



4. COMMUNITY INDICATORS



COMMUNITY INDICATORS

Community indicators enable Council and our community to measure and track the progress of our shared goals and priorities. Our community indicators will help to assess the effectiveness of the Community Strategic Plan in achieving our agreed vision for Kogarah City.

Council has developed these community indicators with the aim to:

Support better population level reporting and organisational accountability in respect to decision-making priorities

- Support improved decision-making, more integrated policy and planning based on the best local data
- Monitor change over time in terms of progress towards our desired future
- Improve community engagement in decision making through transparent indicator development and reporting processes
- Help Council better understand our communities' needs and priorities
- Facilitate Council moving from a focus on inputs (e.g. dollars spent on recreational facilities) and outputs (eg. new parks and sporting facilities delivered) to outcomes and practical results for their communities (e.g. improved participation in sporting and recreational activities, and health benefits)

- Create a shared ownership of outcomes rather than seeing community wellbeing as Council's responsibility
- Provide an opportunity to make comparisons with neighbour Councils and with state-wide or national level averages.

Council has developed a range of community indicators that rely on a mixture of objective targets for physical outcomes and more subjective indicators for improving quality of life as provided to us in responses during our community engagement process. Together these indicators should give a reliable snapshot of wellbeing for our community and the environment we live in. The targets and indicators have been set at levels considered necessary by Council to achieve quadruple bottom line sustainability.

As part of the ongoing review of the Community Strategic Plan, further detailed work will be undertaken to refine our community indicator framework to assist in monitoring our progress in future years. Council is confident the chosen targets and indicators of life quality will help to deliver a more sustainable life that approaches our shared vision for Kogarah City.



I. A CLEAN, GREEN AND SUSTAINABLE CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Energy Use	KCC Annual electricity consumption (kilowatt hrs - excluding main street lighting) - Organisational	Council Data	Decrease	Control	*	1,631,329 kWh
	KCC Annual electricity consumption for main street lighting (kilowatt hrs)	Council Data	Decrease	Control	*	2,411,418 kWh
Renewable Energy Use	Proportion of renewable energy used as a % of total energy use by Council	Council Data	Increase	Control	*	3.2% (as per KCC EMP)
	Percentage of Council's facilities where energy efficiency measures have been installed	Council Data	Increase	Control	*	27% (as per KCC EMP)
Greenhouse Gas Emissions	KCC Annual greenhouse gas emissions in tonnes of CO ₂ (organisational)	Council Data	Decrease	Control	*	5,206 tonnes
Water Consumption	KCC Annual Water Consumption (kL) (organisational)	Council Data/Sydney Water	Decrease	Control	112,866	96,279
	City of Kogarah (community) annual water consumption (kL)	Sydney Water	Decrease	Influence	5,282,998 (89.2 kL per person)	*
Native Vegetation & Wildlife	Number of recorded fauna species (data available tri-annually)	Council Data	Increase	Concern	*	85
	Area of parks which have regeneration work (including pest control undertaken - in hectares)	Council Data	Increase	Control	30	30
	Number of indigenous plants planted: - National Tree Day - Street Trees - Bush Regeneration Projects	Council Data	Increase	Control	3000 176 900	2000 189 *



I. A CLEAN, GREEN AND SUSTAINABLE CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Public participation in revegetation activities	Number of community bush volunteer hours	Council Data	Increase	<i>Control</i>	500	384
	Number of KCC Community Garden Members	Council Data	Increase	<i>Control</i>	26	26
	Number of volunteers involved and amount of hours contributed in natural resources voluntary field work - Community Gardens	Council Data	Increase	<i>Control</i>	*	960 hours
Household Waste generation	Tonnes domestic waste sent to landfill	NSW Local Government Waste and Resource Recovery Data Report	Decrease	<i>Influence</i>	11,514	11,845
	Tonnes domestic waste not sent to landfill	NSW Local Government Waste and Resource Recovery Data Report	Increase	<i>Influence</i>	11,007	11,615



I. A CLEAN, GREEN AND SUSTAINABLE CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Household Recycling Generation	Domestic recycling collected (tonnes and its % of total waste)	NSW Local Government Waste and Resource Recovery Data Report	Increase	<i>Influence</i>	6105 (24%)	6092 (24%)
	Domestic garden organics/ green waste collected (tonnes and its % of total waste)	NSW Local Government Waste and Resource Recovery Data Report	Increase	<i>Influence</i>	4902 (20%)	5522.75 (21%)
	Amount of material collected during Council clean- up and recycled (tonnes and its % of total waste)	NSW Local Government Waste and Resource Recovery Data Report	Increase	<i>Influence</i>	16.8 (1%)	17.8 (2%)
	Percentage of contamination levels in the: - recycling bin per person per household in LGA - the garden waste bin per person per household in LGA	NSW Local Government Waste and Resource Recovery Data Report	Decrease	<i>Influence</i>	12% 13%	* *
	Total diversion rate from landfill	NSW Local Government Waste and Resource Recovery Data Report	Increase	<i>Influence</i>	45%	47%



I. A CLEAN, GREEN AND SUSTAINABLE CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Environmental Education	Number of Clean up Australia Day sites within City of Kogarah	Council Data	Increase	Control	11 sites	20 sites
	Number of environmental education programs, workshops and tours delivered annually. Specifically: - Waste - Water - Energy	Council Data	Increase	Control	*	38 Total 28 5 5
	Number of events and festivals which Council participated in to disseminate environmental information	Council Data	Increase	Control	*	16
	Number of schools and childcare engaged to foster environmentally sustainable behaviour annually	Council Data	Increase	Influence	*	36
	Amount of funding provided to Kogarah's Community to support the delivery of environmental projects (Mayor's Green Grants - Bi annually)	Council Data	Increase	Control	*	\$25,000
	Total amount of litter collected from pits and small gross pollutant traps in tonnes	Council Data	Stable	Influence	54	39.50
	Total amount of litter collected annually from large gross pollutant traps in tonnes	Council Data	Stable	Influence	66.2	41.50
	Number of stormwater treatment devices and percentage of catchment area covered by them.	Council Data	Stable	Control	63%	63%

2. A LIVABLE AND CONNECTED CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Housing stock	Number of additional new dwellings constructed across the LGA	Council Data Department of Planning Data (MDP Program)	Increase	<i>Influence</i>	160	236
Housing Affordability	Number of new dwellings approved under the Affordable Rental Housing State Environmental Planning Policy (SEPP)	Council Data	Increase	<i>Influence</i>	*	39 Boarding Rooms
	Number of people who: - Own their home - Own (with Mortgage) - Rent	Census - Every 5 years	Increase	<i>Concern</i>	2006 Census 37.7% 29% 26%	2011 Census 37.1% 33.1% 26.8%
	Proportion of properties in the private rental market in Kogarah that is affordable to households earning 80% of median income	NSW Family & Community Services - Housing NSW	Increase	<i>Concern</i>	*	7% (Dec 2011)
	Percentage of households with housing costs 30% or more of gross income - Rent - Mortgage	Census - Every 5 years	Decrease	<i>Concern</i>	*	2011 Census 11.6% 12.7%



2. A LIVABLE AND CONNECTED CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
High Quality Built Environment	Percentage of development applications for new buildings assessed against the relevant streetscape provisions in Council's DCPs	Council Data	Consistent	Control	100%	100%
	Percentage of developments (requiring a BASIX Certificate) meeting the required targets	Council Data	Consistent	Control	100%	100%
	Number of building/development sites where enforcement action has been taken by Council against illegal	Council Data	Decrease	Control	58 Notices/ Orders issued	32 Notices/ Orders issued
Protection of Heritage	Number of Heritage Conservation Areas gazetted in the Kogarah LGA	Council Data	Consistent	Control	3	3
	Number of heritage items gazetted in the Kogarah LGA	Council Data	Consistent	Control	188	188
	Number of properties in the Kogarah LGA listed on the State Heritage Register	NSW Heritage Office data	Consistent	Influence	6	6
Public Transport patronage	Number of residents who travel to work by: - Car - Public Transport - Cycle or Walk	Census - Every 5 years	Decrease	Concern	2006 Census 57.3% 23.8% 3.8%	*
	Percentage of residents who own the following number of vehicles: - No vehicles - 1 vehicle - 2 vehicles - 3 or more vehicles	Census - Every 5 years	Decrease	Concern	2006 Census 12% 39.3% 30% 11.3% 7.3%	2011 Census 11.7% 40.3% 32.4% 13% 2.7%



2. A LIVABLE AND CONNECTED CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Road Safety	Number of participants in road safety programs	Council Data	Increase	Control	233	249
	Road traffic fatalities per 100,000 population	ABS - NSW and Regional Indicators - Annual	Decrease	Concern	*	*
	Road traffic major injuries per 100,000 population	ABS - NSW and Regional Indicators - Annual	Decrease	Concern	*	*
	Pedestrian injuries and fatalities per 100,000 population	RMS (NSW Centre for Road Safety	Decrease	Concern		*



3. A THRIVING AND PROSPEROUS CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Employment Growth	Area of land in the LGA zoned for employment uses (Industrial and Commercially zoned Land)	Council Data	Stable	<i>Control</i>	*	50ha
Employment	Percentage of residents employed locally	ABS Data	Increase	<i>Concern</i>	Census 2006 - 14.2%	
	Number of businesses	ABS Data	Increase	<i>Concern</i>	June 2009 - 5,638	
	Local unemployment rate	ABS Data	Decrease	<i>Concern</i>	December Quarter 2010 - 5.8%	December Quarter 2011 - 5.0%
	Kogarah City Gross Regional Product	ABS Data	Increase	<i>Concern</i>	Estimated at \$2.6 billion	*
	Number of traineeship offered/completed in Council	Council Data	Increase	<i>Control</i>	14	10
Business Development	Number of businesses participated in Council Business Development opportunities	Council Data		<i>Control</i>	143	89
	Index of Economic Diversity	ABS Data	Increase	<i>Concern</i>	*	0.349



3. A THRIVING AND PROSPEROUS CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Vibrant commercial centres	Number of new footway dining licenses entered into	Council Data	Increase	<i>Influence</i>	6	11
	Number of new display of goods licenses entered into	Council Data	Increase	<i>Influence</i>	4	6
	Number of new A-Frame sign permits issued	Council Data	Increase	<i>Influence</i>	26	34
	Number of footway dining licenses renewed by the same business	Council Data	Increase	<i>Influence</i>	20	26
	Number of display goods licences renewed by the same business	Council Data	Increase	<i>Influence</i>	12	20
	Number of A-frame sign permits renewed by the same business	Council Data	Increase	<i>Influence</i>	19	21
Satisfaction with local businesses	Number of food and salon businesses inspections conducted	Council Data	Increase	<i>Influence</i>	475	507
	Number of food and salon businesses inspections satisfactory	Council Data	Increase	<i>Influence</i>	448	481
	Number of businesses participating in 'No To Trans Fat' program	Council Data	Increase	<i>Influence</i>	*	175
	Number of businesses attending food handling training	Council Data	Increase	<i>Influence</i>	59	39



4. A VIBRANT, SAFE AND INCLUSIVE CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Perceptions of Safety	Percentage of people who feel 'very safe' or 'safe' in the local community	Council Data	Increase	Influence	2010 88%	*
	Percentage of people who feel 'very safe' or 'safe' around the Kogarah Town Centre area	Council Data	Increase	Influence	2010 63%	*
	Percentage of people who feel 'very safe' or 'safe' in their homes	Council Data	Increase	Influence	2010 95%	*
	Streetlight repair response times by Ausgrid	Ausgrid	Increase	Concern	Jan to Mar 2.3 days	Jan to Mar 3.1 days
	Local government area crime ranking against major offence types (2011): <ul style="list-style-type: none"> - Assault - Domestic Violence Related - Assault - Non-Domestic Violence Related - Break and entering dwelling - Break and entering non-dwelling - Fraud - Malicious damage to property - Motor vehicle theft - Robbery without a weapon - Sexual assault - Steal from person - Steal from dwelling - Steal from motor vehicle - Steal from retail store - Robbery with firearm (nc) - Robbery with a weapon not a firearm (nc) - Murder (nc) - Indecent assault, act of indecency & other sexual offences (nc) 	Bureau of Crime Statistics and Research (BOSCAR)	Decrease	Concern	2010 Rankings 119 130 99 139 48 124 93 28 124 97 136 104 117 nc nc nc	2011 Rankings 108 128 119 135 38 109 74 24 139 84 135 100 121 nc nc nc



4. A VIBRANT, SAFE AND INCLUSIVE CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Attendance and participation at community events	Number of major community events	Council Data	Stable	<i>Influence</i>	5	7
	Overall community participation for major community events	Council Data	Stable	<i>Influence</i>	30,900	33,600
	Percentage of performances at Council major events	Council Data	Stable	<i>Influence</i>	34%	61%
	Total number of community development events and programs targeting: - Cultural Activities - Young People - Older People - People with a disability - Multicultural Groups - Community Safety and Crime Prevention	Council Data	Stable	<i>Influence</i>	50	54
	Occupancy levels of hired community halls/facilities	Council Data	Stable	<i>Influence</i>	2328	2409
	Percentage of bookings of community halls/facilities by: - Community - Private	Council Data	Increase	<i>Influence</i>	80% 20%	81% 19%
	Percentage of community halls/facilities - Permanent Hirers - Casual Hirers		Increase		82% 18%	80% 20%



4. A VIBRANT, SAFE AND INCLUSIVE CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Membership and use of Library facilities	Number of library loans	Council Data	Increase	<i>Influence</i>	451,680	493,549
	Number of library members: - Kogarah residents - Others	Council Data	Increase	<i>Influence</i>	16,537 12,993	16,927 13,300
	Number of library visits	Council Data	Increase	<i>Influence</i>	427,751	420,245
	Number of library regular library programs	Council Data	Stable	<i>Influence</i>	*	835
	Number of 'pop up' library programs	Council Data	Stable	<i>Influence</i>	*	132
	Number of people attending library programs	Council Data	Increase	<i>Influence</i>	*	23,070
	Number of library PC bookings	Council Data	Increase	<i>Influence</i>	72,971	63,409
	Internet usage in the library (hours)	Council Data	Increase	<i>Influence</i>	15,222	16,971
Child Care Services	Utilisation in all three Council childcare centres	Council Data	Stable	<i>Influence</i>	>95%	>95%
	Satisfaction of families currently attending council child care services - Very Satisfied - Satisfied	Council Data	Increase	<i>Influence</i>	*	July 2012 95% 5%
Funding Opportunities	Number of community groups and organisations supported through Community Grants	Various	Stable	<i>Influence</i>	30	32
	Amount of funding provided through community grants	Council Data	Stable	<i>Influence</i>	\$54,906	\$56,304
	Number of Youth sponsorships provided	Council Data	Stable	<i>Influence</i>	\$700	\$700
	Number of Groups using KCC Community Bus	Council Data	Increase	<i>Influence</i>	46	*



5. AN ACTIVE AND HEALTHY CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Recreation facilities	Number of sporting teams utilising Council sports grounds	Council Data	Increase	Influence	534	496
	Total areas of public open space (ha)	Council Data	Increase	Influence	185 ha	185 ha
	Number of private fitness providers using outdoor space	Council Data	Increase	Influence	7	8
	Amount of urban green space per capita (m2 per person)	Council Data	Stable	Concern	34.89	34.89
	Metres of footpaths replaced annually	Council Data	Increase	Influence	713	1639
	Number of refurbished playgrounds	Council Data	Stable	Influence	4	6
Bushland	Amount of Council land classified as bushland parks or reserves in hectares (triannually)	Council Data	Stable	Influence	68.7	68.7
	Number of sites within the City categorised as Natural Areas - bushland (Triannually)	Council Data	Stable	Influence	14	14
Bike Paths	Number of bike racks installed in LGA	Council Data	Increase	Influence	12	12
	Length of bike route (km)	Council Data	Increase	Influence	36.5	36.6
	Ratio of bike routes to street length	Council Data	Increase	Influence	0.24	0.24



5. AN ACTIVE AND HEALTHY CITY

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/11	2011/12
Health of residents	Life expectancy at birth: in years for males and females	NSW Health	Increase	Concern	*	*
	Smoking frequency	NSW Health/ Australian institute of Health and Welfare	Decrease	Concern	*	*
	Risky alcohol consumption	NSW Health/ Australian institute of Health and Welfare	Decrease	Concern	*	*
	Illicit drug use	NSW Health/ Australian institute of Health and Welfare	Decrease	Concern	*	*

6. AN INNOVATIVE AND EFFICIENT COUNCIL

Indicator	Measure	Data Source/ frequency	Desired Trend or Target	Role	Baseline	
					2010/2011	2011/2012
Efficient Council	Compliance with the requirements of the DLG Promoting Better Practice Program	Department of Local Government	Increase	Control	85%	91%
An appropriate workforce to serve our community	Staff turnover rates	Council data	Decrease	Influence	7.40%	7%
	Overall staff satisfaction score (where 5 is the most positive)	Council data	Increase	Influence	March 2009 - 3.83	
	Number of staff completed qualification through council	Council data	Increase	Influence	55	29
	Number of work experience placements offered	Council data	Increase	Control	7	12
	Number of training opportunities provided	Council data	Increase	Control	751	2029
Access to information	Numbers of visits to Council's website	Council data	Increase	Influence	*	Average 3500 website visits per week.
	Number of Kogarahlife newsletters issued	Council data	Stable	Control	4	4
	Average number of monthly inbound calls to Council through the general phone number	Council data	Decrease	Influence	3865	3847
	Percentage of calls to Councils Customer Service Centre answered within agreed timeframes	Council data	Increase	Influence	91.50%	91.26%

