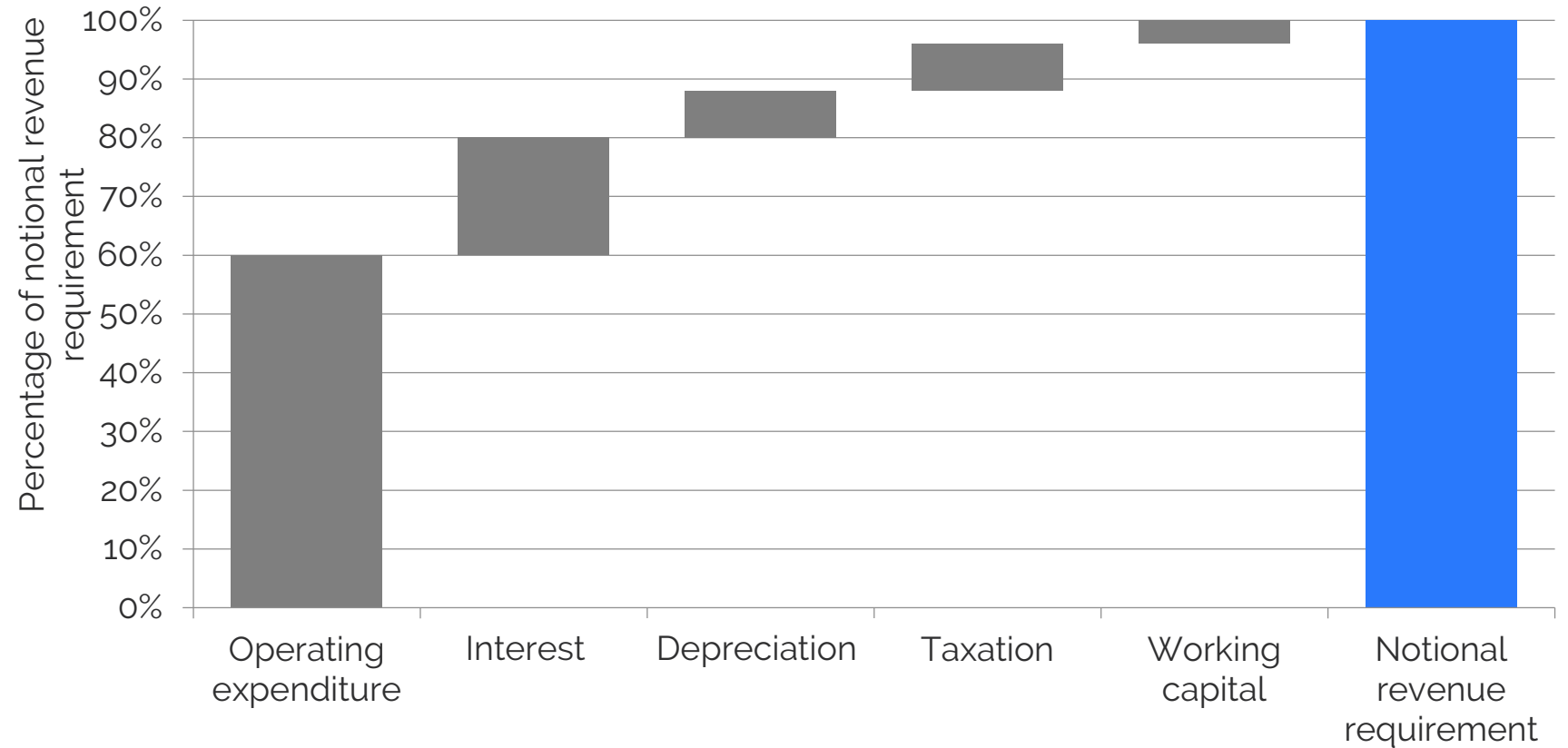
Climate change and environment



Council's business systems

Our water price review process

We use a **'building block'** approach to determine the efficient costs of service delivery



We will determine prices based on the efficient costs, or "notional revenue requirement"

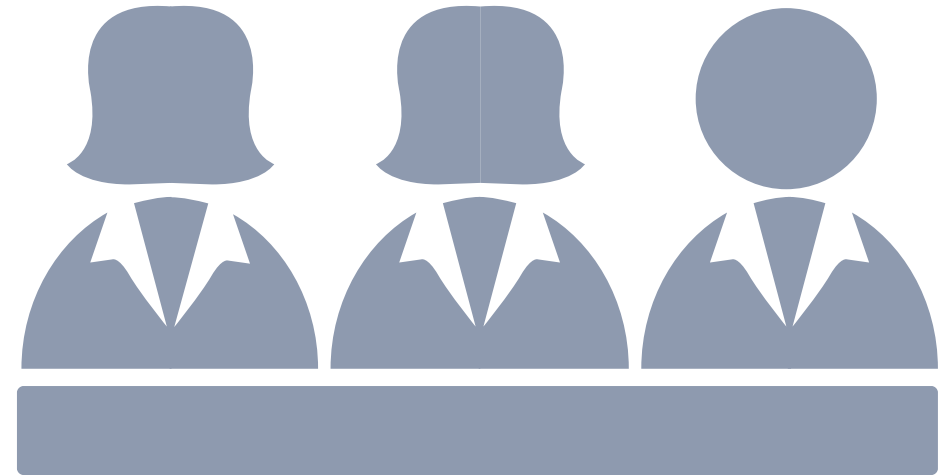
Our water price review is separate to special variations processes

	Water price review	Special Variations
Considerations	Water, wastewater and stormwater services	Council's 'general income' including most of its activities (excludes water, wastewater and stormwater)
Community submissions	Yes	Yes
Public Hearings	Yes	No
Draft Report	Yes	No
Information requests	Yes	Yes
Timeframe	8 months	3 months

Timeline for the CCC water price review



Questions





Closing remarks

Contact us

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Visit our website

<https://www.ipart.nsw.gov.au/Home/Industries/Water/Reviews/Metro-Pricing/Prices-for-Central-Coast-Council-from-1-July-2022>