

Special Rate Variation

Q1 Where do you live?

Answered: 16 Skipped: 0



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Fairy Hill

Gibberagee

Greenridge

Hogarth
Range

Irv ington

Kippenduff

Leeville

McKees Hill

Mongogarie

Mount Marsh

Myrtle Creek

Naughtons
Gap

New Italy

North Casino

Piora

Rappville

Rileys Hill

Shannon
Brook

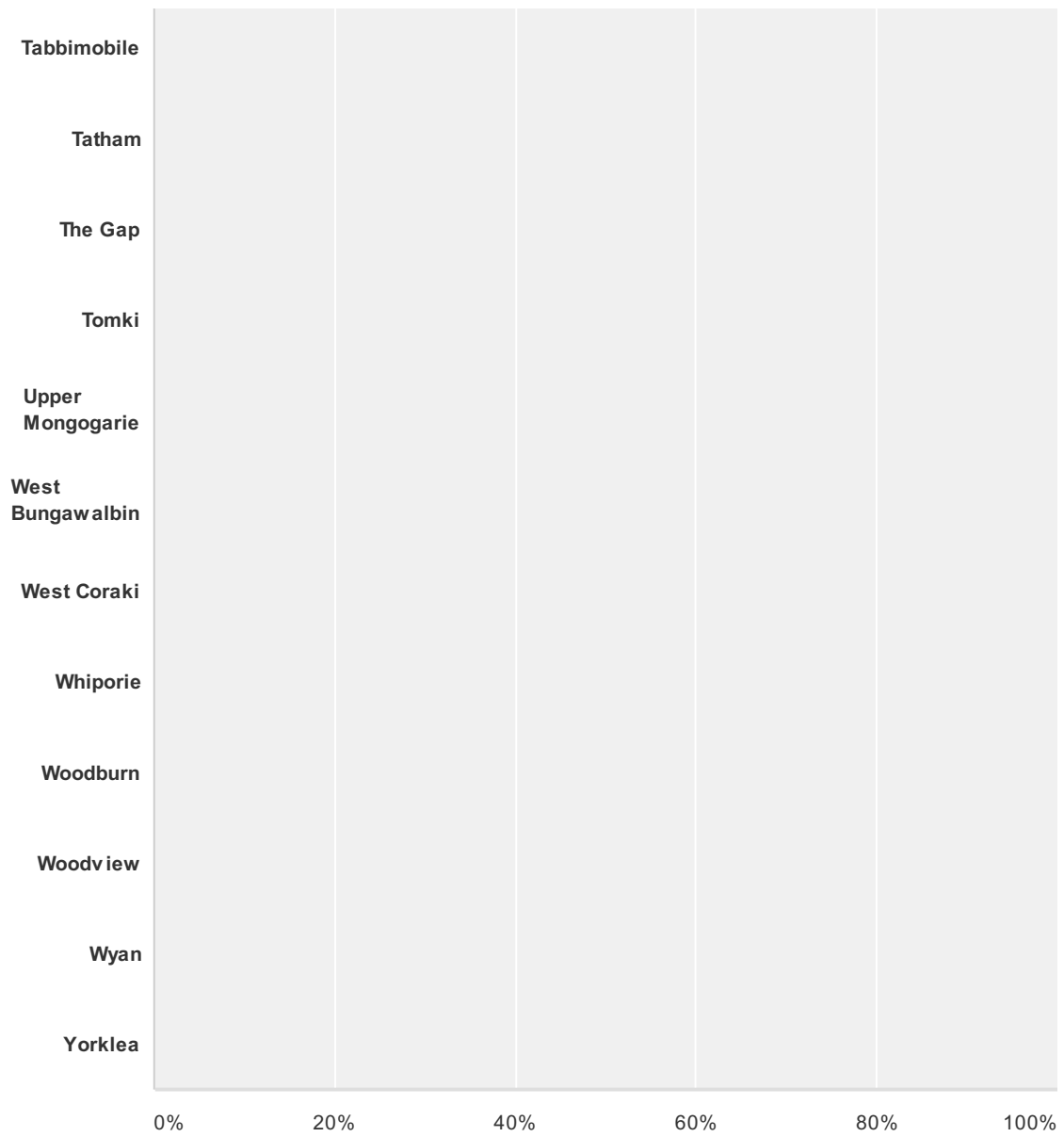
Six Mile
Swamp

Spring Grov e

Stratheden

Swan Bay

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Answer Choices	Responses
Backmede	0% 0
Banyabba	0% 0
Bentley	0% 0
Bora Ridge	6.25% 1
Broadwater	0% 0
Bungawalbin	0% 0
Busbys Flat	0% 0
Camira	0% 0
Casino	25% 4
Clearfield	0% 0
Clovass	0% 0
Codrington	0% 0
Coombell	0% 0

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Coraki	6.25%	1
Dobies Bight	0%	0
Doonbah	0%	0
East Coraki	0%	0
Ellangowan	0%	0
Esk	0%	0
Evans Head	62.50%	10
Fairy Hill	0%	0
Gibberagee	0%	0
Greenridge	0%	0
Hogarth Range	0%	0
Irvington	0%	0
Kippenduff	0%	0
Leeville	0%	0
McKees Hill	0%	0
Mongogarrie	0%	0
Mount Marsh	0%	0
Myrtle Creek	0%	0
Naughtons Gap	0%	0
New Italy	0%	0
North Casino	0%	0
Piora	0%	0
Rappville	0%	0
Rileys Hill	0%	0
Shannon Brook	0%	0
Six Mile Swamp	0%	0
Spring Grove	0%	0
Stratheden	0%	0
Swan Bay	0%	0
Tabbimobile	0%	0
Tatham	0%	0
The Gap	0%	0
Tomki	0%	0
Upper Mongogarrie	0%	0
West Bungawalbin	0%	0
West Coraki	0%	0

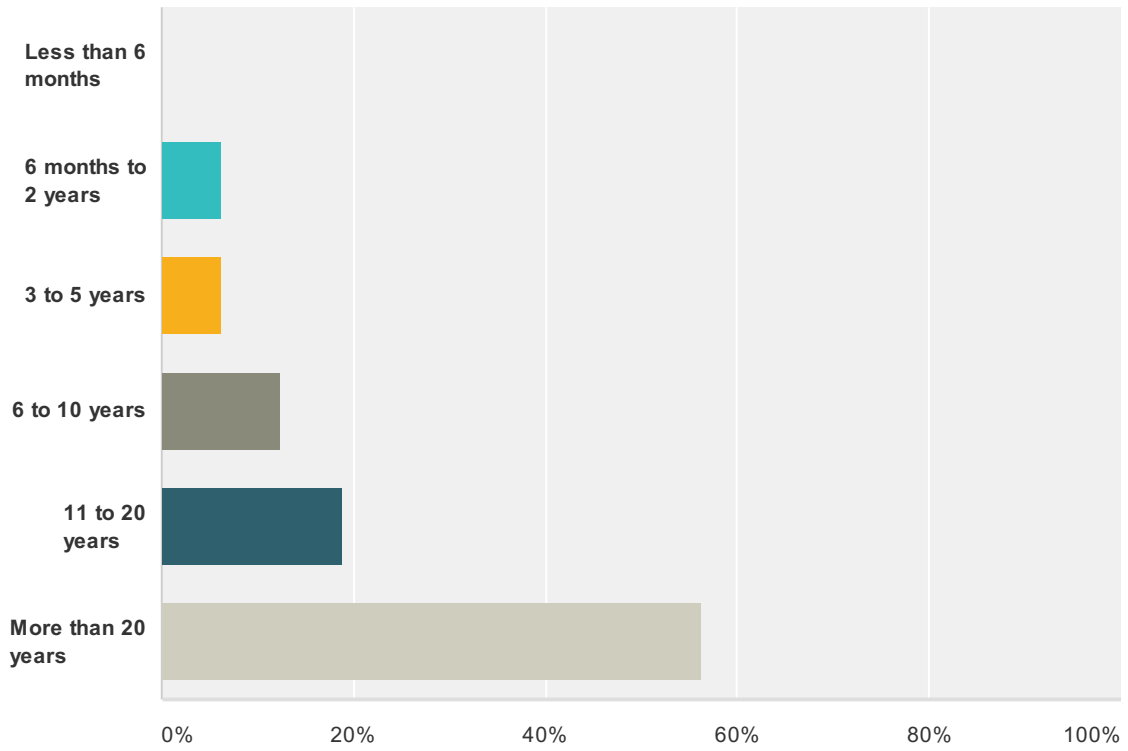
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Whiporie	0%	0
Woodburn	0%	0
Woodview	0%	0
Wyan	0%	0
Yorklea	0%	0
Total		16

#	Other (please specify)	Date
1	Richmond Valley Ratepayers and Residents Assoc Inc	12/16/2013 9:59 AM

Q2 How long have you lived in the Richmond Valley area?

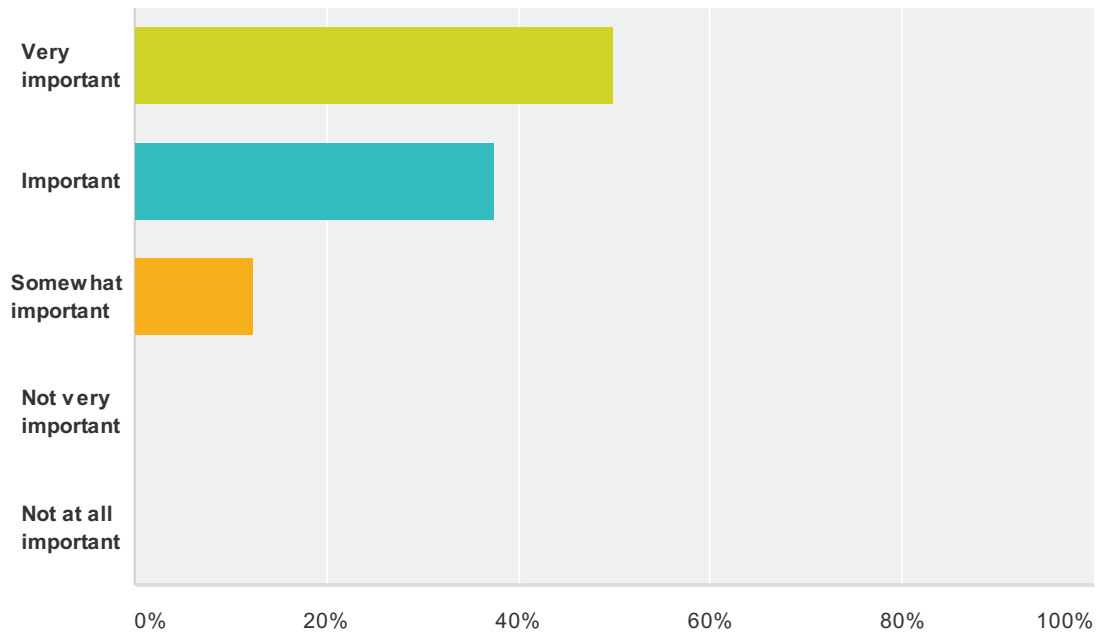
Answered: 16 Skipped: 0



Answer Choices	Responses
Less than 6 months	0% 0
6 months to 2 years	6.25% 1
3 to 5 years	6.25% 1
6 to 10 years	12.50% 2
11 to 20 years	18.75% 3
More than 20 years	56.25% 9
Total	16

Q3 How important do you believe it is for Council to implement programs that will provide better infrastructure and services?

Answered: 16 Skipped: 0



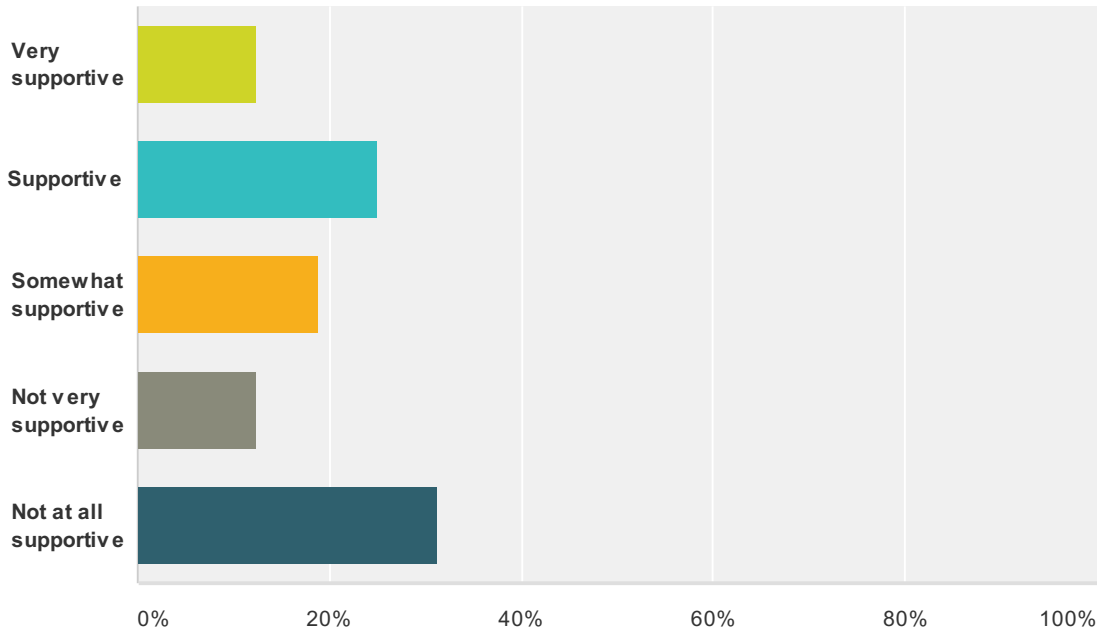
Answer Choices	Responses
Very important	50% 8
Important	37.50% 6
Somewhat important	12.50% 2
Not very important	0% 0
Not at all important	0% 0
Total	16

Q4 Rates are Council's main source of income for delivering services and are capped by the State government. This is usually set to increase at around 3 per cent per annum. When developing the Community Strategic Plan, Richmond Valley Council recognised that it would not be able to maintain existing service levels to the community without an increase in the general rate. This is as a result of having to spend more maintaining new assets at a higher standard to meet the needs of our growing community. As such in Council's 10 year financial plan it factored in a general rate variation that was in excess of the standard 3 per cent rate peg. Council is proposing to apply to IPART for a permanent General rate only increase of 12.5 per cent next year and 5.5 per cent per year for the next 4 years after that. This would account for an annual increase of \$1.73 per week or \$90 a year next year and 85 cents per week or \$44.20 (extra per year for the next four years) for the average residential household. Note: this is not applicable to water, sewer or garbage rates. Projects this increase will fund include programs that are summarised as follows: New skate park in Woodburn and extensions in Casino and Evans Head \$ 430,000 The backlog in road, parks, drainage, public toilets and playgrounds renewals \$6,260,000 Improving the Casino, Coraki and Woodburn riverfronts \$1,875,000 Providing Council traineeships for school leavers \$ 300,000 WiFi for towns, develop industrial land, job generation initiatives \$1,260,000 Major car parking improvements in Casino and Evans Head CBDs \$1,080,000 Better technology and improved communication to residents \$ 440,000 Better maintenance on drainage, playground equipment and toilet cleaning \$ 400,000 New Casino riverbank amphitheatre, civic pride, cultural and art facilities \$ 870,000 The purpose of this

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increase is to ensure the future financial sustainability of the Council and to ensure that Richmond Valley remains a great place to live. How supportive are you with Council proceeding with this application?

Answered: 16 Skipped: 0



Answer Choices	Responses
Very supportive	12.50% 2
Supportive	25% 4
Somewhat supportive	18.75% 3
Not very supportive	12.50% 2
Not at all supportive	31.25% 5
Total	16

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Q5 Why do you say that?

Answered: 15 Skipped: 1

#	Responses	Date
1	There has already been significant improvements that have been funded time and again and not done properly the first time and over inflated costings to do these - no more parking needed in Evans Head and parking has been changed in Casino 3 times in the last 7 years - get it right 1st time!!! Less cost to ratepayers.	2/3/2014 8:00 AM
2	How else do we move forward? I believe we have been held back by an unprogressive council. We have 2 successful businessmen as councillors now and a new CEO. They all feel they can move us forward (ask me again in 3 years)	2/3/2014 7:58 AM
3	As long as they accoplice whith what they say they are going to do	2/3/2014 7:56 AM
4	I believe the Evans Head rates are too high compared to the other Council areas	2/3/2014 7:54 AM
5	Two years ago my property was worth \$900,000 now probably worth \$700,000	2/3/2014 7:52 AM
6	Because Richmond River Council promised 1 kilometre of road would be bitumined a year. They did so for a couple of years then they amalgamated with Casino and from then on we only get our road graded twice a year. That's the only service we get out here.	2/3/2014 7:50 AM
7	WiFi for town CBD's?? NO!!!! Improving the Casino riverfronts?? So they can be trashed over & over again?? NO!! 6 MILLION \$ in drainage works PLUS another 4 HUNDRED THOUSAND for 'better maintenance'?? And yet an ASBESTOS PIPE gets nothing but covered over with a few cm's of dirt but you want more money to do a better job?? NO!! 4 HUNDRED THOUSAND for better technology and improved communication to residents?? Getting new mobile phones are you? What about new internet cable to council office? NO!! ONE MILLION for major parking improvements in Casino CBD?? You shouldn't have bloody changed it in the first case > most of the town people didn't even want it!!!! NO!!! Near 9 HUNDRED THOUSAND for new Casino riverbank amphitheatre, civic pride, cultural and art facilities?? What just like the 2 previously welcomed but not good enough anymore aboriginal medical centres?? Why can't they see any doctor like the rest of us? Trying to segregate themselves, not to mention the Aboriginal Djanamjam Preschool PLUS Aboriginal Art Gallery PLUS Aboriginal Unemployment Agency!! Like the 'Bora Ring' at Oaks Park? Never seen that used in over 20 YEARS!! Lets not forget the 'sacred area' behind Queen Elizabeth Park, most action down there is the speeding police wagon chasing someone down there!! Piss up central that one!!!! Civic pride? What??!! C'mon really?? Only time they have any sort of pride is with a skin full on Thursdays. Cultural facilities? So what is that Aboriginal building across from Kibbles? Swiss cheese??!! ONLY time aboriginals are proud & practice their HERITAGE is when the tv camera's are turned on them!!! They're mainly rappers these days with boom boxes in their brand new cars!! Art Facilities?? What's wrong with the Aborginal Art Gallery now?? FREAKIN NOTHING!!!! Oh btw > \$870K? NO!!!!!!!!!!!!!!!!!!!!!!!!!!!! STOP WASTING TAXPAYERS MONEY OR YOU WILL ALL BE LOOKING FOR ANOTHER JOB!	1/16/2014 5:28 PM
8	Because it will affect Evans Head much more than other areas of the Richmond Valley. We already pay very large rates and these increases are unfair and too high for us.	1/3/2014 4:08 PM
9	Need to be progressive however there are other losses that need fixing . I live in Heath street and there is no kerb and guttering or street lights in my end of the street . Also no free council clean ups or tip drop offs like other councils have (2) a year in fact !!	1/3/2014 9:04 AM
10	Evans Head as usual is where the highest rates are and also where the least improvements are made. There are things that need much more attention than \$1,080,000 on parking. This rate increase is absurd. We can't even get a descent bin collection in town over the busy period.	1/3/2014 8:23 AM
11	The approximation on a previous page says 2.5% is the normal increase. 12.3% is nearly 5 times that amount, I can understand twice the amount but nearly 5 times the standard is highway robbery.	1/2/2014 3:26 PM
12	most of the money rasied seems to be allocated to employment within council and public service areas. public wi-fi is an expense we should not cover. the overall increase is not affordable for most.	12/27/2013 4:02 PM

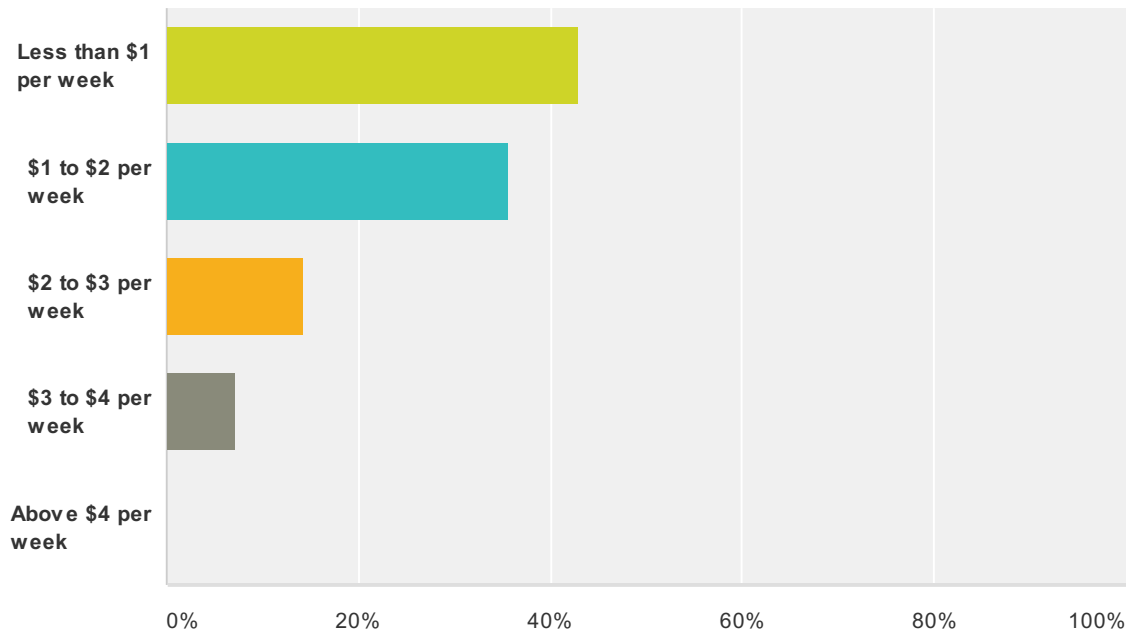
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13	<p>There are a couple of proposed expenses that may have a negative impact on the CBD. For example, having free Wi-Fi in the CBD will attract individuals that will sit in the CBD to use the internet, effectively loitering. They will take the car parks that retail customers would usually use so that they can sit on the internet and not pay for it. McDonalds already has free Wi-Fi and there are plenty of people who sit in the car park - who are not paying customers - using the internet. I personally think that the money spent on providing free Wi-Fi to the CBD could be used in more productive initiatives such as extracurricular activities for children that will get them off the streets, deter them from loitering and help them develop their interests/skills etc. I totally agree with the \$300k investment in school leavers council based traineeships, as it encourages kids to start a career and contribute to society. Something like a PCYC would benefit the youth in Casino, as it gives children an opportunity to develop interests off the streets, whilst providing employment opportunities to residents of Casino. Maybe a joint initiative with local business and residents could help fund such a thing? If one of the prerogatives in the application for the rate increase is to ensure that "RVC remains a great place to live", the community/local business also needs to help make that happen. If they aren't involved, then how does the council know where to put funding? In saying that, it doesn't just take funding to make things happen. Implementation of initiatives can heavily rely on the participation of the wider community. If the community does not help to implement, encourage and develop the initiatives, it can mean failure for the initiatives.</p>	12/20/2013 9:27 PM
14	<p>Council needs to increase their revenue to deal with the backlog of infrastructure and improvement to all areas in the council area.</p>	12/16/2013 10:02 AM
15	<p>Much needed improvements for the area</p>	12/14/2013 2:19 PM

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Q6 How much per week would you be prepared to pay to realise the benefits of this proposal over the next four years?

Answered: 14 Skipped: 2

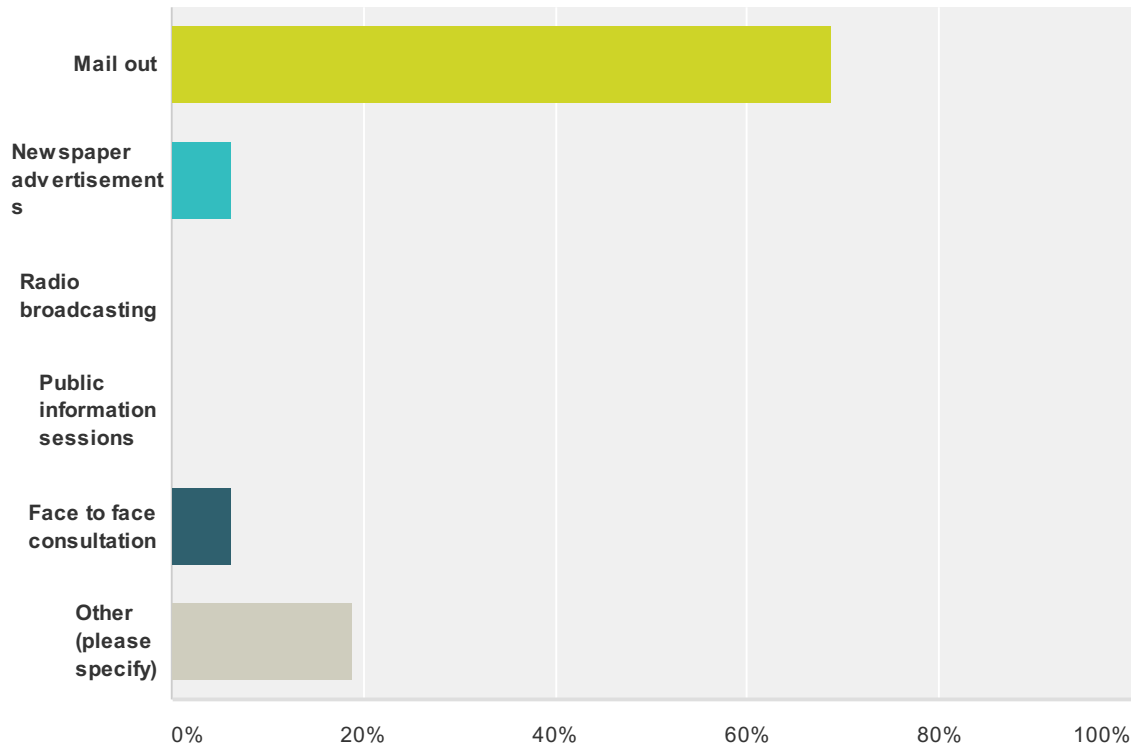


Answer Choices	Responses	
Less than \$1 per week	42.86%	6
\$1 to \$2 per week	35.71%	5
\$2 to \$3 per week	14.29%	2
\$3 to \$4 per week	7.14%	1
Above \$4 per week	0%	0
Total		14

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Q7 How were you informed of the Special Rate Variation?

Answered: 16 Skipped: 0



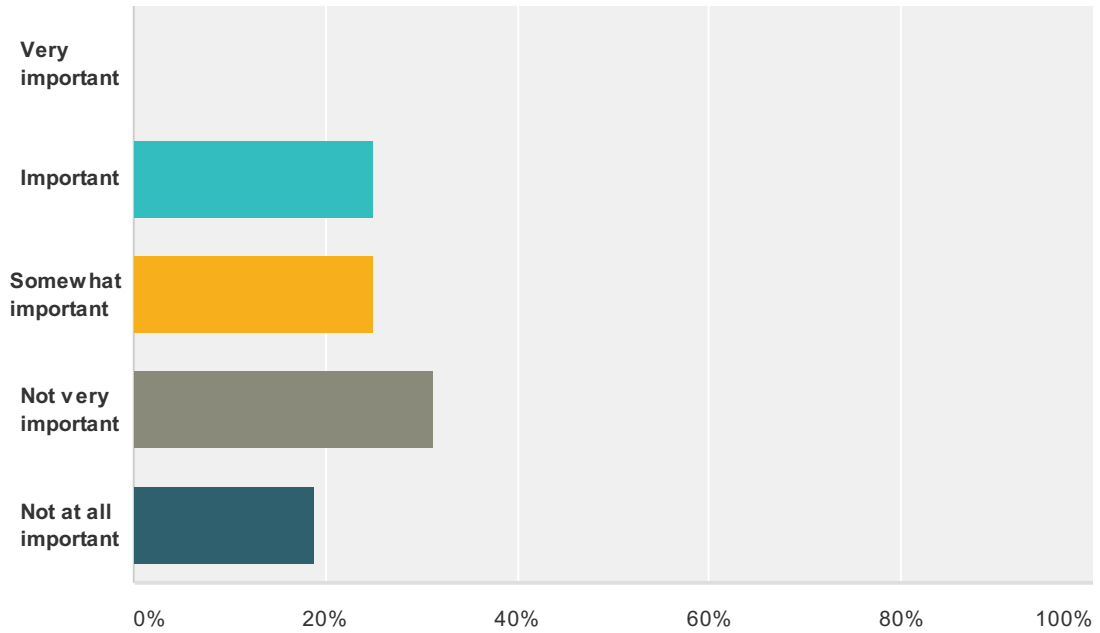
Answer Choices	Responses
Mail out	68.75% 11
Newspaper advertisements	6.25% 1
Radio broadcasting	0% 0
Public information sessions	0% 0
Face to face consultation	6.25% 1
Other (please specify)	18.75% 3
Total	16

#	Other (please specify)	Date
1	Not informed	2/3/2014 8:01 AM
2	News letter	1/3/2014 11:37 AM
3	Council Meeting	12/16/2013 10:04 AM

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Q8 Based on your knowledge so far, how important do you believe it is that Council is allowed to introduce this special rates variation?

Answered: 16 Skipped: 0

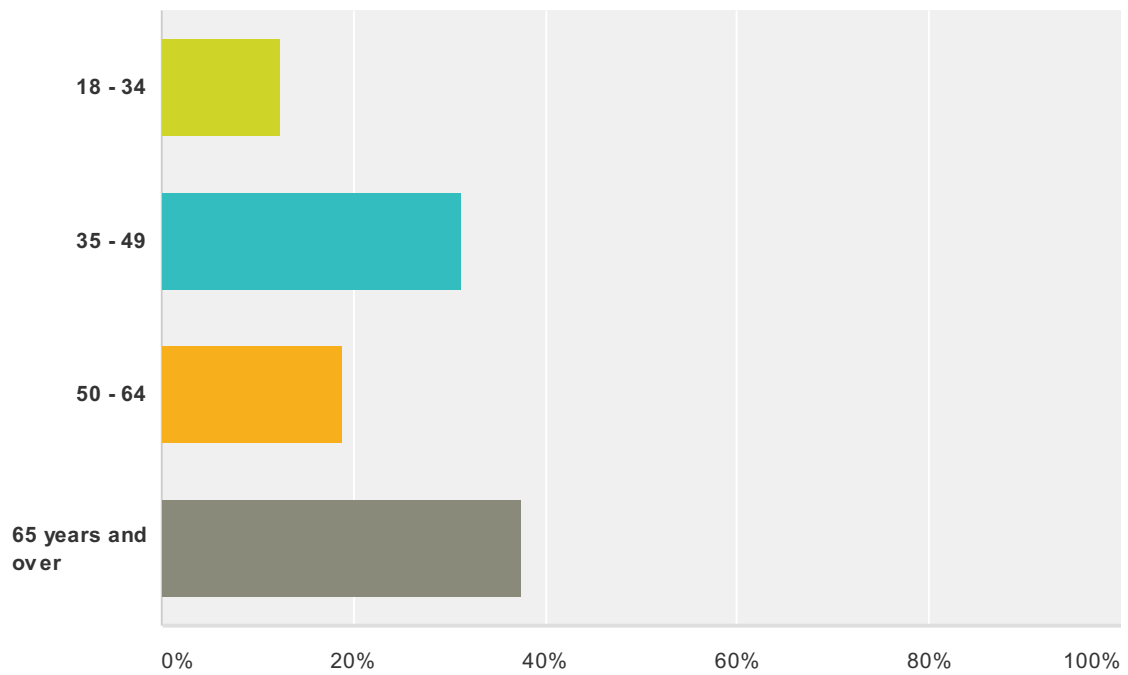


Answer Choices	Responses
Very important	0% 0
Important	25% 4
Somewhat important	25% 4
Not very important	31.25% 5
Not at all important	18.75% 3
Total	16

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Q9 What is your age?

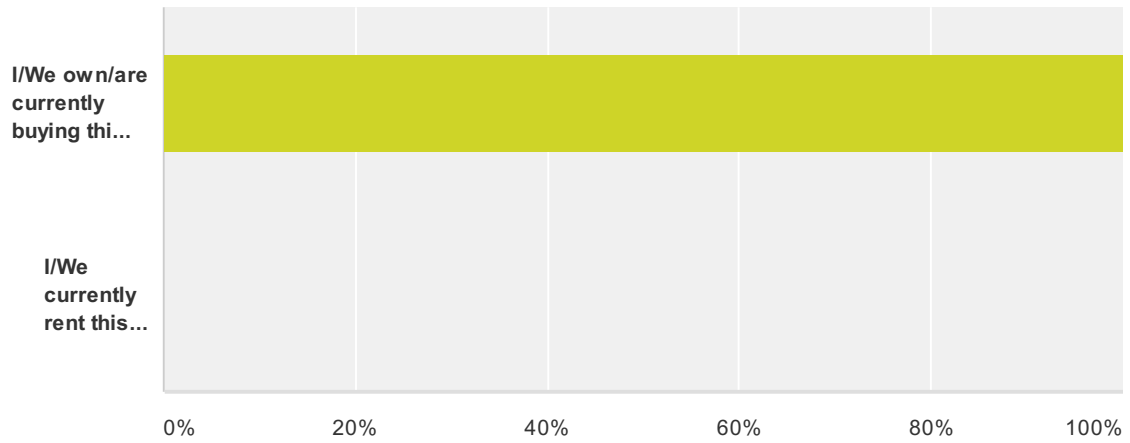
Answered: 16 Skipped: 0



Answer Choices	Responses
18 - 34	12.50% 2
35 - 49	31.25% 5
50 - 64	18.75% 3
65 years and over	37.50% 6
Total	16

Q10 Which of the following best describes the house where you are currently living?

Answered: 15 Skipped: 1

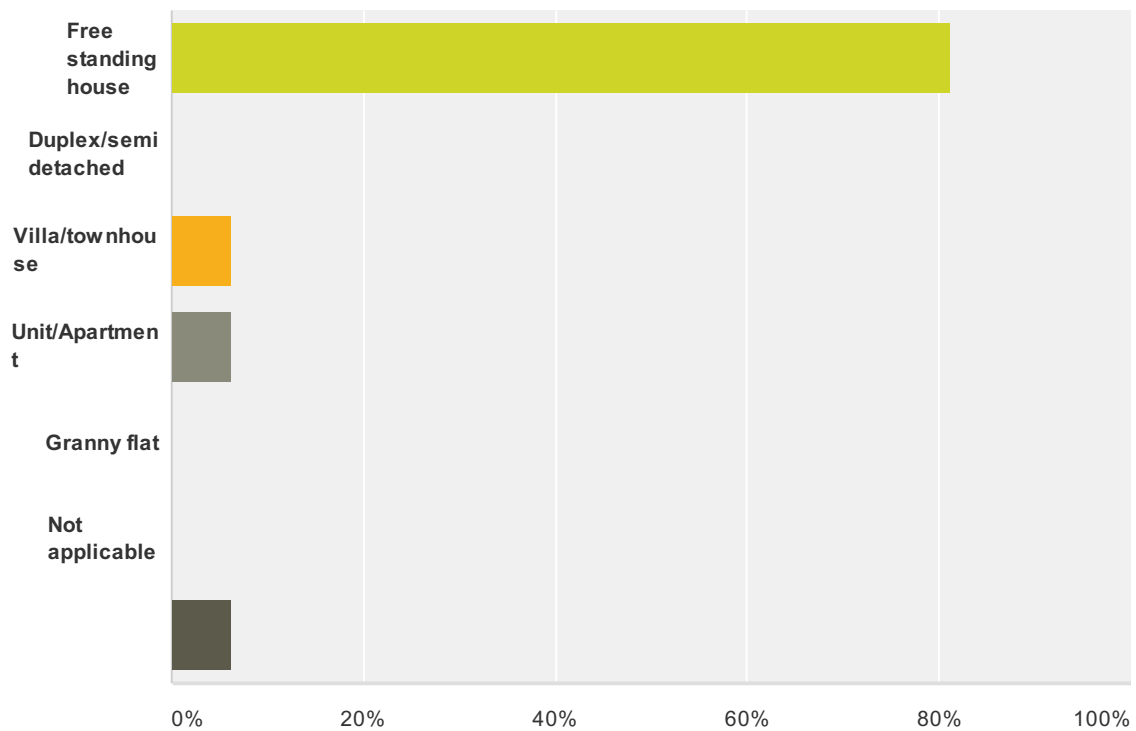


Answer Choices	Responses	
I/We own/are currently buying this property	100%	15
I/We currently rent this property	0%	0
Total		15

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Q11 Do you live in a?

Answered: 16 Skipped: 0

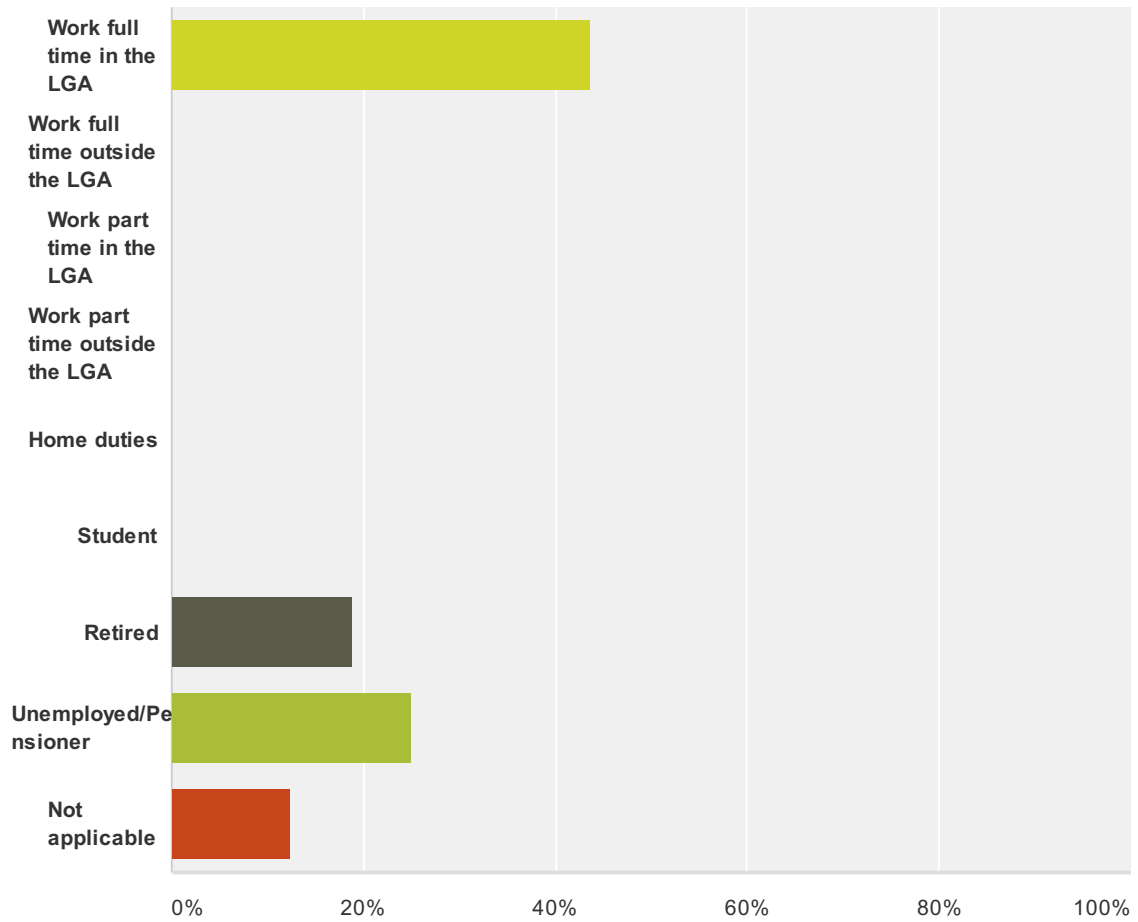


Answer Choices	Responses
Free standing house	81.25% 13
Duplex/semi detached	0% 0
Villa/townhouse	6.25% 1
Unit/Apartment	6.25% 1
Granny flat	0% 0
Not applicable	0% 0
Other (please specify)	6.25% 1
Total	16

#	Other (please specify)	Date
1	Ratepayers and Residents Assoc Inc	12/16/2013 10:05 AM

Q12 Which of the following best describes your current employment status?

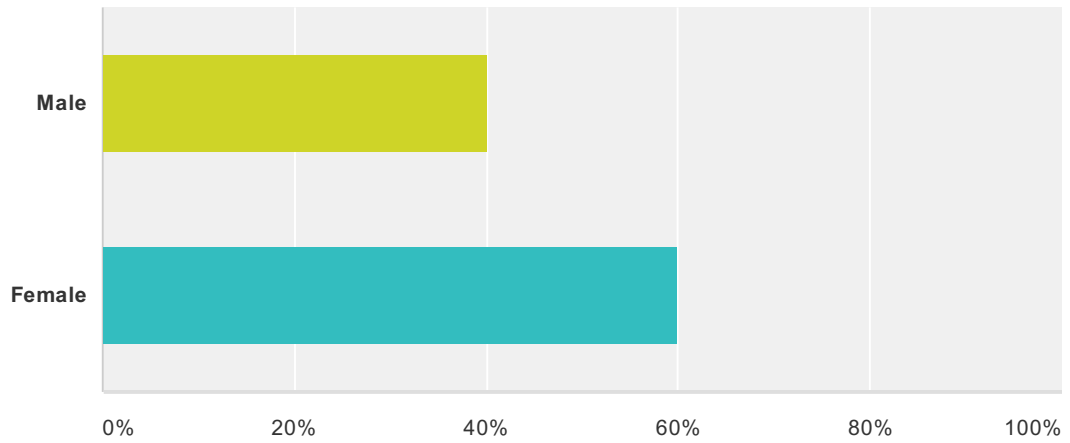
Answered: 16 Skipped: 0



Answer Choices	Responses	
Work full time in the LGA	43.75%	7
Work full time outside the LGA	0%	0
Work part time in the LGA	0%	0
Work part time outside the LGA	0%	0
Home duties	0%	0
Student	0%	0
Retired	18.75%	3
Unemployed/Pensioner	25%	4
Not applicable	12.50%	2
Total		16

Q13 What is your gender?

Answered: 15 Skipped: 1



Answer Choices	Responses
Male	40% 6
Female	60% 9
Total	15

#	Other (please specify)	Date
1	Association	12/16/2013 10:05 AM

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Q14 What is your name and address? (For the purpose of removing duplicate responses only)

Answered: 16 Skipped: 0

#	Responses	Date
1		2/3/2014 8:01 AM
2		2/3/2014 7:59 AM
3		2/3/2014 7:57 AM
4		2/3/2014 7:55 AM
5		2/3/2014 7:53 AM
6		2/3/2014 7:51 AM
7		1/16/2014 5:31 PM
8		1/3/2014 4:11 PM
9		1/3/2014 11:39 AM
10		1/3/2014 9:05 AM
11		1/3/2014 8:25 AM
12		1/2/2014 3:27 PM
13		12/27/2013 4:04 PM
14		12/20/2013 9:30 PM
15		12/16/2013 10:05 AM
16		12/14/2013 2:23 PM