

# **Community Engagement Report Proposed SRV from 2023/24**

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# 1 Introduction

The SRV Community Engagement Plan provided the framework within which Council engaged with the community and key stakeholders regarding a decision whether to submit an application to IPART for a Special Rate Variation (SRV). The purpose of this report is to outline the engagement methods used by Council, to provide a summary of the responses from the community and to identify key issues for the Council to consider in making a decision regarding an application to IPART for an SRV.

Prior to considering an SRV Application, Council undertook intensive Community Engagement during the preparation of the Snowy Monaro 2042 Community Strategic Plan (CSP), Delivery Program 2022-2026 and the Operational Plan 2022/2023 and the Resourcing Strategy 2022 - 2032. Consideration of financial sustainability and resource planning was a key component in preparing the corporate planning documents. Council further engaged with the community through the Community Satisfaction survey, and more recently through a Financial Sustainability Review survey.

Over the last few months Council has been carefully reviewing its current financial settings and strategies, as well as reviewing operations with a view to understanding the financial sustainability of the Council and to consider options to improve the financial performance of the Council.

Council commissioned an independent review of its financial sustainability – completed by AEC Group Pty Ltd (AEC Group). The assessment of Council's financial sustainability concluded that without intervention the operating position of the Council would continue to deteriorate, producing insufficient cash from operations to maintain and replace/renew assets when needed.

The review identified key performance issues for the Council's consideration and provided a list of recommendations to improve the financial sustainability of the Council. In response to the issues identified and recommendations made by AEC Group, the Council reviewed the Resourcing Strategy 2022-2032, including:

- Long-Term Financial Plan
- Workforce Management Strategy and
- Asset Management Strategy

At the Extraordinary Council Meeting on Thursday 24 November 2022, the Council decided to adopt the draft Resourcing Strategy for public exhibition and to proceed with notifying the Independent Pricing and Regulatory Tribunal (IPART) that Council intends to apply for a permanent special rate variation.

The three plans that make up the Resourcing Strategy 2022-2032 are integrated with the financial impacts detailed in the Long-Term Financial Plan. The Long-Term Financial Plan outlines three different scenarios regarding Council's financial sustainability, including varying levels of rating revenue and the associated operating result, cash availability, and investment in assets. Each scenario presented represents a different outcome in terms of service levels provided to the Snowy Monaro community.

Each scenario refers to the rate increase inclusive of rate-pegging. Rate-pegging for 2023/24 is 4%. A rate-pegging increase of 2.5% is assumed for each year thereafter. The Long-Term Financial Plan considers the following three case scenarios:

**Scenario One (requires a SRV Application)** – Rating revenue is increased by 53% via a permanent Special Rate Variation Application to IPART for 2023/24 and then by the rate-peg each year after that. The total rating revenue increase under this scenario is an additional \$97.9 million compared to Scenario Three (no SRV) over a 10-year period. This increase in revenue will enable an additional investment of \$66.3 million in asset renewal, and current service levels in other areas to be maintained. This case scenario enables Council to maintain current service levels (including assets) and allows for investment in resources and capability with a focus on asset management.

**Scenario Two (requires a SRV Application)** – Rating revenue is increased by 12.25% in 2023/24 and then 10.75% in each of the following 4 years – via a permanent Special Rate Variation application to IPART. The total rating revenue increase under this scenario is an additional \$76.7 million compared to Scenario 1 over a 10-year period. This increase in revenue will enable an additional investment of \$53.1 million in asset renewal when compared to Scenario 1 but will require current service levels in other service areas to be reduced. The staged introduction of an SRV over 5 years will enable a staged introduction of increased expenditure on asset renewals to maintain current service levels over time and allows for investment in resources and capability with a focus on asset management capability.

**Scenario Three (no SRV Application)** – Rating revenue is limited to the rate-peg increase as determined by IPART. This case scenario results in a deterioration in service levels, as revenue generated is not sufficient to generate the cash required for investment in infrastructure.

## 2 Why was Community Engagement Required?

Council has expressed interest to apply to IPART for an SRV to commence from 2023/24. An expression of interest is not a decision to proceed with the SRV – Council still needs to make a resolution to submit the application to IPART.

A criterion used by IPART when considering an application is whether the Council can demonstrate that it has taken the necessary steps to ensure community awareness and engagement regarding the SRV.

Council needs to ensure that the community has adequate opportunities to consider the proposed SRV increase, to provide feedback to the Council and for the Council to consider this feedback. The nature and extent of consultation should be appropriate, proportionate, and tailored to the purpose, extent and magnitude of the proposed increase, and the ratepayers who will primarily be affected.

Council needs to demonstrate it has:

- clearly communicated the full impact of the proposed rate increases to ratepayers;
- clearly articulated whether the SRV will result in either a temporary or permanent increase in the council's total income;
- clearly communicated what the SRV would fund;
- used an appropriate variety of engagement methods to ensure community awareness and input into the SRV process; and
- the community is aware of the need for and extent of the rate rise.

IPART will assess whether Council's consultation with ratepayers has been effective based on:

- the process the Council used to consult with and engage with the community about;
- the proposed SRV, including its timeliness;
- the content of the material used for consultation and its clarity;
- whether an effective variety of engagement methods were used to reach as many ratepayers as possible across all relevant rating categories in order to ensure the community is aware of the need for, and extent of, the proposed rate increases;
- whether the opportunities for input and feedback on the proposal made available to the community were effective;
- the outcomes from consultation and any Council response to community feedback; and
- how the IP&R documents set out the extent of the requested rate increases.

### 3 What is Community Engagement?

Council is committed to our engagement practices of delivering communication aligned to the International Association of Public Participation (IAP2) principles of the Public Participation Spectrum.

The Table below outlines the different levels of input and influence the community may have over a particular project. It is our goal to give the people of the Snowy Monaro as much say as the legislation, regulation, and practical realities of a given project allow. For the purpose of the SRV Community Engagement Plan, Council will Inform, Consult and Involve the identified stakeholders.

Table 3-1 – IAP 2 Framework

Increasing impact on the decision					
	Inform	Consult	Involve	Collaborate	Empower
Public Participation Goal	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives opportunities and/ or solutions	To obtain public feedback on analysis, alternatives and/or decisions	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution	To place final decision making in the hands of the public
Promise to the Public	We will keep you informed	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced decision	We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible	We will implement what you decide

## 4 What are the Roles and Responsibilities?

The community engagement was based on the roles and responsibilities outlined in the Table below:

*Table 4-1 – Roles and Responsibilities*

Roles	Responsibility
Mayor and Councillors	Demonstrate commitment to community through effective engagement including liaison with community, collaboration and contribution to engagement. Establish partnerships while representing and advocating for the best interests of the community.
Chief Executive Officer	Ensure compliance with legislative obligations in implementing the Council's decisions, oversee adequate delegation and endorse initiatives that are appropriate and inclusive.
Employees	Ensure planned processes are consistent, aligned with relevant regional, state and federal equivalents and delivered in alignment with Council's values. Report back on how data collected through engagement has influenced the decision. Regularly monitor and evaluate the effectiveness of processes.
Community	Openly and actively participate in a variety of engagement opportunities. Provide respectful contributions through various means to ensure the community's voice is heard in decision-making activities. Deliver feedback on practices or process where improvements are identified.

## 5 Who did Council engage with?

IAP2 considers the community to be any individual or group of individuals, organisation or political entity with an interest in the outcome of a decision – they are often referred to as stakeholders. They may be, or perceive that they may be, affected directly or indirectly by the outcome of the decision. Internal Stakeholders (individuals who work for or with the decision-making organisation) are also part of the community and the community participation process should reflect their needs as well.

The Community, the Elected Representatives and Employees were identified as stakeholders for the SRV Community Engagement Plan.

*Table 5-1 – Stakeholder Identification*

Stakeholder identification	
Community	The proposed SRV is a community wide issue and will impact the community directly. The impact may be through increased rates and/or changes to service levels.
Elected Representatives	Councillors are an important connection point/source with our community.
Employees	Employees in most instances are also residents of the Snowy Monaro Region and as such, are an important connection with our community.



## 6 How and When Did Council Engage With the Community?

The SRV Community Engagement Action Plan below outlined actions and timeframes of the completed engagement with the community.

Table 6-1 – SRV Community Engagement Plan

Technique	Engagement Method	Timeframe
Inform the Community	A. Council website – homepage slider with link, news page	28 November 2022 – 22 January 2023
	B. Your Say website – featured consultation with documents and links	28 November 2022 – 22 January 2023
	C. Internal Communications - SAM (intranet) for staff with links, CEO updates weekly (email), online sessions with CEO and CFO for staff	28 November 2022 – 22 January 2023
	D. Fact sheets	28 November 2022 – 22 January 2023
	E. Pop-up sessions - two-hour sessions each at Jindabyne, Cooma and Bombala	8 December 2022 – 9 December 2022
	F. Media releases	28 November 2022 – 22 January 2023
	G. Online community consultation sessions (presentation and Q&A)	10 and 18 January 2023
	H. Printed promotional material available as customer contact points (fact sheets)	28 November 2022 – 22 January 2023
	I. Mayor's letter to all ratepayers (printed mailout and email)	
	J. Newsletter	28 November 2022 – 22 January 2023
	K. Social Media	28 November 2022 – 22 January 2023
	L. eNewsletter	28 November 2022 – 22 January 2023
	M. Newspaper advertisements	28 November 2022 – 22 January 2023
	N. Community noticeboards throughout region – printed poster displayed	28 November 2022 – 22 January 2023
	O. Dedicated Council stand and staff at Cooma Market 9am – 2pm	Market – 15 January 2023
Consult	A. Pop-Up Sessions - two-hour session each at Jindabyne, Cooma and Bombala plus joint sessions with RLUS/LEP at additional locations	8 December 2022 – 9 December 2022
	B. Online Community Consultation Sessions (Presentation and Q&A)	10 and 18 January 2023
	C. Council Website and links to YourSay website – Online Survey	28 November 2022 – 22 January 2023
	D. Written submissions accepted and compiled	28 November 2022 – 22 January 2023
	E. Hard copy survey at key Council locations printed on request	28 November 2022 – 22 January 2023
	F. Dedicated Council stand and staff at Cooma Market 9am – 2pm	Market – 15 January 2023
Involve	G. Pop-Up Sessions - two-hour session each at Jindabyne, Cooma and Bombala plus joint sessions with RLUS/LEP at additional locations	8 December 2022 – 9 December 2022
	H. Online Community Consultation Sessions (Presentation and Q&A)	10 and 18 January 2023
	I. Council Website and links to YourSay website – Online Survey	28 November 2022 – 22 January 2023
	J. Written submissions accepted and compiled	28 November 2022 – 22 January 2023
	K. Hard copy survey at key Council locations printed on request	28 November 2022 – 22 January 2023
	A. Dedicated Council stand and staff at Cooma Market 9am – 2pm	Market – 15 January 2023
Collaborate	A. Pop-Up Sessions - two-hour session each at Jindabyne, Cooma and Bombala plus joint sessions with RLUS/LEP at additional locations	8 December 2022 – 9 December 2022

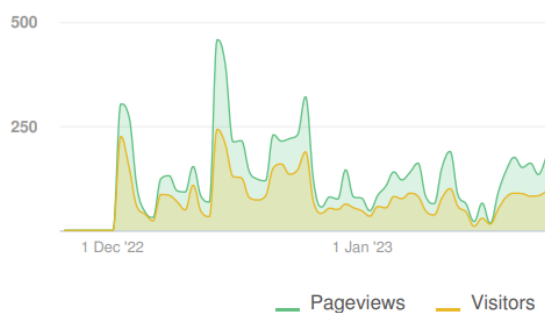
	B. Council Website and links to YourSay website – Online Survey	10 and 18 January 2023
	C. Written submissions accepted and compiled	28 November 2022 – 22 January 2023
	D. Hard copy survey at key Council locations printed on request	28 November 2022 – 22 January 2023

## 7 How many visitors were there to Council's SRV website (www.yoursaysnowymonaro.com.au)?

The Your Say website for Snowy Monaro was used by Council to communicate and inform community members of the SRV Application was visited approximately 5,200 times (up to 22 January 2023).

Of the total visits 3,706 are considered to be "Aware" – defined by taking further action on the website (for example, downloading a document, visiting FAQs, or visited multiple pages. In total, 136 visitors to the Your Say website were considered to be "Engaged" – defined by asking a question of Council through the website.

### Visitors Summary



### Highlights

TOTAL VISITS	MAX VISITORS PER DAY	
5.2 k	242	
NEW REGISTRATIONS		
38		
ENGAGED VISITORS	INFORMED VISITORS	AWARE VISITORS
136	755	3.7 k

Aware Participants	3,706	Engaged Participants	136		
Aware Actions Performed	Participants	Engaged Actions Performed	Registered	Unverified	Anonymous
Visited a Project or Tool Page	3,706				
Informed Participants	755	Contributed on Forums	0	0	0
		Participated in Surveys	0	0	0
Informed Actions Performed	Participants	Contributed to Newsfeeds	0	0	0
Viewed a video	0	Participated in Quick Polls	0	0	0
Viewed a photo	0	Posted on Guestbooks	0	0	0
Downloaded a document	439	Contributed to Stories	0	0	0
Visited the Key Dates page	21	Asked Questions	50	86	0
Visited an FAQ list Page	205	Placed Pins on Places	0	0	0
Visited Instagram Page	0	Contributed to Ideas	0	0	0
Visited Multiple Project Pages	453				
Contributed to a tool (engaged)	136				

The fact sheets on Council's website recorded the highest views/downloads (329), followed by the SRV Rates Calculator (257) and Frequently Asked Questions (233).

The AEC Report (Financial Sustainability Review) was viewed/downloaded by 120 visitors.

A smaller number of visitors viewed/downloaded the Resourcing Strategy documents:

- Long Term Financial Plan (75 views/downloads)
- Workforce Management Strategy (50 views/downloads)
- Asset Management Strategy (39 views/downloads).

Widget Type	Engagement Tool Name	Visitors	Views/Downloads
Faqs	faqs	205	233
Document	Special Rate Variation Fact Sheets (with tables)	192	329
Document	SRV Rates Calculator	171	257
Document	2022 AEC Report Snowy Monaro Financial Sustainability Review	85	120
Document	SMRC Long Term Financial Plan	51	75
Document	SMRC Workforce Management Strategy 2022-2026	36	50
Document	SMRC Asset Management Strategy 2022-2032	32	39
Document	SMRC Community Engagement Strategy SRV 2022-23	10	10
Document	deleted document from	1	1
Key Dates	Key Date	21	26

## 8 What are the common issues raised by the community on Council's website?

In total there were 136 responders who asked a question using the "QandA" section of the Council's website. Council has responded to all questions raised and made available the response on the website.

The most common issues raised in the questions (or comments) on Council's website related to the affordability of increased rates when there is perceived cost of living concerns, including high interest rates and inflation on household goods and services.

The second most common issue raised in the questions seeks information about productivity savings, efficiencies and perceived waste in current expenditure that in the responders' view should be addressed rather than increasing the rates.

The third most common issue seeks further information about the proposed schedule of expenditure funded by the additional rate revenue.

A final most common issue in the written submissions was from respondents objecting to only three options to choose from (indicating that they abstained from completing the online survey), and seeking Council to enable community to propose alternative options outside of the three options proposed by Council.

Other issues raised include:

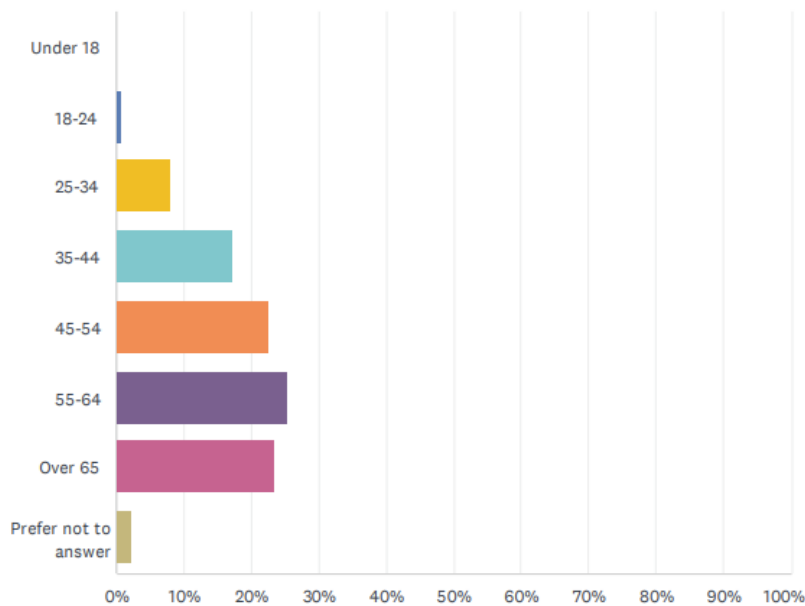
- Concerns with impact of increased rates on pensioners
- Request to clarify or further explain the proposed SRV
- Concern regarding the design and integrity of the survey
- Request to clarify if Council will continue to raise 50% of revenue through the fixed base rate
- Request to harmonise the equity across rating categories
- Seeking response to why the Council is in a poor financial position
- Requesting information about efficiencies and productivity improvements Council has achieved prior to seeking additional rate revenue
- Requesting if Council received income from visitors to the region and the tourism related industries
- Request to outline the acceptable levels of service as referred to in the Asset Management Strategy
- Concern with having to pass on increased rates to tenants
- Requests for information about where the additional revenue will be used
- Expressing views that Council should reduce expenditure rather than rely on increasing rates
- Concern with Option 1 regarding Council capacity to implement projects from the increased funds collected
- Concern about increased rates through SRV and increased valuations
- Concern with increased rates and a perceived lack of service provided
- Suggestion that Council should rationalise the number of Council office buildings and number of pools provided
- Requesting whether Council has applied to State and Federal Government for grant funding
- Suggestion that Council should increase rates on Air BnB properties or a bed tax.

## 9 What was the outcome of the Online Survey?

### 9.1 Online Survey – number of responses received

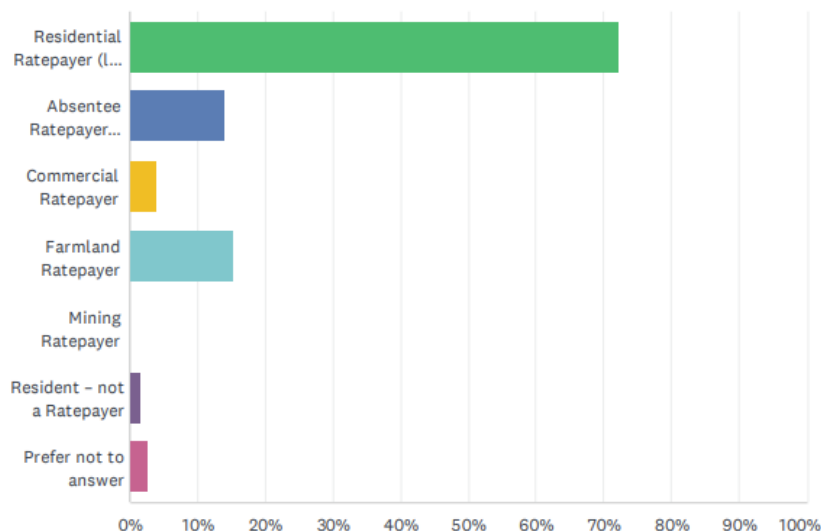
Council received 1,963 completed online surveys during the period 28 November 2022 – 22 January 2023. The responses are not from a random sample of the population and therefore caution should be made in extrapolating the results of the survey to the broader community. The responses reflect the views of a small sector of the community motivated to respond to the survey, however this is a high response rate for a community consultation survey in terms of percentage of ratepayers who answered.

**See below for the distribution of responses from different age brackets:**



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.92%	18
25-34	8.10%	159
35-44	17.27%	339
45-54	22.67%	445
55-64	25.32%	497
Over 65	23.43%	460
Prefer not to answer	2.29%	45
<b>TOTAL</b>		<b>1,963</b>

Of the total 1,963 completed surveys online, a 72% majority of the responses were from residential ratepayers, 15% from farmland ratepayers and only 14% from absentee ratepayers (primary dwelling is outside of the Snowy Monaro region), also showing the motivation of people to respond. It is normal for at least 85% of an audience not to provide feedback as they 'do not care' or are happy with the changes so prefer not to make a feedback contribution.



ANSWER CHOICES	RESPONSES	
Residential Ratepayer (live full-time in region)	72.19%	1,417
Absentee Ratepayer (primary dwelling is outside of region)	14.01%	275
Commercial Ratepayer	4.08%	80
Farmland Ratepayer	15.28%	300
Mining Ratepayer	0.20%	4
Resident – not a Ratepayer	1.63%	32
Prefer not to answer	2.85%	56
Total Respondents: 1,963		

## 9.2 Online Survey – preferred option

Of the total 1,963 responses from a ratepayer base of 15,000 people the breakdown was:

- 63% selected Option 3 (no SRV) as their highest preference
- 23% selected Option 2 (permanent SRV spread over 5 years) as their highest preference
- 14% selected Option 1 (permanent SRV in 2023/24) as their highest preference

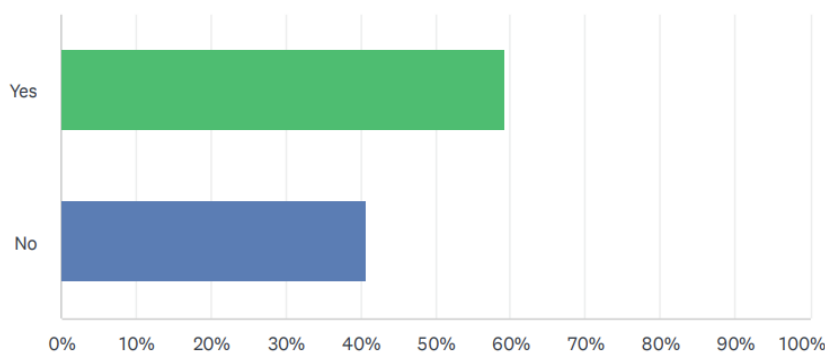
The results below provide a score for each option. The score is the weighted average of the option. The option with the largest average ranking is the most preferred choice. While Option Three has the highest score at 2.38, the score for Option Two is lightly lower at a score of 2.12. Option 1 has a much lower score at 1.5



	1	2	3	TOTAL	SCORE
Option 1 – an increase in rates of 53% in 2023/24 maintaining service levels	13.96% 274	21.91% 430	64.14% 1,259	1,963	1.50
Option 2 – an increase in rates applied over five years - 12.25% in 2023/24, and 10.75% in each of the four years after with some service reductions in the first five years	23.18% 455	65.66% 1,289	11.16% 219	1,963	2.12
Option 3 – no SRV – an increase in rates of rate-peg only (4%) with significant service level reductions	62.86% 1,234	12.43% 244	24.71% 485	1,963	2.38

## 9.3 Online Survey – were responders aware that Council was exploring an SRV prior to completing the survey?

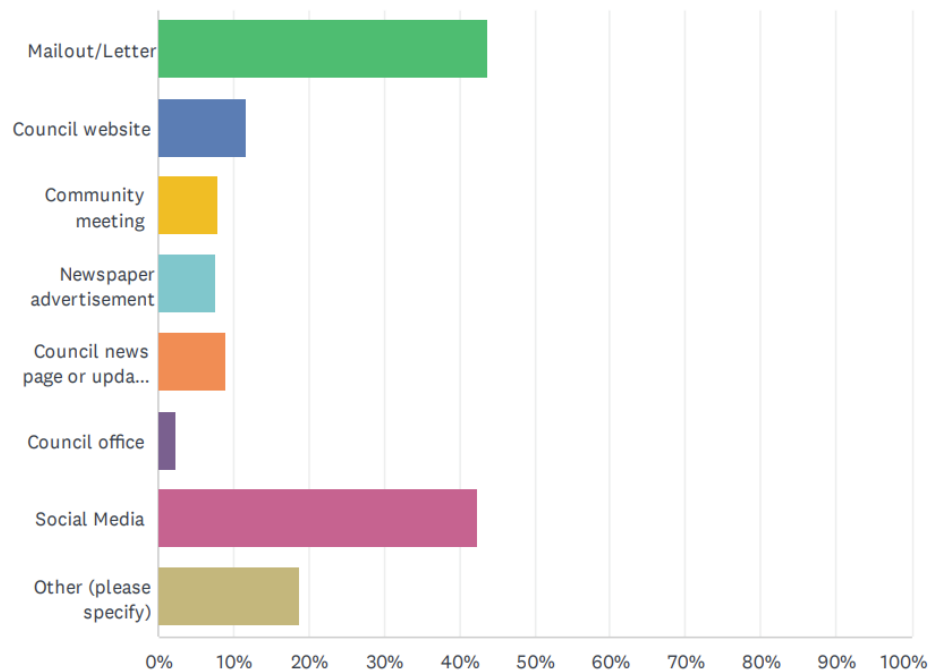
A majority of responders (59%) indicated they were aware that Council was exploring an SRV prior to completing the survey.





ANSWER CHOICES	RESPONSES	
Yes	59.20%	1,162
No	40.80%	801
TOTAL		1,963

Mailout/letter to all ratepayers from the Council (44%) and Social Media (42%) were the most common ways the responders were made aware that Council was exploring an SRV Application.



ANSWER CHOICES	RESPONSES	
Mailout/Letter	43.71%	858
Council website	11.67%	229
Community meeting	7.79%	153
Newspaper advertisement	7.69%	151
Council news page or update column	8.91%	175
Council office	2.45%	48
Social Media	42.33%	831
Other (please specify)	18.70%	367
Total Respondents: 1,963		

## 9.4 Written Submissions

In total, 54 submissions were received by hard copy or sent as email. See attached for the full report of collated individual submissions.

## 9.5 Petition

Council received a petition submitted by [REDACTED] with 387 electronic signatures – see Appendix. Please note, not all of these noted their suburb of residence which means they do not meet the requirements of a petition.

## 10 Reporting Back and Closing the Loop

Council committed, following completion of the engagement, to:

- Collate and analyse what the community told us (this report);
- Report back with results to the community;
- Inform the decision makers (Councillors);
- Inform the community of the decision;
- Explain how the decision was made and the influence of community input; and
- Evaluate the engagement process.

The outcome of the community engagement and subsequent relevant decisions will be communicated through a variety of methods including:

- Councillor briefings;
- Facebook updates and information posted on Council's social media;
- Website updates;
- Media releases; and
- Reports to Council, including seeking endorsement for lodging an SRV application.
- Printed updates in newspaper (Monaro Post) on council full page weekly ad

## Appendix A – Petition submitted by [REDACTED]

### Say NO To Rate Rises, Say YES To An Audit



## Say NO to Rate Rises Say YES to an Audit

>>>> For more information:  Snowy Monaro Community Advocates

#### WHO IS IMPACTED?

**Everyone** who lives, works, **and** visits the Snowy Monaro region will be impacted by this rate rise. Locally we have witnessed the mismanagement of money by the Snowy Monaro Regional Council with complete immunity from state government oversight. The council **now** publicly admits that they have not been doing proper maintenance to public assets, public roads, and public buildings. Additionally, much of the money which was allegedly allocated for such maintenance is simply unaccounted for.

The Snowy Monaro Regional Council has rejected the public voice calling for a forensic audit into the council operation and instead have proposed a 53% rate rise - in a single jump on July 1st, 2023 - for home-owners, commercial property-owners, farmers and land-owners. The impact to the public is magnified by the wear and tear on our vehicles as well as the observable deterioration of our pools, libraries, and other public buildings.

#### WHAT IS AT STAKE?

If the Snowy Monaro Regional Council has its way, ratepayers will suffer with the 53% rate rise, and the council will not be held accountable for the money that has disappeared over the past few years. The council will continue to neglect our public roads and buildings and there will be no inquiry into where the money has gone.

Ratepayers stand to lose their properties if they cannot afford to pay this dramatic increase in rates. The local economy will suffer from the reduced capacity to spend which reduces income for businesses - who are also subject to large rate increases.

#### WHY IS NOW THE TIME TO ACT?

The Snowy Monaro Regional Council are in the process of applying to IPART for a Special Rate Variance (SRV) of 53% as **THEIR** preferred option. We need a strong community outcry to signal our continued rejection of this unfair, unnecessary, and unsubstantiated rate rise.

Please **Sign and Share** this petition **NOW** and voice both your disagreement with the rate rise and call for a forensic audit into the misuse of our public money.

**Let's show Mayor Davis that we DO have a voice!!!**

388 have signed. Let's get to 500!

At 500 signatures, this petition is more likely to be featured in recommendations!

#### Sign this petition

First name

Last name

Email

Townsville, 4814  
Australia

☒ Display my name and comment on this petition

 Sign this petition

By signing, you accept Change.org's [Terms of Service](#) and [Privacy Policy](#), and agree to receive occasional emails about campaigns on Change.org. You can unsubscribe at any time.

# SNOWY MONARO REGIONAL COUNCIL

## BACKGROUND:

Snowy Monaro council is a 2017 merger of three former council areas, namely Bombala Council, Cooma-Monaro Council and Snowy River Council.

Cooma-Monaro previously benefitted from a boundary adjustment because of the Yarralumla Council being absorbed - and extinguished - by Queanbeyan and Cooma. And prior to that, Cooma Municipality was merged with Monaro Regional.

The continual merging of council areas has led to a mismatch of planning laws and rules and a significant warping of community strategy.

The current merged council has not realized any of the proposed savings from the 2017 merge.

[Report a policy violation](#)



### Start a petition of your own


This petition starter stood up and took action. Will you do the same?

[Start a petition](#)

## Updates

250 supporters

1 month ago

 started this petition

1 month ago

Name	City	Postal Code	Country	Signed On
	Winnifred	2632	Australia	16/12/2022
	Sydney	2000	Australia	16/12/2022
	Sydney	2000	Australia	16/12/2022
	Jindabyne	2627	Australia	16/12/2022
	NSW	2630	Australia	16/12/2022
	Jindabyne	2627	Australia	16/12/2022
	Cooma	2630	Australia	16/12/2022
	Brisbane	4069	Australia	16/12/2022
	Melbourne	3004	Australia	16/12/2022
	Sydney	2000	Australia	16/12/2022
	East Jindabyne	2627	Australia	16/12/2022
	East Jindabyne	2627	Australia	16/12/2022
	Civic	2601	Australia	16/12/2022
	Michelago	2620	Australia	16/12/2022
	Jindabyne	2627	Australia	16/12/2022
	cooma	2630	Australia	16/12/2022
	Sydney	2627	Australia	16/12/2022
	Jindabyne	2627	Australia	16/12/2022
	Sydney	2000	Australia	16/12/2022
	Jindabyne	2627	Australia	16/12/2022
	Jindabyne	2627	Australia	16/12/2022
	Sydney	2000	Australia	16/12/2022
	Brisbane	4000	Australia	16/12/2022
	Gundagai	2000	Australia	16/12/2022
	Cooma	2630	Australia	16/12/2022
	Jindabyne	2627	Australia	16/12/2022
	Cooma	2630	Australia	16/12/2022
	Bredbo	2626	Australia	16/12/2022
	Brisbane	4000	Australia	16/12/2022
	Illawong	2234	Australia	16/12/2022
	Kalkite	2627	Australia	16/12/2022
	Avonside	2627	Australia	16/12/2022
	Sydney	2000	Australia	16/12/2022
	Delegate	2633	Australia	16/12/2022

# SNOWY MONARO REGIONAL COUNCIL

Delegate	2633	Australia	16/12/2022
Canberra	2602	Australia	16/12/2022
Canberra	2602	Australia	16/12/2022
Sydney	2000	Australia	16/12/2022
Nimmitabel	2631	Australia	16/12/2022
Delegate	2633	Australia	16/12/2022
Sydney	2622	Australia	16/12/2022
Sydney	2000	Australia	16/12/2022
Sydney	2156	Australia	16/12/2022
Nimmitabel	2631	Australia	16/12/2022
Cooma	2630	Australia	16/12/2022
Hill Top	2628	Australia	16/12/2022
Bombala	2632	Australia	16/12/2022
Nimmitabel	2631	Australia	16/12/2022
Sydney	2000	Australia	16/12/2022
Sydney	2000	Australia	16/12/2022
Canberra	2600	Australia	16/12/2022
Bombala	2632	Australia	16/12/2022
Sydney	2000	Australia	16/12/2022
	2631	Australia	16/12/2022
Bombala	2632	Australia	16/12/2022
Bombala	2632	Australia	16/12/2022
Cooma	2630	Australia	16/12/2022
Bombala	2633	Australia	16/12/2022
Cooma	2630	Australia	16/12/2022
LAKE ILLAWARRA	2528	Australia	16/12/2022
Sydney	2000	Australia	16/12/2022
Canberra	2617	Australia	16/12/2022
	2226	Australia	16/12/2022
Melbourne	3766	Australia	16/12/2022
Jindabyne	2627	Australia	16/12/2022
Delegate	2600	Australia	16/12/2022
Kingaroy	4610	Australia	16/12/2022
Glenola	2620	Australia	16/12/2022
	2620	Australia	16/12/2022
Melbourne	3806	Australia	16/12/2022
NIMMITABEL	2631	Australia	16/12/2022
Warragul	3820	Australia	16/12/2022
Melbourne	3001	Australia	16/12/2022
Logan City.	4132	Australia	16/12/2022
Inala	4077	Australia	16/12/2022
Michelago	2620	Australia	16/12/2022
Bendoc	3888	Australia	16/12/2022
Canberra	2606	Australia	16/12/2022
Sydney	2000	Australia	16/12/2022
Canberra	2617	Australia	16/12/2022
Jindabyne	2627	Australia	16/12/2022
	2550	Australia	16/12/2022
Cooma	2630	Australia	16/12/2022
Michelago	2620	Australia	17/12/2022
	2632	Australia	17/12/2022
Bombala	22632	Australia	17/12/2022
Moonbah	2627	Australia	17/12/2022
Cooma	2630	Australia	17/12/2022
cooma	2630	Australia	17/12/2022
Cooma	2630	Australia	17/12/2022
Sydney	2000	Australia	17/12/2022
	4124	Australia	17/12/2022
Jindabyne	2627	Australia	17/12/2022
Canberra	2611	Australia	17/12/2022
Chiswick	3806	Australia	17/12/2022
Araluen	2622	Australia	17/12/2022
Tweed Heads	2485	Australia	17/12/2022
Michelago	2620	Australia	17/12/2022
Sydney	2000	Australia	17/12/2022
	2620	Australia	17/12/2022
Bombala	2632	Australia	17/12/2022
Jindabyne	2627	Australia	17/12/2022
	2756	Australia	17/12/2022
Dalgety	2628	Australia	17/12/2022
	3451	Australia	17/12/2022
Sydney	2000	Australia	17/12/2022
Cooma	2630	Australia	17/12/2022

# SNOWY MONARO REGIONAL COUNCIL

Sydney	2000	Australia	17/12/2022
Berridale	2628	Australia	17/12/2022
Quirindi	2343	Australia	17/12/2022
Lyneham	2602	Australia	17/12/2022
	2628	Australia	17/12/2022
Capel Sound.	3940	Australia	17/12/2022
Adelaide	5033	Australia	17/12/2022
Numbla Vale. Dalgety	2628	Australia	17/12/2022
	2627	Australia	17/12/2022
Flagstaff Hill	5159	Australia	17/12/2022
Bombala	2632	Australia	17/12/2022
Jindabyne	2627	Australia	17/12/2022
Perth	6000	Australia	17/12/2022
Colinton	2626	Australia	17/12/2022
Bombala	2632	Australia	17/12/2022
NSW	2631	Australia	17/12/2022
Jindabyne	2727	Australia	17/12/2022
		Australia	17/12/2022
	2627	Australia	17/12/2022
Sydney	2000	Australia	17/12/2022
Delegate	2633	Australia	17/12/2022
Sydney	2000	Australia	17/12/2022
	2170	Australia	17/12/2022
Canberra	2905	Australia	17/12/2022
	2076	Australia	17/12/2022
Sydney	2000	Australia	17/12/2022
Melbourne	3000	Australia	17/12/2022
Sydney	2000	Australia	17/12/2022
Jindabyne	2627	Australia	17/12/2022
Melbourne	3000	Australia	17/12/2022
Perth	6000	Australia	17/12/2022
Berridale	2628	Australia	17/12/2022
Sydney	2000	Australia	17/12/2022
Cooma	2630	Australia	17/12/2022
Adelaide	5001	Australia	17/12/2022
	2620	Australia	17/12/2022
Woodend	3442	Australia	17/12/2022
Sydney	2000	Australia	17/12/2022
Wodonga	3690	Australia	17/12/2022
Cooma	2630	Australia	17/12/2022
Cooma	2630	Australia	17/12/2022
Hoxton Park	2171	Australia	17/12/2022
	2630	Australia	17/12/2022
Cooma	2630	Australia	17/12/2022
Burleigh	4220	Australia	17/12/2022
Cooma	2630	Australia	17/12/2022
Nimmitabel	2631	Australia	17/12/2022
Berridale	2628	Australia	17/12/2022
Glenwood	2768	Australia	17/12/2022
East Burwood	3151	Australia	17/12/2022
Brisbane	4001	Australia	17/12/2022
Jerrabomberra	2619	Australia	17/12/2022
Sydney	2000	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Melbourne	3978	Australia	18/12/2022
Canberra	2611	Australia	18/12/2022
Nimmitabel	2631	Australia	18/12/2022
Canberra	2611	Australia	18/12/2022
Maffra	2630	Australia	18/12/2022
	2088	Australia	18/12/2022
Canberra	2902	Australia	18/12/2022
Canberra	2611	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Berridale	2628	Australia	18/12/2022
Delegate	2633	Australia	18/12/2022
Cooma	2630	Australia	18/12/2022
Bombala	2632	Australia	18/12/2022
Berridale	2628	Australia	18/12/2022
Queanbeyan East	2620	Australia	18/12/2022
	2639	Australia	18/12/2022
Bundaberg	4670	Australia	18/12/2022
Brisbane	4000	Australia	18/12/2022
Berridale	2628	Australia	18/12/2022

# SNOWY MONARO REGIONAL COUNCIL

Sydney	2000	Australia	18/12/2022
		Samoa	18/12/2022
Bombala	2632	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Michelago	2620	Australia	18/12/2022
Michelago	2620	Australia	18/12/2022
jinjera	2622	Australia	18/12/2022
Bredbo	2626	Australia	18/12/2022
Padstow	2211	Australia	18/12/2022
	2632	Australia	18/12/2022
	3168	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Dalgety	2628	Australia	18/12/2022
Bredbo	2626	Australia	18/12/2022
Auburn	2144	Australia	18/12/2022
Canberra	2617	Australia	18/12/2022
Berridale	2628	Australia	18/12/2022
St Georges Basin	2218	Australia	18/12/2022
Sydney	2630	Australia	18/12/2022
Anembo	2621	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Cooma	2630	Australia	18/12/2022
Brisbane	4000	Australia	18/12/2022
Melbourne	3003	Australia	18/12/2022
Bredbo	2626	Australia	18/12/2022
Jerrabomberra	2619	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Drummoyne	1470	Australia	18/12/2022
Brisbane	4000	Australia	18/12/2022
Valley View, Adelaide, SA	5093	Australia	18/12/2022
Canberra	2600	Australia	18/12/2022
Michelago	2620	Australia	18/12/2022
Jindabyne	2627	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
	3136	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Canberra	2617	Australia	18/12/2022
	2176	Australia	18/12/2022
Avonside	2628	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Berridale	2628	Australia	18/12/2022
Minnamurra	2533	Australia	18/12/2022
Nimmitabel	2631	Australia	18/12/2022
Canberra	2600	Australia	18/12/2022
Adaminaby	2629	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Wilton	2571	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Cessnock	2325	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Reservoir	3073	Australia	18/12/2022
	2627	Australia	18/12/2022
Maffra	2630	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Sydney	2000	Australia	18/12/2022
Bombala	2632	Australia	19/12/2022
Jindabyne	2627	Australia	19/12/2022
	3156	Australia	19/12/2022
Nimmitabel	2631	Australia	19/12/2022
Sydney	2000	Australia	19/12/2022
Bombala	2632	Australia	19/12/2022
Sydney	2000	Australia	19/12/2022
WEST END	4101	Australia	19/12/2022
Nimmitabel	2631	Australia	19/12/2022
Sydney	2000	Australia	19/12/2022
Sydney	2000	Australia	19/12/2022
	2101	Australia	19/12/2022
	4703	Australia	19/12/2022
Karalee	4306	Australia	19/12/2022
Bombala	2632	Australia	19/12/2022



# SNOWY MONARO REGIONAL COUNCIL

Cooma	2630	Australia	19/12/2022
Cooma	2630	Australia	19/12/2022
Berridale	2628	Australia	19/12/2022
Sydney	2000	Australia	19/12/2022
Sydney	2000	Australia	19/12/2022
Cooma	2630	Australia	19/12/2022
	6151	Australia	19/12/2022
Cooma	2030	Australia	19/12/2022
Glenola	2620	Australia	19/12/2022
Canberra	2617	Australia	19/12/2022
Melbourne	3000	Australia	19/12/2022
Sydney	2000	Australia	19/12/2022
	5560	Australia	19/12/2022
Michelago	2620	Australia	19/12/2022
Canberra	2602	Australia	19/12/2022
BERRIDALE	2628	Australia	19/12/2022
	3049	Australia	19/12/2022
Sydney	2000	Australia	19/12/2022
Adaminagy	2629	Australia	19/12/2022
Cooma	2630	Australia	20/12/2022
Cooma	2630	Australia	20/12/2022
Coolangatta	4225	Australia	20/12/2022
Bombala	2632	Australia	20/12/2022
Yowrie	2550	Australia	20/12/2022
Berridale	2628	Australia	20/12/2022
Kalkite	2627	Australia	20/12/2022
Sydney	2000	Australia	20/12/2022
Moonbah	2627	Australia	20/12/2022
brisbane	4021	Australia	20/12/2022
Jindabyne	2539	Australia	20/12/2022
Berridale	2628	Australia	20/12/2022
	2099	Australia	20/12/2022
jindabyne	2627	Australia	20/12/2022
	3139	Australia	20/12/2022
Jindabyne	2627	Australia	20/12/2022
Melbourne	3000	Australia	20/12/2022
Healesville	3777	Australia	20/12/2022
Sydney	2000	Australia	20/12/2022
	6148	Australia	20/12/2022
Russell island	4165	Australia	20/12/2022
MICHELAGO	2620	Australia	20/12/2022
Sydney	2000	Australia	20/12/2022
Woree	4868	Australia	20/12/2022
Sydney	2000	Australia	20/12/2022
Marshalltown	50158	Australia	20/12/2022
45-47 Bombala St, Nimmitabel, NSW	2631	Australia	20/12/2022
Rocky plan	2628	Australia	20/12/2022
Cooma	2630	Australia	20/12/2022
Sydney	2000	Australia	20/12/2022
Hazelwood	3840	Australia	20/12/2022
	2480	Australia	20/12/2022
		Australia	20/12/2022
Adelaide	5000	Australia	20/12/2022
Dalgety	2628	Australia	21/12/2022
	2632	Australia	21/12/2022
Elwood	3184	Australia	21/12/2022
Sydney	2000	Australia	21/12/2022
	2628	Australia	21/12/2022
Canberra	2906	Australia	21/12/2022
Cooma	2630	Australia	21/12/2022
Cardiff South	2285	Australia	21/12/2022
Canberra	2604	Australia	21/12/2022
Michelago	2620	Australia	21/12/2022
	2630	Australia	21/12/2022
Berridale	2628	Australia	21/12/2022
Cooma	2630	Australia	21/12/2022
Canberra	2550	Australia	21/12/2022
Kurrajong	2758	Australia	22/12/2022
Sydney	2000	Australia	22/12/2022
	3444	Australia	22/12/2022
BERRIDALE	2628	Australia	22/12/2022
Bombala	2632	Australia	23/12/2022
Sydney	2000	Australia	23/12/2022

# SNOWY MONARO REGIONAL COUNCIL

Blakehurst	2221	Australia	23/12/2022
Lavington nsw	2641	Australia	23/12/2022
	5163	Australia	23/12/2022
Berridale	2628	Australia	24/12/2022
Cooma	2630	Australia	24/12/2022
Yaouk	2629	Australia	25/12/2022
Bombala	2632	Australia	25/12/2022
Bathurst	2795	Australia	26/12/2022
Moonbah	2627	Australia	26/12/2022
Canberra	2617	Australia	26/12/2022
	2632	Australia	26/12/2022
	264	Australia	26/12/2022
Jerangle	2630	Australia	27/12/2022
Canberra	2617	Australia	27/12/2022
Canberra	2617	Australia	27/12/2022
Karabar	2620	Australia	28/12/2022
Sydney	2000	Australia	28/12/2022
	2131	Australia	29/12/2022
NSW	2620	Australia	29/12/2022
	2548	Australia	29/12/2022
Bredbo	2626	Australia	30/12/2022
Berridale	2628	Australia	2/01/2023
Sydney	2330	Australia	2/01/2023
	2000	Australia	2/01/2023
Melbourne	3001	Australia	2/01/2023
Ropes Crossing	2760	Australia	2/01/2023
Perth	6060	Australia	2/01/2023
	2905	Australia	2/01/2023
Delegate	2632	Australia	3/01/2023
Andergrove Queensland	4740	Australia	3/01/2023
Bombala	2632	Australia	3/01/2023
	2633	Australia	3/01/2023
Sydney	2000	Australia	3/01/2023
Canberra	2600	Australia	3/01/2023
Sydney	2000	Australia	3/01/2023
Sydney	2000	Australia	3/01/2023
Delegate	2633	Australia	3/01/2023
Brisbane	4000	Australia	3/01/2023
Maffra	3860	Australia	3/01/2023
Sydney	2000	Australia	3/01/2023
bayswater	6053	Australia	3/01/2023
Sydney	2000	Australia	4/01/2023
Sydney	2001	Australia	5/01/2023
cooma	2630	Australia	5/01/2023
	1500-000	Portugal	5/01/2023
Canberra	2617	Australia	6/01/2023
Sydney	2000	Australia	6/01/2023
Sydney	2000	Australia	8/01/2023
Sydney	2000	Australia	8/01/2023
Cooma	2630	Australia	8/01/2023
Cooma	2630	Australia	8/01/2023
Cooma	2630	Australia	9/01/2023
Dalton	2581	Australia	9/01/2023
Dalgety	2628	Australia	11/01/2023
Sydney	2000	Australia	12/01/2023
NIMMITABEL	2631	Australia	12/01/2023
Canberra	2611	Australia	13/01/2023
Steeple Flat	2631	Australia	15/01/2023
Bombala	2632	Australia	16/01/2023
Cooma	2630	Australia	16/01/2023

## **Appendix B – Written submissions received**

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Confidential Draft

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Confidential Draft

From:

To:

Subject:

Date:

**Records Snowy Monaro Regional Council**

<council@snowymonaro.nsw.gov.au>

Special Rate Variation - Feedback

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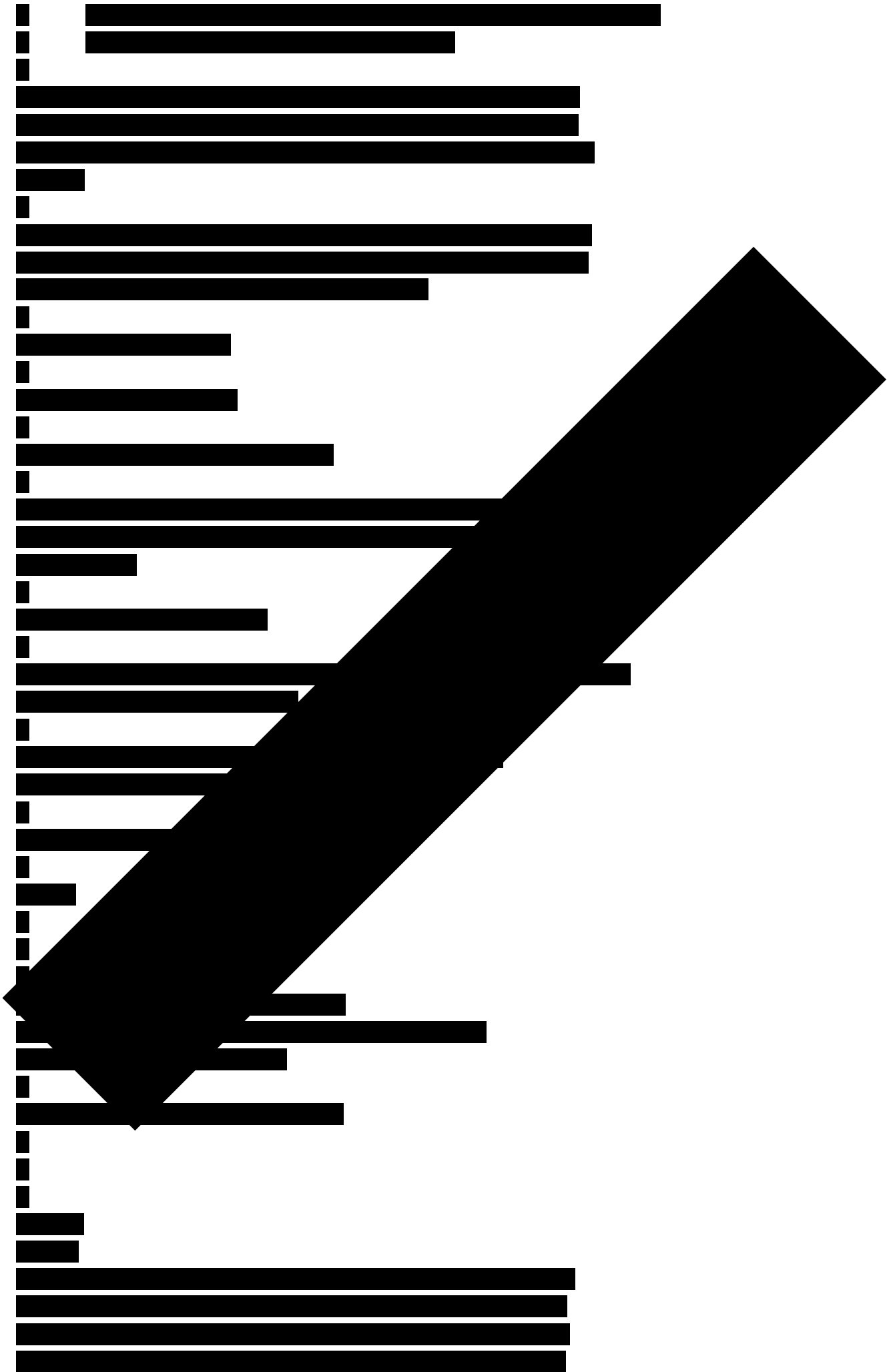
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Subject: Submission to Council on Rates and Landuse planning  
Date: 11.01.2023 07:35:29 (+01:00)

Dear All,

To avoid online submissions on the rate rises and land use strategy from being manipulated by the back office at council it is strongly recommended that submission be also made directly to the councillors by email. I have included the councillor's email addresses in this message for your information as well as a copy of my submission. Please feel free to distribute this widely.

Regards

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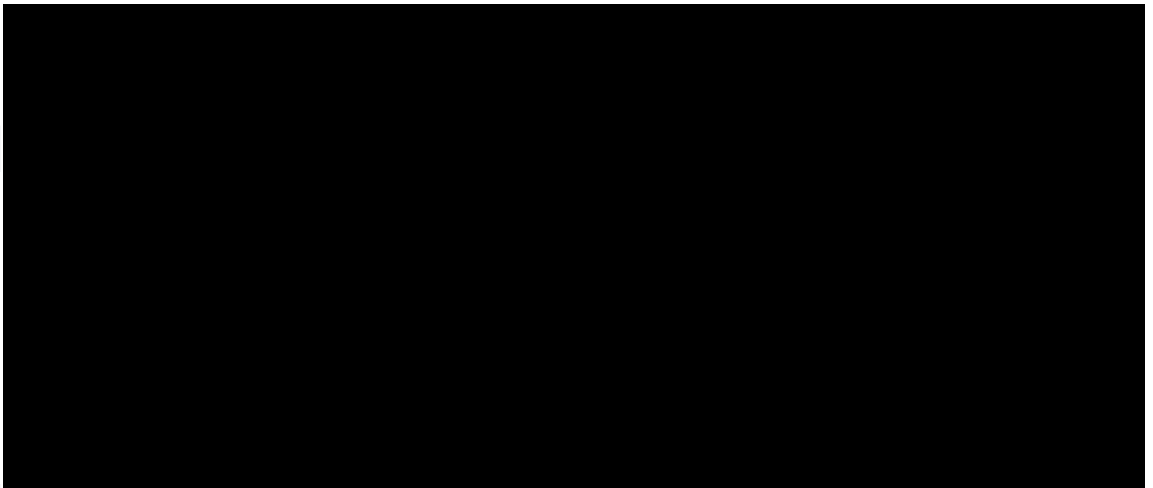


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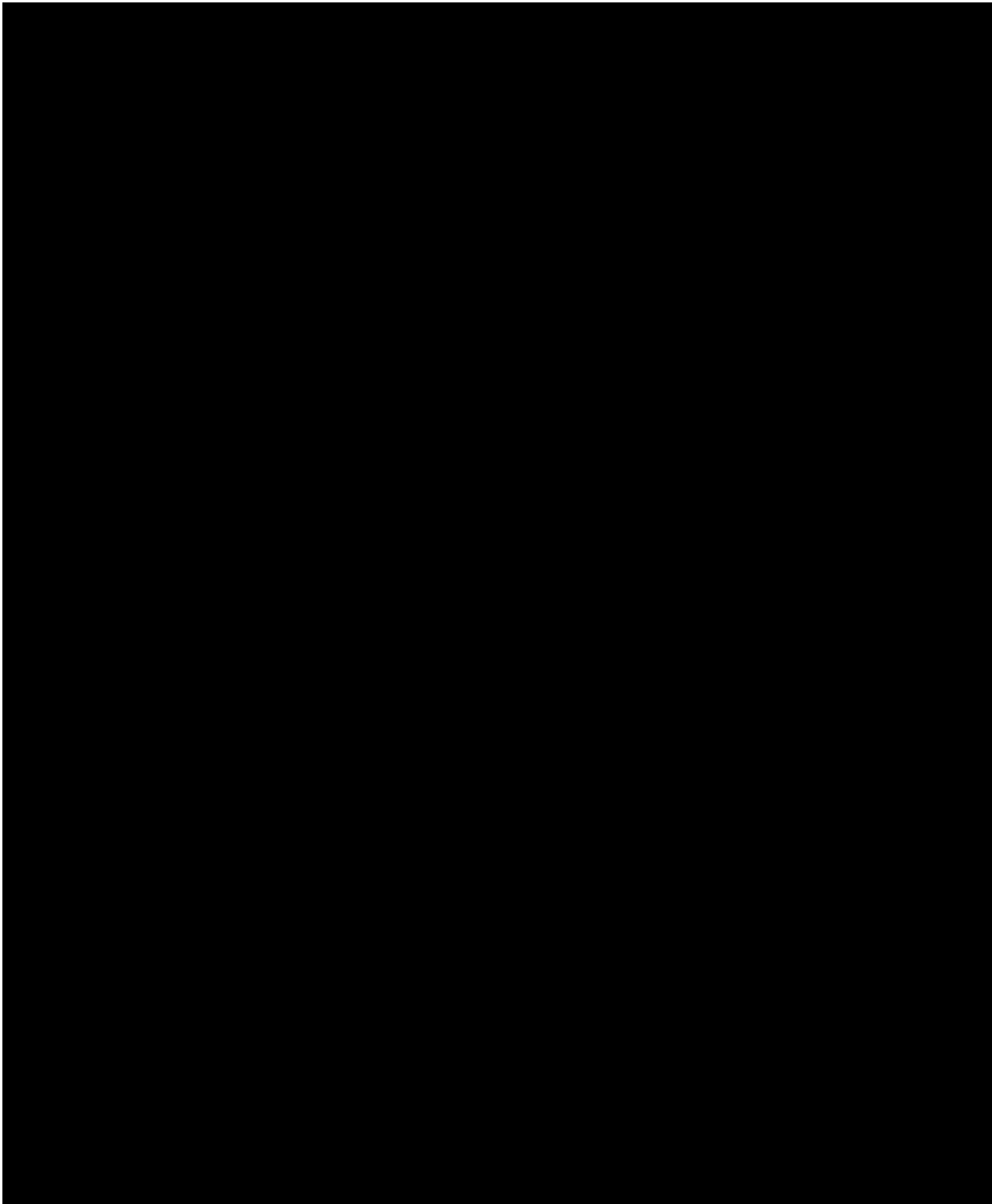
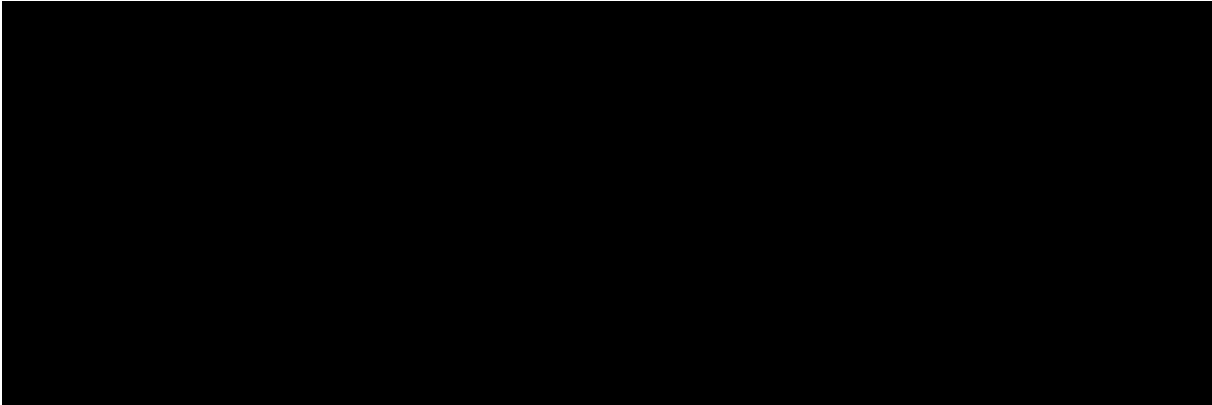
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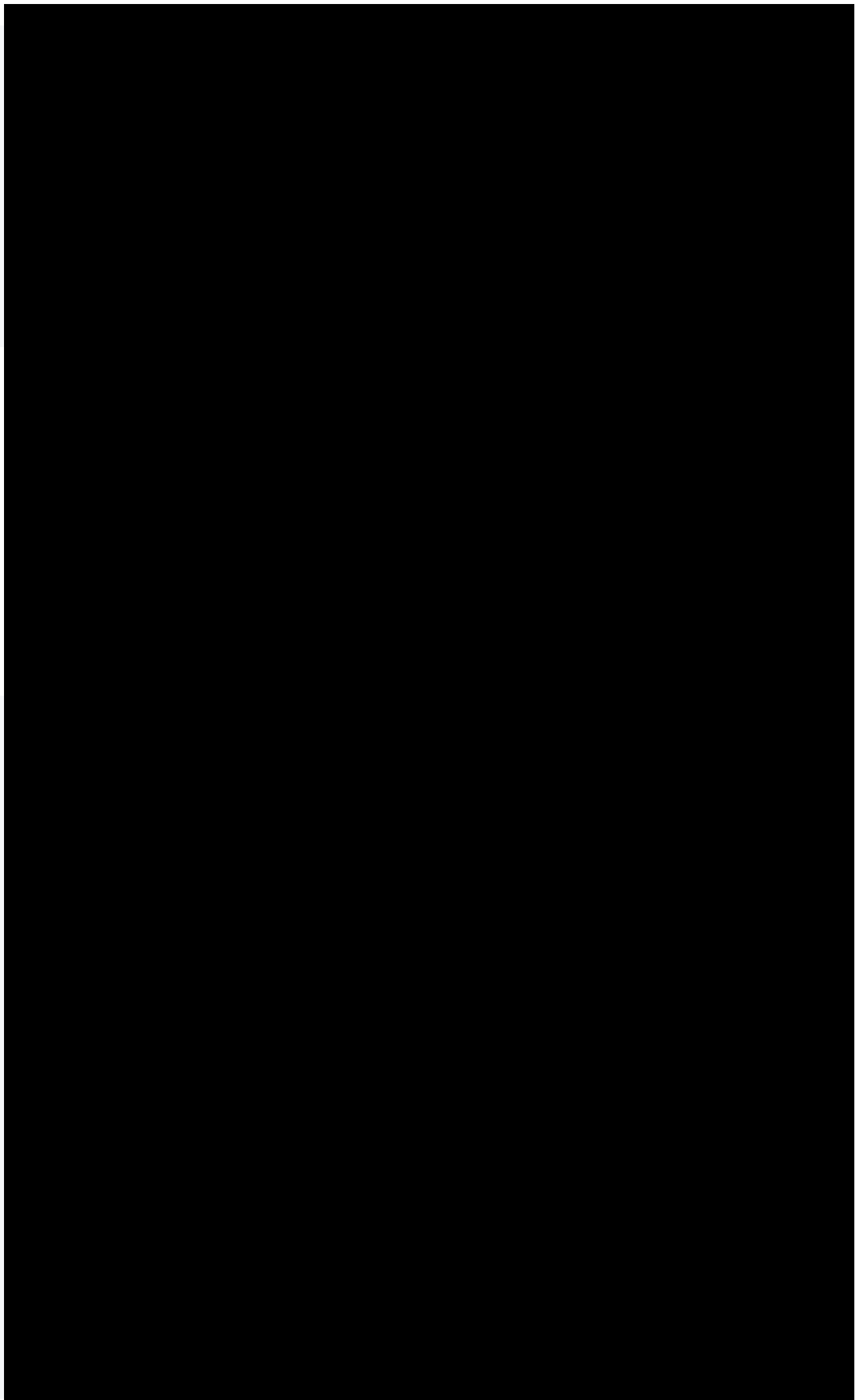
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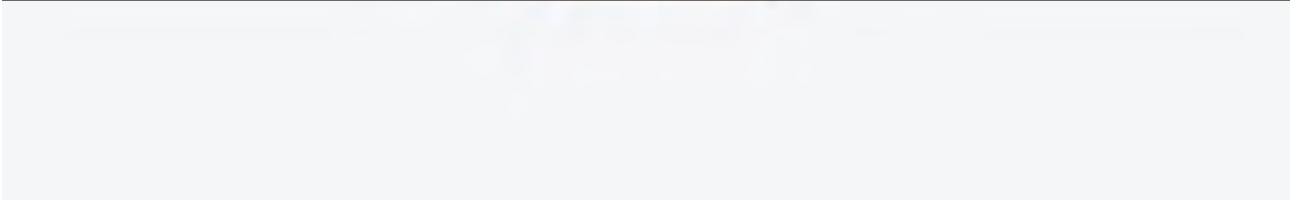
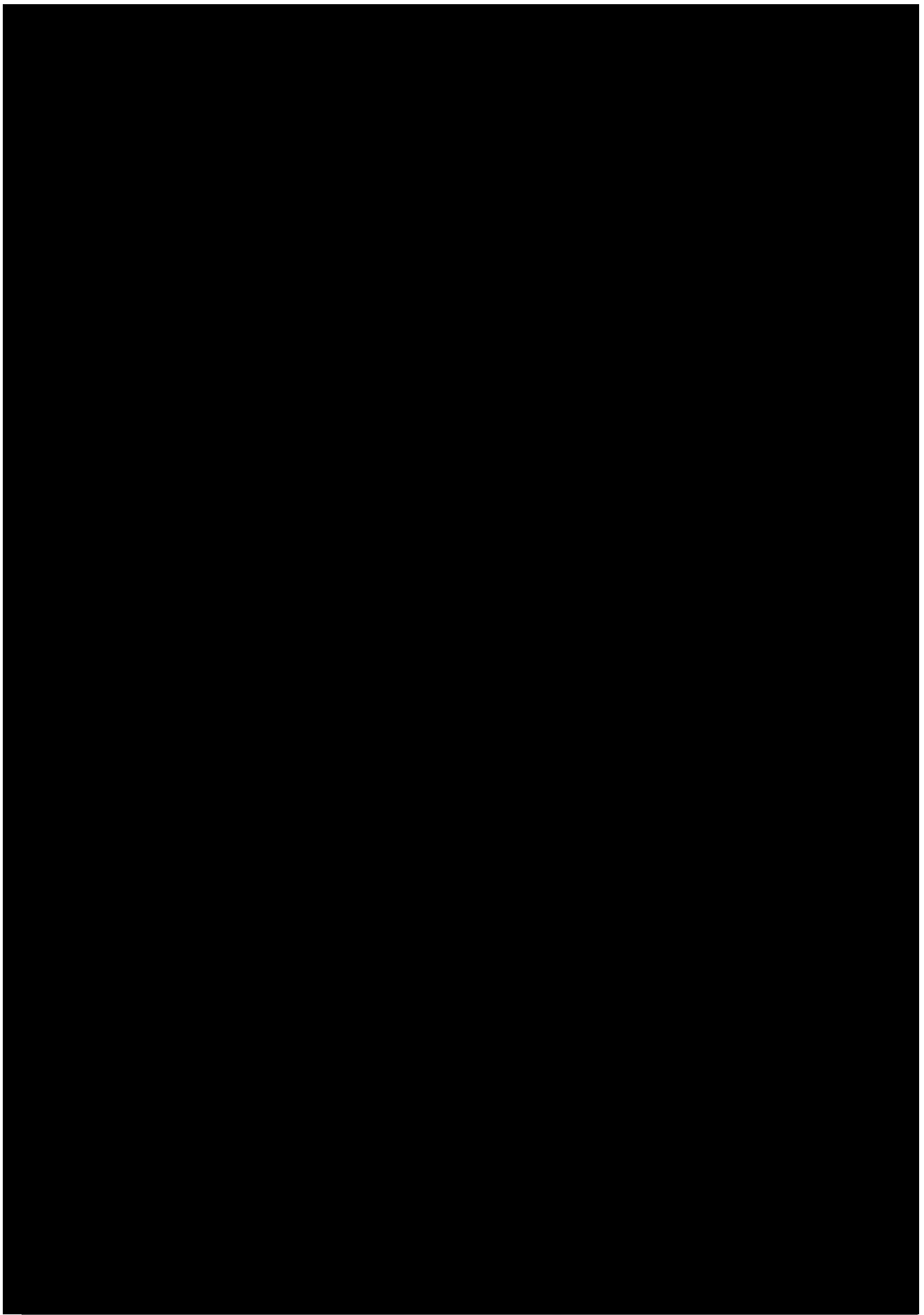
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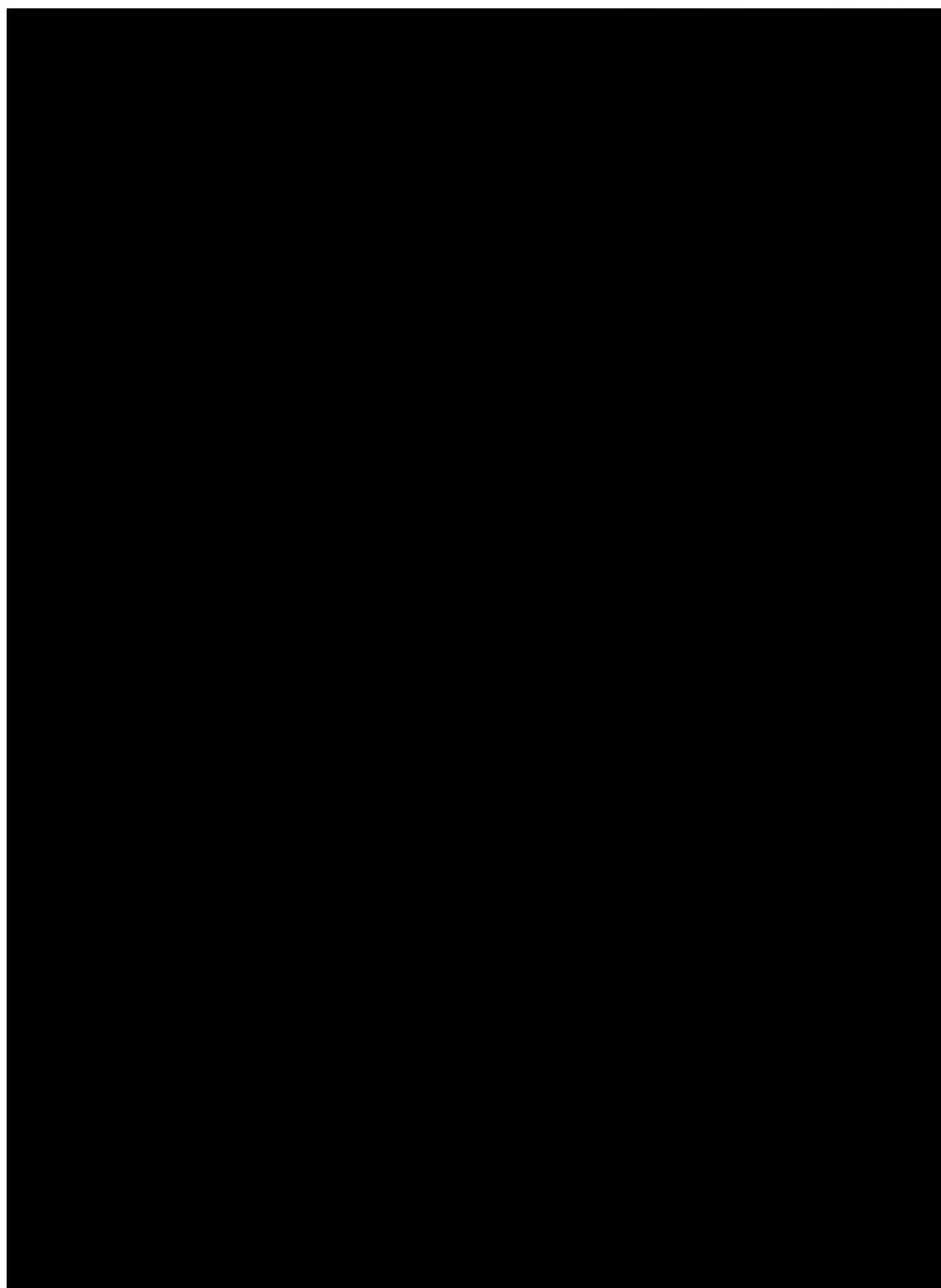


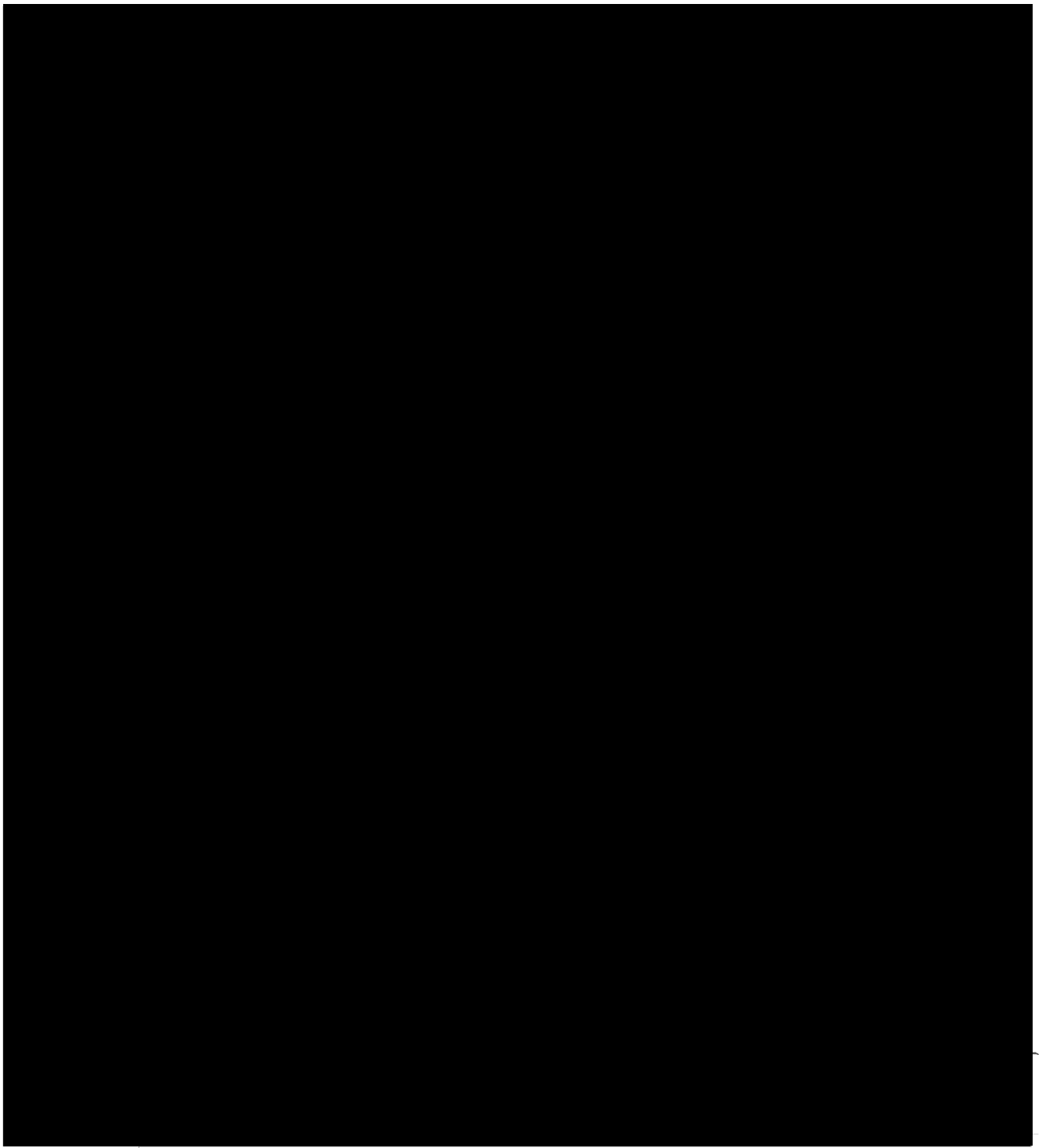












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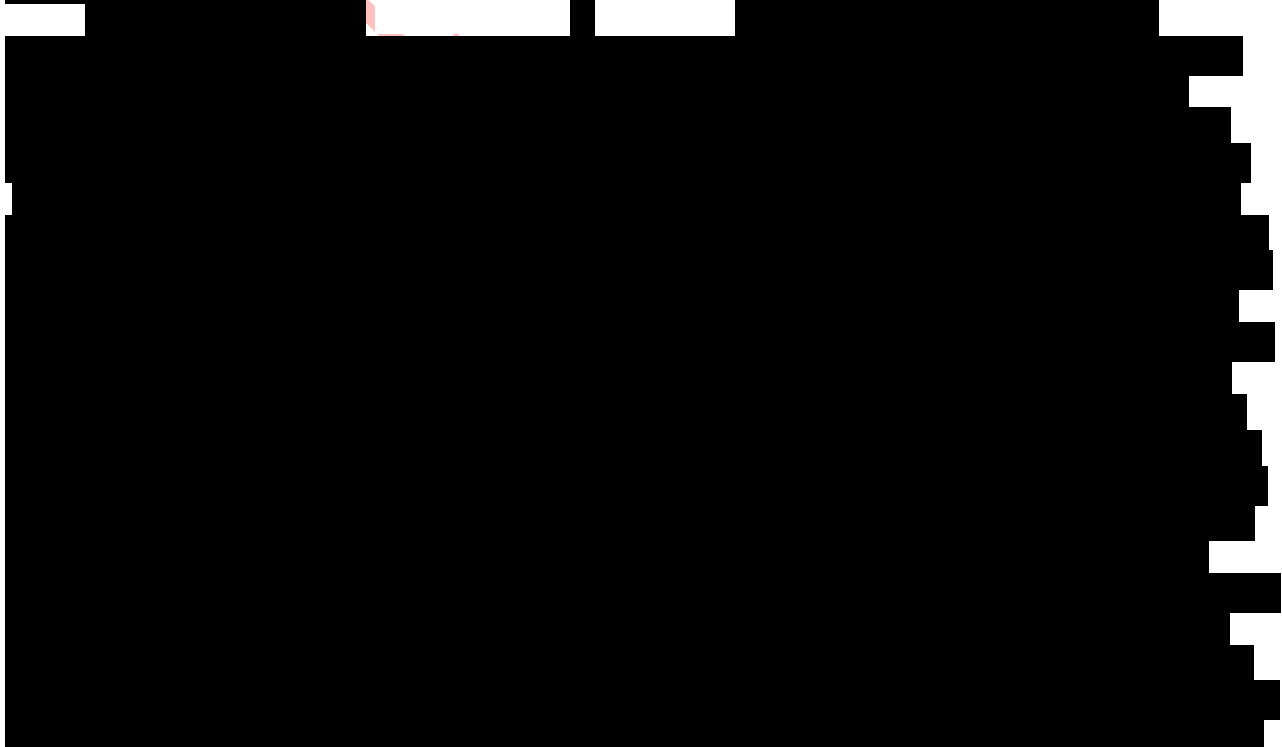
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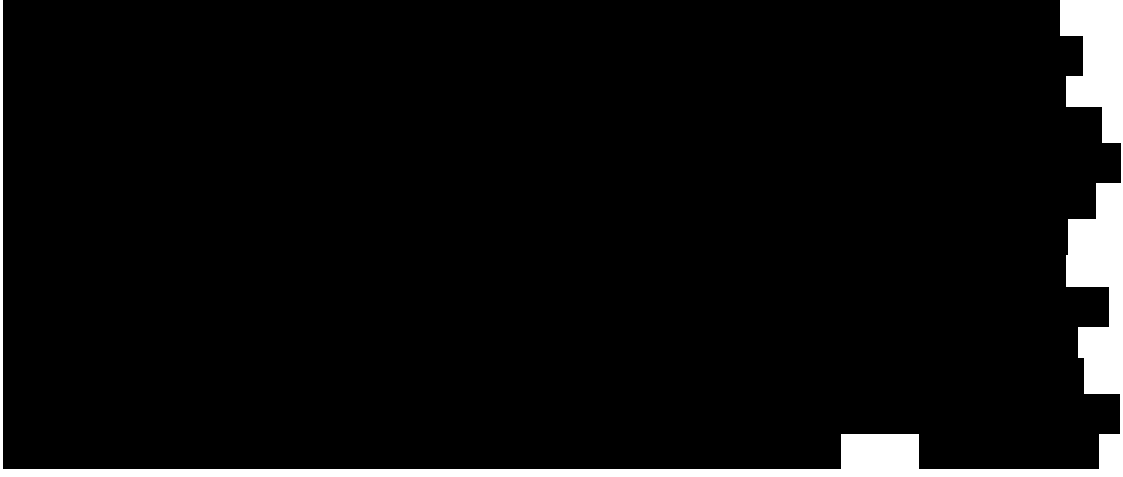
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