Criterion 2

Community Engagement

Annexures

Annexure 2

Parkes Shire Council
Community Engagement Strategy

A Continuum

PARKES SHIRE COUNCIL community engagement strategy a continuum



OMMUNITY STRATEGIC PLAN 2020 (REVIEWED 2012)

PARKES SHIRE LOCAL ENVIRONMENTAL PLAN (LEP) 2012

COMMUNITY ENGAGEMENT STRATEGY 2012 - 2016

DELIVERY PROGRAM 2013-14 TO 2016-17

DELIVERY PLAN FINANCIAL FORECASTS 2013-14 TO 2016-17

IU YEAR ASSET MANAGEMENT STRATEGY 2013-14 TO 2022-:

10 YEAR LONG TERM FINANCIAL PLAN 2013-14 TO 2022-23

KES SHIRE COUNCIL WORKFORCE PLAN 2013-14 TO 2016-1

DPERATIONAL PLAN 2013- 201

OPERATIONAL BUDGET 2013 - 201

ANNUAL REPORT 2013 - 20

END OF TERM REPORT, 2013-14 TO 2016-13

Contents

Message from the Mayor, Councillor Ken Keith	3
ntegrated Planning: How it Works	4
The Community Engagement Strategy: The Continuum	8
Beginnings: Playing Your Part and Checking We're Still on Track	8
Objectives and Guiding Principles of the Community Engagement Continuum	8
Engagement in the Development of the Four-Year Delivery Program: Your Say I Our Community I Your Council	10
 Your Priorities: The Community Priorities Workshops and Priority Outcomes 	10
- Your Services: Household Survey Results	13
- Your Council: The New Council	14
- Your Options: Scenario Development Around Three Delivery Program Options	15
- Your Choice: Informed Survey Workshops and Vote	16
- Your Future: Building Awareness and Communicating Progress	18
Reporting and The Continuum	19
The Continuing Continuum	19



Message from the Mayor...

ommunities who are engaged, have the opportunity to express aspirations and agree priorities are not only more resilient but have the best chance of successfully achieving their preferred future.

The role of local government is changing. In the past, Council primarily provided infrastructure. Today we have three distinct roles. There are still things we provide and do for our community but we also play a facilitative role, helping communities and groups to help themselves. We are advocates as well, who champion and stand up for the things our community needs. Increasingly our time is spent on the latter two roles.

Given our Shire's history of building alliances to achieve progress, using different approaches to both challenges and opportunities and the historic ties of our villages and townships, the journey to a more facilitative and collaborative way of working has been a rewarding extension of these community strengths and Council's two emerging roles.

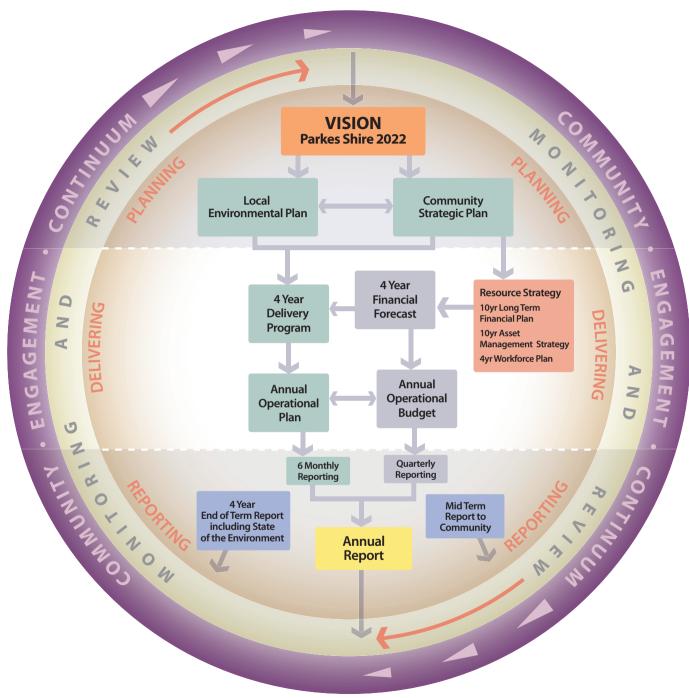
Our Shire's first step in working this way was to design our preferred future together. The community was engaged from the beginning. There are many groups and organisations that have a role to play in achieving the agreed destination. Council also needed to work out what it could deliver. What Council projects or programs would help move our community toward their preferred future and make the biggest difference over the next four years? Again, the community was engaged from the beginning in the exploration of this key question. Understanding their priorities was where the process began.

What impressed me most throughout the entire community engagement program was not the amount of learning and agreement generated through the many workshops, surveys, meetings, conversations, discussions and debates, or the awareness raised through the advertisements, interviews and publicity, or the number of 'hits'. 'likes' or 'tweets' our social media activities generated.

What impressed me the most were the people who participated; the Council workers who spent time making sure all the information, communications and presentations were professional and easy to understand and those whose considered input helped shape not just the Community Strategic Plan but Council's Four-Year Delivery Program. If 'the future is made by those who turn up' we are assured Parkes Shire will not just survive but will thrive.

Our Community Engagement Strategy 'The Continuum' is, as the name implies, a dynamic process. It is not an isolated framework but supports the planning, delivery and reporting of all we do. It guides the approach to our work and the difference it has made in building positive community relationships is evident. 'The Continuum' outlines the Parkes Shire Way: a journey of learning, improved decision making and working together.

Ken Keith Mayor, **Parkes Shire Council**



Parkes Shire Integrated Planning and Reporting Framework®
4 Parkes Shire Council Community Engagement Strategy - A Continuum

Integrated Planning How it works

Integrateed Planning and Reporting Framework

In 2009 a new Integrated Planning and Reporting (IP&R) framework was introduced across Local Government in New South Wales, Parkes Shire Council was one of the first Councils to embrace this large and wide ranging reform in becoming what was termed a "Group 1" Council. Being in this grouping saw Parkes Shire Council fully adopt its Integrated Planning and Reporting documentation in 2009/2010 Council year. Since this time the IP&R framwork has been rolled out across the State. Parkes Shire has continued to develop its approach whilst regularly reporting on its progress culminating in its End Of Term Report being tabled at the final meeting of the previous Council in September 2012. Council has now prepared its new suite of IP&R documents. The Delivery Plan forms a vital component of this integrated planning approach which is structured primarily to outline what the newly elected Council, elected in September 2012, will "deliver" whilst in office over the next four years and how this will be resourced. To assist the community and other users of these documents Council has prepared a simple summary to outline how each plan fits in to the entire IP&R approach. Figure 1.1 illustrates this interaction by way of a diagram. A brief explanation of each of the plans and how they interact is provided that articulates how the approach all comes together.

The Community Engagement Strategy (Continuum) 2012 - 2016

The Community Engagement Strategy outlines the mechanisms Parkes Shire Council uses to engage their communities in the issues and decisions that affect them.

Based on a set of guiding principles and a diverse range of processes the outputs and outcomes of the strategy guide and inform the planning, delivery and reporting of all Council's integrated plans and reports.

The strategy is known as the Community Engagement Continuum. As the name implies it is a continuous process, not a collection of isolated activities. It is the way Council does its work and how Council and Community work together.

Parkes Shire Council Local Environmental Plan (LEP) 2012

The Parkes Local Environmental Plan 2012 (PLEP2012) is the legal instrument that imposes standards to control development for the Shire. The LEP reserves land for open space, infrastructure and other public purposes as well as residential, industrial, commercial and agricultural purposes. The purpose of the LEP is to achieve the objects of the Environmental Planning and Assessment Act 1979, as amended. It is also a means to implement the Parkes Shire Land Use Strategy 2011. The PLEP2012 comprises a written document and a series of accompanying maps. The PLEP2012 includes provisions for the protection of the operational

environments of the Parkes Radio Telescope and the Parkes National Logistics Hub. The LEP links directly to the Parkes Shire Council Community Plan in Future Direction 3 "Promote, Support and Grow our Communities" and more specifically under the Strategic Objective 3.4. "Utilise an integrated planning framework to guide the development of our communities". This objective is subsequently actioned in both the 4 year Delivery Plan and the Annual Operational Plan in 3.4.2. "Review and implement Council's planning instruments". This sees Council's implementation of the LEP regularly monitored and reported to Council and the community via the Integrated Planning and Reporting Framework reporting mechanisms.

The 2022 Community Strategic Plan (Reviewed 2012)

The Community Strategic Plan (CSP) is a high level 10 year plan developed collaboratively by Council with the Parkes Shire Community as part of its Community Engagement Continuum. This plan identifies the community's main priorities and aspirations for the future. It contains the vision for the Parkes Shire and the 8 key Future Directions in achieving this vision by 2022 being;

- 1. **Develop Lifelong Learning Opportunities**
- 2. Improve Health and Wellbeing
- 3. Promote, Support and Grow Our Communities
- 4. Grow and Diversify the Economic Base

- 5. Develop Parkes as a National Logistics Hub
- **Enhance Recreation and Culture** 6.
- 7. Care for the Clime in a Changing Climate
- 8. Maintain and Improve the Shire Assets and

Infrastructure

This CSP articulates the Strategic Objectives Council has set to achieve these Future Directions and considers the "Ouadruple" Bottom Line" impacts regarding; Civic Leadership, Economic, Social and Environmental outcomes as well as adhering to Council's Social Justice Principles. This CSP also identifies Council's role in these areas as a Provider, Facilitator or Advocate and linkages to the planning process of other levels of Government and Stakeholder groups.

This Community Strategic Plan cascades or flows directly into the key Actions identified in the Delivery Program for Council to implement over its term of office. (See Fig 1.2)

FIGURE 1.2 COMMUNITY STRATEGIC PLAN (10 YEAR) VISION **DELIVERY VALUES PROGRAM FUTURE DIRECTIONS** (4 YEARS) **OPERATIONAL PLAN** ANNUAL WHAT WHAT & HOW HOW

The Delivery Program 2013/14 to 2016/17

The Delivery Program actions the Future Directions and Strategic Objectives of the Community Strategic Plan. It identifies the principal activities that Council will undertake in response to these Objectives. The Delivery Program addresses the full range of Council's operations and who is responsible for their delivery. The Delivery Program cascades or flows on, into the tasks required annually, as identified in the Operational Plan (See Fig 1.2). The Delivery Program is intrinsically linked to the Resourcing Strategy documents being; the 10 Year Asset Management Strategy, the 4 Year Workforce Plan and the 10 Year Long Term Financial Plan. The Long Term Financial Plan has also formed the basis from which the 4 Year Financial Forecasts have been derived, to explain in more detail how the Delivery Program will be funded over the life of the program. This sees that the Delivery Program both informs and is informed by, the Resourcing Strategy.

The Delivery Program has been developed in consultation with the Parkes Shire Community as part of the Community Engagement Strategy 2012 - 2016. Council has had to consider the communities priorities and expected levels of service, and balance these with its resourcing constraints. In the Delivery Program, Council has had to work with the community and make the difficult decision to apply for a Special Rate Variation to address the funding gap that is apparent after this process. More information regarding this process is outlined in the section of the CSP "Funding the Delivery Program".

The Delivery Program Financial Forecasts 2013/14 to 2016/17

The Long Term Financial Plan outlines the high level budgeting scenarios over the next 10 years. These estimates and assumptions form the basis from which the 4 Year Financial Forecasts have been derived. This document explains in more detail how the Delivery Program will be funded over the life of the Program and equally what the Operational Budgets will ultimately be in each year of the Program.

The Operational Plan

The Operational Plan is prepared as a sub-plan of the Delivery Program. It identifies the projects, programs and activities that Council will undertake within the next financial year. These actions cascade or flow down from the Delivery Plan and become the tasks required in each particular year of the Operational Plan (See Fig 1.2). The Operational Plan allocates responsibilities for each project, program and activity and identifies how the effectiveness of the projects, programs and activities will be measured. Council receives reports on these measures on a six monthly basis.

The Operational Budget

The Operational Budget details the budgeted funding for the activities to be undertaken in that year. The Operational Budget includes provisions relating to the content of Council's annual Statement of Revenue Policy.

This includes details of:

Estimated income and expenditure

Ordinary rates and special rates

Proposed fees and charges

Council's proposed pricing methodology

Proposed borrowings.

The Operational Budget is reviewed and reported to Council within two months after the end of each quarter (except the June quarter).

The 10 Year Asset Management Strategy 2013/14 to 2022/23

The Asset Management Strategy is prepared to assist Council in improving the way it delivers services from infrastructure. These infrastructure services include:

- Transport (roads, bridges, footpaths, etc.)
- Stormwater drainage,
- Water,
- Sewer,
- Open Spaces (parks and recreation),
- · Buildings, and
- Aerodrome

These infrastructure assets have a combined replacement value of \$760 million.

The Asset Management Strategy:

- shows how Councils asset portfolio will meet the service delivery needs of its community into the future.
- enables Council's Asset Management policy to be achieved, and
- ensures the integration of Council's Asset Management with its Long Term Strategic plan.

The Asset Management Strategy will assist Council in meeting the requirements of the National Sustainability Frameworks, and Integrated Planning and Reporting guidelines (IP&R). Local Councils in NSW are required to undertake their planning and reporting activities in accordance with the Local Government Act 1993 and the Local Government (General) Regulation 2005, and provide services needed by the community in a financially sustainable manner.

The Asset Management Strategy is prepared following a review of Council's service delivery practices, financial sustainability indicators, asset management maturity and fit with Council's vision for the future as outlined in the Community Strategic Plan. The Strategy outlines an asset management improvement plan detailing a program of tasks to be completed and resources required to bring Council to a minimum 'core' level of asset maturity and competence.

The 10 Year Long Term Financial Plan 2013/14 to 2022/23

The Long term Financial Plan (LTFP) is a part of Council's Resourcing Strategy. The Plan is used to ensure that Council can have an understanding of the current financial situation and the projections of several future directions. The LTFP is developed in conjunction with the Workforce Plan and the Asset Management Plan, and is combined as The Resourcing Strategy., with the same objectives. These Plans are prepared for at least the next 10 years, and are required to be reviewed each year.

The LTFP is set out to show the financial impact of providing different levels of service to the community. The Plan includes projections of revenue and expenditure, the balance sheet and projected cash flows. Behind these projections, there are several assumptions that are used to build the Plan. These assumptions are usually related to the level of asset renewal and maintenance, inflation rate, growth in dwellings, timing of revenue, level of grants, level of service etc. The projections are modified to highlight the major scenarios (or options) that have an economic consequence. Also, within the Plan there are financial indicators (calculated for each scenario). These indicators allow comparisons between scenarios, and enable the monitoring of financial performance.

The LTFP enables Council to improve the connectivity with the Delivery Plan, and allows for a better understanding of the financial consequences of the Plan. The Long Term Financial Plan is a decision making tool that helps Council to model several important scenarios, and it helps Council to identify financial issues at an earlier stage. The Plan presents the effects of these scenarios, over the longer term. These projections help Council to focus on the issues, and analyse the consequences. Planning for at least 10 years, allows the Council to assess the current situation and make decisions for the future.

The Work Force Plan 2013/14 to 2016/17

The 2013 – 2017 Parkes Shire Council Workforce Plan provides the strategic direction to create a sustainable workforce.

It provides a supporting framework for those objectives and actions contained in each of the three Departmental Delivery Programs and Operational Plans. The focus will be the alignment of the workforce with the goals, values and objectives of the organisation which includes the management of our asset infrastructure. This will enable us to effectively deliver community expectations into the future.

The Annual Report

The Annual Report is one of the key points of accountability between a Council and its community. It is not a report to the Division of Local Government or the NSW Government, it is a report to the community.

The Annual Report focuses on Council's implementation of the Delivery Program and Operational Plan because these are the plans that are wholly the Council's responsibility.

The Report also includes some information that is prescribed by the Local Government (General) Regulation 2005. This information has been included in the Regulation because the Government believes that it is important for community members to know about it – to help their understanding of how Council has been performing both as a business entity and a community leader.

The End of Term Report 2013/14 to 2016/17

Councils are now required to prepare an End of Term Report which must be tabled prior to the end of Councils 4 year term. This document must include a report as to the Council's achievements in implementing the Community Strategic Plan over the previous four years. This also means drawing upon achievements in the implementation of the four year Delivery Program. This also draws on information from other organisations, including State Government agencies.

State of the Environment Reporting

A comprehensive report on the State of the Environment is also required to be prepared and included as part of the End of Term Report. This means that the End of Term Report will include a report on how Council has met the environmental objectives in the Community Strategic Plan. The report on the State of the Environment includes progress against relevant performance indicators for the environmental objectives of the Community Strategic Plan and Delivery Program.

TheCommunityEngagementContinuum®

A strategy for learning, informed decision-making and working together

'Community engagement in Parkes Shire is not something that is imposed or done just to meet legislative requirements.

It is the way Council does its work and how Council and the community work together.'

Kent Boyd, General Manager, Parkes Shire Council

Beginnings

Play your Part and Checking We're Still on Track

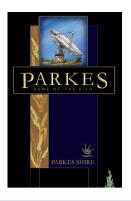
The process of engaging the Parkes Shire community in better decision-making and working together began September 2006. It was then that 80 community members, representative of the Shire's whole system (all the groups and organisations that influence or are influenced by the decisions and directions of the Shire), came together to explore and design their preferred future. From this gathering and with an understanding of the Shire's present situation the Community Strategic Plan was shaped.

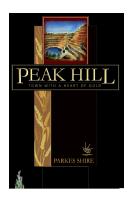
Three years later in 2009, Council again brought the community together to check that the strategic plan was 'still on track'. During this process, representatives from the townships, villages and social justice groups were again engaged in sharing their thoughts and ideas.

Also at this time, the Shire's community engagement principles and objectives were designed with input from a group of 22 community members, representatives of all geographic areas and special interests. These now guide and inform all engagement activities.

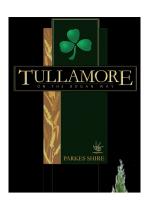
More recently Council carried out a review of the original Community Strategic Plan including the vision, guiding values, future directions, strategic outcomes and measurements. It still reflects the aspirations of the Parkes Shire Community and has been extended as a ten-year plan to 2022. This revised Plan is now the 'roadmap' to follow to reach the desired future destination.

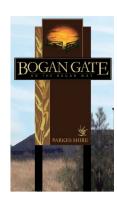












Objectives and Guiding Principles of the Community Engagement Continuum

- To be a practical representation of Council's community engagement principles:
- Activities are timely, held at the right time and given enough time. Input is sought before decisions are made. Engagement activities are held at convenient times so as many people as possible can participate. Enough time is allocated to the process so input can be considered and not rushed.
- Needed information is accessible to all. Information is written in plain English, easy to understand and readily available throughout the Shire.
- People are heard, not just listened to.
 Engagement is a genuine activity and is carried out so community views and priorities are heard, just as Council views and priorities are heard. It works both ways.

- Expectations are well managed.
 The purpose of the engagement is clearly stated and expectations agreed. Processes are appropriate and well managed.
- Feedback is part of the process.
 Feedback is provided so participants know how their input will be used.
- Not a 'one size fits all'.
 Different processes and mediums are used to engage different groups in the community to encourage participation.
- Learning is central.

 Engagement processes are opportunities to learn more about our community and the things that affect the Shire. Engagement skills are also built within Council and the community.

- To make sure the Shire's whole system is mapped, understood and that representatives have opportunities for their views to be heard. The whole system is different to 'stakeholders'. Stakeholders have a 'stake' in what is occurring. The whole system includes stakeholders but adds those who influence or are influenced by a particular issue or project.
- To make sure the implications of decisions are understood so that end choices are based upon information, awareness and understanding.





Engagement in the develop

Method: independently facilitated workshops and strategic conversations.

18 Held: Parkes Township, Cookamidgera, Alectown, Bogan Gate, Trundle, Tullamore and Peak Hill.

Councillors and Council staff workshops.

Specific workshops with: Aboriginal community, young people, school children, women and families, older residents, mining management and miners, agricultural sector and farmers, businesses.

Two half-days at supermarkets engaging people in conversations.

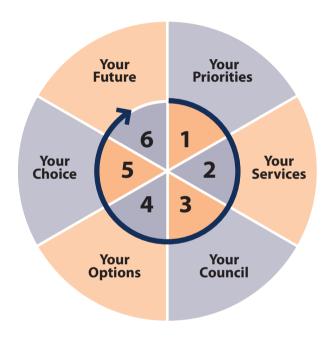
Total participant numbers: 689

Supporting communications: letters of invite, advertising, publicity, on-line promotion, e-communications, posters in townships, articles in school newsletters, media releases, making use of the existing township leadership and networks to encourage participation.

1. Your Priorities:

What Council projects, programs or initiatives will make the biggest difference to you and your family in the next four years?

The next part of the journey was to facilitate community input into Council's Four-Year Delivery Program. This process began May 2012. The Community Engagement Continuum continued under the banner of 'Your Say I Our Community I Your Council'. The objective was to understand community priorities for inclusion in the delivery program. There were six stages to this part of The Continuum:





ment of the Four-Year Delivery Program:

18 workshops were held at the villages and townships, with Councillors and Council staff, the Aboriginal community, agricultural and mining sector, business, young people and school children, women, families and older residents to explore the question 'What Council projects, programs or initiatives would make the biggest difference to you and your family in the next four years?

The workshop process design included the exploration of the present situation, the prioritisation of projects, programs or initiatives grouped around the eight future directions of the Community Strategic Plan:

- Education and Lifelong Learning
- Heath and Wellbeing
- Supporting and Growing our Communities
- Growing and Diversifying the Economic Base
- Developing Parkes as a National Logistics Hub
- Enhancing Recreation and Culture
- Caring for the Natural and Built Environment
- Maintaining and Improving the Shire's Assets and Infrastructure

Discussion regarding Council's role as either a provider, facilitator or advocate was also included. Specific sessions were held with economic, business and social justice groups. All sessions were independently facilitated and lasted two hours.

The consultation team also staged two half-day sessions at the Parkes township supermarket on known high customer volume days for Parkes township residents and those coming from out of town to shop. These provided extra opportunities for input.

The number of people who had direct contact and input with this process was 689. A very clear picture emerged of the projects and initiatives that would make the biggest difference to the people and communities of Parkes Shire.







Chance to have a say

28 Mar 2012 08:54 AM

Parkes Shire Council will be hosting a Community Priorities workshop in Bogan Gate next Tuesday, April 3.

The workshop is designed to let local resident have their say about the community and will help to set the priorities to be included in Council's Delivery Plan for the 2013-2017 period

Parkes Shire Council General Manager. Kent Boyd is urging all residents to take part in the workshop as the outcomes will direct council's work and resources over the next four year

"This is a great opportunity to have your say and influence the way our community evolves," he said

A series of workshops, meetings and open spaces will be held across the Parkes Shire local government area in the next eight weeks to ensure that all residents from Parkes and the villages get a chance to have their say



We're having our say!

14 May, 2012 08:41 AM

Parkes Shire Council is overwhelmed by the level of participation from the community in the current consultation sessions being staged around the shire.

General Manager Kent Boyd said numbers to date had been outstanding, and with more sessions to be held, it was clear the community was letting council know what it would like during the next four year term of councillors

Council is almost halfway through its intensive community engagement period.

Workshops are also being held with staff members, representatives from the Indigenous community, farmers and community members

Workshops had already been held in Bogan Gate, as part of the "Rumble in the Concrete Jungle" skate park event, Cookamidgera, Alectown and Tullamore, with more in the shire this week



Local roads, overall cleanliness of the shire and water supply – these were the top three issues to emerge from a community survey conducted earlier in the year.

All households in the Parkes Shire were invited to participate in a community survey during the last two weeks of July which asked residents to rate the importance of council services and their level of satisfaction with those services.

More than 1.000 surveys were returned.

After several weeks of analysis by an independent statistician, the results are in

What we heard

By far the largest number of projects and initiatives were connected to the Community Strategic Plan's Future Direction: Improve Health and Wellbeing. Communities throughout the Shire want to improve access to health services and facilities across all age groups and interests. Securing the hospital was a focus as were community transport options. Developing a broad range of commercial and private recreation opportunities, maintaining each township's swimming pool and developing central therapy facilities were priorities.

Specific road projects, road infrastructure, improving the road network, footpaths, drainage and the management of storm water were also very high priorities. Providing activities and opportunities for young people are needed. Increasing visitation and tourism facilities, improving access to tertiary education and securing the airport are key economic priorities. Although Caring for the Natural Environment had the fewest number of projects and initiatives, controlling and managing weeds, pests and animals were regularly mentioned.

Community and Council Priorities Summarised

Broader Community Priorities Council Specific Priorities • Improve access to health services and facilities Specific road projects Secure the hospital Town and village beautification and tidiness including footpaths • Increase the availability of doctors and health specialists Improve public and road safety including street lighting • Strengthen and grow the retail sector Improve road infrastructure and access to Sydney • Improve access to education opportunities including TAFE and University Improve the condition of rural roads • Provide public and community transport options Improve drainage and storm water • Encourage, attract and support business and industry Develop and promote activities and opportunities for young people • Encourage the development of a broad range of commercial and private recreation opportunities Maintain and develop the township pool including the development of hydro therapy facilities Provide aged care and disability services Secure and develop the airport Increase visitation and tourism facilities • Ensure water and sewer assets are maintained and developed Provide, upgrade and maintain public toilets Upgrade sports grounds

PARKES SHIRE SURVEY - FILL IT IN TODAY!

Survey is underway, Survey," Mr Boyd with local residents receiving copies of the survey in the mail this

idents how well the with your survey or you Council is performing can drop them off at the in delivering services Council Administration that are important to Building or your local

The Parkes Shire "Each Survey is the next step should have received in the development of two copies of the sur-

The Parkes Shire for the Parkes Shire added "Paper copies of the

survey can be returned to Council in the reply-The survey asks res- paid envelope enclosed library.

household



Residents rate council

03 Aug, 2012 08:10 AM
Parkes Shire Acting Mayor. Councillor John Magill, has advised that Council is thrilled with the response received

"The survey is part of ongoing work concerning community wide engagement as part of the integrated (strategic) planning and reporting framework" he said.

Council is undertaking shire wide community feedback to establish the importance and satisfaction levels of the

The survey comes after intensive work during May which involved meetings with key groups throughout the Shire as part of the planning process for the next four years of the new Council

"The community has embraced the opportunities to tell Council about the facilities and services that are important





Future plan outlined to residents

Parkes Shire Council has developed a plan for the progress of the shire and is taking it to the ratepayers to explain.

A booklet outlining the future direction is contained in today's editioin

At workshops held last month. Council presented three potential 'delivery plan' options to community members based on consultations held across the shire in May

The booklet in today's Champion Post provides details on each Delivery Plan.

"Council has developed the three delivery plans to address current financial

2. Your Services

Method: household survey sent to 8000 households

Surveys completed: 1062 Response rate: 20%

The good response rate was attributed to the survey being conducted in the context of the high profile and extensive community consultation held in May 2012.

Validity: slightly underweight with regard to young, town dwellers but the discrepancies are not large enough to invalidate the survey.

Supporting communications:

Direct mail out, advertising and publicity in local newspapers and newsletters; Information sheets, use of existing Shire networks to encourage completion of the survey.

To understand what specific Council services are important to the community and how well those services are presently being delivered, a survey was conducted during the last week of July and the first week of August 2012. The survey was distributed to each household in paper form. The option of completing the survey on-line was also offered. The survey covered thirty-five Council services and sought importance and satisfaction ratings. It also gathered information on gender, age and place of residence for people participating in the survey.

This latter information was used to commence building a database of people to play a future role as an e-community reference group to update on progress and seek input where relevant. Adding to this database has and will continue.

What we learnt

The table below summarises the survey results. Of note is that the Council specific outputs and issues raised during the May 2012 community consultation workshops are echoed in the survey results.

Top Ten 'Very Important' services	Top Ten 'Very Satisfied' with services	Top Ten 'Not Satisfied' with services
Local roads	Library	Local Roads
Order and cleanliness	Festivals	Footpaths
Water supply	Parks	Animal, weeds and pest management
Food safety	Sewerage	Gutters
Main roads	Cemeteries	Main roads
Public toilets	Sports grounds	Public toilets
Sewer	Food safety	Car parking
Road safety	Children's services	Youth services
Rubbish	Playgrounds	Nature strips
Signage	Tourism	Development approvals



3. Your Council

Method: briefing notes, presentations, discussion with Councillors, Council Management, outside experts

In September of 2012 a new Council was elected. The new Council engaged in a day long workshop that included briefings and presentations on Integrated Planning and Reporting, the development of the Community Strategic Plan, the Shire's present economic, social, environmental and governance situation, financial planning, the state of the Shire's assets and the engagement process to further develop and finalise Council's Four-Year Delivery Program.



Parkes launches a \$63.5m bid to keep the shire alive

by: Vikki Campion and Nathan Klein From: The Daily Telegraph January 12, 2013 12:00AM

IT'S got 2500km of roads, a \$63.5 million infrastructure backlog and just 15,000 people to pay for it.

But rather than watch its shire crumble, Parkes Council has embarked on a consultation spree explaining why it cannot meet the rising costs of service provision without a rate rise.

The rise the council is seeking could be as much as 50 per cent, but mayor Ken Keith says even a much smaller rise would help the bottom line.

"No one wants higher rates, however the unfortunate consequence of low rating is obviously low income, which when applied over many years, directly translates to the quality of our infrastructure and hence our community," Mr Keith said.

"For the cost of one coffee per week, you actually will achieve an additional \$3 million in income that we could use.

"For the farm, it's the cost of a truck tyre and a half for the year. You need to explain why you need a rate increase and you take the broader community with you."

Shannon Bermingham, the owner of Parkes Central Butchery, said businesses were feeling the pinch.

"We know a (rate) increase is coming but we're not 100 per cent sure the extent of it. Everyone knows the council is struggling," he said.

"You pay what you must to keep the town alive. But for how long?"

Lynelle Barklimore of Visible Image Parkes said businesses such as hers will be forced to cope with rate rises.

"We will have to absorb those costs, customers are not going to pay more," she said.

"It's way too competitive nowadays, so putting up prices is not an option."





4. Your Options

Method: scenario development of three options undertaken by Council staff outlining what each would deliver, what it would cost and the implications of those costs to householders, pensioners and specific groups, businesses and farmers

Supporting communications: Development of presentations explaining what will be delivered under each option with the financial implications equated to daily or annual consumables relevant to the specific groups – householders, business and farmers.

Three future Delivery Program options were prepared from an understanding of what was heard at the community workshops, what was learnt from the household survey, internal analysis of the Shire's assets and financial situation and scenario building and testing.

- **The Current**: based on an extension of Council's present delivery within a challenging financial situation.
- The Static: based on delivering some, not all, of the priority services put forward during the engagement activities.
- The Progressive: based on being able to deliver priorities and progress towards the preferred future outlined in the Community Strategic Plan.

A rise in rates was associated with the Static and Progressive options only.

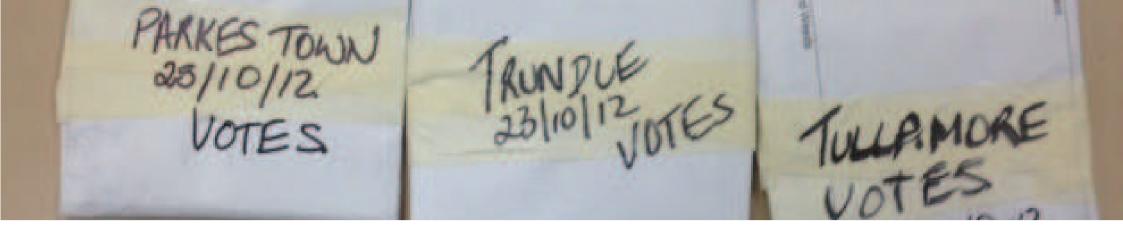
Detailed presentations were prepared by the Council management team around what services would be delivered by each of the three options. The presentation areas included: the Shire's road network: footpaths; airport; pools; playgrounds and open spaces; sporting facilities; weeds and ranger services; library; community activities -young people engagement, family services; education and culture – grants, 'Arts Outwest' and events.

The Shire's present financial situation, state of assets, each of the three options, what they would deliver and the financial implications to householders, pensioners, businesses and farmers were explained and illustrated. The annual financial implications were presented. Also, to ensure relevant comparisons the respective rate rises were couched in terms of either daily or annual consumables relevant to specific groups e.g. how many extra cups of coffee per week equivalent to the proposed rate rise; the cost of extra truck tyres for the farmer.









5. Your Choice

Method: presentations, discussion and voting.

Sessions held: Parkes Township, Tullamore, Trundle, Peak Hill. Local businesses and farming community.

Total number of people who voted at the Informed Survey Workshops: 135

Councillors and Council staff were also briefed but no vote was taken with these groups.

Total number of Councillors and Council staff: 185

Supporting communications: advertising and publicity in Parkes and Peak Hill newspapers and radio, direct mail and e-communications to community reference groups, working with the community leaders within each of the townships, website, Council office.

The Informed Survey Workshops and Vote

The 'presentation roadshow' toured the Shire during late September and early November 2012 and was the central activity of 'The Informed Survey Workshops and Vote'. Council realised that if people were asked about a rate rise without being given the opportunity to understand the context, detail and benefits of an increase in revenues, they would invariably say no. No one willingly wants to pay more taxes or rates.

The format of each of the two-hour workshops was an overview by the General Manager on the state of the Shire's finances and assets, presentations around specific areas, question and answer time, the opportunity to vote for your preferred delivery program option, the count and announcement of the outcome followed by supper and conversations.

The vote was both personal, as opposed to casting a vote as a representative of some group, and private. Scrutineers were called for each workshop vote and the count announced before people left.

The Progressive Delivery Program was by far the preferred option. There were two differing views heard during two of the workshops and these were around the issues of having to cope with austerity measures like everyone else in the world and that any rate rise be considered in the context of the ever increasing cost of living which was causing hardship for some people.

The results of the Informed Survey Workshop Votes

Current	Static	Progressive
6%	16%	78%

We don't just want to survive. We want to thrive as a community.

The progressive option will help us progress! Workshop participant.



Continued awareness raising of the options and opportunity for input

Method: On-line survey to cast your vote; voting or commenting via phone, facebook, twitter, written submissions

Supporting communications: Brochure distributed throughout the Shire via the local newspaper, village and township newspapers and newsletters

Number distributed: 4 200

Youtube, Facebook, Twitter, advertising and publicity, e-reference group

Although there was growing awareness of the Delivery Program and the preferred option to emerge from the Informed Survey Workshops, it was important that the broader community had the opportunity to express their views. The objective now was to raise awareness of what was being considered, the timeframe for decisions and how to have your say.

The brochure 'Progressing Parkes Shire – building a financially responsible Council Delivery Program to help achieve things that are important to our community' outlined the Delivery Program options and rate increase implications. 4, 200 were distributed via the Shire's newspaper and newsletter distribution network. The brochure encouraged people to provide feedback by either taking an on-line survey, 'like'ing the Facebook page, 'tweet'ing comments or leaving a message on-line, in person or putting it in the post and sending it to Council. There was also a special 30-minute 'youtube' posting where these things were explained and input encouraged. The on-line voting survey was open for four weeks. At the close of 'voting' the following results were recorded. The Progressive remained the preferred option.

Current	Static	Progressive
14.4%	25%	60.6%

News Update in the New Year

At the end of January 2013 rate notices will be sent out to the Shire's 5141 ratepayers. A newsletter detailing The Progressive, Council's preferred Delivery Program option, will be included. The newsletter will also outline the Integrated Planning and Reporting process, public display and written submission provisions and Special Rate Variation Application process of the Independent Pricing and Regulatory Tribunal's (IPART).



http://www.youtube.com/user/ParkesShireCouncil



This activity is delivering your

6. Your Future

Method: A range of communication activities described below.

Knowing how the Delivery Program is progressing is important not just to Council but also to the many people who contributed to its development. Being informed and having feedback is part of 'The Continuum's' guiding principles. The following communication suite aims to ensure everyone has the opportunity to monitor the progress of the Delivery Program. They will also address the reporting requirements of IPART if a Special Rate Variation were to be granted.

This activity is delivering your priorities and progressing Parkes Shire

Acknowledgement and Signage: Each Delivery Program project or initiative will be recognised by signage, which will state with pride 'This activity is delivering your priorities and progressing Parkes Shire.'

Using the network

The most powerful communication tool is word of mouth. When someone you know and respect encourages you to engage, gives you information or makes you aware of something, it is both credible and therefore influential. Our Shire has strong community networks. Within those networks are people who are very well connected and are happy to help inform and encourage others. We have and will continue to work with these special people to make sure our communities stay engaged in our achievements and our democracy.

e-communications

Like many communities throughout the nation, we are in a transition phase between 'old' communications and 'new' e-communications. We will continue to seek permission and provide relevant information on-line to our communities. When we started the process of securing a community database for communication and referencing we secured around 700 members. This number is growing and will continue to grow as new generations whose natural communication methods are 'e' in nature begin to engage.

Our on-line presence will also continue to grow.
The web is an excellent place to offer more detailed information. Again this proved successful through previous engagement stages and will continue to be and integral part of raising awareness and reporting.

Social Media

This medium proved very successful when seeking feedback and comments during the development of the Delivery Program options. We will continue with facebook, twitter and you tube as a way of informing and reporting to our communities.

Publicity

The 'Mayoral Minute', a regular segment of the local newspaper, will continue and we will also issue regular media releases

Reporting and The Continuum

Reporting if fundamental to Integrated Planning. These are the reporting activities of 'The Continuum' that will support our Integrated Planning and Reporting framework.

- **Each quarter**: Through Council, the quarterly budget review will be tabled.
- **Every six months:** Through Council, the progress of the Operational Plan and Delivery Program will be provided.
- **Annually:** The Annual Report will be tabled and promoted as well as forwarded to the Division of Local Government.
- **Mid-Term Reporting** (August 2015): Throughout the community, presentations and workshops will be held to report on progress and reconfirm priorities.
- **End of Term Reporting** (May 2016): Throughout the community, facilitated workshops will review the Community Strategic Plan and priorities of the Delivery Program so the incoming Council will have an understanding of the Community's preferred future and what it needs to do to help deliver it.

The Continuum Continuing

Method: Strategic conversations throughout the Shire, scenario development, priority setting, agreement.

Supporting communications: advertising, publicity, direct-mail, e-communications, presentations, community reference group.

The Community Engagement Continuum, as the name implies is a continuous process where Council and Community learn and build understanding.

Towards the end of the four-year term, the process of once again engaging our communities in their preferred future and what Council can deliver will begin over. This will involve strategic conversations around future directions and priorities.

Moving through the first cycle of The Continuum has already resulted in building capacity not just within Council but in the broader community as well. As we move through additional cycles, the knowledge base about what has been achieved in the Shire and what could and should happen in the future will deepen. There will also be an increase in the skills and capacities to not only engage in future planning but in the design and successful completion of projects.

Having the right knowledge, skills and attitudes is what makes the difference between communities that survive and those that thrive. The Continuum is a vehicle for us not only understanding our communities needs but also building capacity. Being informed results in better decision-making and a greater willingness to work together. The Continuum is our continuing journey of learning, informed decision making and working together.



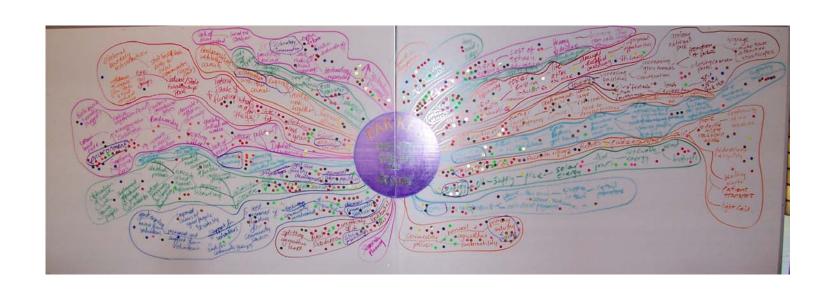
JANUARY 2013
PARKES SHIRE COUNCIL®
CONTACT: BRAD BYRNES MANAGER GOVERNANCE & CORPORATE PLANNING
P. 02 6861 2333
E. council@parkes.nsw.gov.au

Annexure 2.a.

Parkes Futures Workshop



Parkes Future Workshop for Shire Wide Comprehensive Landuse Strategy





Parkes Future Workshop Play Your Part!!

Workshop Report

This report contains the unedited output of the workshop conducted at Parkes on the 28th of September 2006

Your relationship with Parkes

Participants were asked to bring an artifact or object that told a story about their relationship with Parkes and the future. In groups they took turns to talk about their artifact. One artifact was then chosen to share with the rest of the workshop.

Some examples are described below:

- A tree: A living breathing vibrant thing. Like Parkes if it is to grow needs strong roots and foundations and branches reaching out to the community. It can be decorated to promote the community. However things can change and it needs to be fed and open to new ideas. Eventually it will reach maturity and full growth. This raises the question do we need to limit growth?
- Pamphlet about opportunities for a child in Parkes. A child born in Parkes should have every opportunity to grow and stay in town.
- Water which is major concern in terms of quantity and quality if the town is to grow. We need to recycle to make our communities sustainable.
- Binoculars: we need to look beyond where can currently see for future planning
- Bones: Link to one another and provide the support and structure for our vision. The key bones ensure Parkes is a place where people want to make a home. Start off with the bones and flesh out what we need.
- Beacon: the solar powered beacon sits on a hill talks to satellites and directs tractors to within 2 cm accuracy. Australian technology that delivers efficiency and utilisation of labour. Technology can work for you in the future. We need sustainable agriculture for an assured future.
- Family photograph: people are the most important for the future.
 Children are our future. When we talk about Parkes we are talking about the whole shire. We need to work together in harmony for a strong vibrant future. It is a good place to raise a family but we need the facilities to do so.
- Sun flower, strong stem, lots of seeds.

The 'good things' and the 'not so good things' about Parkes

Participants continued to work in whole system groups and were asked to list the good things about Parkes under 'Good Things' and the not so good things under the 'Not so Good Things". They then picked their top three goods and their top three 'not so goods and reported to the workshop. The result of this work is set out below. The top three choices are in bold.

Good things - to build on	Not so good things - to do less of
Gold group	not so good timigs to do less of
Economic activity/future	Tertiary education & trade skill
Rural lifestyle	training
Central location and access	Water availability
Air service	Youth leaving
Sporting facilities	Pressure on small community
Community spirit	 Diverse recreational opportunities
Social cohesion	Access to allied health
Library service	 Limited restaurants and fresh foods
Primary education	Cliques in community
,	Narrow "view"
Red group	
Country style people	University? TAFE
 Quality of education facilities to year 	 Water, quality, quantity,
twelve	accommodation & industry
• TAFE	Money for villages
 Elvis festival, Irish festival, 	 Fragmentation of land & rural
promotional activities	properties
Council	Absentee owners
• Sport	• Transport
 Position (geographical) 	• Roads
Aged care	Medical specialists
Mining	Conference centre
 Personal safety 	
Town / intercity transport	
Orange group	
Sport and recreation facilities	Poor retention of young adults
Location/transport/freight/road	aged care and medical facilities
networks	Lack of early intervention services
Warm climate	Town & village entries need to
Friendly and progressive community	reflect welcoming community nature
Clean air and environment	Further tertiary facilities
Good retail centre	Water recreation facilities
Strong existing industries	Lack of trades people and
 educational facilities up to 18 years 	professionals
Water supply	Increase in welfare culture

Good things - to build on	Not so good things - to do less of
Main street beautification	Increase in crime rate and vandalism
Diverse multi industry town	 Lack of police numbers
Dark green group	 Threatened by change and new
New business	business
Safety	Health services
 Community services for the aged 	 Drugs/youth
and frail	 Recreational facilities for youth and
• Sporting	families
Cultural activities	Water
Owning own home	 Lack of tertiary education
Quality of life	No rain!!!!!!!!
 Job opportunities 	 Lack of federal funding for
Strong community spirit	infrastructure, roads. access etc
Progressive Council	·
Yellow group	Lack of jobs/entertainment
Festivals attract visitors	No rain!!
 Volunteering – festivals – community 	Drug abuse and alcohol
volunteering	Size of town (too big to not do things)
Community interaction	properly but too small to have
The Shire	infrastructure and self generated
Safe for families	opportunities)
Caring community (inc volunteers)	 Lack of medical facilities
Size just right	Villages overlooked
• Sports teams	Lack of public transport
Sporting facilities	Travel to attend sporting events
• Sport and culture facilities	Brain drain
Sport and culture racinities	Youth leave for education and jobs
	and don't come back
Silver group	Roads
Agriculture	Untidy toilet areas in Parkes
Beautification of the town of Parkes	Vandalism
Booming mining	Depressed youth
Aged care	 Inadequate health services
Festivals & tourism	Limited cultural promotion
Geographical location	Condition of villages
Good sporting facilities	Poor support around Parkes
Little theatre	Poor retention of the young
Newell highway & railway	Water resources and infrastructure
Climate	Narrow minded thinking
Friendly community	- Narrow minaca minking
• The dish	
Blue group	Lack of employment opportunities
• Location	for unskilled
Education Education facilities	Further education
Economic diversity	Community apathy
Tourism attractions	Perception of the lack of water
Strong community	Limited cultural development
Health services	Future health services
Commercial transport, road, rail & air	
mining	transport

Good things - to build on	Not so good things - to do less of
	Low priority on regional towns
 Lime green group Sport People / values in the community Reliable farming area More employment than other towns Location & clean green environment Law abiding Growth prospects Primary secondary education Quality health professionals Progressive Council Basis for cultural activities 	 Tertiary education, loose young adults /employment opportunities / professional Public transport Depth of health and allied health services Limited revenue base to maintain current infrastructure and to grow.
 Pink group Green / environment Sporting facilities Childcare / education Location transport & freight Community spirit and values Basic health 	 Water supply Vandalism Public transport / access Disability services Lack of interest for kids/youth activities Lack of tertiary education
 Aged care Volunteering Family oriented, safe place Leadership in all areas Sports council Initiative in villages Cultural activities & sport Caring community Library 	 Division in Peak Hill (untrue Jill Byrne) Lack of large conference/civic/event venue Lack of modern pool facilities

Present trends and issues in the external environment. The outside influences on Parkes.

Together participants brainstormed the external trends and issues happening right now that will impact on the future of the Parkes community. They then allocated priorities. Set out below is a summary of the trends and issues

Trend / Issue	points	ranking
Environment	44	1
Community services	43	2
Transport	43	2
Education	43	2
Health Services	39	3
Primary Industry	30	4
Energy	30	4
Industry	30	4
Political	27	5

Trend / Issue	points	ranking
Shire Planning	25	6
Law & Order	24	7
Technology & Communication	24	7
Population management	23	8
Culture & Recreation	23	8
Tourism	18	9
Retail development	15	10
Ageing Population	13	11
Community Values	12	12
Over regulation	12	12
Cultural diversity	8	13
Regional collaboration	3	14
Succession planning	0	15
Growth in competition	0	15

The following table provides the detail contained within the trends and issues

Trend / Issue	score
Environment	44
Global warming	
Increasing pollution	
• Water	
Lack of water	
Quality control on water	
Recycling water	
Draught's affect on economy	
Biodiversity	
Increasing in carbon and greenhouse gases	
Native Vegetation Act	
Increasing value of conservation	
Increase in noise pollution	
Urban landcare	
Goobang National Park	
Community services	43
Decrease in community services	
Declining community involvement and organizations	
Need increased funding for community services	
Support for volunteers decreasing	
Government expecting more from volunteers	
Unpaid carers of aged people and disability	
Funds for community groups	
Transport	43
• Rail	
Access to village	
• Roads	
Public Transport	

Tr	end / Issue	score
•	Air	
•	More B Doubles	
•	Triple road and rail access	
•	Continuity of air services	
•	Pedestrians and cyclists	
•	Walking tracks	
•	Patient transport	
•	Light rail	
Εd	lucation	43
•	Need tertiary	
•	Cost of tertiary education	
•	Decline in literacy	
•	Learning from each other and other centers	
	ealth Services	39
•	Lack of health services	
•	Disability services	
•	Problems recruiting nurses and allied health professionals	
•	Lack of government programs for smaller communities	
•	Employment opportunities for people with disabilities	
•	Deterioration of health with young people	
•	Mental health - awareness of and lack of facilities	
•	Crisis care for youth	
Pr	imary Industry and Mining	30
•	Commodity prices - mineral and agriculture	
•	Sustainability	
	nergy	30
•	Oil supply & prices	
•	Solar energy	
•	Fuel prices	
•	Renewable energy	
•	Wine	
•	Biofuels	
In	dustry	30
•	New business opportunity	
•	New growth industries	
•	Competition	
•	Foster existing industries	
•	Life after the mine	
•	Draught and the affect on the economy	
•	Employment opportunities	
•	IR Laws	
Po	olitical	27
	Future political uncertainty	
•	Elections next year - State and Federal	
•	What's in it for the Bush?	
•	Federal and State Government funding	
•	Federal and State relationships are poor (e.g. nine rail gauges)	
•	Shift of Federal and State costs onto local councils and communities	
	The state of the s	I.

Tr	end / Issue	score
•	Electoral boundary redistribution	
•	Withdrawal of services from Federal and State government to rural	
	areas.	
SI	nire Planning	25
•	Residential development	
•	Uncertainty of it	
•	Rural sub-divisions	
•	Splitting agricultural land	
La	ıw & Order	24
•	Associated with drug and alcohol issues	
•	They need help.	
Te	chnology & Communication	24
•	Increasing technology and communication	
•	Technology improving	
•	Lack of mobile phone coverage	
•	Optic fibre and radio technology	
•	IT facilities for all	
•	Local TV stations	
•	Lack of local content	
Po	pulation management	23
•	Declining in rural areas	
•	Can Parkes get too big?	
•	What number do we work to?	
•	Need infrastructure for population	
•	Cost of maintaining present infrastructure	
•	Young people leaving	
•	Supporting small communities	
Cı	ulture & Recreation	23
•	Further Council developments	
•	Performing arts centre	
•	Large civic centre	
•	Need to develop facilities	
•	Service clubs	
•	Heated pool	
•	Hydrotherapy	
To	purism	18
•	Increasing facilities	
•	Elvis Festival, Irish country music, Bush Tucker Day, Spit & Spud -	
	Peak Hill	
•	Increasing grey nomads	
•	Beautification	
•	Goobang National Park	
•	Promotion of Parkes	
•	Closing caravan parkes	
•	Signage	
•	Make town attractive	
•	Streetscapes	

Trend / Issue	score
Retail development	
Where? When? How much?	
Shopping in town	
Retail promotion	
Color scheme	
Main street program	
Ageing Population	13
Increased aging population	
Aged care facility development	
Skills shortage	
Community Values	12
Declining moral standards	
Eroding away of family	
Negating apathy	
Need to raise awareness	
Over regulation	12
Increased bureaucracy	
Cost of compliance	
Rising insurance costs	
Cost and fear of litigation	
Cultural diversity	8
Embracing aboriginal cultural heritage	
Cultural diversity	
Embracing our heritage	
Regional collaboration	3
Regional alliances	
Need to work together	
Collaboration with other councils	
Amalgamation with other councils	
Succession planning	0
Growth in competition	0

Our Place - Parkes in the future Consensus on the future Parkes

Purpose – to imagine in detail what Parkes will be like in 30 years time and identify future directions

Participants working in their groups put themselves 30 years in to the future to. September 2036. They visualized their ideal Parkes by thinking around three things

- What you see there?
- What you do there?
- How you feel being there?

Each group's ideal future was presented to the conference in a creative way following three important rules for the future scenario.

It must be -

- Feasible you could do it
- Desirable you'd want to do it
- Motivating you would work to make it happen

While participants listened to the presentations notes were made on

- The themes, projects and really good ideas.
- The values guiding choice and behaviour

At the conclusion of the presentations each group listed the projects, themes, good ideas and values. They were put on the wall, grouped, named and prioritised to become the future directions for Parkes and the common ground of workshop participants. A summary of the future Directions and the priority allocated by workshop participants is set out below

Future Direction	score	ranking
Education & Learning	57	1
Develop transport hub	51	2
Health	46	3
Water Management	42	4
Agriculture	34	5
Grow Industry	33	6
Support & grow Townships	32	7
Recreation Facilities	30	8
Ring Road development	22	9
Develop as a regional centre	20	10
Cultural facilities & activities	19	11
Mining	17	12
Tourism	16	13
Renewable and alternative energy	16	13
Maintain and improve environment	13	14
Public transport	10	15
Logistics Technology	10	15
Airport	6	16
Aged care	5	17
Utilise technology	3	18
Tunnel to Sydney	2	19
Crematorium	2	19

Detail on the Future Directions is set out below

Future Direction	score
Education & Learning	57
• Education/learning	
• Education	
 University 	
 University 	

Fı	uture Direction	score
•	Education facilities	
•	Tertiary education	
•	Excellent education facilities - early childhood - high school	
	Trade skills training	
•	University	
•	Early childhood connected to school	
	University campus	
	High quality schools	
	Mining based education	
	TAFE training and research - mining	
	TAFE trade skills and apprenticeships	
	Tech and education	
	Biggest training centre for mining	
	Child care	
	Mine training centre	
•	After school child care by seniors	-1
	evelop transport hub	51
•	Transport hub	
•	Transport hub	
•	Local and interstate transport	
•	High speed train	
•	Rail	
•	Transport hub	
•	Transport hub	
•	Truck service facility	
•	National freight transport hub	
•	Transport hub	
Η	ealth	46
•	New hospital	
•	Hospital	
•	Alcohol and drug free	
•	Advanced medical facility	
•	Health and community services	
•	Improved medical	
•	Hospital/medical centre and training	
•	Allied health	
•	Health	
•	Allied health and community services	
W	ater Management	42
•	Copy Forbes Gum Swamp water treatment	
•	Recycled water	
•	Water recycling	
•	Water recycle	
•	Water and waste recycling	
•	Water recycling	
A	griculture	34
•	Agriculture	-
	Change in agriculture	
•	Low water cereals	
<u> </u>	20 ii iidici cercaio	

Fı	iture Direction	score
	row Industry	33
	•	33
•	New industry Industrial estate	
•		
•	Strong industrial sector Service industries	
•		
•	Employment Vouth amployment	
•	Youth employment	
•	Employment opportunities	22
	upport & grow Townships	32
•	Consideration/inclusion of smaller towns ('Forbes - South Parkes')	
•	Development of outlying villages	
•	Rural lifestyle blocks	
Re	ecreation Facilities	30
•	Sports stadium	
•	Sports institute	
•	Goobang Park	
•	Walking/cycling track around peripheral	
•	Goobang lifestyle centre	
•	Develop Goobang National Park - walking tracks and heath centre	
•	Sporting facilities	
•	Aquatic centre	
•	Walking track	
•	Walking tracks	
•	Aquatic centre	
•	Aquatic centre	
•	Aquatic centre	
•	Recreation facilities	
•	Large recreation area	
Ri	ng Road development	22
•	Roads	
•	Ring road	
•	Ring roads	
•	Roads	
•	Ring road	
•	Ring road	
D	evelop as a regional centre	20
•	Retail regional hub	
•	Improved shopping area	
•	Regional shopping centre	
•	Major retail	
•	Car free main shopping area	

Fı	uture Direction	score
•	Regional shopping centre	300.0
•	Paved pedestrian retail precinct	
	Pave main street	
•		10
	ultural facilities & activities	19
•	Civic Centre	
•	Main entertainment centre	
•	Open cut amphitheatre	
•	Cultural facilities	
•	Multiculturalism	
•	Cultural influences	
•	Arts/crafts centre - Peak Hill	
•	Open air/function theatre	
•	Increased cultural facilities	
•	Cinema	
•	Civic Centre	
•	Elvis Museum	
•	Civic/cultural centre	
•	Civic/cultural centre	
•	Cultural centre – entertainment, art, drama	
•	Churches	
•	Entertainment	
•	Quality entertainment	
Μ	ining	17
•	Continuing of mining	
•	Mining	
•	Regional mining	
•	Mining	
•	Increased mining	
T	ourism	16
•	Winery	
•	Tourism	
•	Tourism throughout Shire	
•	Festivals	
•	International tourism facilities	
•	Tourism	
•	Five star resort	
•	Accommodation short/long term	
•	40 ha park resort	
•	Goobang National Park Health Retreat	
•	Five star resort hotel	
•	Accommodation	
	enewable and alternative energy	16
•	Alternative energy sources	'
•	Ethanol plant	
•	Bio-fuel production	
•	Ethanol plant	
•	Alternative energy production	
•	Alternative energy production Alternative energy sources	
	Renewable energy	
•	nenewable energy	

Future Direction	score
Ethanol/fuel/bio-diesel	
Maintain and improve environment	13
Greening projects	
Recycling plant	
• Recycling	
Urban land care	
Public transport	10
Public transport	
 Public transport to the villages 	
 Hourly timetable to villages and around Shire 	
Public transport	
International freight	
Logistics Technology	10
Centre for logistics	
Logistics centre (invite Defense Force in)	
 Logistics based education facility 	
Airport	
Export/import airport	
International airport	
International freight	
 International freight and passenger terminal 	
International airport	
Aged care	5
Aged care facilities	
Aged care - green estate	
 Aged care facility (state of the art) 	
Aged care estates	
Aged care facilities	
Aged care facilities	
Aged care	
Utilise technology	3
Eco-friendly residential estates	
• Technology	
Improved technology access	
Tech developments	
• Technology	
Technology growth	
Tunnel to Sydney	2
Crematorium	2
Crematorium	-
Crematorium	
Crematorium	
Crematorium	
• Ciciliatorium	

Future Direction	score
Crematorium (microwave)	
Crematorium	
Progressive Shire Council	0
Town Appearance	0
Parkes as the Regional Capital	0
Community/service industries	0

The following list of values to guide future choice and behavior came from the presentations.

Value	Score	Rank
Healthy lifestyle	25	1
Safe community	25	1
Environmental sustainability	23	2
Lifestyle and safety	20	3
Respect	19	4
Tolerance and acceptance	17	5
Sustainability	15	6
Security	14	7
Family cohesiveness and values	14	7
Caring community	13	8
Quality management of Shire	12	9
Integrity	11	10
Lifestyle	11	10
Right to farm	11	10
Co-operation and collaboration	10	11
Family - people reaching potential	7	12
Quality of life	7	12
Safety	6	13
Community participation	6	13
Integrity	5	14
Value learning	4	15
Care of the aged	4	15
Focus on youth	4	15
Pride	4	15
Full employment	3	16
Growth	3	16
Environmentally friendly shire	3	16
Caring for environment	2	17
Pride in your community	2	17
Strategic thinking	2	17
Co-operation	2	17
Empathy	2	17
Innovative thinking	2	17
Community awareness	2	17
Openness	2	17
Longevity	2	17

Value	Score	Rank
Recreational lifestyle	1	18
Community	1	18
Birth to kindergarten	1	18
Belonging	1	18
Security of future	1	18
Retain country values	1	18
Consideration of aged	1	18
Friendliness	1	18
Environmentally sound	-	19
Economic	-	19
Opportunity	-	19
Community spirit	-	19
Economic, environmental responsibility legal	-	19
Knowledgeable	-	19
Care	-	19
Sharing	-	19
Clean air	-	19
Safe environment	-	19
Efficiency - environment	-	19

Parkes - The Destination

Participants working in groups were asked to finish the sente	nce
'When it comes to our future community of Parkes we really, r	really,
R E A L L Y want everyone to know/think/feel/understand	•
that	

. . .

The purpose statements developed by the groups are set out below

Dark Green group

We care about the future of Parkes Shire by making it economically sustainable, we encourage growth & new industry, and we are passionate about education, training and fostering country values.

Red group

Parkes is a vibrant, progressive town with a welcoming community and much opportunity for education and success

Lime green group

Parkes Shire is a progressive community offering a secure affordable and quality lifestyle in a sustainable environment

Pink group

Parkes is a progressive developing Shire which provides a safe and caring community in which to educate and raise a family. It provides a sustainable and eco friendly environment for industry, education and lifestyle to prosper

Yellow group

They are a community that really care and want the best for the Shire in the future. To improve and strive for better facilities to help Parkes to become a better place to live and feel safe

Orange group

Parkes presents itself as a comfortable, caring community providing opportunities and security in a progressive environment

Blue group

Parkes Shire is a caring, healthy, learning, progressive community with a clear vision for the future

Silver group

We value a safe, healthy, caring community with positive growth in the areas of transport, education, agriculture, mining tourism and cultural diversity

Gold group

Parkes Shire is a nice place to live (and safe) with a sound economic base providing a bright future for and opportunity for children grandchildren and family to learn and to live

Close

Participants formed into a circle and made a 3 second comment on their feelings about the day

Most agreed how pleased they were that common ground about the future could be found in such a diverse group without conflict

Facilitators Bob Campbell & Lynda Jones groupwo@bigpond.net.au www.groupwork.biz

Annexure 2.b.

"Checking We Are Still on Track"



Unedited outputs report

This report contains the unedited outputs from the community engagement workshop held to check we are still on track with our future strategy Held Coventry Room Tuesday October 27th 2009: 9.30 am to 4.30 pm Facilitators: Lynda Jones & Bob Campbell groupwork pty ltd

Activity 1: My thoughts on change in the past three years

Participants took it in turns to introduce themselves and talk about the object or artefact they brought along that represents something important that has changed in the past three years. Each group chose an object to share with the workshop. Some of the objects were

- A drought tolerant plant: We need to think about the environment, saving water and beautification
- Wobbly piece of rubber: Last three years have been a bit wobbly and uncertain economically .The rubber was once a ring. The ring represents continuity and opportunity.
- Jar of water: represents a well put in on a farm. Over the years the well has gone down and down. What happens when our underground water is not available? Water is the basis of life
- Railway spike: 150 years old outdated and not used much anymore
- Ancient coin: goes back to the time of Christ. We spend a lot of time
 using the word change but we haven't really changed all that much-we
 still make coins. We should be saying we have the right to evolve as fast
 as we can.
- 2008 Rural schools report: The leaving age has been increased to 17 unless you have employment. Maybe there will be young people at school who don't want to be there. Need school based traineeships so there is something for young people. What will be their future?
- Piece of ore representing the mineral wealth of the area and the contribution made by mining

Activity 2: What's changed in the past three years?

Alone, participants made notes on what change has occurred in the past three years in

- Their personal life
- In Australia
- In Parkes

Their notes were transferred onto the changes wall. Participants working in groups then looked at the implications from the past three years for the future of Parkes. This work is detailed below

The Swagmen group

Time line	Issue	Implication for the future
	 Issue Slightly ageing population Kids, family-focussed Personal wellbeing indicators - jobs and health etc. Job security an issue Sense of connectedness Loss of youth Education Succession planning across all Farm income - changing farm 	Implication for the future
Parkes	structures Mental Health Less low skill jobs e.g. farm workers Fitness down Obesity up Diabetes UP Motivation down Focus on family and well being as an attractive place to live Education - uni!	 Build more dams Support for new farm innovations
	 Health care and aged care Physical appeal of the town Decline in business numbers Take more advantage of Newell e.g. RV friendly towns Drought and water 	 Look at Parke's natural assets and build businesses from there Look at where the gaps are and opportunities to compliment
Australia	 GFC Change of Government Regional focus - State Regional infrastructure. e.g. Hospital Baby bonus and demographics Climate change and CPRS Chinese miners Lack of future planning esp. infrastructure No big capital investment Social decline and personal safety City / country divide 	 Inland rail Stormwater Long term mining Councils need to lobby e.g. roads etc Expressway

All Blacks group

All Blacks group		
Time line	Issue	Implication for the future
Personal	 Growth of families and building development Feeling population hasn't declined which is a positive Lot of people getting older Grandchildren's employment opportunities - grandparent's relocating in other areas to be close 	 Aged care and health services a big issue Lack of self services in Parkes Shire
Parkes	 Growth of families, brand new houses for young families rather than old ways - what you can afford Lack of volunteers Lack of business participation 'Too busy' - lack of priority Positives - tourism and local business growth 	 Lack of personal services / health services Need for aged care facilities Lost enthusiasm / vision Build on better health, police, education, water, roads - infrastructure
Australia	 Increase in family size due to financing incentives (single mums) Infrastructure spending Incredible waste of money Continuing drought Fires Immigration growth 	 Food security and food safety Response to climate change Skills V non-skilled Impacts on food, water Social implications

Evolutionaries group

Time line	Issue	Implication for the future
Personal	 Challenges of life in own environment Similar themes from wide range of community All meshed together on macro level, not so much on the micro level Declining income 	 Service retention and increase existing Loss of youth - loss of skilled labour Industry development Infrastructure development
Parkes	 Agricultural income suffering further Carbon tax leads to pressure on input costs which leads to further uncertainty 	Freight dependence equals huge opportunity for Parkes
Australia	 Water World market Increased value of Australian dollar Carbon tax Increase in population leading to more reliance on transport and freight 	

Greenies aroup

Time line	Issue	Implication for the

		future
Personal	 Income up and down Progression of life Ageing (health issues) Health services 	 Ageing population Attracting health professionals Insecurity Improving infrastructure
Parkes	 Change in community - ageing, education, mining, tourism Agriculture Health issues Law and order Water Village issues Unemployment Youth events 	 Plan for future Population Water supply Increased funding Plan for health Increased tourism Education - tertiary
Australia	 ETS Change of government Change Climate Trades and imports Law Swine flu 	 ETS impact on agriculture, mining, transport in Parkes Health policy Allocating for rural Australia - funding

Chameleons group

Time line	Issue	Implication for the future
Personal	 We're all human Family concerns Sustaining our youth (education, employment) Health - lack of doctors Employment Environment/climate affects us all Sustaining the aged Cultural and sporting pursuits 	 Growing expectations of services Maintaining quality of life
Parkes	 Lack of funding Multicultural complex - performing arts, visual arts, galleries Economic impact - positives and negatives, drought, mining, small business, electronic infrastructure 	
Australia	 Financial difficulties Global influences - financial, cultural, technologies Climate change Government changes Escalating health and community service issues/demand Population shift (rural - coastal) Education 	

Bluebirds group

Time line	Issue	Implication for the future
Personal	 Ageing population Births, deaths and marriages Working away Shift work Courses suit this area - not happening now More unemployment Lack of after hour child care Importance of family Mental health More time medical 	
Parkes	 More doctors/dentists Exploring partnerships with other towns/villages Closing of small businesses caused by large businesses/chain stores Festivals of the Shire Tourism and mining Reduction of services to the small towns Lack of Henry Parkes Centre final Loss of people and services from smaller towns to Parkes More child care - shift workers Low income levels Social issues impacting on school demography 	
Australia	 Doom and gloom New government' Drought - overall Impact of grain exports Natural disasters PM's apology Lack of law and order/gangs/drugs Social unrest and racial riots Drop in economy Breakdown of family unit Climate change Corrupt politicians Social issues impacting on schools demography City/Country divide Hospital collapse Shortage of medical facilities 	

Wobblies group

Time line	Issue	Implication for the
		future

Time line	Issue	Implication for the future
Personal	• Drought	 Young leaving Relationships Health Financial Social disruption
	• Health	 Can't access Less services Ageing population Disability services Indigenous
	• Finance	Town investmentJobsRetail decline
	EducationJobs	Young people leavingDiversity of jobs, good jobs
	• Families	• Insufficient stabilities in families
Parkes	Tourism +	• Event officer - Irish,
	• Health -	 Elvis, Spit Spud etc Lack of GPs, decline in services - nursing, no hospital upgrade, respite,
	• Sport +	 More sporting facilities, lack of volunteers
	• Community	Men's Shed
	Population –Infrastructure	 Declining population Henry Parkes Centre, WFC
	• Education -	TAFE, State Government, LLni funding
Australia	Environment – climate change, value water, drought	Natural disadvantageCostNeed for Government
	Economics - World Financial Crisis	 Support Reduced funding Reduced investment
	Health - diminishing funding	 Councils finances Health service to our people Pressure on health workers

Time line	Issue	Implication for the future
	TechnologyEducation	Lack ofDifficult for rural students

Activity 3: The Present Situation

Goods and not so goods

Working in groups participants thought about the good things about Parkes Shire at present and the not so good things.

Note: This is not a question of right or wrong. Good things are 'good' because they work. 'Not so goods things' you would do differently or not at all. They then prioritised their top three goods and not so goods (they are shown in bold in the table set out below)

Goods	Not so goods
Greenies group	
 Community spirit - volunteers 	• Lack of health professionals - hospital
 Development potential - transport 	Roads, public transport, airport
and tourism	infrastructure
 Central location and accessibility 	Tertiary education
• Villages	Financial crisis
• M + D	 Council's investment policy
Sporting facilities	 Lack of youth facilities
Airport	 Highway Bypass Road
Community health	 Youth orientated events
 Festivals and accommodation 	• Exposure to ETS
facilities	• Vandalism
• Population	• Population
Wobblies group	
 Position - geographic - The Hub 	Hospital and health services - mental
• Event tourism	health services
Mining/agriculture	Transport infrastructure and access
 Sporting facilities 	Electronic infrastructure
M + D + cultural	Public transport
 Telescope - astronomy 	Village decline
Mining	 Marketing of Shire
 Community groups 	• Social
 Innovative agriculture 	 Youth Support Services
Shopping centre	Tertiary education
• PCYC	• Police – nos.
• Education to Yr 12	 Promotion of services
	Business/Council/Interaction
	Economic Diversity
Bluebirds group	
• Community spirit	• Lack of medical
 Small towns embracing their 	 Use of water resources
futures	 Young people leaving town
Good stable shire culture	 Lack of communications between
 Sporting facilities 	elderly and youth
Mining and agriculture	Lack of crematorium
• Schools	 Lack of University
• Festivals	Local media
 Town attractiveness 	 Tourist attraction - more diversity
• Telescope	 Town attractiveness - but not in

Goods	Not so goods
Good state member	Not so goods smaller towns
Ethnic diversityAir service	Lack in policing in smaller townsLack of cultural facilities
Air service Swagmen group	- Lack of Cultural facilities
	General environmental awareness
Progressive, dynamic Council team approach	
approach	Healthy and lifestyle services Medical and destar facilities
Strong community and neighbourhood control	Medical and doctor facilities
neighbourhood centre • Airport	Improve lobbying Water as a surity.
	Water security
- 1 .1C .1	Roads and safety
— ' C .'	• Pools
	Parkes and Roadsides presentation
Sports – sports council Culture — sports about a series	Animal welfare
Culture – music, theatre, arts	Volunteer base
Good provision of services Solf promotion	Over 55 retirement village
Self promotion Manya Shad	Roadside litter
Men's Shed Declaration	Farm family support
Pre-school education Walfara facilities	Tertiary education
Welfare facilities Birth to kind arreston reading.	
Birth to kindergarten reading	
Chamalagus aroun	
Chameleons groupTourism	. Education and health complete
	Education and health services Lack of diversity of youth activities
Transport hub and airport Provent resources sector (mining)	Lack of diversity of youth activities Public transport
Buoyant resources sector (mining) Cohesive (non political) local	 Public transport Lack of cultural infrastructure - hall
Cohesive (non-political) local council	
	 Drought impact on rural industry (declining rural)
Sports CouncilM + D	Decline of villages
Evolutionaries group	
• Council - good, strategy, apolitical	Career development
Locality - transport hub/dish	Under 18years venues
Good farming and mining	• Tertiary Education
Environment	Health
Coffee shops	Lack of water for recreation
Connect shops Community spirit	• Shire pools
Traditional country values	Transport - road, rail, public
 Good sporting facilities 	• Tradition country values
Child care	Lack of entertainment (music)
- Cillia Care	No cinema
All Blacks group	- No cincina
Good cohesive Council	Health
Good location	• Lack of employment opportunities for
• Sport	young people
• Tourism	Water
Community	Public transport
Air service	Tertiary education
Community services	Road and rail infrastructure
Crossroads for transport	• Fuel depots
Good feeling in Parkes	• Incomplete infrastructure
- Jood reening in Faires	- mcompiece iiii astructure

Goods	Not so goods
 Good retail outlets (get more things) Good primary education (all Shire) Parkes, gardens, streetscapes Elvis Telescope Access to Government Agencies Tourist accommodation Mines - employment 	 Lack of ambiance in small communities Loss of Parkes Tourism Board Tourism Job security

Outside trends and opportunities

Together all participants made a mind map of all the external present trends ,issues and opportunities affecting Parkes Shire right now that could influence the future.

The various trends, issues and opportunities were then voted on to determine the most likely to influence the future of Parkes Shire

Trend, Issue, opportunity	Score	Rank
Health services	51	1
Community to take responsibility for health		
 Perceptions that facilities will fix problems but they will 		
not		
New hospital needed		
 Need to attract health professionals 		
• Dentists		
Community Health		
 Community take care of own health 		
Staffing and skills		
All members have opportunity to participant - "25m		
pool'		
Amalgamate with Forbes		
Health planning with Forbes – we don't have sufficient		
population to go it alone	4.6	
Freight and Transport	46	2
Growth in interstate freight		
Decline of Newell Highway		
Newell Highway is falling apart		
Can't take the volume		
Use more rail		
Regional airport		
Public transport		
New highway over mountains		
Decrease in funding for roads		
Newell Highway Bypass Wastern Byrnson		
Western Bypass Cat because the set of towns		
Get heavy transport out of town Sorvice centres on highway		
Service centres on highway Truck stops		
• Truck stops	32	3
Agriculture	32	ر ر
Productivity		

Trend, Issue, opportunity	Score	Rank
Sustainability		
Employment		
Support whole community		
Carbon credits		
The right to farm		
Very skilled workforce Demand for higher skills in agriculture		
Demand for higher skills in agriculture Description of productive form land.		
De-commissioning of productive farm land	20	4
Youth – facilities	28	4
Education and support		
 Growth in use of recreational drugs 		
 Childcare facilities for shift workers 		
Road fatalities		
Understand what youth want		
Youth have input into what they want		
Water recreational facilities		
Old Bumberry Dam		
Education Opportunities	25	5
Tertiary Education		
Employment		
Education opportunities		
Transport Industry requires skilled workforce		
Strength of services sector		_
Tourism	20	6
Need more accommodation		
More opportunities Bogan Way		
New attractions		
'Sydney' weather forecasts		
RV friendly towns		
Truck stopovers		
B-Doubles pushing tourists off Newell		
Camping		
More promotion		
Develop Goobang National Park		
Older tourists - grey nomads		
Use more rail		
Regional airport		
New highway		
 People spending more time at home Event tourism 		
• Focus on astronomy	10	7
Generational welfare dependency	18	7
• 2 nd and 3 rd generational welfare	1-	0
Infrastructure – buildings	15	8
• Retail		
Housing		
Needs to be 'green'		
 Children's playgrounds 		
Cycle tracks		

Trend, Issue, opportunity	Score	Rank
Public housing		
Community garden		
Botanic garden		
Water infrastructure		
Crematorium		
Affordable housing/village for over 55's		
Rural decline	14	9
Social decline		
Affect on villages		
Skate parks for villages		
Increasing mental health issues		
Animal welfare		
Putting stock down		
Veterinary health		
Develop villages to compliment Parkes		
Climate change	13	10
Water shortage		
Opportunity in renewable energy		
Conversion to rail freight		
Recycling and waste		
• E.T.S		
Solar farming		
Carbon tax effect on agriculture		
Increase Bumberry Dam		
Cost of power		
Energy and green power		
Water and infrastructure		
More productive use of recycled water		
Volunteering	11	11
Opportunity to encourage volunteering		
Encourages community spirit		
Landcare and Care for Country		
Attract funding		
Cultural Facilities	8	12
No large scale stage or concert hall		
No multi art gallery		
External funding		
Subsidised touring		
Planning for cultural development		
Good strategic planning		
Increasing Red Tape	7	13
Bureaucracy		
Increasing legislation		
Too much red tape		
Expense to reform		
Information Technology	6	14
Improve technology		
Attract businesses		
Crossroads optic fibre		
•		

Business Contracting opportunities Retain and grow manufacturing across Region Geographic Location Opportunities with geographic location Transport and distribution Diverse economy Mining The affect of China and India What happens outside affects Parkes Drives demand Part of sector booming because of China and equally part of sector not booming because of China Must understand the competition Sport Maintain Volunteers Adds to employment Cycle track Global Financial Crisis Commodity prices Mining - closing and reopening External investment Decline in Farm Incomes Currency fluctuation GFC Corporate farms Less low skill labour Employment Decline in villages Indigenous Culture Forbes Form stronger relationship Combine with health planning Amalgamate opportunity Live stock facility Environmental Demands East of Divide Urban/rural divide Multi-cultural Support Support new arrivals to Parkes	Trend, Issue, opportunity	Score	Rank
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	Multi-cultural Support	0	19
	I		

Hard questions

Participants thought about everything they had discussed about the present situation. Working in groups they then developed the 'hard questions' that would need to be addressed in any future plan. The top three hard questions were then identified and are shown below in bold.

Bluebirds group

- How do we deal with water shortages? How do we get another dam in the hills?
- How do we get a new hospital for Parkes and Forbes?
- How do we get a responsive ear from the State and Federal Government?
 How do we develop the N/S Railway line?
- How do we keep our young people?
- How do we keep the small towns coming ahead with Parkes?
- How do we tap into more funding?
- Other systems for agriculture?
- Do we want to develop more tourism?
- How do we get transport from road to rail?
- How do we get the leaks from Brumbury Dam
- Does water/sewerage need replacing?
- How do we cater for gophers?
- New airport upgrade potential
- How do we attract businesses to area? Growth of Shire employment for youth and spread work around Shire?

Swagman group

- How will we provide a health service for Parkes/Forbes area?
- How do we provide for transport industry access? How do we provide support and services for the trucking industry and balance this with tourism needs?
- What do we do if we run out of water?
- How do we successfully lobby State and Federal Governments for funding?
- How do we support the small, rural communities and their infrastructure and services?
- How do we attract professionals and skilled labour to the Parkes areas and keep them?
- How do we maintain the well stitched community fabric?
- What do we do when the mine closes?
- How do we take advantage of the national fibre optic network through Parkes?

Wobblies group

- How do we get the State and Federal Governments to recognise we're out here and fund appropriately? How do we get Governments to value agriculture and the rural sector?
- How do we secure water?
- How do we get a new hospital? GP's and Allied Health how do we attract and maintain?
- How will we get funding for roads?
- How do we get the inland rail?
- How do we get tertiary education?
- How do we stop youth leaving the shire?
- How do we attract mining related developments?
- How do we maintain and develop the villages?
- How can we better promote Parkes?

Red Hot Evolutionaries group

- How do we retain our youth?
- How do we get the Railway Corridor?
- How do we achieve an enduring water supply?
- How do we get a new hospital/improve and build on what we have?
- How do we get more volunteers?
- How do we get the highway by-pass?
- How do we increase education opportunities?
- How do we integrated wider opportunities from the transport advantage? Education (trade skills), retain skills?
- How do we compete on the world and local market?
- How do we increase community involvement in cultural activities?
- Do we want Parkes to become a huge city?
- How do we adapt to living with climate change?

All Blacks group

- How do we encourage growth without funding?
- How do we improve the economy of the villages? Promote the villages?
- How do we influence health policy to achieve locally available health services and professions?
- How will we improve employment in Parkes Shire?
- How will we remove trucks from Bogan Street? Increase opportunities?
- How do we improve tourism? What do we do when there is no event?
- What impact will emissions trading have on Parkes Shire?

Greenies group

- How will we attract and retain health professionals? How do we improve and develop health services?
- How do we attract youth back if they leave for education?
- How do we attract money for infrastructure? Water, roads, hospitals etc?
- How do we make Parkes a healthier community?
- How do we get the youth to stay in town? Education?
- What will we do when we run out of water?
- How do we grow volunteers?
- How do we grow the arts?
- How do we further develop the mid-Lachlan alliance?
- How do we improve public transport?
- How do we get the North/South rail line established?
- How do we develop/attract new businesses?
- How do we offer tertiary education? (niche?)

Chameleons aroup

- How do we stop the youth drain?
- How do we make Parkes Shire attractive to professionals?
- How do we increase our income streams to match increases in service demands?
- How do we increase the community's capacity for cultural development subsidise visiting teachers?
- How do we respond to the demands of changing population and demographics?
- How do we create increased employment opportunities?
- How do we market the Shire for Big Business development more effectively?

- How do we ensure our communities overall sustainability and viability?
- How do we meaningfully support our rural communities?
- Can we work with Forbes or similar to ensure viable services supplied?

Review of the Vision Statement

The vision developed from the 2006 community workshop is:

In 2020 Parkes Shire will be a progressive, national hub with vibrant country communities which foster 'learning, lifestyle and opportunity'.

Each group reviewed the vision statement and made suggestions about possible changes

Greenies group

In 2020 Parkes Shire will be a progressive regional hub with vibrant, healthy communities providing learning, lifestyle and opportunities

Reds group

In 2020 Parkes Shires will be a progressive, regional hub with healthy, vibrant country communities - opportunity, lifestyle and learning.

Bluebirds group

In 2020 Parkes Shire will be a progressive, regional centre embracing a national transport and logistics hub with vibrant, rural communities extolling learning, lifestyle and opportunity.

Wobblies group

In 2020 Parkes Shire will be a progressive hub with vibrant country communities providing learning, lifestyle and opportunity.

All Blacks group

In 2020 Parkes Shire will be a progressive regional hub with vibrant country communities - health, learning, lifestyle and opportunity.

In 2020 Parkes Shire will be a progressive, national hub with vibrant country communities which foster 'learning, lifestyle and opportunity'.

Future Directions and Associated Projects

Each group asked the question "If everything went well achieving the future directions what projects would we need to work on. Set out below is a list of the reviewed future directions and associated projects,

Promote, Support and Grow Our Townships

Project	Score
Plan to maintain services and infrastructure	21
Community consultation - what do they want? What do they need?	9

Grow townships - funding to improve infrastructure, community	6
transport - buses, improving environment	
Promote existing and new industry	4
Foster working relationships with Council and community e.g.	2
strategic plans	
Strengthen village branding	2
Improve infrastructure facilities and signage	2
Foster business prospect	2
Develop more themes	
Improve access	
Improve appearance	
Renewable energy	

Develop education and life-long learning opportunities

Project	Score
Develop youth arts and cultural projects	9
Develop niche education e.g. mining school	8
Develop partnership with universities and training providers	4
Liaise with TAFE, CSU and Industry	3
Consult with industry especially mining and transport to identify	3
what skilled workforce requirements are needed for future	
Establish a vocation based internships across local industry and	2
business	
Productive training programs for unemployed etc	1
Apprenticeships and traineeships including pre-apprentices	1
Investigate expansion of local educational facilities	1
Lobby government and institutions to set up and support courses in	
key areas of need	
Better TAFE outcomes	
University	

Care for our environment in a changing climate

Project	Score
Utilise land care networks	5
Develop an environmental/strategy plan	4
Responsive and innovative uptake or agricultural best practice	3
Plant more tress	
Raise public awareness	
Promote public awareness	
Impact of ETS on Parkes	
Education of ETS impacts	
Promote stormwater harvesting	
Water recycling	
Improve environment - support landcare groups, community	
education, encourage recycling	

Manage our water resources wisely

Project	Score
Build a new dam/Repair Bumberry Dam wall	18
Implement IWMP	11
Investigate technology for underground storage	5
Stormwater harvesting	5
Access to new technology (water)	2
Water saving devices	2
Promote responsible usage	1
Water wise gardening	
Grey water systems	
Water cycling	
Source alternatives such as stormwater harvesting	
Water recycling	

Develop and improve health and well being

Project	Score
New hospital	19
Swimming pool upgrade and walking tracks	11
Identify health 'gaps', priorities for Lachlan Area - public education	8
Healthy lifestyles	3
Priority health issues - services	1
Promote active lifestyles	
Actively attract and retain health care workers	
Promote lifestyle activities - Relay for Life, Expos, Health vans	
Develop and maintain public access (footpaths)	
Continue Mens Shed and similar activities	
Lobby for more funding	
Lobby for new hospital; promote health professionals to come and	
stay; extra places of Uni for country professionals	

Develop Parkes as a national freight and transport node

Project	Score
Lobbying for inland rail line	35
Newell upgrade and Bogan Way upgrade	8
Ring Road	1
Attract support from LGA's and Regions	
Provide services to and for trucks	
National regulations on freight industry	
More B-Doubles access	
Promote freight/rail	

Grow and diversify the economic base

Project	Score
Working as a region to attract business and diversify industry risk	11
Investigate new and relocating industries	1
Promote industrial estate and provide more land	1

Project	Score
Miming support industry	
Proactive in business attract	
Rail overpass	
Develop and promote Parkes as a mine service and supply centre	
Promote light industry associated with established major industries	

Maintain and improve recreation and cultural facilities and activities

Projects	Score
Encourage youth events run by youth	12
Concert halls and art galleries	10
Complete Henry Parkes Centre	9
Walking/bike track	7
Cinema, ten pin bowling, water course/recreation	5
Water recreation area	3
Improve lobbying and funding from State and Federal Government	2
Asset audit to identify regional infrastructure gaps and determine priorities	2
More parks, canoeing, camping in National Park, walking paths	1

Maintain and continually improve infrastructure

Projects	Score
Develop Asset Management Plans	1
New hockey field	
Improve 'grantsmanship' - allocate position	
Regular audit and long term planning	
Promote political pressure	
Water factory - improve roads	

Activity 5: Close and next steps Participants formed a circle and commented on the day.

Annexure 2.c.

Parkes Shire Community
Strategic Plan
and the
Parkes Shire Council
Community Engagement
Strategy, pgs 8 - 17

DEVELOPING THE PARKES SHIRE COMMUNITY STRATEGIC PLAN

ENGAGING THE WHOLE SYSTEM

The process for engaging the community in the development of the Community Strategic Plan began with identifying the 'whole system' of Parkes; the complex network of groups, organisations and networks that influence or are influenced by the Shire. Using this approach not only were all perspectives heard and explored but common ground and the preferred future agreed.

A database of around 200 community members was developed and each invited to attend the key engagement activity of a full day workshop which was held September 2006 and titled 'Play Your Part'. In October of 2009 the 'whole system' of the Shire was again brought together at another whole day workshop to 'Check We're Still On Track'. The first whole system workshop was attended by 84 people, the second by 75 people. At each workshop the geographic and demographic profile was achieved and those from outside who influence the Shire also attended. These were milestone planning and community engagement events.

Representatives from the following 'whole system' groups came together on the two workshop occasions

- · Council, government and neighbours
- Agriculture
- Mining
- Business
- Education, training and learning
- · Arts and culture
- · Health and Well being
- Transport and Infrastructure
- · Sports and Recreation
- Emergency Services

Specific social justice groups were also identified and engaged in the process via additional workshops and meetings. These included:

- · Council elected representatives and staff
- Villages and communities outside the Parkes township
- · Children and families
- · Young people
- Older people
- Aboriginal and Torres Strait Islanders
- · People with disabilities

WORKSHOP PROCESS AND ACTIVITIES

At the two recent workshops participants undertook the following activities.

- Exploration of the present situation of the Parkes Shire; its internal strengths and weaknesses and external opportunities and threats
- Designing the preferred future, identifying the future directions to follow, values to guide choice and behavior, strategic outcomes, groups to be involved and how success will be measured.

Three township workshops were held, one each at Peak Hill, Trundle and Tullamore. At these workshops the issues relevant to each township were discussed in relation to the overall community vision, future directions and strategic plan.

To gain the perspectives of social justice groups, 7 individual meetings were held with groups throughout the Shire.

STAGES OF COMMUNITY ENGAGEMENT

COMMUNITY ENGAGEMENT STAGE	TIMELINE
Stage 1 - Inform	Weeks 1-4 August 2006 Weeks 1-4 September 2009
Stage 2 - Consult	September 2006 October 2009
Stage 3 – Involve and collaborate	October and November2006 November and December 2009
Stage 4 - Launch	December 2006 January 2010

STAGE 1: To inform the whole system groups, other relevant groups and Parkes Shire of the initial development and review of the Community Strategic Plan.

KEY MESSAGES	AUDIENCE	METHOD OF ENGAGEMENT	WHEN	RESOURCES
 We're developing a community strategic plan which will guide the growth and development of the entire Shire. Council is hosting the process. We'd like you to participate and add your thoughts and ideas. How to engage. Information and contact details 	Whole system groupsShire communityCouncillorsCouncil staff	Publicity – newspaper, newsletters Direct contact with representatives from the whole system groups Website content developed Word of mouth	August 2006	 Generic press release Generic newsletter piece Letter of invite and workshop registration form Website and content
 We're developing a community strategic plan and your perspectives are important How to add your thoughts and ideas Information and contact details 	Social justice groups	 Letter to representative groups Attending meetings of these groups Conversations with managers of specific social justice groups 	August 2006	 Letter asking to attend meetings Appointments with managers Comment capture at meetings
 In 2006 we developed the Community Strategic Plan following consultation via a major whole system workshop, township workshops and meetings with specific groups It is now nearly three years on and we're 'checking we're still on track' with our community plan 	 Whole system groups (including social justice groups). Councillors Council staff 	 Publicity newspaper and newsletters Letter of invite to workshop Website Word of mouth 	September 2009	 Generic press release Letter of invite and workshop registration form Website and content
 Council is hosting another whole system workshop to gain your input We've prepared a document outlining the present situation of the Shire and some of the key issues we face. Please read it before you attend the workshop How to engage Information and contact details. 				
This is the present situation of the Shire economically, socially, environmentally and with governance and leadership	Workshop participantsCouncillorsCouncil staffCommunity	Brochure titled ParkesNOW distributed to each participant and also available online and in public places throughout the Shire	September 2009	A DL folded brochure outlining the present situation of the Shire

STAGE 2: To engage the Shire's 'whole system' and outside influencers to gain an understanding of the issues, aspirations and preferred future.

KEY MESSAGES	AUDIENCE	METHOD OF ENGAGEMENT	WHEN	RESOURCES
 This is a plan for the entire community. Council is just one player and cannot do everything. We want to know what the preferred future is for our Shire At this workshop we're going to explore our present and design our preferred future 	Whole system groupsWorkshop participants	Daylong workshop involving 84 representatives	• September 2006	Workshop workbook Independent facilitators
 The outputs from all engagement activities will be used to shape a draft community engagement plan You can then comment on this draft All comments will be considered Council will adopt the community strategic plan on behalf of the community and work on the parts of the plan they're responsible for Others will also have to work on the plan 				
 Each township will develop within the overarching strategic plan for the Shire We want to know what is important to you about your township so we can ensure these issues and aspirations are represented in the end plan 	Community members of the townships of Peak Hill, Tullamore, and Trundle - 30 people in total engaged.	Workshops of two hours in each of the townships	September 2006	Workshop worksheet Independent facilitators
We'd like to know your specific issues and aspirations so they are represented in the end plan	Social Justice Groups –seven meetings were held with specific social justice groups and over 45 people engaged	Meetings Conversations around a set of questions which explored the present situation with particular focus on group; needs; services and facilities offered; gaps	• September 2006	WorksheetIndependent facilitatorSocial planner
 This is a plan for the entire community. Council is just one player and cannot do everything. We want to know what the preferred future is for our Shire At this workshop we're going to explore our present and design our preferred future 	 Whole system groups Worshop participants 	Daylong workshop involving 84 representatives	September 2006	Workshop workbook Independent facilitators
		10		

STAGES AND ACTIVITIES 2 CONTINUED

KEY MESSAGES	AUDIENCE	METHOD OF ENGAGEMENT	WHEN	RESOURCES
The outputs from all engagement activities will be used to shape a draft community engagement plan				
You can then comment on this draft				
All comments will be considered				
Council will adopt the community strategic plan on behalf of the community and work on the parts of the plan they're responsible for				
Others will also have to work on the plan				
Each township will develop within the overarching strategic plan for the Shire	Community members of the townships of Peak Hill, Tullamore, and Trundle - 30 people	Workshops of two hours in each of the townships	September 2006	Workshop worksheet Independent facilitators
We want to know what is important to you about your township so we can ensure these issues and aspirations are represented in the end plan	in total engaged.			
We'd like to know your specific issues and aspirations so they are represented in the end plan	Social Justice Groups –seven meetings were held with specific social justice groups and over 45 people engaged	Meetings Conversations around a set of questions which explored the present situation with particular focus on group; needs; services and facilities offered; gaps	September 2006	WorksheetIndependent facilitatorSocial planner
It's now three years since we agreed our preferred future.	Whole system groupsCouncillors	Whole day workshop with 75 participants representative of the whole system	October 2009	WorksheetIndependent facilitatorLogistics
 Much has changed in our Shire, our State, Nation and the World. 	Council staffCommunity	groupings, social justice groupings, demographic and geographic		
We're reviewing the community strategic plan and 'checking we're still on track' so we can develop our IPR framework		profile of the Shire		
We'd like you to engage with the process and offer your thoughts and ideas				
 How to engage Information and				
contacts		11		

STAGE 3: Involve and collaborate – Shaping the community strategic plan and developing the principles for ongoing community engagement in decision making

KEY MESSAGES	AUDIENCE	METHOD OF ENGAGEMENT	WHEN	RESOURCES
We are going to take the outputs from all the engagement activities along with relevant working plans and shape it into the community strategic plan	Councillors Council management and key staff members	Workshop	• October 2006	Workshop worksheetIndependent facilitators
 Here is the draft strategic plan. We've used the outputs from the engagement activities as well as information from relevant existing plans We would like your feedback on it Deadlines for comment Contact details 	 All those who participated in engagement activities Councillors Council staff Community 	Draft strategic plan sent to participants Advertising of availability of draft plan and invite to comment	November 2006	 Printed draft plan Accompanying letter Advertisement Website
We are going to take the outputs from the second whole system workshop and relevant working plans and review the original strategic plan	Councillors Council management and key staff members	Workshop	November 2009	WorksheetIndependent facilitatorsWorkshop logistics
 Here is the new draft strategic plan. We'd like your comments on it. Deadlines for comment Contact details 	 All workshop participants Relevant stakeholder groups Councillors Council staff Community 	 Copies of the draft plan sent to participants Copies available from website and public spaces Meeting with relevant stakeholder groups who have a role to play in achieving any of the strategic outcomes 	• December 2009	 Draft plan Letter inviting comment Advertisement Website
Ongoing community engagement is important to ensure our decision making is the best it can be We'd like you to help us develop the principles of engagement so we can be guided in when and how we engage	20 community representatives	Workshop which developed the success factors of community engagement, values to guide choice and behavior, best mediums to use	November 2009	Letter of invite Independent facilitator
		12		

STAGE 4: Launch Community Strategic Plan

KEY MESSAGES	AUDIENCE	METHOD OF ENGAGEMENT	WHEN	RESOURCES
Here is the community strategic plan	All who have	• Publicity	December	Community Strategic
How it has been developed	participated	Letter and plan sent	2006	Plan 2006
What it will be used for	Shire community	to participants	January 2010	 Community Strategic Plan 2010
Who is involved				
Council's role				





PARKES SHIRE COUNCIL COMMUNITY ENGAGEMENT STRATEGY "THE PARKES SHIRE WAY"

This document describes how the Parkes Shire Council will engage and build trust with the community. It demonstrates the philosophy Council embraces to ensure the appropriate levels of community awareness, consultation and empowerment with regard to the decision making processes affecting the community.

OUR COMMUNITY - DEFINITION

The residents of Parkes Shire are our primary concern but we also acknowledge that 'our community' includes all those who live here, own property here, do business here and visit Parkes Shire.

THE BENEFITS OF COMMUNITY ENGAGEMENT

IT IS CENTRAL TO PARTICIPATORY DEMOCRACY

Communities rightfully expect to have input into matters that affect them and seek involvement and engagement beyond the election of their political representatives.

Community engagement complements the official electoral process and a key method for participatory democracy.

OUR COMMUNITY - DEFINITION

DECISION MAKING IS IMPROVED

Better decisions are made when we have information and all points of view have had the opportunity to be heard. Where feasible and desirable, Council's decisions need to match the needs and aspirations of the community.

IT BUILDS TRUST

Trust and understanding is likely to grow in an environment where engagement and involvement is taken seriously.

IT BUILDS NETWORKS

When we work together we meet other people, build relationships and have the opportunity to form purposeful networks. In this environment, collaboration can take place.

IT HELPS CREATE STRONGER COMMUNITIES

Trusting, confident and involved communities tend to be stronger and able to respond to change and circumstances 'together' using their combined resources on potential solutions.

THE RISKS OF COMMUNITY ENGAGEMENT

There can be risks with community engagement.

THE COST OF USING POOR ENGAGEMENT PROCESSES OR TOOLS

Communities recognise poor engagement processes and tools. Poorly managed community engagement will lead to scepticism and loss of trust.

We need to use the right processes.

MANAGING EXPECTATIONS

Engagement does not give decision making powers to non-elected representatives. Sometimes engagement can raise unrealistic expectations of both council and community. Again this is usually a product of poor processes.

BALANCING THE ACT

More is not necessarily better. We need to know just what form of engagement to use in which case

BUDGET

Engagement should be an integral part of how work is done, not an "add on".

THE COST OF NOT COLLABORATING OR SHARING RESOURCES

Working together on things that matter without engagement can lead to conflict and costly rework

Annexure 2.d.

Parkes Champion Post Articles dated 28th March 2012,18th, 27th April 2012, 11th and 14th of May 2012



Chance to have a say

28 Mar. 2012 08:54 AM

Parkes Shire Council will be hosting a Community Priorities workshop in Bogan Gate next Tuesday, April 3.

The workshop is designed to let local resident have their say about the community and will help to set the priorities to be included in Council's Delivery Plan for the 2013-2017 period.

Parkes Shire Council General Manager, Kent Boyd is urging all residents to take part in the workshop as the outcomes will direct council's work and resources over the next four years.

"This is a great opportunity to have your say and influence the way our community evolves," he said.

A series of workshops, meetings and open spaces will be held across the Parkes Shire local government area in the next eight weeks to ensure that all residents from Parkes and the villages get a chance to have their say.

Mr Boyd said council has been actively engaged in consulting with the community over the past six years starting in 2006 and most recently in 2009 with the building of the community strategic plan that covers the 10 year period from 2010 to 2020.

"This process is not about redeveloping the strategic plan, it is to ensure that we are achieving our objectives in that plan by prioritising and resourcing appropriately," he explained.

"The feedback received from the engagement activities will give council an understanding of what the community would like for the next four years.

"This will be important information for the consideration of the new council which will be elected in September."

If you would like register your interest in being involved in the upcoming community workshops and meetings please contact Council's Community Engagement Officer, Ms Jodi Howard on 6861 2333 or email jodi.howard@parkes.nsw.gov.au.





Shire youth to have say on their future

18 Apr, 2012 09:10 AM

The youth of Parkes Shire have a wonderful opportunity to have a say in the direction they wish future activities to proceed.

This chance comes during the current Youth Week activities which continue in earnest in the next few days.

The celebration started with a special night at the former drive-in site last Friday.

More than 500 kids in 100 plus cars enjoyed the evening, put on by the Central West Car Club.

Main focus this week is the Rumble in the Concrete Jungle at the Parkes Skate Park on Friday.

As part of the day, the youth of the shire can have their say about the future of the community.

Parkes Shire Council will have a stall set up for youth to voice their opinions and the input provided on the day will help set priorities for the next local Delivery Plan that will cover the four years from 2013-2017.

Parkes Shire Council General Manager, Kent Boyd said it was important that the whole community, including youth, had input into the process of developing the delivery plan.

"The feedback will give council an understanding of what the community would like for the next four years," he said. "This will be important for the consideration of the new council which will be elected in September."

Meanwhile, young people from all over the shire are expected in Parkes for the 'Rumble.'

Special buses have been organised to pick kids up from Tullamore, Trundle, Bogan Gate and Peak Hill.

Kids of all ages are encouraged to attend as there will be lots of activities for spectators and competitors. Great prizes are up for grabs for competitors and spectators alike.

The bus will arrive at the Parkes Skate Park at 10.30am. It will leave at 4pm and will drop off passengers at Bogan Gate at 4.30pm, Trundle at 5pm and Tullamore at 5.30pm.

Places are limited and a gold coin donation is required. Please call Jodi Howard on 6861 2336 to book your place; or in Peak Hill, call Dan Fredrickson from Family Support Services for more information on 6862 1872.

In addition to the skate, bmx and scooter competitions, other activities will be provided for spectators and competitors.

The Octec Bus has games and activities including a Wii; gopher exhibition, Aerosol Art area. Gladiator jumping castle, BBQ and food providers.

Well known Parkes man, Dooley Thomson will be DJ and keep the crowd entertained.

- - -

The drive-in was a huge success - more than 500 people attended Monsters Inc (100 cars)_ and Fright Night had 50 cars.

The Central West Car Club contributed to the atmosphere by displaying several cars from the "drive-in era."

They also ran the snack bar serving pop-corn, drinks and lolly bags to the movie-goers.



27 April 2012

Kids love a Rumble







Your council, your say

04 May, 2012 05:39 AM

Parkes Shire Council is asking the community to have their say and answer the above question in the coming weeks as they host a series of Community Priorities Workshops and open spaces aimed at understanding our community's priorities.

These priorities will help develop the Delivery Program for the new Parkes Shire Council that will be elected in September.

The Delivery Program allocates money and resources to achieve the priorities.

Bogan Gate residents were the first to have their say on April 3 and the youth of the shire was given the same opportunity on April 21.

The following workshops will be held throughout the shire to allow all residents the opportunity to provide input:

Cookamidgera - Sunday, May 6, 4-6pm, Cookmidgera Hall;

Tullamore - Monday, May 7, 6-8pm, Tullamore Bowling Club;

Farming Community - Tuesday, May 8, 6-8pm, Coventry Room, Parkes Shire Library and Cultural Centre;

Alectown - Wednesday, May 9, 6-8pm, Alectown Hall;

Parkes - Tuesday, May 15, 5.30-7.30pm, Coventry Room, Parkes Shire Library and Cultural Centre;

Trundle - Wednesday, May 16, 6-8pm, Trundle CWA Hall;

Peak Hill – Thursday, May 17, 6-8pm, Peak Hill Bowling Club.

"As well as the above workshops we have also scheduled workshops with various special interest groups in our community such as the Indigenous Community, Business Community, the aged, disadvantaged and young people," Kent Boyd, General Manager, Parkes Shire Council said.

"We will also have a booth set up outside Woolworths on Thursday, May 10, and Saturday, May 12, to give everyone the chance to have their say and provide input."

If you would like to have your say please contact Council's Community Engagement Officer, Jodi Howard on 6861 2336 or email jodi.howard@ parkes.nsw.gov.au



Council staff will be attending the Community Priorities Workshops which will be facilitated by Bob Campbell and Linda Jones from Groupwork. Pictured - left to right - Les Finn (Director Technology and Corporate Services), Jodi Howard (Community Engagement Officer), Ellie O'Donoghue (Community Engagement Officer - acting), Dave Towns (Grants Officer), Kent Boyd (Managing Director).



11 May 2012

Community can have a say

11 May, 2012 08:38 AM

Parkes Shire Council has continued to consult the community on "what will make the biggest difference to our Shire in the next four years".

The first of the Communities Priorities Workshops was held in Bogan Gate and the youth of the Shire were given an opportunity at the Rumble in the Concrete Jungle skate park event. Workshops have now also been conducted in Cookamidgera, Alectown and Tullamore.

Parkes Shire Council is now looking forward to a farmers forum.

Workshops will continue over the next fortnight including Parkes Coventry Room next Tuesday; Trundle on Wednesday; and Peak Hill Thursday.



We're having our say!

14 May, 2012 08:41 AM

Parkes Shire Council is overwhelmed by the level of participation from the community in the current consultation sessions being staged around the shire.

General Manager Kent Boyd said numbers to date had been outstanding, and with more sessions to be held, it was clear the community was letting council know what it would like during the next four year term of councillors.

Council is almost halfway through its intensive community engagement period.

Workshops are also being held with staff members, representatives from the Indigenous community, farmers and community members.

Workshops had already been held in Bogan Gate, as part of the "Rumble in the Concrete Jungle" skate park event, Cookamidgera, Alectown and Tullamore, with more in the shire this week.

'The aim of the workshops is to understand the community's priorities across the shire,' Mr Boyd said.

'In particular, participants are asked "what will make the biggest different to our Shire in the next four years".

'These priorities will then help us to develop a four year Delivery Program for the new Parkes Shire Council which will be elected in September.

'The Delivery Program allocates money and priorities to achieve the draft program, within the limits of available resources,' Mr Boyd explained.

'I have been overwhelmed by the communities' response to the sessions.

'The Cookamidgera residents outlined some great initiatives; more than 30 community members attended the Tullamore session and I was delighted to see over 20 community members at the Alectown session.

'Meeting with interest groups such as the Indigenous and farming community has provided a real insight into what issues these groups are currently facing.

'This has been a wonderful opportunity to gauge what the communities' needs and wants are for the next four years.

The participation by community members has been fantastic, and we thank them for their valued input."

Mr Boyd said community input so far had highlighted issues with the current maintenance of council's assets and infrastructure - in particular with unsealed roads and flooding / drainage issues.

'The need for more comprehensive health and education services in the shire has also been raised,' he added.

'Whilst council might not be able to afford to address all projects immediately, hearing what the community priorities are will ensure the next four year Delivery Program directly aligns with the priorities of the community." Mr Boyd said

Workshops will continue over the next fortnight at the following times and locations:

Tomorrow, May 15, 7-9am - breakfast meeting Parkes Coventry Room.

Tomorrow, 5.30-7.30pm - Coventry Room.

Wednesday, May 16, 6-8pm - Trundle CWA Hall.

Thursday, May 17, 6-8pm - Peak Hill Bowling Club

We hope this week's sessions will be just as well attended. This really is a valuable opportunity for your voice to be heard,' Mr Boyd said.

'As well as thes workshops, we have also scheduled workshops with other special interest groups in our community.'

Council has also had a booth set up outside Woolworths for people to have their say and provide input."

If you would like to have your say please contact Council's Community Engagement Officer, Jodi Howard on $6861\ 2336$ or email jodi.howard@parkes.nsw.gov.au

Annexure 2.e.

Sample flyer & Letter



What will make the biggest difference to our Shire in the next four vears?

That's the question we're asking everyone over the next few weeks so we understand our community's priorities. These priorities will help develop the Delivery Program for the new Parkes Shire Council which will be elected in September.

The Delivery Program allocates money and resources to achieve the priorities.

So what's important to you? What are your priorities?

The Farming Community Priorities Workshop will be held Tuesday the 8th of May at the Coventry Room, Parkes Shire Library & Cultural Centre from 6pm to 8pm. Please come along and have your say because 'your say' will inform the end Delivery Program. Please join us after the workshop for a barbeque.

RSVP by Monday the 7th of May to our Community Engagement Officer, Ms Jodi Howard on 6861 2336 or email jodi.howard@parkes.nsw.gov.au.

We realise the timing of the workshop is not ideal as this is a busy time for farmers. If you cannot attend the Farming Community Priorities Workshop please feel free to attend the other workshops being held around the Shire.

Tullamore: 6-8pm Monday 7th May **Alectown:** 6-8pm Wednesday 9th May **Parkes:** 5.30-7.30pm Tuesday 15th May **Trundle:** 6-8pm Wednesday 16th May

Peak Hill: 6-8pm Thursday 17th May

For further information on the above workshops or if you would like to add your thoughts but can't attend the workshops, contact Jodi.

YOUR SAY OUR COMMUNITY YOUR COUNCIL

valued input. working together. getting it done

«Owner Name 1» «Owner Name 2»

«Owner Address Line 1»

«Owner Address Line 2a»

«Owner Address Line 3a»

BJB:JH Contact person: Jodi Howard

20 March 2012

Dear «Owner Name 1» «Owner Name 2»,

I would like to invite you to attend the Cookamidgera Community Priorities Workshop to be held on Sunday the 6th of May at the Cookamidgera Community Hall from 4pm - 6pm. Please join us after the workshop for a barbeque.

Your attendance and input at this meeting will help to set the priorities for the next Delivery Plan that will cover the four years from 2013-2017. This is an opportunity for you to have your say in the future of our community as the outcomes will direct Council's work and resources over the next four years.

For more information about the Cookamidgera Community Priorities Workshop and to indicate your availability to attend this workshop, please contact Council's Community Engagement Officer, Ms Jodi Howard, on 6861 2336 or emailing jodi.howard@parkes.nsw.gov.au by Thursday the 3rd of May. If you cannot attend this meeting but would like to have your say please contact Ms Howard.

I Yours sincerely,

per:

Councillor Ken Keith Kent Boyd

MAYOR GENERAL MANAGER

Annexure 2.f.

Parkes Shire Summary of projects and initiatives from community and staff workshops

Parkes Shire - Summary of projects and initiatives from community and staff workshops

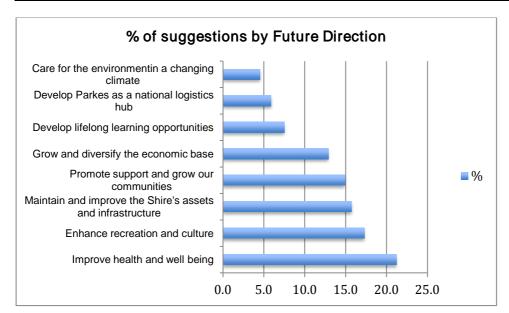
Overall summary

The community engagement process generated 947 projects and initiatives for the delivery plan. Theprojects and initiatives have been grouped into 61categories within the eight future directions of Parkes Shire Community Strategic Plan. The direction attracting the largest number of projects and initiatives was "Improve Health and Wellbeing"

The table and chart below shows the distribution of the projects and initiatives and the comparative percentage for each future direction. Caring for the natural environment had the fewest number of projects and initiatives.

Where possible the categories have been aligned with the strategic outcomes in the community strategic plan. Some of the 61 categories may be able to be combined. Allocating projects and initiatives into years for completion has not been done

Future direction	Count	%	Categories
Improve health and well being	201	21.2	8
Enhance recreation and culture	164	17.3	14
Maintain and improve the Shire's assets and infrastructure	149	15.7	10
Promote support and grow our communities	141	14.9	6
Grow and diversify the economic base	122	12.9	9
Develop lifelong learning opportunities	71	7.5	6
Develop Parkes as a national logistics hub	56	5.9	4
Care for the environment in a changing climate	43	4.5	4
Totals	947	100.0	61



Future directions and categories

The following tables show the:

- Future direction
- The 61 categories into which projects and initiatives have been grouped
- The number of projects and initiatives by category
- The percentage of projects and initiatives by category

Develop lifelong learning opportunities	71	%
Improve access to Tertiary education opportunities at TAFE and through a university	26	36.6
School improvements	13	18.3
Birth to Kindergarten- early intervention in education	3	4.2
Adult learning opportunities – life long learning	9	12.7
Increase access to vocational training	10	14.1
Parkes High School – improve and stop the loss of students to Forbes	10	14.1

Improve health and well being	201	%
Improve access to health services and facilities	32	15.9
Provide aged care and disability services	18	9.0
Increase the availability of doctors and health specialists	32	15.9
Helping mothers and mothers to be.	16	8.0
Upgrade the hospital	23	11.4
Public toilets need attention	19	9.5
Public and community transport options	25	12.4
Improve public and road safety including street lighting	36	17.9

Promote support and grow our communities	141	%
More activities and opportunities for young people are needed.	40	28.4
Affordable and available housing options	9	6.4
Promotion of villages and information on services	17	12.1
Town and village beautification and tidiness	47	33.3
Help Communities help themselves	18	12.8
Better signage	10	7.1

Grow and diversify the economic base	122	%
Encourage, attract and support business and industry	20	16.4
Advocate and promote business opportunities	16	13.1
Get access to current technologies	13	10.7
Increase population	1	0.8
Increase visitation and tourism facilities	27	22.1
Develop needed land and business infrastructure	8	6.6
Improve regulatory processes	4	3.3
Strengthen and grow the retail sector	28	23.0
Support Mining and Agriculture	5	4.1

Develop Parkes as a national logistics hub	56	%
Dovolop arkoo ao a national logictico nab		, ,

Improve the airport and increase it's role		28.6
Road infrastructure and access to Sydney		51.8
Keep the logistics hub project alive		7.1
Promote the development of rail Infrastructure		12.5

Enhance recreation and culture		%
Upgrade sports grounds		11.6
Enhance our parks and gardens		6.1
Develop cycling and walking tracks to encourage fitness		7.3
Children's facilities are needed	3	1.8
Strengthen the Library service		3.7
Expand our Indoor sports facilities	10	6.1
Swimming pool development including therapy facilities		14.0
Help facilitate events, festivals and competitions		3.7
Celebrate history and heritage		2.4
Attract a Cinema		9.8
Provide a cultural centre and exhibition space		6.1
Encourage the development of Arts activities and facilities		5.5
Develop water based outdoor recreation areas		7.3
Encourage the development of a broad range of commercial / private recreation opportunities		14.6

Care for the environmentin a changing climate		%
Encourage recycling and waste reduction	10	23.3
Control and manage weeds, pests and animals	16	37.2
Improve solid waste management	9	20.9
Undertake environmental projects	8	18.6

Maintain and improve the Shire's assets and infrastructure		%
More Parking		4.0
Maintain village and town roads	9	6.0
Improve footpaths, curb and guttering as well as access	13	8.7
Improve the condition of Rural roads		12.1
Rectify drainage problems and review the management of storm water		18.1
Specific named road projects		26.8
Improve Rail crossings		4.0
Heavy vehicle and road transport issues		5.4
Ensure water and sewer assets are maintained and developed		11.4
Comments on Council operations		3.4

More detail on the projects and initiatives

The following tables show the

- Future direction
- Some observations about the projects and initiatives
- The category groupings
- The projects and initiatives within each category

Observations on Develop lifelong learning opportunities

- Primarily an advocacy role for Council with some potential to facilitate discussion.
- Emphasis is on tertiary level education opportunities and access to vocational training
- There is an issue with the performance of Parkes High School and the loss of students to Forbes.

Category heading	Projects and initiatives	
Develop lifelong learning opportunities		
Improve access to Tertiary education opportunities at TAFE and through a university	1. More courses to Bogan Gate 2. Work with TAFE to further education in Parkes 3. Opportunities for craft TAFE, 4. Program to improve tertiary and education facility 5. Re-invent TAFE 6. University access 7. TAFE courses 8. Proposed link with the University 9. TAFE course run in Trundle/farming courses/Adult Education 10. Access to accredited TAFE courses 11. Foreign language studies for Year 10 students 12. University in town 13. More diversity for TAFE for both genders 14. Outreach TAFE courses for Peak Hill e.g., using PHC commercial kitchen /IT courses at CTC 15. TAFE College 16. Expanding Parkes Study Centre (University) 17. Better TAFE or more courses 18. University access 19. More TAFE courses 20. More higher level TAFE opportunities for young people 21. Tertiary education 22. Tertiary education for school leavers not just courses for adults already qualified 23. More relevant TAFE courses to area 24. Better tertiary education 25. University education	
School improvements	 Higher education facility Extra schools especially high schools Need children by 2013 to maintain school size Expand school bus routes to attract more children into village schools More undercover areas at school Indoor lunch room Cheaper food at school Warm heater at school Better bathrooms at school Re-zone school areas to avoid elitism Improved educational facilities and support Early Education Programs More secondary schools 	

Category heading	Projects and initiatives
	13. Catholic High School
Birth to Kindergarten-	Birth to Kindergarten
early intervention in	2. Continue to support Birth to Kinder Program - literacy & numeracy
education	Reinvigorate Birth to Kinder program
Adult learning	Utilise school for Adult Learning
opportunities – life	2. No availability to access TAFE courses for the elderly e.g. computers
long learning	and electronic media
	Adult Education classes using existing facilities
	4. Utilise school facilities for night courses, for elders or youth
	5. Opportunities for young/teenage mums to finish education
	6. More education opportunities for all - both school leavers and others
	7. Proper schools - educational opportunities for all people
	8. Encourage greater use of Men's Shed as educational facility
	Education improvement required
Increase access to	Build on mining school and training with North Parkes Mine
vocational training	2. Examine rural training facilities (similar to Sea Lake in Victoria) with
	links to local farmers
	Advocacy for farm training programs
	4. Promote apprenticeships
	Promote volunteering with children e.g. Peak Hill Central School (there is a TAFE course)
	6. Training - facilitate skills training to keep youth in town and relevant to
	future growth
	7. School base traineeships through Council
	8. Don't let the mine training centre go to Dubbo
	9. Apprenticeship opportunities
	10. Address skill shortage issues i.e. apprenticeships
Parkes High School –	Promote/support our High School
improve and stop the	2. High school facilitate including TAFE
loss of students to	3. Better high school
Forbes	4. Better uniform for PHS - we want to wear trackies!
	5. New heaters for PHS
	6. Better catholic / high school in Parkes
	7. Sort out issues at the high school so kids don't go to Forbes
	8. More capacity (numbers) for years 11 & 12 at Parkes High School
	Higher education drain from high school to Red Bend College
	10. Improve the high school

Observations on Improve health and wellbeing

- Primarily an advocacy role with facilitation possibilities
- The main issue is the improvement of health services and the attraction of a wider range of health specialists
- Public and road safety is also a strong area
- Public toilets need attention and this is a provision role for Council
- Aged care and upgrading the hospital came up regularly
- Public transport is linked to the needs of an ageing community

Category heading	Projects and initiatives
Category neading	Improve health and well being
Improve access to	Road access to hospitals and doctors
Improve access to	Road access to hospitals and doctors Access to health services at all times and in all weathers
health services and facilities	
raciilles	3. Meet the need of providing community services to the home and the
	community 4. Audit of beautiful and bealth convices and group to improve
	4. Audit of hospital and health services and areas to improve
	5. Improve access to health services
	6. Improve health facilities
	7. 24 hour medical retrieval
	8. Health improvement required 9. Health services
	10. Establish walking tracks at Black Range
	11. Coordination of programs and facilities
	12. Maintain and improve health services
	13. Support for outlying communities and "do for ourselves"
	14. Able to have dialysis and cancer treatment
	15. Improve our country's health system
	16. Availability of technicians and equipment for medical procedures i.e.
	CAT scans and MRI
	17. Chemo treatment
	18. Aboriginal hostel /nursing home
	19. Make sure we get the money for the Peak Hill MPS
	20. In town medical facilities - pathology
	21. More wheelchair ramps access
	22. Improve fitness centre
	23. More awareness of local health services (use Council webpage to
	promote services in villages)
	24. Improve doctor's surgery
	25. Need doctor's residence by 2013 26. Have facilities that are available elsewhere
	27. Funding more medical services and facilities
	28. 24 hr. ambulance 29. Child care services
	30. New MPS at Peak Hill
	31. Improved ambulance service
	32. Community fundraising for health equipment 33. More health services
	34. Use GP Cup resources to fund medical facilities and resources in
	villages
Provide aged care and	Services for an ageing community
disability services	Parents stay carers for longer than normal – run out of puff
	Continue and increase support and promotion of services for people / facilities with disabilities
	Provide the knowledge and support for options of accommodation for disabilities
	5. Dementia garden to be built at hospital at Trundle
	6. Lobby governments for allied health services in villages to

Category heading	Projects and initiatives
Category reading	accommodate elderly and other residents
	7. Increase aged care facilities
	Provide support for welfare committee and funds
	9. Repair and maintain walkway to hospital at Hutton St
	10. Update MPS facilities particularly for ageing community
	11. School students to read to sick / old people
	12. Improve aged care services and facilities
	13. Elderly and youth companionship (home visits - meet and greet)
	14. Employ people with disabilities at Council long term
	15. Nowhere to go for lunch if you are in a wheelchair in Parkes
	16. Improved disability services for older adults
	17. Retirement village
	18. Support new aged care facilities (i.e. Garden Estate)
Increase the	Clinic nurse to visit Bogan Gate
availability of doctors	2. Extra doctors who stay
and health specialists	3. Community nurse to visit 'Cooka'
	4. Encourage professions to the Shire e.g. dentist and doctor
	5. Ensuring a doctor
	6. Help set up a dentist
	7. Attracting doctors and nurses and medical specialists to rural areas
	8. Support for rural doctors
	Program to attract more doctors/dentists to the areas More dectors, dentists, appointing.
	10. More doctors, dentists, specialists 11. Specialist services
	12. Second doctor
	13. Dentist
	14. Lobby government to have an occupational therapist come out to
	Trundle
	15. Housing for medical staff (new nurses)
	16. Find out why professional staff move
	17. Attracting and retaining health professionals - Forbes stole our staff!
	18. More doctors - less time for appointments
	19. More doctors
	20. More doctors and doctor's surgeries
	21. Improve health - more doctors, better health facilities
	22. Dental services especially for children
	23. Better access to health specialists
	24. Improve dental facilities (less cost and more dentists)
	25. Encourage doctors to come to town
	26. More doctors and health specialists 27. Attract new doctors to the Shire
	28. Doctors specialists
	29. Attract dentist
	30. More doctors or surgeon
	31. Doctors that stay on
	32. More health specialists
Helping mothers and	Pregnancy - mentoring program
mothers to be.	2. Mothers room Parkes
	Maternity ward and maternity service unit 24 hrs. Secured
	4. Able to have baby at hospital
	5. Push for long day care
	6. More child and day care
	7. Mothers room 8. Mothers room facilities
	Nothers room facilities Designated safe, secure, clean parents room with facilities (not just a
	toilet)
	10. Long day care kindi gym
	11. More certainty in regards to maternity (labour ward open)

Category heading	Projects and initiatives
caregory meaning	12. Improved health services – maternity
	13. Mum/Parents Room
	14. Improved mothers room
	15. Childcare centres
	16. Business childcare facilities: mines/ Hospital / PSC / RTA
Upgrade the hospital	New hospital needs to be in Parkes – not half way to Forbes
	2. Base hospital
	New hospital and medial centre for vising specialists New hospital with appainlists rooms.
	New hospital with specialists rooms Hospital
	6. Finish the hospital
	7. One good hospital on the south side of town
	Accommodation for hospital staff
	9. Secure the new hospital
	10. Build the new hospital - tell us what's happening
	11. New hospital built - need better health facilities
	12. Better hospital - improve equipment and services
	13. Get hospital to Parkes - not half way to Forbes
	14. Upgrade hospital to Base status
	15. Amalgamate with Forbes Council (secure water and hospital)
	16. New hospital
	17. Finish our hospital
	18. New hospital in Parkes not half way to Forbes
	19. Ensure new hospital gets built
	20. Better transport between hospitals
	21. New hospital 22. Hospital upgrade
	23. Hospital
	24. Hospital with state of the art technology - IT for conferencing with
	specialists.
	25. New hospital
Public toilets need	Public toilets (remove the smell at the bus stop)
attention	2. Public toilets could be better
	3. Public toilet main street
	4. Clean and tidy toilets around town
	5. Toilet block for Tichburne so I can open a café!
	6. Resolve Bogan Gate toilet
	7. Public toilet block
	8. RV dump site9. Alectown public toilets
	Alectown public tollets Description of the second public tollets in main street
	11. Accessible toilets - electric doors
	12. Cleaner public toilets at the bus stop
	13. 24 hr. toilets at HPC - larger ones to fit prams in
	14. More toilet facilities in the main street
	15. Arboretum toilet block - larger area to fit prams in
	16. Public toilets
	17. Toilets in Parkes are disgusting!
	18. Toilets in Church Street often smelly and dirty
	19. 'Easy dump' point is the wrong level for caravans
5.12	- too low
Public and community	Buses to transport people to town for shopping etc.
transport options	2. Public transport (access to other towns)
	Butter transport and buses etc. Bublic community transport for olderly popular.
	4. Public community transport for elderly people
	5. No help for our elders having to travel for treatments 6. Bus shelters for main has stope at 'Cooka'
	6. Bus shelters for main bus stops at 'Cooka'7. Public transport – improved bus services and general public transport
	Improved public transport to include villages
	1 o. Improvou public transport to include villages

Category heading	Projects and initiatives
eurogory modumig	Develop mini villages within each village
	10. Provide minibus for daily transport to Parkes
	11. Community local bus service (run to timetable)
	12. Public transport needed
	13. Bus transport - public transport gaps
	14. Family parking bays
	15. Links connecting to community services transport funding - not for
	young - need to have systems
	16. Fast train from Parkes to Sydney
	17. Community bus - larger and newer to cater for sports/schools - more
	seats
	18. Taxi service
	19. More transport - community bus to and back same day
	20. Community bus to pick people up from their homes
	21. Community transport Villages to Parkes
	22. Bus service from Parkes to Dubbo / Orange
	23. Public transport for health, recreation and family needs
	24. Revise community bus regulations
	25. Better public transport
Improve public and	Speed cameras through towns
road safety including	2. Safety – change McDonalds exit so it is easier
street lighting	3. Improve traffic flow at McDonalds and Kentucky corner
	4. Safety fence on the northern side of Burrendong creek
	5. Stop the kids on skateboards on footpaths
	6. Promote safe scootering/skate boards on footpaths – better footpaths
	might help
	7. School bus routes need to maintained and safe
	8. Consider a traffic island in the main street for pedestrian safety/town
	beautification and to slow cars down
	9. Trucks in town a problem - safety issue
	10. 60km zone pushed out towards cemetery
	11. Danger from tree limbs at Bushman's Dam near loos
	12. Dedicated bike/cycle paths so we can ride our bikes without getting
	killed by a truck!
	13. School zone safety at the High School
	14. Pedestrian crossing to skate park (kids are crossing the highway)
	15. More lighting around the streets in town - current lighting casts poor
	light
	16. Better street lighting around town
	17. Better street lighting
	18. Put more lights into back lanes
	19. Lighting upgrade on streets and footpaths
	20. More street lights & maintain the existing ones
	21. CCTV cameras for Parkes
	22. Take the trees out of the middle of roundabouts - you can't see the
	blinkers
	23. Rubbish and trees obstruct roads and visibility
	24. Traffic lights on Newell Highway
	25. DOCS office corner – visibility
	26. Get rids of chairs outside of Charisma - attracts loiterers
	27. More security cameras around town and Cooke Park
	28. More speed bumps
	29. Address crime and safety
	30. Pelican lights - pedestrian crossings with lights visible31. CBD CCTV System
	32. Traffic lights - Bushman, Bogan
	33. Increase police numbers and the times manned
	34. Increase police
	35. Policing in Tullamore
	1 33. Fullang in Tuliamore

Category heading	Projects and initiatives
	36. Continuous support for emergency services (ambulance, fire)
	37. Second 4WD vehicle for SES in Trundle
	38. Buy Donald (SES) a car not a sports car
	39. SES new vehicle 4WD drive which will not bog

Observations on Promote, support and grow our communities

- The varying needs of young people have been included in this section and council may be able to play a facilitation and provision role in this area. It is an area of high concern
- Town beautification and general tidiness was a strong area and council can play a provision role here. Small actions can help.
- Council can also provide information about services available to help communities help themselves

Category heading	Projects and initiatives
	ote, support and grow our communities
More activities and opportunities for young	 Activities for kids in Cookamidgera and Parkes Activities for children and young people in the villages
people are needed.	Positive behavior influences for kids – 'engage kids'
people are fleeded.	Employ a youth officer for all villages
	Facilitate PCYC projects for Trundle
	6. Youth facility, skate park, pool table, ping pong
	7. Get youth worker to involve Trundle in activities
	8. Where are our youth centres?
	Need young people on Council
	10. Youth centre
	11. Jobs for the youth
	12. Job opportunities for the youth in town
	13. Develop youth programs in Peak Hill - youth group
	14. Children / school visits to Council - therefore greater understanding of
	local government and role it plays
	15. Respectful behaviour training for young people in schools
	16. Run youth leadership programs in Peak Hill
	17. Continue the Care West courses for the Indigenous Community
	18. Run youth leadership programs in Peak Hill
	19. Develop a scheme to promote the opening of new businesses
	(mentoring youth to open and run their own business)
	20. Services and support for homeless youth & young people
	21. A lifestyle skills workshop for kids teaching cooking and healthy living
	22. Needs for children e.g. Blue Light, movie nights at the hall, discos
	23. Increase children recreation groups (have Little Athletics and Swim
	Club – need Blue Light disco and Soccer Club)
	24. Drop in centre for youth - gym, pool, boxing ring etc.
	25. Funding for a bike track& skate board park
	26. Roller blading rink
	27. A place for young people to hang out
	28. More venues/activities for teenagers
	29. Activities for kids on weekends - engagement of young people
	30. Give our youth more recreational things to do
	31. Fix up PCYC
	32. West link church youth group support
	33. Involve youth in the funding of sporting facilities
	34. Youth to have initiative and organise their own activities and programs35. More school holiday activities for kids, library, parks
	36. More activities for young women
	37. Employ a youth worker
	38. Greater awareness of youth services
	39. Emergency youth accommodation
	40. Retaining jobs for young people
	41. Establish a youth committee (advertise and promote to organise and
	establish a committee)
	42. More facilities for young people to enjoy
	43. Youth group and more support and facilities for the PCYC

Category heading	Projects and initiatives
Affordable and available housing options	 Facilitate housing in Bogan Gate Promote housing for step-change NPM Community run houses and units. Parkes Shire Council to help get through DA applications and urban planning hurdles Enhanced opportunities for more local affordable housing Rental housing expensive & hard to find Subdivisions for residential housing with large blocks i.e. 1000sqm Council housing needed Sort out housing issues, more affordable and more capacity Accommodation shortage due to NPM expansion More units, flats and houses for rental purposes
Promotion of villages and information on services	 Don't let Bogan Gate become invisible Promote satellite communities in the Shire Advertising for communities attracting population growth for an alternative lifestyle Radio segments Council Information on what's available in the wider community New families pack (new residents guide) information for them about what's in town Welcome event for new residents Information on what's available Services map - this is where to go to Ensure Parkes is represented in relevant publications e.g. Destination New residents guide - information accessible and promoted Attract residents to town. Make the town more attractive for families. Let people know what's going on More publicity for 'Your Say' Peak Hill section in the Champion Post Better communication between Shire and the communities Improved Shire communication via all town papers Build up, support and promote the villages in the Shire More input into villages Community education on Council roles and workers e.g. meet the staff
Town and village beautification and tidiness	 Encourage people to be tidy Clean up the Reserve either side of the creek approach to Cookamidgera Planting of trees in streetscapes Spraying or mowing of grass verges in Alectown On main street some sheltered seating when raining People on dole clean up cemetery Seats in the town and suburbs and Main Street Include the show grounds in the PSC lawn mowing schedule for Trundle Trees in main street remove pepper trees and plant crepe myrtle Trees in main street keep pepper trees Increase water taps at show ground Make town's businesses accessible Fix up the Army Barracks Derelict shop fronts Painting the front of shops that are vacant Promoting the development of derelict /vacant buildings Town improvement fund used for town improvement - not just basic maintenance Clean up town and entrance Beautifying projects Improve maintenance on shop fronts

Category heading	Projects and initiatives
Catogory modaling	21. Shop fronts encouraging businesses in town
	22. More rest stops family/barbeque areas
	23. Build on what's here - shops, school, sport
	24. Higher penalties for vandalism
	25. PSC regulating contact with landholders to maintain blocks
	26. Council working with ARTC re Mobil depot and loading area
	27. Slash vacant, untidy blocks
	28. Take away old cars and junk
	29. Garbage bins outside Coles
	30. Yards must be kept tidy in rented public housing
	31. Stop littering around town areas
	32. Cleaning up of vacant and occupied blocks in Trundle
	33. Clean up Close Street and vacant blocks
	34. Clean up "burnt down" garage
	35. Clean up derelict blocks and houses
	36. Educating enforcing keeping yards tidy (vacant and lived in)
	37. Maintain a tidy town
	38. Keep vacant blocks tidy (Basil Ave)
	39. New flash garbage bins for main street
	40. Continue restoration of main street
	41. Decorative lights in the main street
	42. Peak Hill shopping centre facelift
	43. Improve appearance to Town entrances especially north of the town
	where there are too many unnecessary signs
	44. Keep working on main street beautification
	45. Update look of main street 46. More Shire bins around town
	 47. Extra mowing of village area – better aesthetics – safer 48. Mowing wider strips along gravel roads leading to 'Cooka' – fire
	reasons + safety reasons
	48. Mowing and clearing of road sides in Alectown
Help Communities	Working bees in the community
help themselves	2. Support the service clubs
	3. Preserve the agricultural shows
	4. Look after small communities
	5. Develop a community consultative committee
	6. Engagement with Indigenous Community – promote reconciliation
	7. Indigenous employment strategy at PSC
	Community engagement program
	Promote and support the agricultural communities
	10. Collaboration with surrounding shires / communities
	11. No rules!
	12. Free hug days
	13. Friendlier neighbours
	14. Make sure community ideas are implemented
	15. Some Peak Hill residents need to have a more positive attitude to their
	town
	16. Community first always
	17. Support local volunteer enterprises e.g. craft centre, Red Cross, CWA,
	Fire Station
Dottor signers	18. Secure community backing for sports clubs and facilities in the Shire
Better signage	1. Street signs
	2. Approach signage
	Information board re history of the area Series of heritage signs in main street.
	Series of heritage signs in main street Distance signs to Trundle are not adequate or sufficient.
	5. Distance signs to Trundle are not adequate or sufficient6. Signage upgrade to Trundle and in Trundle
	7. Street signage
	8. Signage program

Category heading	Projects and initiatives
	9. Additional lugs on banner sides so two banners can be hung
	10. Better safety road signage (night visible) corner Narra and Warra
	Streets

Observations about Grow and diversify the economic base

- Developing tourism is strong here as is encouraging and promoting business opportunities
- Council can provide camping facilities and can help facilitate other visitor attractions and services like events.
- Improving the retail mix is also an area where Council can be a facilitator through the development approval process.
- Technology is an area where Council needs to be a strong advocate

Category heading	Projects and initiatives		
Gr	Grow and diversify the economic base		
Encourage, attract and support business and industry	 Encourage businesses to Bogan Gate Encourage business in the area Encourage 'outside the square' business ideas to encourage people to move to our town Identify holes in the mining / agricultural servicing sector and explore attraction to Parkes Support new businesses and residences proactively Subsidy scheme for new and upgrading business Encourage business development Council to visit small communities to encourage business and economic growth Encourage the establishment of new enterprises in Trundle Encourage industries for future employment opportunities More progressive thinking needed Future plan for attracting businesses to town - long term planning Accept new businesses Encourage growth by decentralisation Incentives for big business Attracting new businesses to town Encourage diverse businesses to town e.g. major supplier for warehousing 		
Advocate and promote business opportunities	 Encourage business to diversify More diverse businesses Council to sell and promote Parkes as a business and industry location Promote and facilitate the benefits to business in developing a vibrant hub Publish and promote achievements Promote location to business and industry Offer repossessed blocks of land for \$1 to attract new residents Work placements - entice professionals back Promotion video for Peak Hill Promote industry/employment opportunities in smaller Shire centers to promote growth of entire Shire Promote job opportunities Don't let Forbes get the upper hand Facilitate the decentralisation of State and Federal government departments Halt property buy up by CO2 and similar companies Good news on local news Fuel depot in Bogan Gate Old ANZ sale - vacant currently Encourage the rebuilding of our service station 		
Get access to current technologies	 Website for the whole of Bogan Gate Internet access faster speeds Continue CTC services 		

4. Integrate 'My Trundle' website with Parkes Shire Council website 5. Television station for town 1. Internet cafe 6. 7. TV coverage at Tullamore and Trundle 8. Upgrade and available TV coverage + mobile phones + internet 9. Tullamore Inc. website needs upgrading 10. Parkes Council to lobby for NBN connection ASAP 11. Lobby government for NBN 12. Government lobbying for NBN in Parkes Shire 13. Phone coverage upgrade 14. Wi-Fi Access in the CBD 16. Grow population base 17. Increase population 18. Well access and the CBD 18. Altract investors for motel and B&B's 19. Alectown caravan park 19. Camping grounds to be improved 10. Willow Reserve - establish a camp ground 11. Turn empty shops into hostel accommodation needed for festivals and events 19. Camping grounds to be improved 10. Willow Reserve - establish a camp ground 11. Turn empty shops in Trundle for accommodation needed for festivals and events 19. Camping facilities at show grounds 11. Evit more signs about information in Peak Hill 18. Spend money on Peak Hill tourist attractions 19. Tourist attractions 19. Tourist attractions 19. Tourist attractions 19. Tourist potential promoting tourists 20. A sign at the north and south of the town advertising that petrol, food, accommodation and toilets are available in town 21. Step revive survive - build a station 22. Stop revive survive - build a station 23. Once a month markets 24. More visitors in town – maybe the Big Elvis 25. Bypass over the Bile Mountains 26. Encourage companies to hold conferences etc. 27. Keep building on tourism success Develop needed land and business infrastructure 19. Tourism paticallity for town 20. Incustrial area for Peak Hill 20. More residential subdivisions 21. Nore industrial land 22. Industrial Easte growth	Category heading	Projects and initiatives
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8. Industrial Estate growth		
		o. Industriai Estate growth
Improve regulatory 1. Improve the development application process within Council	Improve regulatory	Improve the development application process within Council
processes 2. Reduce 'red tape'		
3. Council to promote development applications for subdivisions	'	

Category heading	Projects and initiatives
	Streamline business approval process
Strengthen and grow	Sunday trading
the retail sector	2. Supre
the retain edeter	3. Wendy's
	Hot chocolate stalls on the main street
	5. Bigger mall with Jay Jays
	6. Lolly shop with Iollies from America
	7. Jay Jays
	8. Push bike shop
	9. Lolly shop
	10. Donut King or Willy Wonka
	11. Amazon website for Australia
	12. Supre
	13. Cotton On x 2
	14. Big shopping plaza
	15. Comic book shop
	16. Gun store
	17. Shopping mall x 2
	18. Ice cream parlour
	19. Milk bar
	20. Bigger shops – Best n Less, Spotlight
	21. Developments such as Bunnings and major retailers such as ALDI
	22. Aldi development to go ahead
	23. Aldi– build it already
	24. Get ALDI – let us know what's happening
	25. Encouragement to shop locally
	26. Encourage the community to spend \$\$\$ in the Shire
	27. Parkes Shire spend in Peak Hill – maintenance/repairs/fuel/goods
	28. Incentive programs for shop development
	29. Better hardware shop
	30. Food Stores – Aldi
	31. Bunnings
	32. Shopping centre
Support Mining and	Continued mine development
Agriculture	Support farmers and agriculture
	Agriculture department needs to be reopened
	Farmers market rotating through centres
	5. New facilities at Peak Hill Mine
	6. Keep the right to farm legislation and farmers rights

Observations about Develop Parkes as a national logistics hub

- This is an area where council needs to be an advocate
- It is a longer-term visionary area where economic circumstances nationally will affect possible outcomes. However there was a sentiment that the idea should be advancedwhere possible.
- The airport is an area where council has a provider role

Category heading	Projects and initiatives
Deve	elop Parkes as a national logistics hub
Improve the airport and increase it's role	1. Second Sydney airport at Parkes plus freight hub 2. International freight airport 3. Upgrade and expand airport 4. Further develop the airport 5. Develop airport 6. Maintain airstrip 7. Freight centre development 8. Renew and upgrade the airport 9. New airline company (encourage different airlines that are more reliable) 10. Freight airport 11. Upgrade airport to let 'jumbos' land 12. Keep flights going in and out of Parkes. 13. Upgrade airport terminal too. 14. Regular commercial airline service 15. Upgrade airport
Road infrastructure	16. Upgrade airport terminal 17. Hub airport
Road infrastructure and access to Sydney	 Bypass ring road Ring road – access to Mudginroble Grain Corp Silos Ring road and transport access Divert heavy traffic around Parkes Highway bypass Road bypass for Parkes Ring road - truck bypass Ring road continued development Ring road Road maintenance, truck parking area, on the road train route B double and road train access through Parkes Shire Get the town roads fixed first before concentrating on the Bells Line Repair culverts, creek crossings, roads Truck parking in Parkes Get the Bells Line expressway built Bells Line expressway Get the Bells Line expressway built Bells Line expressway to Sydney Bells Line expressway - get it built! Road train access to Parkes silos Tullamore to Tullamore East bus run – 'Porters Lane', 'Peak Hill Road' Heavy vehicle by pass Improve transport links for heavy vehicles e.g. ring road Completion of Parkes ring road Develop a ring road bypass Upgrade road to Sydney Heavy vehicle by pass

Category heading	Projects and initiatives
	32. Ring road connecting hub to highway
	33. Road to Sydney
	34. Highway bypass
Keep the logistics hub	Transport Hub important for employment
project alive	2. Community to support Council to secure the National Logistics Hub
	Promote / develop transport hub
	4. Develop transport hub
Promote the	Upgrade rail infrastructure
development of rail	Rebuild railway station to take advantage of hub
Infrastructure	Keep heavy vehicles off road - use rail freight
	Need lights at the railway line at Brolgan
	5. Build north-south rail line
	6. Lobby railway for hub progression
	7. Reliable rail to Sydney

Observations on Enhance recreation and culture

- An area where Council has a strong provision role
- The development of the pool and associated therapy services is a strong area
- Giving the arts comparable emphasis to sport is emerging
- Catering for passive and fitness related recreation facilities also came through. This again may be related to an ageing population.
- Improving parks and sporting facilities seemed marginal in emphasis perhaps reflecting general satisfaction.
- Water based recreational areas (not pools) for families is an emerging area. This probably relates to the fact that there is no river or lake in Parkes.
- There is a desire to have a greater range of "commercial" recreation facilities like a cinema and ten-pinbowling. Council may be able to facilitate this through approaching providers.

Category heading	Projects and initiatives
	Enhance recreation and culture
Upgrade sports grounds	 Upgrade the sports ground at Bogan Gate Future planning – consideration given to shared toilet block and kiosk facility between pool and Polo Park. Better footy grandstand Grandstand at Pioneer Park "better than Dubbo" Tennis courts at Armstrong park Finish fencing Linder Oval Linder Oval improvements fenced and canteen Redo soccer and netball fields Sporting facilities, grand stands New sporting facilities at Pioneer Oval New grandstand Pioneer & Spicer Upgrade and improve sporting facilities including villages New hockey fields Pioneer Oval upgrade to enable big games Consolidate sporting fields Keast Park recreational facilities extensions Sporting facilities being fully used – increase use Sporting amenities upgrades Grand stand and toilets Pioneer Oval
Enhance our parks and gardens	 Shade at park – more - Main Park Water plants – parks, gardens; maintenance Community garden Tidy up 'heart smart' walking track – rubbish More age appropriate equipment at the Rotary Arboretum Toilets and BBQ to be constructed at the Arboretum Put a fountain in the park where the local toilets are Botanical Garden at Bushman's Hill Restaurant/coffee shops in Cooke Park Dams /reserves – toilets,bbq, picnic area
Develop cycling and walking tracks to encourage fitness	 BMX facility BMX track Cycle path Cemetery needs signage for sections More bike tracks and footpaths Walking/bicycle tracks with training stations Open up a cycling track on the ranges Walking track - fitness + community building Outdoor gyms and exercise stations Outdoor gym and exercise equipment along 'heart smart'

Category heading	Projects and initiatives
outogory moduling	11. Exercise track and stations
	12. Better walking tracks (like Eugowra Rd. /Christian school)
	13. Lawn cemetery or gravel /walking track in town
Children's facilities are	Children playground equipment suitable for 0-5 years
needed	2. Pushbike area for little kids
	3. Improve children's play equipment inclusive of disabled, creative -
	comprehensive
Strengthen the Library	Keep library open and increase services
service	CTC Community Technology Centre
	Improve the use of our library – more awareness
	4. Continued funding to advance the library and library services
	5. Contemporary Electronic Library
	6. More library services to the villages
Expand our Indoor	Squash courts needed for Parkes Shire
sports facilities	2. Squash courts
	3. Squash
	4. With the closure of the squash courts predicted 2015, investigation into
	building new courts for the town should be of upmost importance,
	especially with Juniors already in State and Australian teams
	5. Large combination sports complex (indoor)
	6. Indoor cricket
	7. Indoor sports centre x 2
	8. Basketball centre x 2
	Support local facilities like library and gym
Continue maio en en a a l	10. Utilize hall for indoor sport
Swimming pool	Swimming pool improvements Pool project shade retiling emerities.
development including	Pool project – shade, retiling, amenities
therapy facilities	3. Pool upgrading4. Change the pool hours
	5. Extend the pool hours from 8pm to 9pm
	6. Extended pool hours
	7. Jet pool
	8. Spa x 2
	9. More activities at pool i.e. water park (like Forbes) or games
	10. Indoor pool
	11. Improvements to pool are good!
	12. Bigger shade cloth at the pool
	13. Shaded areas at the pool
	14. Heated pool for heath and rehabilitation
	15. Heated swimming pool
	16. Heated therapeutic pool
	17. Heated pool to use during winter – hydrotherapy
	18. Will improve health and wellbeing for many arthritis sufferers and help
	our kids to be competitive in swimming and fulfill dreams
	19. Heating of pool – open longer in holidays
	20. Solar heating for pool so it can be used all year (or blankets so it can
	be extended for a month longer either side
	21. Heated pool
	22. Heated pool
	23. Under cover pool
	24. A program to attract more people for Parkes swimming
	25. Build Aquatic Centre – water sports
Help facilitate events,	Help promote the Irish Festival
festivals and	2. Irish Festival promotion
competitions	Youth festivals – music / entertainment
Compositions	Have bigger and more events in Peak Hill
	5. Sporting competitions i.e. touch footy, netball
	6. Lobbying for big events e.g. monster trucks, sport (NRL, city v country),
	1 c. Lobbying for big events e.g. monster trucks, sport (Nike, city v country),

Category heading	Projects and initiatives
	concerts
	7. More affordable liability insurance for sporting and recreation groups
Celebrate history and heritage	Written history of local areas including Aboriginal history to be published
Hemage	Collect all B/W photos and display at pub
	Establish historical society
	Historical signage and heritage sites
Attract a Cinema	1. Movie theatre
	2. Cinema x 15
	3. Drive in cinema x 3
	4. Entertainment plaza – arcade and cinema5. More activities for young people e.g. cinema
	6. Cinema
	7. Cinema and
	8. Cinema x 6
	9. Entertainment cinema,
	10. Cinema and recreational facilities
	11. Cinema done properly
	12. Cinema 13. Cinema
	14. Drive In Cinema
	15. Cinema
Provide a cultural	Cultural centre
centre and exhibition	2. Cultural centre
space	3. Cultural centre – art, exhibition space, Indigenous e.g. Condobolin
	4. Cultural centre to be developed with the help of NPM
	5. An exhibition space for Parkes residents6. Cultural centre and art gallery
	7. Build a town hall for the community
	8. Cultural centre arts
	9. New cultural facility
	10. Arts and cultural centre
Encourage the	Better educational facilities for the arts
development of Arts activities and facilities	Arts grants are not a good use of resources, use the funds for more worthwhile things – put the community first
activities and racinities	3. Establish an artists colony in Trundle
	4. Mural for empty shop/s
	5. Fronts using local artists
	6. More recreational choices in town
	7. More family recreation
	8. Education – dance schools, art
	9. Give cultural (music, art) resources equal priority with sports10. More grants available from Council e.g. cultural grants program
Develop water based	Recreational lake for skiing x 3
outdoor recreation	Find funding for Trundle Lagoon
areas	Build recreational dam at Kerins
	4. Water park
	5. Water park like Forbes
	Water skiing facilities including jump Recreation lake, like Forbes has
	8. Water park at Bushman's Dam
	Dedicated water recreation area – recreational/boating lake
	10. Lake Endeavour - increase recreational use / skiing / family areas etc.
	11. Water recreation park
	12. Beargammel Dam - look at recreational facilities to include there
Encourage the	Mini golf course Grass groops on golf course
development of a broad range of	2. Grass greens on golf course3. Greyhound training centre – slip track
commercial / private	Rock climbing
zzimierenan privato	· · · · · · · · · · · · · · · · · · ·

Category heading	Projects and initiatives
recreation	5. Zoo x 2
opportunities	6. Ice skating x 4
	7. A permanent carnival with rides
	8. Games arcade x 9
	9. Laser Tag x 7
	10. Special entertainment buses so people can get out
	11. Big theatre, games centre
	12. Arcade - kids games, eatery
	13. Ten Pin bowling
	14. Ten Pin bowling
	15. Ten pin bowling for Parkes
	16. Ten pin bowling
	17. Ten pin bowling
	18. Go-Kart track x 3
	19. An on road nitro circuit
	20. Motocross track
	21. Drag strip x 2
	22. Motorbike track in Parkes
	23. Go-Kart, motor cycle,
	24. Drag strip – 200m burn out day annual event

Observations on Care for the environment in a changing climate

- This area did not attract much attention
- Waste management and recycling were the strongest and Council is a provider in these areas. The future management of landfill areas will need attention.
- Pest, weeds and animal control were also strong and Council can provide and facilitate these areas.

facilitate these are	
Category heading	Projects and initiatives
	or the environment in a changing climate
Encourage recycling	Recycle areas and bins at tip and regular clean up
and waste reduction	Get recycling at our local tip
	Recycling bins at tip for 'out-of-towners'
	4. Recycling at the tip
	5. Weekly recycling
	6. Recycling at the tip
	7. Tip shop
	8. Recycling on a weekly basis not fortnightly
	9. Own recycle depot
	10. Project for Council to get involved with recycling (make it a business &
Control and manage	recycle the Shire's wastage)
Control and manage weeds, pests and	Broad weed control especially khaki weed and galvanized burr need to spray
animals	2. Road side weeds
ammais	More support for pest control in the community (Agriculture – farms)
	Continue with control of noxious weeds in and around Trundle
	5. Need to spray for khaki weed in all parks and gardens
	6. Rabbits are a problem at the cemetery
	7. Better pound - re-home animals
	Health risks with rats and pests in drainage systems
	Fradicate pigeons from town
	10. Pigeons
	11. Pigeon problem
	12. Pigeon eradication
	13. Pigeon removal
	14. Pigeon problem
	15. Khaki weeds cat heads
	16. Too many unrestrained dogs - when walking
Improve solid waste	Tip or rubbish collection for Cookamidgera
management	Improve drum muster in Parkes
	3. Tip educate users to use tip correctly, more signs
	4. Green waste collection is inconsistent
	5. Increase tip hours
	6. New tip with longer opening hours
	7. CCTU cameras at the tip to monitor illegal dumping
	8. Tip fees-recycling, waste management centre
	9. New tip overdue
Undertake	Planting of trees
environmental projects	Plant more trees through town
	Unemployed people to work in groups to do environmental tasks
	4. Make paper out of fallen leaves
	5. Support solar panels on houses in Tullamore
	6. Solar power
	7. Promotion of environmental issues within the Shire (organizing fun
	activities)
	Utilise and promote sustainable and renewable energy

Observations on Maintain and improve the Shire's assets and infrastructure

- A strong provision role for Council dominated by road maintenance
- Footpaths are linked to town beautification and tidiness
- There are a number of specific road projects which will need priority setting
- Storm water management was constantly mentioned and this is probably linked to the breaking of the drought. Immediate attention to this area would bring benefit. It seems to mostly relate to drain clearing where Council is a provider.
- There was also a concern that water and sewer assets should not constrain growth

Category heading	Projects and initiatives
	I improve the Shire's assets and infrastructure
More Parking	 No more angle parking in the main street - line markings needed More parking needed in the main street Implement a parking strategy that caters for shoppers and employees in the CBD More parking More car parking Build a multi story car park
Maintain village and town roads	 Roads in town need repairing Improve back lanes Laneway behind Woolworths needs re-tarring / fixing up Maintenance and regular cleaning of back lanes e.g. near Big W Seal Alectown village roads Street intersection to be clearer for traffic Maintain lane ways Back lane maintenance Continuous maintenance for villages and roads Improve the surface of our streets
Improve footpaths, curb and guttering as well as access	 Improving footpaths Curb and guttering on streets of town – first – outside school, preschool and medical facilities Commence curb and guttering Better footpaths More footpaths and walking tracks – fix up current ones Better footpaths Upgrade footpaths and remove trip hazards for elderly Improve accessibility for prams, - size of walking paths need 2x person/pram wide, trees clipped and lighting Fix up the footpaths, pots holes and cracks Repair curb and guttering around Parkes Make more concrete pavements Pavements designed to operate with less maintenance costs Improve footpaths for 'gophers', skateboards More footpaths Repair footpaths
Improve the condition of Rural roads	 Fix rural roads (Bogan Gate) Repair of roads e.g. sealed and unsealed More maintenance on gravel roads Maintenance of Cookamidgera areas and roadside including checks after have down pours Prioritize roads Roads – improve safety; widen to copy with increased use and road trains; fix problems, don't patch Improve main roads Tar school bus roads Roads need to grow, widen and upgrade Improve roads size and width

Category heading	Projects and initiatives
Catogory modaling	11. Lobby for extending wide middle of the road divisions on all major
	roads
	12. More overtaking lanes on the highway
	13. Fix pot holes in roads
	14. Use more appropriate seal on roads
	15. Tar and repair roads locally
	16. Roads kept to a standard that doesn't damage cars
	17. Improved road condition
	18. Road funding
	19. More graders
	20. Street maintenance
	21. Roads maintenance
Rectify drainage	Bogan Gate drainage system needs to be renovated. There is grass
problems and review	growing in the drains. There is limited fall in the drainage system. Soil
the management of	needs to be added to the drains - need to provide fall. Flooding has
storm water	also covered septic tank systems. Drains have not coped with recent
	rains and there has been local flooding because the water could not get
	away.
	On Brolgan Road the Grady causeway is too shallow and needs
	building up to make it passable for Nelungaloo and Gunningbland
	residences. This is a health and safety issue. In flood it is dangerous
	New culvert at Michalk's Crossing
	4. Storm water clean out – Kitchener Street to Bullock Creek
	5. Upper Kitchener Street – water deep, crates gutter, needs K&G
	6. Drainage in town
	7. Storm water and drainage studies
	8. Drainage around hotel land - old ANZ to M Karaitiana's
	9. Roads and flooding
	10. Roads/detour in floods (unsealed roads in Bundara St, Jakson Rd,
	Tullamore Rd)
	11. Drainage at Nash Street
	12. Flooding in Trundle (flood plan)
	13. Repair creek at Cookamidgera
	14. Storm water drainage
	15. Storm water management
	16. Flood mitigation plan commence
	17. Flooding in Trundle - do something about it!
	18. Make the swamp a wetland – dig out to help drainage
	19. Wetland for frogs to encourage bio diversity
	20. Trundle Lagoon established and wet land
	21. Have a Peak Hill get together so we can clean up the weir
	22. Provide access to the Lagoon, clear vegetation so picnics can be held.
	Clear out and mow (Crown Land Issue)
	23. Please fix the flooding of Flagstone Creek
	24. Fix flooding through Cookamidgera
	25. Address flooding of Flagstone Creek (Bartley's)
	26. Storm water drainage upgrades to keep balance with climate change
Charitia manadaraad	27. Storm water control
Specific named road	Roads especially gravel lanes done on a regular basis – Cudgel Bar Lane
projects	Lane 2. All weather read to Trundle and Barkes from Bagan Cata
	All weather road to Trundle and Parkes from Bogan Gate A little bit of tar on 'Cookebille' Boad
	3. A little bit of tar on 'Cookahills' Road
	Road to Bogan Gate (road train standards) Middle Trundle Boad for (make Barkes the shortest trip)
	5. Middle Trundle Road tar (make Parkes the shortest trip)
	6. Seal Middle Trundle Road
	7. Key roads – Middle and Trundle
	8. Key road Warrigal
	9. Key road Parkes to Manildra
	10. Seal Kadina RoadMamreRoad and Cooks Hill Road

Category heading	Projects and initiatives
Catogory modaling	11. Roundabout Corner East and Orange Road
	12. Round about East and Clarinda Streets
	13. Road repairs and maintenance
	14. Maintain all roads to Trundle
	15. Carry out Trundle flood plan
	16. Seal middle Trundle Road
	17. Upgrade small roads Condobolin Road
	18. Upgrade Tullamore to Bogan Road
	19. Middle Trundle Road upgrade to road train standard
	20. Wellington Road - fix it up
	21. Fix Bogan Way Road
	22. Yarrabandi Road Trundle to Yarrabandi
	23. Roundabout for corner of East Street and Clarinda Street
	24. Welcome Road and Cons Lane need repairing
	25. Mamre and Kadina corner - make to T (Alectown)
	26. Tar the rest of the road to the North Parkes Mines
	27. Improve 348 Tullamore Road
	28. Tullamore Road
	29. Continue widening shoulders on back Tullamore Road
	30. Renovate road between Peak Hill show grounds and Robertson's Road
	31. Adavale Lane corrugation
	32. Bogan Gate to Trundle road – bring shoulders in and seal it
	33. Trundle to Tullamore road – bring shoulders in and seal it
	34. Wet weather access Trundle to Bogan Gate
	35. Tullamore - Bogan Gate Road widen shoulders
	36. Federal funding to complete sealing works to middle Trundle Road
	37. Roads Tullamore - Bogan Gate repair and widen
	38. Continual upgrade of road from Trundle to North Parkes Mine
	39. Roundabouts e.g. East Street
	40. Round about for east and Clarinda Street intersection
	41. Round about for Grenfell and Bogan Street intersection
	42. Round about for any highway crossing
	43. Grade hideaway lane
	44. Widen mr350 Bogan Gate to Kadungle silo's
	45. Name and number all roads
Improve Rail crossings	Improve railway crossing (link with bypass)
	Newell Highway and rail crossing - separates the town
	Gap Street crossing is dangerous
	4. Railway crossing
	5. Get rid of the boom gates
	6. Get rid of boom gates
Heavy vehicle and	B Double access on more local roads
road transport issues	Get rid of road trains on back roads
	Road train access to Forbes sale yards and Newell Highway
	Shift RTA checking station on Forbes Road
	5. Talk to grain Corp about a five year plan to improve sub terminal and
	access
	6. Heavy vehicles; parking, servicing facilities and rest stop facilities
	7. Identify heavy vehicle choke points in Parkes and ways to overcome
	8. Shire roads – upgrade key roads to road train access
Ensure water and	1. Water supply
sewer assets are	Ensuring our water and sewer assets can cope with our growing
maintained and	community
developed	3. Restructure water charges
	4. Offering water connection to existing homes
	5. Improved water supply (quality)
	6. Caravan parking zone at Bushman's Dam for water point
	7. Making sure the water supply is available to outer areas serving smaller
	communities to encourage people to come and stay

Category heading	Projects and initiatives
	 Water availability in Alectown Water harvesting New sewage treatment works Enlarge Lake Endeavour for greater storage New water treatment plant New sewerage and water treatment to allow town to grow Expand the potable water network Water and sewer infrastructure Dam repair Extend sewerage system in Parkes Water treatment plant - ongoing
Comments on Council operations	 Some Council works are unnecessary. Better planning is needed. Grader creating banks in front of access lanes to rural properties - work not checked Outdoor Council workers should be more proactive Private contractors for roads, maintenance, services, better value for money Contract maintenance Two graders to work side by side on roads Community awareness of council services Communication and working together (Telstra C/Energy)

Prepared 30/5/2012 Campbell+Jones

Annexure 2.g.

Parkes Shire Survey



Parkes Shire Survey

How satisfied are you with Council services?

Hello,

As part of the continuing process to develop Council's Four Year Delivery Program we'd like to know how we're going in delivering services that are important to you. Your participation in the survey below will help shape the kind of services we provide. There are two aspects to the survey. Firstly we'd like you to rate the importance of various services to you and secondly your satisfaction with the delivery of those services. We'd also appreciate information on you to ensure we've covered all sections of our community. Additionally, and optional, are your actual contact details which we'll use from time to time to seek your views and comments on various things.

Thanks for your time. Details on completing the survey on-line or returning it to us in the reply paid envelope are outlined below. The easiest way is to do it online at www.parkes.nsw.gov.au. The results of the survey will be available early in September so look out for them. If you have any questions about the survey or the development of Council's Delivery Program please phone 02 6861 2333.

Mayor and Councillors Parkes Shire Council

Steps in Developing Council's Four Year Delivery Program



We're now up to the Council Survey which is being held July 16 to 27. Results will be available at the beginning of September.

Ways to fill in and return the survey

There are four ways you can complete and return this survey;

On-Line

This is easy and guick. Go to www.parkes.nsw.gov.au and click on the survey link. Fill it in and press 'SUBMIT'

Or

Fill in the Hard Copy over the page and when you've finished put it in the reply paid envelope and mail it back to us

Fill in the Hard Copy and Drop it into the Council administration centre, Cecile Street, Parkes or at your local library.

Fill it in On-line or in Hard Copy with the help of your local library.

Need more surveys?

There are two copies of the survey enclosed. If there are more than two people in the household over 18 years old, you can get extra surveys by phoning 02 6861 2333, or you can pick one up from the Council administration centre or your local library.

The Survey

There are two columns for you to fill in.

- The first column asks 'How important is the service to you?
- The second column asks 'How satisfied are you with the service?'
- Fill in both columns for each service listed
- **Tick** the rating that best describes your view of importance and satisfaction

	How important is the service to you?			H	How satisfied are you with the service?		
Council Services	Very important	Somewhat important	Not important	Ver satisf	y Somewhat ied satisfied	Not satisfied	Not applicable
Infrastructure							
Main roads & bridges							
Local roads							
Footpaths							
Water supply							
Sewer							
Gutters, drains, kerbing							
Car parking							
Recreation & Culture							
Parks							
Playgrounds							
Swimming pools							
Sports grounds & facilities							
Library							
Museums							
Festivals and events							
Regulatory Services		'				<u>'</u>	'
Town planning							
Development & building approvals							
Animal, weeds & pest control							
Clean food shops & restaurants							
Road safety & traffic management							
Rubbish tips & recycling							
Customer service from Council							
Community Services			'				<u>'</u>
Public toilets							
Cemeteries							
Children's services & child care							
Aged & disabled services							
Young people's services							
Indigenous support							
Economic Development			'				<u>'</u>
Industry support & attraction							
Tourism							
Caravan park							
Airport							
Town & Village Appearance							
Order & cleanliness							
Signage							
Nature strips							
Attractiveness							

And finally... some information about you. Please tick the appropriate box.

Sex	Age	Are you of Aboriginal	I live in	
□ Male □ Female	□ 18-34 □ 35-50 □ 51-64 □ 65+	or Torres Strait Islander origin? ☐ No ☐ Yes, Aboriginal ☐ Yes, Torres Strait Islander ☐ Yes, Aboriginal & Torres Strait Islander	☐ Parkes (town) ☐ Peak Hill ☐ Trundle ☐ Tullamore	☐ Alectown ☐ Bogan Gate ☐ Cookamidgera ☐ On the farm or out of town

Contact details: Optional

We'd find it very helpful to have an email list we could use from time to time to get your views and comments on things. Only Council would use the list and it will not be provided to anyone else. If you're happy to be included then please fill in your details below.

Name:	Email address:



Annexure 2.h.

Parkes Champion Post Articles Dated 16th of July, 20th of July and 3rd of August

2012



How are they going?

16 Jul, 2012 09:25 AM

Parkes Shire Council has reached the next step in the development of its Four Year Delivery Program.

The Parkes Shire Survey will ask residents how well the Council is performing in delivering services that are important to them.

Surveys are being sent out to every household in the Shire from today.

"The survey will ask residents to rate how important Council services are to them and rank their level of satisfaction," General Manager Mr Kent Boyd said.

"The survey will take approximately five minutes to complete.

"The easiest way to complete the survey is on-line by visiting www.parkes.nsw.gov.au and following the link for the Parkes Shire Survey."

"Paper copies of the survey can be returned to Council in the reply-paid envelope enclosed with your survey or you can drop them off at the Council Administration Building or your local library.

"Each household will receive two copies of the survey, but if you need more you can contact Council or print one off the website," he said.

Throughout May, Parkes Shire Council held community workshops in order to understand what the community believes will make the biggest difference to the Parkes Shire in the next four years.

The current survey results will be known by early September. Council will then use those results and the summarized outputs of the community workshops to shape potential future planning and scenarios.

Ultimately these will then be explored at a Program Planning Workshop to be held later in October.

"Your participation in the survey is a great opportunity to have your say on the future direction of Parkes Shire Council and help shape the kind of services Council provides." Mr Boyd concluded.

The survey period will run from today until Friday, July 27.

- - -

MEANWHILE, Parkes Shire Council will be holding an information session this Wednesday for prospective candidates wishing to stand for Parkes Shire Council at the September 8 election.

Nominations for candidates open next week (July 23) and people interested in standing for council are invited to attend the information session at the council chambers at 6pm.

The session is specific to Parkes Shire Council and will outline the role of a councillor, council's charter, policies, committees, code of meeting practice and services and functions provides.

A Councillor's role is important and provides an opportunity to make decisions that help people within our local community, influence the long term, strategic direction of our community and work with a diverse range of people on a wide range of issues.

Current Councillors will be in attendance to share their experiences. The most important thing for a Councillor to have is a desire to help people and to meet the current and future needs of our local community. Parkes Shire Council has traditionally worked as a team with a shared vision and focus. We encourage residents in the Shire to come along so that they become fully informed.



20 July 2012

PARKES SHIRE SURVEY - FILL IT IN TODAY!

The Parkes Shire Survey is underway, with local residents recciving copies of the survey in the mail this week.

The survey asks residents how well the Council is performing in delivering services that are important to them.

The Parkes Shire Survey is the next step in the development of Council's Four Year Delivery Program.

"The survey asks residents to rate how important Council services are to them and rank their level of satisfaction", General Manager Mr Kent Boyd said.

The survey will take approximately five minutes to complete.

"The easiest way to complete the survey is on-line by visiting www.parkes.nsw.gov.au and following the link

for the Parkes Shire Mr Boyd Survey," added.

"Paper copies of the survey can be returned to Council in the replypaid envelope enclosed with your survey or you can drop them off at the Council Administration Building or your local library.

"Each household should have received two copies of the survey, but if you need more, or some reason did not receive any, you can contact Council or print one off the web-

"Your participation in the survey is a great opportunity to have your say on the future direction of Parkes Shire Council and help shape the kind of services Council provides."

Residents have until the end of next week (July 27) to complete the survey.



Residents rate council

03 Aug, 2012 08:10 AM

Parkes Shire Acting Mayor, Councillor John Magill, has advised that Council is thrilled with the response received in relation to the community survey which closed this week.

"The survey is part of ongoing work concerning community wide engagement as part of the integrated (strategic) planning and reporting framework" he said.

Council is undertaking shire wide community feedback to establish the importance and satisfaction levels of the services it provides.

The survey comes after intensive work during May which involved meetings with key groups throughout the Shire as part of the planning process for the next four years of the new Council.

"The community has embraced the opportunities to tell Council about the facilities and services that are important to them now and into the future.

Council needs the community's input so we can establish service levels and prioritise works and programs based on that feedback.

Ultimately it assists Council to strategically plan and fund its services" Councillor Magill said.

The final results of the survey will further inform the outcomes of the group engagements and the results of any emerging gaps will be put back to the community for final consultation later in the year.

However it is the very positive response to the survey that has heartened Councillor Magill.

"In this day and age, busy people often miss the opportunity to fill in surveys and participate in planning.

"I think it is reflective of the community spirit which prevails in Parkes Shire that so many thoughtful people have participated.

"I thank everyone for their valued appraisal of Council's services," he said.

More than 800 surveys have been received both in hard copy and electronically which statistically is very pleasing.

The date for returning survey has officially closed.

However, Councillor Magill advises that if you have been meaning to drop off your survey into Council or to fill it in but have forgotten, Council will still accept surveys up until Monday.

"If you still have them at home waiting to drop them in or you prefer to complete online at www.parkes.nsw.gov.au, now is your chance" Cr Magill said.



Parkes Shire Council staff members, Jane Jones and Jo Chatman collating surveys received.

Annexure 2.i.

Parkes Shire Community survey on the importance of and satisfaction with council services.

Final Report August 2012
Parkes Champion Post Article
"The results are in"
dated 28th September 2012



Parkes Council Community survey on the importance of and satisfaction with council services Final report

August 2012

Table of Contents

Executive Summary	
Methodology	3
Response analysis	3
Importance of Services	
Satisfaction with services	7
Satisfaction with a service rated as very important	9
Interpretation by Service	
Annendix A	24

Executive Summary

A survey was conducted during the last week of July and the first week of August 2012 to find out the importance of thirty-five council services to the citizens of Parkes Shire and to seek their satisfaction with service delivery. It also gathered information on gender, age and place of residence for people participating in the survey.

1062 surveys were completed

This equates to a response rate, per person of 9.9%. Assuming few households returned multiple forms, the response per household is closer to 20%

The general conclusion is that the survey is slightly underweight with regard to young, town dwellers but the discrepancies are not large enough to invalidate the survey.

The top ten services rated as "very important" by respondents are:

Local Roads
 Order Cleanliness
 Water Supply
 Food Safety
 Sewer
 Road Safety
 Rubbish
 Signage

o Main Roads

Public Toilets

The top ten services that respondents were "very satisfied" with are:

Library
 Festivals
 Parks
 Sewerage
 Cemeteries
 Sports grounds
 Food safety
 Children's services
 Playgrounds
 Tourism

The top ten services that respondents were most "not satisfied" with are:

Local roads
 Footpaths
 Animal weeds and pests management
 Gutters
 Public toilets
 Car parking
 Main roads
 Nature strips

Youth services
 Development approvals

There is a trend throughput the survey for the 18-34 year old age group to be "not satisfied" (as a percentage of the other age groupings) with services rated as very important.

The outputs from the community consultations held in May 2012 echoed the areas of concern shown by the survey

Methodology

The survey was distributed to all households in paper form and was also available for completion electronically through Survey Gizmo web based Survey tool.

8000 households were sent a paper survey forms.

Respondents could either use the online survey tool or complete the paper form, and use the reply paid envelope to return to Parkes Shire Council.

119 were completed on line and 943 were completed in paper format

A total of 1,062 responses had been received by the cutoff date of August 14.

Given the Census population of 18+year olds for the Parkes Shire Council Local Government Area of 10,641 persons, this equates to a response rate, per person of 9.9%. Assuming few households returned multiple forms, the response per household is closer to 20%

This good response rate was a result of the survey being done in the context of the extensive community consultations and the high profile publicity for the survey.

It is always necessary to validate the survey results by comparing the survey respondents to all potential respondents. If the survey respondents are similar in terms of critical variables such as age, sex & location, it is reasonable to apply the survey results to the wider population. This analysis is done in the next section

Response analysis

This draft report has been prepared with final data, as at August 14Th 2012

Table 1 shows that compared to the 2011 ABS census, the survey had

- Slightly more Females than Males (53.8% vs. 50.7%)
- Fewer 18-34 year olds, (9.0% vs. 24.1%)
- More people living on farms (14.0% vs. 5.7%)
- Fewer Indigenous people (2.1% vs. 5.3%)

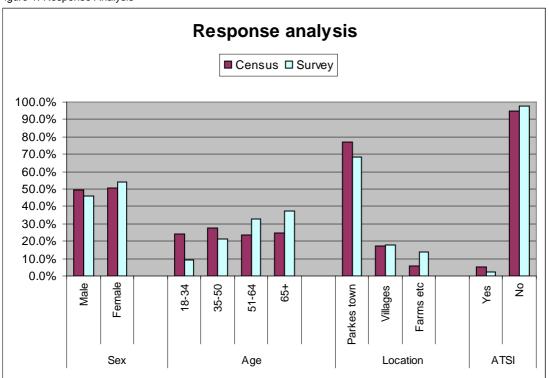
These discrepancies are not large enough to invalidate the survey but the general conclusion is that the survey is slightly underweight with regard to young, town dwellers. When interpreting the survey results this slight bias should be born in mind. This bias away from young people is possibly a reflection of the small number of survey forms being completed on line.

The results are presented in Table 1 and also in graphical form in Figure 1.

Table 1 Response analysis

		Census	Survey
		Col %	Col %
Sex	Male	49.3%	46.2%
	Female	50.7%	53.8%
Age	18-34	24.1%	9.0%
	35-50	27.6%	21.1%
	51-64	23.5%	32.6%
	65+	24.8%	37.3%
Location	Parkes town	77.2%	68.2%
	Villages	17.1%	17.8%
	Farms etc.	5.7%	14.0%
Indigenous	Yes	5.3%	2.1%
	No	94.7%	97.9%

Figure 1: Response Analysis



In summary, the survey respondents are sufficiently similar to the population as a whole that even with a response rate of 9.9%, the findings can be generalised to the population as a whole.

Importance of Services

Table 2 below shows the frequency responses to the question "Is this service very important to you, somewhat important or not important. The Services have been sorted by the percentage of "Very Important"

The following services are perceived as the most important.

More than 75% of respondents said each service was very important

- Local Roads
- Order Cleanliness
- Water Supply
- Food Safety
- Main Roads

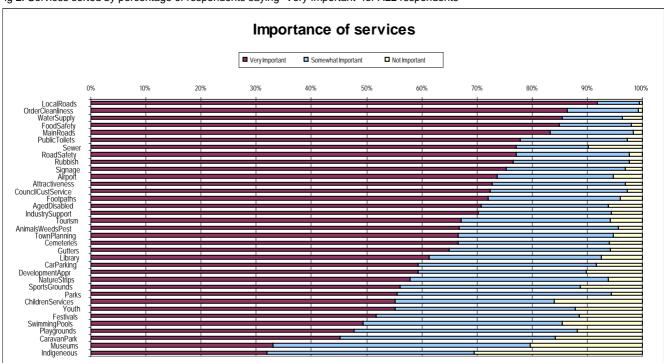
- Public Toilets
- Sewer
- Road Safety
- Rubbish
- Signage

Table 2 Service sorted by percentage "Very important" for ALL respondents

Service	Very Important	Somewhat important	Not important
Local Roads	91.9%	7.7%	0.5%
Order Cleanliness	86.4%	12.8%	0.8%
Water Supply	85.4%	10.9%	3.7%
Food Safety	84.9%	13.2%	1.9%
Main Roads	83.3%	15.0%	1.6%
Public Toilets	77.9%	19.3%	2.8%
Sewer	77.1%	13.0%	9.9%
Road Safety	77.1%	20.6%	2.3%
Rubbish	76.6%	21.1%	2.3%
Signage	75.3%	21.7%	3.0%
Airport	73.7%	21.0%	5.3%
Attractiveness	72.9%	24.1%	3.1%
Council Customer Service	72.5%	24.8%	2.7%
Footpaths	72.0%	24.0%	4.1%
Aged Disabled	70.7%	23.1%	6.2%
Industry Support	70.3%	24.0%	5.6%
Tourism	67.2%	27.0%	5.8%
Animals Weeds & Pest mgmt.	66.9%	28.8%	4.4%
Town Planning	66.7%	28.1%	5.2%
Cemeteries	66.5%	27.5%	6.0%
Gutters	65.1%	29.1%	5.8%
Library	61.3%	31.3%	7.4%
Car Parking	59.4%	32.2%	8.4%
Development Approvals	59.4%	30.5%	10.1%
Nature Strips	57.9%	35.9%	6.2%
Sports Grounds	56.1%	32.6%	11.2%
Parks	55.5%	38.9%	5.6%
Children Services	55.2%	28.9%	15.9%
Youth	55.1%	32.7%	12.2%
Festivals	51.7%	36.9%	11.4%
Swimming Pools	49.4%	36.1%	14.5%
Playgrounds	47.7%	40.5%	11.8%
Caravan Park	45.2%	39.1%	15.7%
Museums	33.0%	46.6%	20.4%
Indigenous	31.9%	37.6%	30.6%

Figure 2 is a stacked bar chart for the data in table 2

Fig 2: Services sorted by percentage of respondents saying "Very Important" for ALL respondents



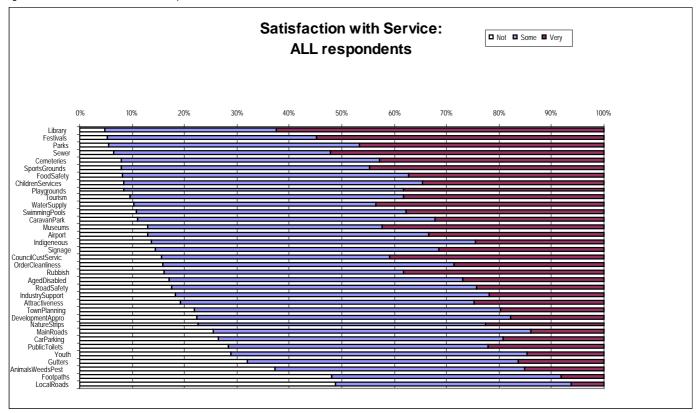
Satisfaction with services

Table 3 shows the satisfaction ratings for services. The table is sorted by "not satisfied". The percentages are based on Valid responses i.e. the null and the Not Applicable (NA) responses are excluded. From the table it can be seen that some services (e.g. Child Services, Indigenous services, Youth services have quite high numbers of Not Applicables. Some of these high levels of NA's may be related to location – e.g. Sewer is not an issue for rural/farm dwellers. Respondents are most satisfied with Library, Festivals, Parks and Sewer services Respondents are least satisfied with gutters, animals and pest management, footpaths and local roads

Service	Not Satisfied	Somewhat satisfied	Very satisfied	No. Not Applicable
Library	4.8%	32.6%	62.6%	64
Festivals	5.4%	39.8%	54.9%	89
Parks	5.4%	47.8%	46.7%	40
Sewer	6.4%	41.5%	52.1%	132
Cemeteries	8.0%	49.2%	42.8%	67
Sports Grounds	8.0%	47.2%	44.8%	103
Food Safety	8.2%	54.5%	37.3%	23
Children Services	8.4%	57.1%	34.5%	271
Playgrounds	8.5%	53.3%	38.3%	103
Tourism	9.7%	52.2%	38.2%	72
Water Supply	10.3%	46.1%	43.6%	68
Swimming Pools	10.9%	51.4%	37.7%	130
Caravan Park	11.1%	56.7%	32.3%	209
Museums	13.0%	44.7%	42.3%	155
Airport	13.0%	53.6%	33.4%	92
Indigenous	13.6%	61.8%	24.6%	387
Signage	14.5%	54.1%	31.4%	23
Council Customer Service	15.6%	43.7%	40.8%	42
Order Cleanliness	15.8%	55.6%	28.6%	12
Rubbish	16.0%	45.6%	38.3%	26
Aged Disabled	17.1%	56.0%	26.9%	148
Road Safety	17.5%	58.1%	24.4%	27
Industry Support	18.2%	60.0%	21.8%	100
Attractiveness	19.3%	56.0%	24.7%	26
Town Planning	21.9%	58.3%	19.8%	83
Development Approvals	22.3%	59.8%	17.9%	135
Nature Strips	22.5%	54.9%	22.6%	48
Main Roads	25.4%	60.6%	14.0%	12
Car Parking	26.3%	54.5%	19.1%	48
Public Toilets	28.4%	49.5%	22.1%	41
Youth	28.9%	56.4%	14.8%	235
Gutters	31.9%	51.8%	16.3%	79
Animals Weeds Pest mgt.	37.3%	47.6%	15.1%	55
Footpaths	48.1%	43.7%	8.1%	42
Local Roads	48.9%	44.8%	6.3%	8

Figure 3 is a stacked bar chart of the data in table 3

Fig 3 Service satisfaction for ALL respondents



Satisfaction with a service rated as very important.

This information is shown in table 4. People are most satisfied with the library i.e. of the people who rated library services, as very important only 6% were not satisfied with service delivery.

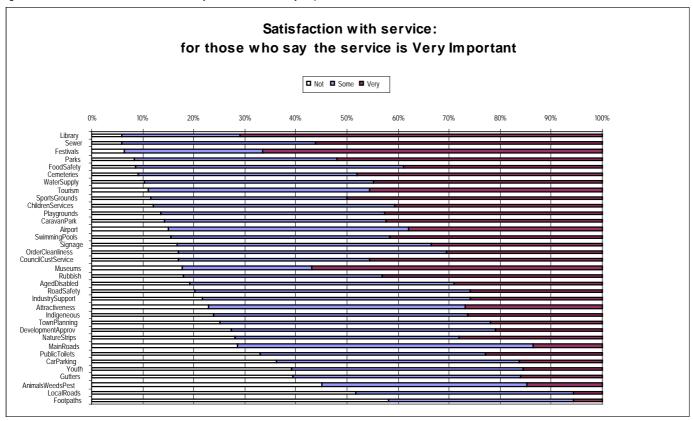
People are least satisfied with footpaths: Of the people who rated footpaths, as most important 58.2% were not satisfied with service delivery

Table 4 Service Satisfaction sorted by percent not satisfied for those who say that service is very important

Table 4 Service Satisfaction sorted by percent					
Service	Not Satisfied	Somewhat satisfied	Very satisfied	No. Not Applicable	
Library	6.0%	23.0%	71.0%	14	
Sewer	6.0%	37.9%	56.1%	31	
Festivals	6.3%	27.2%	66.5%	8	
Parks	8.5%	39.6%	52.0%	3	
Food Safety	8.6%	52.4%	39.0%	12	
Cemeteries	9.1%	42.9%	48.1%	10	
Water Supply	10.4%	44.8%	44.8%	19	
Tourism	11.0%	43.6%	45.5%	23	
Sports Grounds	11.5%	38.5%	50.0%	12	
Children Services	12.0%	47.3%	40.7%	76	
Playgrounds	13.4%	43.8%	42.7%	12	
Caravan Park	14.4%	43.3%	42.3%	35	
Airport	15.1%	47.0%	38.0%	34	
Swimming Pools	15.6%	42.7%	41.7%	19	
Signage	16.7%	49.9%	33.4%	4	
Order Cleanliness	16.9%	52.6%	30.5%	4	
Council Customer Service	17.0%	37.5%	45.5%	15	
Museums	17.8%	25.3%	56.9%	21	
Rubbish	17.9%	39.1%	43.1%	10	
Aged Disabled	19.3%	51.6%	29.1%	46	
Road Safety	20.3%	53.7%	26.0%	10	
Industry Support	21.8%	52.3%	26.0%	41	
Attractiveness	22.9%	50.4%	26.7%	5	
Indigenous	24.0%	49.6%	26.4%	56	
Town Planning	25.2%	53.0%	21.9%	17	
Development Approvals	27.2%	51.7%	21.0%	30	
Nature Strips	28.0%	44.1%	28.0%	6	
Main Roads	28.6%	57.9%	13.5%	3	
Public Toilets	33.1%	43.9%	23.0%	14	
Car Parking	36.3%	47.5%	16.2%	9	
Youth	39.2%	45.4%	15.4%	63	
Gutters	39.3%	44.6%	16.1%	14	
Animals Weeds and Pest management	45.1%	40.2%	14.7%	15	
Local Roads	51.6%	42.8%	5.6%	5	
Footpaths	58.2%	36.0%	5.8%	9	

The data in table 4 is shown in figure 4 as a stacked bar chart

Fig 4: Service satisfaction for those who say that service is very important



Services with less than 10% of respondents being not satisfied are:

- Library
- Sewer
- Festivals

- Parks
- Food safety
- Cemeteries

Services with over 30% of respondents being not satisfied include:

- Public toilets
- Car parking
- Youth services
- Gutters

- Animal weeds and pests management
- Local roads
- Footpaths

Interpretation by Service

The following section analyses and interprets the results for each service. It discusses the overall trend for all respondents and then highlights any differences associated with Sex, Age and Location.

To make it easier to read the tables, the sample of respondents in this section differs slightly from that used in Appendix A

Therefore the results are slightly different. These differences do not change the interpretation.

The first line of the comments says e.g. "84% thought Main Roads were Very Important". In Appendix A, the corresponding percentage is 83.3%.

These figures are different because the tables in this section are based on respondents who gave a valid response to **both** the Importance and Satisfaction questions for that service.

Respondents were not forced to complete all questions so the total number of responses varied slightly. Also, the Not Applicable responses to Satisfaction were excluded from this analysis.

This 84% is the result of dividing 837 into total number of respondent, 992 = (837 + 144 + 11). In Appendix A the total no. of respondents is 1038 because we have included the 46 who did not answer the Satisfaction question or said "Not Applicable".

Infrastructure

Main roads

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm	
Very important											
Very satisfied	13.5%	16.0%	11.5%	14.9%	13.3%	13.0%	13.8%	14.3%	7.7%	15.9%	
Somewhat satisfied	57.9%	53.9%	61.3%	48.6%	54.3%	55.8%	64.8%	60.0%	54.2%	54.8%	
Not satisfied	28.6%	30.1%	27.3%	36.5%	32.4%	31.2%	21.4%	25.7%	38.1%	29.4%	
	837	375	462	74	188	285	290	545	155	126	
Somewhat important											
Very satisfied	16.0%	18.4%	13.2%	13.3%	25.9%	13.5%	13.8%	14.7%	14.3%	30.8%	
Somewhat satisfied	77.1%	71.1%	83.8%	80.0%	70.4%	78.4%	78.5%	80.2%	71.4%	53.8%	
Not satisfied	6.9%	10.5%	2.9%	6.7%	3.7%	8.1%	7.7%	5.2%	14.3%	15.4%	
	144	76	68	15	27	37	65	116	14	13	
Not important											
Very satisfied	18.2%	28.6%	0.0%	0.0%	50.0%	25.0%	0.0%	22.2%	0.0%		
Somewhat satisfied	72.7%	71.4%	75.0%	100.0%	0.0%	75.0%	100.0%	66.7%	100.0%		
Not satisfied	9.1%	0.0%	25.0%	0.0%	50.0%	0.0%	0.0%	11.1%	0.0%		
	11	7	4	2	2	4	3	9	2	0	

Comments

- 84% of respondents thought main roads were very important. Of those 71.4% were very satisfied and somewhat satisfied
- More women than men thought main roads were very important but men were more "not satisfied"
- For those who thought main roads were very important, the 18-34 age group is the most "not satisfied"
- For those who thought main roads were very important, people in villages had the highest percentage of "not satisfied".
- In the community workshops roads generally were a key issue

Local roads

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	5.6%	5.9%	5.3%	6.0%	6.6%	5.1%	5.3%	5.9%	4.3%	5.0%
Somewhat satisfied	42.8%	40.4%	44.8%	33.7%	44.9%	38.9%	47.3%	47.1%	33.7%	35.0%
Not satisfied	51.6%	53.7%	49.9%	60.2%	48.5%	55.9%	47.3%	47.1%	62.0%	60.0%
	928	423	505	83	196	311	338	612	163	140
Somewhat important										
Very satisfied	10.5%	13.6%	6.3%	28.6%	5.6%	15.0%	6.5%	6.3%	25.0%	50.0%
Somewhat satisfied	69.7%	65.9%	75.0%	57.1%	77.8%	65.0%	71.0%	73.4%	62.5%	25.0%
Not satisfied	19.7%	20.5%	18.8%	14.3%	16.7%	20.0%	22.6%	20.3%	12.5%	25.0%
	76	44	32	7	18	20	31	64	8	4
Not important										
Very satisfied	25.0%	50.0%	0.0%		33.3%	0.0%		33.3%	0.0%	
Somewhat satisfied	50.0%	0.0%	100.0%		33.3%	100.0%		66.7%	0.0%	
Not satisfied	25.0%	50.0%	0.0%		33.3%	0.0%		0.0%	100.0%	
	4	2	2	0	3	1	0	3	1	0

Comments

- 92% of respondents thought local roads were very important. Of those 51.6% were "not satisfied"
- More women than men thought local roads were very important but men were more "not satisfied".

Parkes Community Survey final report

- For those who thought local roads were very important, the 18-34 age group is the most "not satisfied". 51 -64 year olds were the next highest "not satisfied" group
- For those who thought local roads were very important people in villages and farms were the most "not satisfied"
- Local roads were a key issue during the community consultations.

Footpaths

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm	
Very important											
Very satisfied	5.8%	6.0%	5.6%	7.6%	8.8%	5.2%	4.3%	4.9%	6.7%	6.1%	
Somewhat satisfied	36.0%	39.1%	34.0%	28.8%	33.1%	37.8%	37.8%	36.4%	33.6%	42.9%	
Not satisfied	58.2%	54.8%	60.4%	63.6%	58.1%	57.1%	57.9%	58.7%	59.7%	51.0%	
	713	281	432	66	136	233	278	533	119	49	
Somewhat important											
Very satisfied	13.0%	14.2%	11.0%	4.3%	12.1%	15.4%	14.5%	11.4%	13.2%	17.2%	
Somewhat satisfied	66.1%	67.6%	63.4%	60.9%	77.3%	61.5%	61.8%	64.4%	68.4%	70.7%	
Not satisfied	20.9%	18.2%	25.6%	34.8%	10.6%	23.1%	23.7%	24.2%	18.4%	12.1%	
	230	148	82	23	66	65	76	132	38	58	
Not important											
Very satisfied	26.1%	29.4%	16.7%	0.0%	57.1%	20.0%	0.0%	25.0%	25.0%	28.6%	
Somewhat satisfied	65.2%	64.7%	66.7%	100.0%	42.9%	60.0%	100.0%	58.3%	75.0%	71.4%	
Not satisfied	8.7%	5.9%	16.7%	0.0%	0.0%	20.0%	0.0%	16.7%	0.0%	0.0%	
	23	17	6	2	7	10	4	12	4	7	

Comments

- 74% of respondents thought footpaths were very important and only 41.8% of those were very satisfied or somewhat satisfied
- More women than men thought footpaths were very important and were "not satisfied"
- For those who thought footpaths were very important the 18 -34 age group was the most "not satisfied". However all other age groups were similarly not satisfied
- For those who thought footpaths were very important persons living in villages were the most "not satisfied" However over half the persons in towns and farms were similarly "not satisfied"
- There are issues with footpaths that need exploring.

Water supply

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	44.8%	44.8%	44.8%	42.7%	44.6%	36.4%	52.8%	43.5%	53.1%	39.0%
Somewhat satisfied	44.8%	43.4%	45.9%	44.0%	40.0%	52.4%	41.1%	46.0%	40.0%	42.4%
Not satisfied	10.4%	11.8%	9.2%	13.3%	15.4%	11.2%	6.1%	10.5%	6.9%	18.6%
	828	373	455	75	175	269	309	628	130	59
Somewhat important										
Very satisfied	30.4%	30.4%	30.6%	25.0%	46.4%	28.0%	18.5%	30.0%	21.1%	37.5%
Somewhat satisfied	60.9%	60.7%	61.1%	66.7%	42.9%	64.0%	74.1%	62.5%	78.9%	50.0%
Not satisfied	8.7%	8.9%	8.3%	8.3%	10.7%	8.0%	7.4%	7.5%	0.0%	12.5%
	92	56	36	12	28	25	27	40	19	32
Not important										
Very satisfied	44.4%	57.1%	0.0%	0.0%	60.0%	0.0%	50.0%	33.3%	33.3%	66.7%
Somewhat satisfied	44.4%	28.6%	100.0%	0.0%	40.0%	100.0%	50.0%	66.7%	66.7%	0.0%
Not satisfied	11.1%	14.3%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%
	9	7	2	1	5	1	2	3	3	3

Comments

- 89% of respondents thought water supply was very important. Of those 90% were very satisfied and somewhat satisfied. Water does not appear to be an issue
- More women than men thought water supply was very important
- For those who thought water supply was very important the 35 -50 age group has the highest "not satisfied" percentage. However "not satisfied" percentages are low across all age groupings.
- For those who thought water supply was very important farmers had the highest 'Not Satisfied" percentage

Sewerage

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	56.1%	59.2%	53.6%	46.0%	52.9%	49.6%	65.2%	54.7%	63.0%	42.9%
Somewhat satisfied	37.9%	34.5%	40.6%	42.9%	37.0%	44.4%	31.9%	39.3%	30.3%	53.6%
Not satisfied	6.0%	6.3%	5.7%	11.1%	10.1%	6.0%	2.8%	6.0%	6.7%	3.6%
	717	316	401	63	138	234	282	563	119	28
Somewhat important										
Very satisfied	27.5%	28.6%	26.1%	33.3%	34.3%	26.7%	15.4%	28.9%	16.7%	31.6%
Somewhat satisfied	66.1%	66.7%	65.2%	55.6%	60.0%	66.7%	80.8%	64.5%	83.3%	57.9%
Not satisfied	6.4%	4.8%	8.7%	11.1%	5.7%	6.7%	3.8%	6.6%	0.0%	10.5%
	109	63	46	18	35	30	26	76	12	19
Not important										
Very satisfied	33.3%	38.9%	0.0%	0.0%	44.4%	12.5%	66.7%	33.3%	40.0%	33.3%
Somewhat satisfied	47.6%	38.9%	100.0%	100.0%	55.6%	50.0%	0.0%	66.7%	40.0%	33.3%
Not satisfied	19.0%	22.2%	0.0%	0.0%	0.0%	37.5%	33.3%	0.0%	20.0%	33.3%
	21	18	3	1	9	8	3	6	5	9

Comments

85% of respondents thought water supply was very important. Of those 90% were satisfied and somewhat satisfied. sewerage
does not appear to be an issue

Parkes Community Survey final report

- For those who thought sewerage was very important the 18-34 age group had the highest "not satisfied" percentage. However all age groups had low "not satisfied" percentages (11.1% to 2.8%)
- For those who thought sewerage was very important farmers had the lowest "not satisfied" percentage
- In the community workshops sewerage services did not come as a priority. A number of groups commented favourably about recent sewerage works.

Gutters

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	16.1%	15.8%	16.3%	19.6%	20.6%	13.0%	15.5%	15.8%	18.1%	12.8%
Somewhat satisfied	44.6%	45.8%	43.8%	45.1%	31.7%	48.4%	48.0%	46.5%	34.3%	56.4%
Not satisfied	39.3%	38.3%	39.9%	35.3%	47.6%	38.5%	36.5%	37.7%	47.6%	30.8%
	621	253	368	51	126	192	252	469	105	39
Somewhat important										
Very satisfied	16.5%	18.2%	14.3%	22.6%	22.1%	14.3%	12.0%	17.3%	5.3%	24.4%
Somewhat satisfied	66.5%	65.6%	67.9%	61.3%	69.1%	66.7%	66.3%	66.5%	76.3%	60.0%
Not satisfied	16.9%	16.2%	17.9%	16.1%	8.8%	19.0%	21.7%	16.2%	18.4%	15.6%
	266	154	112	31	68	84	83	179	38	45
Not important										
Very satisfied	14.3%	7.1%	28.6%	0.0%	75.0%	0.0%	0.0%	12.5%	20.0%	12.5%
Somewhat satisfied	76.2%	85.7%	57.1%	100.0%	25.0%	90.9%	66.7%	87.5%	60.0%	75.0%
Not satisfied	9.5%	7.1%	14.3%	0.0%	0.0%	9.1%	33.3%	0.0%	20.0%	12.5%
	21	14	7	3	4	11	3	8	5	8

Comments

- 68% of respondents thought gutters were very important and 29% thought gutters were somewhat important
- For those who thought gutters were very important 60.7% were very satisfied and somewhat satisfied.
- There is an issue worth investigating about gutters.
- More women than men felt gutters were very important
- For those who thought gutters were very important the 35-50 age group had the highest not satisfied percentage. However all age groups had similar "not satisfied" percentages in the mid to high 30% range
- For those who thought gutters were very important villages had the highest "not satisfied" percentage
- In the community workshops many villages expressed concern about localized flooding caused by gutters and drains needing maintenance.

Car parking

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important									_	
Very satisfied	16.2%	13.9%	17.9%	7.7%	16.8%	17.4%	17.0%	12.9%	37.0%	7.7%
Somewhat satisfied	47.5%	47.5%	47.5%	48.1%	41.1%	46.8%	50.9%	49.1%	38.3%	50.8%
Not satisfied	36.3%	38.7%	34.6%	44.2%	42.1%	35.8%	32.2%	38.0%	24.7%	41.5%
	579	238	341	52	107	190	230	426	81	65
Somewhat important										
Very satisfied	20.8%	22.7%	18.8%	18.8%	20.9%	23.0%	19.1%	22.8%	22.6%	13.5%
Somewhat satisfied	67.8%	63.8%	72.2%	68.8%	66.3%	70.0%	66.3%	64.5%	71.7%	75.0%
Not satisfied	11.4%	13.5%	9.0%	12.5%	12.8%	7.0%	14.6%	12.7%	5.7%	11.5%
	307	163	144	32	86	100	89	197	53	52
Not important										
Very satisfied	35.4%	38.5%	31.8%	50.0%	42.9%	21.4%	35.7%	27.6%	53.3%	25.0%
Somewhat satisfied	58.3%	57.7%	59.1%	50.0%	50.0%	78.6%	50.0%	69.0%	33.3%	75.0%
Not satisfied	6.3%	3.8%	9.1%	0.0%	7.1%	0.0%	14.3%	3.4%	13.3%	0.0%
	48	26	22	6	14	14	14	29	15	4

Comments

- 62% of respondents thought car parking was very important and 33% thought it was somewhat important
- For those who thought car parking was very important 36.3% were not satisfied
- More women than men thought car parking was very important
- For those who thought car parking was very important the 18-34 & the 35-50 age groups had the highest "not satisfied" percentages
- For those who thought car parking was very important, farmers and town people had the highest "not satisfied" percentages. It is less of an issue in villages.

Recreation and culture

Parks

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	52.0%	52.0%	52.0%	27.0%	51.3%	52.4%	60.2%	53.6%	44.8%	52.2%
Somewhat satisfied	39.6%	37.6%	41.0%	49.2%	36.8%	40.0%	37.7%	38.1%	46.9%	38.8%

• 57% of respondents thought parks were very important and 40% thought they were somewhat important

22

More women than men thought parks were very important

29

- For those who thought parks were very important the 18-34 age group has the highest "not satisfied" percentage at 23.8%. However the other age groups are happy with parks
- For those who thought parks were very important people in town, villages and farm have low "not satisfied " percentages. People are generally happy with parks.

3

16

20

6

3

Playgrounds

, ,										
	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	42.7%	41.2%	43.8%	32.8%	33.7%	45.6%	50.0%	44.2%	34.5%	47.9%
Somewhat satisfied	43.8%	46.5%	42.0%	41.4%	47.1%	41.6%	44.7%	41.4%	55.2%	37.5%
Not satisfied	13.4%	12.3%	14.2%	25.9%	19.2%	12.8%	5.3%	14.3%	10.3%	14.6%
	461	187	274	58	104	149	150	321	87	48
Somewhat important										
Very satisfied	32.8%	33.3%	32.2%	26.7%	31.5%	34.1%	33.8%	37.1%	15.9%	34.3%
Somewhat satisfied	63.5%	62.3%	65.0%	66.7%	66.3%	59.7%	64.7%	59.4%	81.0%	61.2%
Not satisfied	3.6%	4.4%	2.8%	6.7%	2.2%	6.2%	1.5%	3.6%	3.2%	4.5%
	384	204	180	30	92	129	133	251	63	67
Not important										
Very satisfied	36.5%	32.3%	42.9%	25.0%	40.0%	22.2%	50.0%	35.0%	71.4%	0.0%
Somewhat satisfied	63.5%	67.7%	57.1%	75.0%	60.0%	77.8%	50.0%	65.0%	28.6%	100.0%
	52	31	21	4	10	18	20	40	7	4

Comments

- 51% of respondents thought that playgrounds were very important and 43% thought they were somewhat important.
- Of those who thought that playgrounds were very important 86.5% were very satisfied and somewhat satisfied
- 87 more women than men thought playgrounds were very important
- Of those who thought that playgrounds were very important the 18-34 age group had the highest not satisfied percentage (25.9%) followed by the 35-50 age group (19.2%)
- Of those who thought that playgrounds were very important the not satisfied percentage is the same for town and farm. There less not satisfied people in the village
- People seem reasonably satisfied with playgrounds

Swimming pools

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	41.7%	43.5%	40.5%	31.5%	38.0%	40.0%	47.8%	44.7%	28.9%	46.6%
Somewhat satisfied	42.7%	38.2%	45.8%	40.7%	35.9%	46.9%	43.5%	41.5%	48.5%	37.9%
Not satisfied	15.6%	18.3%	13.7%	27.8%	26.1%	13.1%	8.7%	13.7%	22.7%	15.5%
	475	191	284	54	92	145	184	313	97	58
Somewhat important										
Very satisfied	32.5%	33.7%	31.1%	29.6%	29.0%	30.9%	37.5%	36.3%	17.0%	30.8%
Somewhat satisfied	61.7%	59.6%	64.0%	70.4%	64.5%	62.7%	56.3%	58.1%	77.4%	61.5%
Not satisfied	5.8%	6.7%	4.9%	0.0%	6.5%	6.4%	6.3%	5.6%	5.7%	7.7%
	342	178	164	27	93	110	112	234	53	52
Not important										
Very satisfied	33.3%	28.9%	43.8%	0.0%	50.0%	31.8%	36.4%	33.3%	25.0%	40.0%
Somewhat satisfied	64.8%	68.4%	56.3%	100.0%	50.0%	68.2%	59.1%	64.4%	75.0%	60.0%
Not satisfied	1.9%	2.6%	0.0%	0.0%	0.0%	0.0%	4.5%	2.2%	0.0%	0.0%
	54	38	16	4	6	22	22	45	4	5

Comments

- 54% of respondents thought that swimming pools were very important and 39% thought they were somewhat important. A total of 93%.
- More women than men thought swimming pools were very important
- The younger age groups 18-34 & 35-50 who thought that swimming pools were very important were the most "not satisfied" at 27.8% & 26.1% respectively.
- People in villages who thought that swimming pools were very important were the most "not satisfied" at 22.7%
- There may be some issues to be explored with swimming pools but generally people are reasonably satisfied. Pools and their use for therapy were mentioned in the consultations.

Sports grounds

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	50.0%	47.4%	52.2%	32.3%	41.1%	52.3%	58.5%	57.4%	26.9%	46.6%
Somewhat satisfied	38.5%	39.0%	38.0%	50.0%	40.2%	34.9%	37.0%	32.7%	54.6%	44.8%

61% of respondents thought that sports grounds were very important and 34% thought they were somewhat important. A total of

21

13

10

- More women than men thought sports grounds were very important
- Of those people who thought that sports grounds were very important 11.5% were "not satisfied"
- Of those people who thought that sports grounds were very important they younger age groups were the most "not satisfied"
- People in villages who thought that sports grounds were very important had the highest "not satisfied " percentage
- Recreation and culture generated the second highest number of projects during the community consultations

Library

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	71.0%	67.4%	73.5%	65.5%	71.9%	68.8%	73.9%	77.1%	47.3%	68.8%
Somewhat satisfied	23.0%	25.1%	21.5%	27.6%	20.7%	24.0%	22.2%	18.8%	39.1%	25.0%
Not satisfied	6.0%	7.5%	5.0%	6.9%	7.4%	7.3%	3.9%	4.0%	13.6%	6.3%
	601	239	362	58	121	192	230	420	110	64
Somewhat important										
Very satisfied	49.8%	51.2%	48.2%	46.2%	47.0%	50.0%	53.1%	54.5%	28.9%	52.8%
Somewhat satisfied	48.5%	47.6%	49.6%	50.0%	51.8%	49.0%	44.9%	44.5%	66.7%	45.3%
Not satisfied	1.7%	1.2%	2.2%	3.8%	1.2%	1.0%	2.0%	1.0%	4.4%	1.9%
	303	164	139	26	83	96	98	200	45	53
Not important										
Very satisfied	31.6%	35.7%	20.0%	14.3%	50.0%	30.8%	37.5%	33.3%	25.0%	28.6%
Somewhat satisfied	57.9%	53.6%	70.0%	71.4%	0.0%	53.8%	62.5%	55.6%	50.0%	71.4%
Not satisfied	10.5%	10.7%	10.0%	14.3%	50.0%	15.4%	0.0%	11.1%	25.0%	0.0%
	38	28	10	7	2	13	16	27	4	7

Comments

- 64% of respondents thought that the Library was very important and 32% thought it was somewhat important. A total of 96%
- More women than men thought the Library was very important
- Of those respondents who thought that Library was very important only 6% were "not satisfied"
- People in villages who thought that the Library was very important had the highest "not satisfied" percentage.
- There seem to be no issues with the Library other than maybe access by villages

Museums

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important									_	
Very satisfied	56.9%	51.7%	60.2%	28.6%	55.0%	53.7%	65.7%	60.0%	35.0%	58.3%
Somewhat satisfied	25.3%	24.1%	26.0%	28.6%	22.5%	29.5%	22.4%	24.3%	30.0%	29.2%
Not satisfied	17.8%	24.1%	13.8%	42.9%	22.5%	16.8%	11.9%	15.7%	35.0%	12.5%
	297	116	181	28	40	95	134	230	40	24
Somewhat important										
Very satisfied	35.7%	35.7%	35.7%	32.6%	34.3%	36.9%	36.7%	39.4%	14.8%	36.8%
Somewhat satisfied	55.6%	55.6%	55.7%	58.1%	52.4%	56.7%	56.1%	51.0%	75.9%	59.2%
Not satisfied	8.6%	8.7%	8.6%	9.3%	13.3%	6.4%	7.2%	9.6%	9.3%	3.9%
	428	207	221	43	105	141	139	292	54	76
Not important										
Very satisfied	26.1%	29.0%	20.0%	28.6%	24.0%	20.8%	30.6%	27.9%	23.1%	18.2%
Somewhat satisfied	55.4%	53.2%	60.0%	57.1%	56.0%	62.5%	50.0%	50.0%	76.9%	63.6%
Not satisfied	18.5%	17.7%	20.0%	14.3%	20.0%	16.7%	19.4%	22.1%	0.0%	18.2%
	92	62	30	7	25	24	36	68	13	11

Comments

- 36% of respondents thought that museums were very important and 52% thought they were somewhat important. A total of 88%.
- Of those who thought Museums were very important 17.8% were "not satisfied"
- More women than men thought Museums were very important
- Of those who thought Museums were very important the 18-34 age groups have a high percentage (43%) of "not satisfied" Similarly Village people had a high percentage of "not satisfied"
- There are issues with museums for young people and villages

Festivals

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important Very satisfied	66.5%	64.1%	68.4%	55.6%	57.7%	64.8%	76.1%	71.9%	39.8%	66.7%

Parkes Community Survey fir	nal report								:	16
Somewhat satisfied	27.2%	28.6%	26.1%	29.6%	32.7%	29.0%	21.8%	22.7%	47.0%	31.3%
Not satisfied	6.3%	7.4%	5.5%	14.8%	9.6%	6.2%	2.1%	5.4%	13.3%	2.1%
	508	217	291	54	104	162	188	370	83	48
Somewhat important										
Very satisfied	40.5%	44.2%	37.3%	59.3%	44.9%	40.7%	32.8%	43.7%	22.8%	47.4%
Somewhat satisfied	57.8%	55.2%	60.0%	40.7%	52.8%	57.5%	65.5%	54.6%	73.7%	52.6%
Not satisfied	1.7%	0.6%	2.7%	0.0%	2.2%	1.8%	1.7%	1.7%	3.5%	0.0%
	348	163	185	27	89	113	119	229	57	57
Not important										
Very satisfied	33.3%	32.4%	35.7%	25.0%	14.3%	38.1%	36.8%	30.3%	44.4%	33.3%
Somewhat satisfied	45.1%	48.6%	35.7%	50.0%	57.1%	38.1%	47.4%	48.5%	44.4%	33.3%
Not satisfied	21.6%	18.9%	28.6%	25.0%	28.6%	23.8%	15.8%	21.2%	11.1%	33.3%
	51	37	14	4	7	21	10	33	a	a

- 56% of respondents thought that festivals were very important and 38% thought they were somewhat important. A total of 94%
- Of those who thought that Festivals were very important 6.3% were "not satisfied"
- The "not satisfied" percentages are relatively low across the age groups. The younger age groups have the highest percentages. Similarly Villages have the highest percentage "not satisfied" (13.3%)
- Overall there are no issues with festivals

Regulatory services Town planning

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	21.9%	19.9%	23.5%	16.7%	21.9%	14.4%	30.1%	22.3%	15.2%	26.0%
Somewhat satisfied	53.0%	49.1%	56.1%	43.8%	45.3%	60.7%	51.5%	53.1%	53.3%	50.6%
Not satisfied	25.2%	30.9%	20.4%	39.6%	32.8%	24.9%	18.4%	24.6%	31.4%	23.4%
	644	291	353	48	128	229	239	452	105	77
Somewhat important										
Very satisfied	14.1%	17.4%	10.3%	17.6%	11.3%	15.7%	13.4%	16.0%	7.3%	14.6%
Somewhat satisfied	72.6%	71.2%	74.1%	67.6%	79.0%	68.6%	73.2%	71.8%	75.6%	75.6%
Not satisfied	13.3%	11.4%	15.5%	14.7%	9.7%	15.7%	13.4%	12.3%	17.1%	9.8%
	248	132	116	34	62	70	82	163	41	41
Not important										
Very satisfied	16.7%	18.2%	14.3%		33.3%	0.0%	25.0%	15.4%	50.0%	0.0%
Somewhat satisfied	50.0%	63.6%	28.6%		50.0%	37.5%	75.0%	69.2%	0.0%	0.0%
Not satisfied	33.3%	18.2%	57.1%		16.7%	62.5%	0.0%	15.4%	50.0%	100.0%
	18	11	7	0	6	8	4	13	2	3

Comments

- 71% of respondents thought Town Planning was very important and 27% thought it was somewhat important. A total of 98%
- Of those who thought town planning was very important 25.2% were "not satisfied"
- More men who that town planning was important were "not satisfied" than women
- Of those who thought town planning was very important 39.6% of the 18-34 age group were "not satisfied" and 32.8% of the 35-50 age group were "not satisfied".
- Of those who thought town planning was very important town and farm had similar not satisfied percentages around 24%. Village had a higher percentage at 31.4%
- The "not satisfied" percentages are relatively high and further work is warranted to determine the cause.

Development approvals

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm	
Very important											
Very satisfied	21.0%	17.1%	24.4%	17.8%	22.0%	17.3%	25.0%	20.9%	20.0%	22.6%	
Somewhat satisfied	51.7%	52.0%	51.5%	35.6%	46.8%	54.3%	55.6%	52.4%	49.5%	48.4%	
Not satisfied	27.2%	31.0%	24.1%	46.7%	31.2%	28.4%	19.4%	26.7%	30.5%	29.0%	
	547	252	295	45	109	197	196	382	95	62	
Somewhat important											
Very satisfied	10.9%	11.1%	10.6%	12.5%	11.1%	6.8%	13.3%	10.7%	4.9%	17.4%	
Somewhat satisfied	76.8%	72.2%	82.1%	71.9%	77.8%	86.3%	70.0%	77.0%	82.9%	69.6%	
Not satisfied	12.4%	16.7%	7.3%	15.6%	11.1%	6.8%	16.7%	12.4%	12.2%	13.0%	
	267	144	123	32	72	73	90	178	41	46	
Not important											
Very satisfied	18.8%	25.0%	12.5%	33.3%	28.6%	0.0%	30.0%	21.7%	20.0%	0.0%	
Somewhat satisfied	62.5%	62.5%	62.5%	66.7%	57.1%	66.7%	60.0%	56.5%	80.0%	75.0%	

- 65% of respondents thought development approvals were very important and 32% thought it was somewhat important. A total of
- Of those who thought Development approvals were very important 27.2% were "not satisfied"
- Of those who thought Development Approvals were very important 46.7% of the 18-34 age group were "not satisfied" and 31.2% of the 35-50 age group were "not satisfied".
- Of those who thought Development Approvals were very important town and farm had "not satisfied" percentages 26.7% & 29% respectively Village had a higher percentage at 30.5%%
- The "not satisfied" percentages are relatively high and further work is warranted to determine the cause.

Animals, weeds and pest management

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important									-	
Very satisfied	14.7%	13.4%	15.8%	22.2%	23.0%	11.3%	12.4%	16.1%	15.1%	6.5%
Somewhat satisfied	40.2%	37.5%	42.4%	33.3%	36.5%	40.5%	42.9%	44.0%	37.3%	30.8%
Not satisfied	45.1%	49.1%	41.8%	44.4%	40.5%	48.2%	44.8%	39.9%	47.6%	62.6%
	652	291	361	45	126	222	259	409	126	107
Somewhat important										
Very satisfied	14.6%	14.8%	14.4%	22.2%	16.1%	8.0%	17.1%	16.0%	13.8%	6.9%
Somewhat satisfied	65.5%	66.9%	64.0%	58.3%	75.8%	70.1%	56.1%	65.0%	58.6%	72.4%
Not satisfied	19.9%	18.3%	21.6%	19.4%	8.1%	21.8%	26.8%	18.9%	27.6%	20.7%
	267	142	125	36	62	87	82	206	29	29
Not important										
Very satisfied	22.2%	18.2%	28.6%	0.0%	50.0%	0.0%	0.0%	21.4%	50.0%	0.0%
Somewhat satisfied	55.6%	54.5%	57.1%	50.0%	50.0%	66.7%	66.7%	57.1%	0.0%	100.0%
Not satisfied	22.2%	27.3%	14.3%	50.0%	0.0%	33.3%	33.3%	21.4%	50.0%	0.0%
	18	11	7	4	8	3	3	14	2	2

Comments

- 70% of respondents thought that animals weed and pest management was very important and 28% felt it was somewhat important. A total of 98%.
- Of those who thought that animals weed and pest management was very important 45.1% were "not satisfied"
- More men than women were "not satisfied"
- All age groups who thought that animals weed and pest management was very important had not satisfied percentages above 40%
- Town Village and Farm all had high "not satisfied" percentages but farm was the highest at 62%. There is clearly an issue with farmers
- The "not satisfied" percentages are relatively high and further work is warranted to determine the cause.

Food safety

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	39.0%	39.4%	38.6%	38.9%	39.8%	33.7%	43.4%	39.9%	36.2%	33.0%
Somewhat satisfied	52.4%	50.8%	53.7%	47.2%	50.0%	58.6%	49.4%	51.5%	51.4%	62.3%
Not satisfied	8.6%	9.8%	7.6%	13.9%	10.2%	7.7%	7.3%	8.6%	12.3%	4.7%
	839	368	471	72	166	285	316	584	138	106
Somewhat important										
Very satisfied	21.6%	22.7%	20.0%	23.1%	30.0%	22.9%	10.8%	19.2%	10.0%	38.5%
Somewhat satisfied	71.2%	70.7%	72.0%	69.2%	65.0%	74.3%	75.7%	71.8%	80.0%	61.5%
Not satisfied	7.2%	6.7%	8.0%	7.7%	5.0%	2.9%	13.5%	9.0%	10.0%	0.0%
	125	75	50	13	40	35	37	78	20	26
Not important										
Very satisfied	54.5%	50.0%	66.7%	66.7%	75.0%	0.0%	33.3%	42.9%	50.0%	100.0%
Somewhat satisfied	45.5%	50.0%	33.3%	33.3%	25.0%	100.0%	66.7%	57.1%	50.0%	0.0%
	11	8	3	3	4	1	3	7	2	2

Comments

- 86% of respondents thought that food safety was very important and 13% thought it was somewhat important. A total of 99%
- Of those who thought food safety was very important 8.6% were "not satisfied"
- There doesn't appear to any significant issues with food safety

Road safety

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	26.0%	25.2%	26.5%	16.1%	27.6%	20.7%	31.7%	25.2%	27.9%	23.7%
Somewhat satisfied	53.7%	50.4%	56.4%	50.0%	51.3%	57.8%	52.2%	54.4%	51.2%	56.7%
Not satisfied	20.3%	24.3%	17.1%	33.9%	21.1%	21.5%	16.0%	20.5%	20.9%	19.6%
	763	341	422	62	152	256	293	528	129	97
Somewhat important										
Very satisfied	18.4%	22.7%	13.2%	8.3%	29.8%	10.6%	20.4%	17.9%	12.9%	24.2%
Somewhat satisfied	74.1%	70.0%	79.1%	87.5%	66.7%	80.3%	68.5%	73.1%	87.1%	66.7%
Not satisfied	7.5%	7.3%	7.7%	4.2%	3.5%	9.1%	11.1%	9.0%	0.0%	9.1%
	201	110	91	24	57	66	54	134	31	33
Not important										
Very satisfied	9.1%	12.5%	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	50.0%	0.0%
Somewhat satisfied	72.7%	75.0%	66.7%	100.0%	33.3%	50.0%	100.0%	66.7%	50.0%	100.0%

- 78% of respondents thought road safety was very important and 21% thought it was somewhat important. A total of 99%
- Of those who thought road safety was very important 20.3% were "not satisfied"
- Men who thought road safety was very important were more "not satisfied" than women
- Of those who thought road safety was very important the 18-34 age group had the highest not satisfied percentage (33.9%)
- Town, village and farm had similar "not satisfied" percentages, around 20%.

Rubbish

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	43.1%	42.0%	43.9%	38.8%	37.9%	35.8%	53.6%	47.0%	37.1%	26.9%
Somewhat satisfied	39.1%	37.0%	40.8%	38.8%	37.1%	44.5%	34.9%	40.6%	36.4%	36.6%
Not satisfied	17.9%	21.0%	15.3%	22.4%	25.0%	19.6%	11.5%	12.4%	26.4%	36.6%
	750	338	412	67	140	265	278	508	140	93
Somewhat important										
Very satisfied	22.0%	24.3%	19.1%	15.8%	27.3%	24.1%	16.1%	21.2%	19.0%	25.7%
Somewhat satisfied	68.8%	66.7%	71.3%	84.2%	68.2%	62.1%	71.0%	68.5%	76.2%	65.7%
Not satisfied	9.3%	9.0%	9.6%	0.0%	4.5%	13.8%	12.9%	10.3%	4.8%	8.6%
	205	111	94	19	66	58	62	146	21	35
Not important										
Very satisfied	21.4%	14.3%	28.6%	33.3%	50.0%	0.0%	0.0%	25.0%	0.0%	25.0%
Somewhat satisfied	71.4%	85.7%	57.1%	66.7%	25.0%	100.0%	100.0%	75.0%	50.0%	75.0%
Not satisfied	7.1%	0.0%	14.3%	0.0%	25.0%	0.0%	0.0%	0.0%	50.0%	0.0%
	14	7	7	3	4	2	5	8	2	4

Comments

- 77% of respondents thought that rubbish was very important and 21% thought that it was somewhat important. A total of 98%
- Of those who thought rubbish was very important 17.9% were "not satisfied"
- Of those who thought rubbish was very important the 35-50 age group had the highest not satisfied percentage at 25%
- Of those who thought rubbish was very important farm had the highest "not satisfied" percentage at 36.6%. There seems to be an issue for farmers.

Council customer service

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	45.5%	42.4%	48.1%	44.4%	35.5%	37.9%	56.9%	46.7%	40.2%	45.5%
Somewhat satisfied	37.5%	35.8%	38.9%	24.1%	39.1%	46.1%	32.2%	37.3%	35.6%	42.9%
Not satisfied	17.0%	21.8%	13.0%	31.5%	25.4%	15.9%	11.0%	16.0%	24.2%	11.7%
	707	316	391	54	138	232	283	488	132	77
Somewhat important										
Very satisfied	26.3%	26.8%	25.7%	13.3%	37.7%	22.9%	23.9%	28.1%	22.6%	21.4%
Somewhat satisfied	62.3%	59.3%	65.5%	66.7%	55.1%	64.3%	65.7%	61.3%	71.0%	59.5%
Not satisfied	11.4%	13.8%	8.8%	20.0%	7.2%	12.9%	10.4%	10.6%	6.5%	19.0%
	236	123	113	30	69	70	67	160	31	42
Not important										
Very satisfied	30.8%	12.5%	60.0%	0.0%	0.0%	50.0%	40.0%	27.3%		100.0%
Somewhat satisfied	53.8%	75.0%	20.0%	50.0%	100.0%	50.0%	40.0%	54.5%		0.0%
Not satisfied	15.4%	12.5%	20.0%	50.0%	0.0%	0.0%	20.0%	18.2%		0.0%
	13	8	5	2	2	4	5	11	0	1

Comments

- 74% of respondents thought that council customer service was very important and 25% thought it was somewhat important. A total of 99%
- Of those who thought that council customer service was very important 17% were "not satisfied"
- The two age groups 18-34 & 35-50 who thought that council customer service was very important had the highest 'not satisfied'
 percentages at 31.5% & 25.4% respectively.
- Village people who thought that council customer service was very important were the most "not satisfied" at 24.2%

Community services

Public toilets

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	23.0%	23.5%	22.6%	10.9%	19.5%	19.5%	30.9%	20.0%	32.2%	21.6%
Somewhat satisfied	43.9%	43.8%	44.0%	34.4%	43.6%	45.3%	44.9%	44.9%	39.2%	47.7%
Not satisfied	33.1%	32.6%	33.4%	54.7%	36.9%	35.2%	24.2%	35.1%	28.7%	30.6%
	765	340	425	64	149	267	285	499	143	111
Somewhat important										
Very satisfied	17.4%	23.1%	10.0%	16.7%	18.0%	23.6%	10.9%	16.4%	20.0%	21.7%
Somewhat satisfied	71.2%	70.2%	72.5%	70.8%	66.0%	69.1%	78.2%	72.4%	60.0%	73.9%
Not satisfied	11.4%	6.7%	17.5%	12.5%	16.0%	7.3%	10.9%	11.2%	20.0%	4.3%
	184	104	80	24	50	55	55	134	25	23
Not important										
Very satisfied	25.0%	0.0%	42.9%	100.0%	16.7%	0.0%	0.0%	20.0%		50.0%
Somewhat satisfied	75.0%	100.0%	57.1%	0.0%	83.3%	100.0%	100.0%	80.0%		50.0%
	12	5	7	2	6	3	1	10	0	2
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Parkes Community Survey final report

- 80% of respondents thought that public toilets were very important and 19% thought they were somewhat important. A total of 99%
- Of those who thought public toilets were important 33.1% were "not satisfied". The high levels of "not satisfied" percentages
 continue through all age groups and locations.
- The 18-34 age group is the most "not satisfied" at 54.7%
- Town people are the most "not satisfied" at 35.1%. Interestingly farm people are also "not satisfied" at 30.6%
- Public toilets needing attention (across the Shire) came up during the community consultations.
- There are issues with public toilets that are worth investigating

Cemeteries

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important									_	
Very satisfied	48.1%	51.6%	45.5%	38.6%	45.4%	46.6%	52.5%	50.8%	34.6%	51.2%
Somewhat satisfied	42.9%	38.8%	45.8%	50.9%	44.4%	43.9%	39.5%	39.9%	55.1%	41.5%
Not satisfied	9.1%	9.5%	8.7%	10.5%	10.2%	9.4%	8.0%	9.3%	10.2%	7.3%
	651	273	378	57	108	223	263	431	127	82
Somewhat important										
Very satisfied	31.8%	35.1%	27.4%	20.0%	30.7%	33.7%	33.8%	32.4%	22.2%	37.0%
Somewhat satisfied	63.2%	58.8%	69.0%	75.0%	64.0%	64.0%	58.8%	62.5%	75.0%	56.5%
Not satisfied	5.0%	6.1%	3.5%	5.0%	5.3%	2.3%	7.5%	5.1%	2.8%	6.5%
	261	148	113	20	75	86	80	176	36	46
Not important										
Very satisfied	25.0%	25.0%	25.0%	33.3%	0.0%	44.4%	25.0%	30.0%	0.0%	0.0%
Somewhat satisfied	70.8%	68.8%	75.0%	66.7%	100.0%	55.6%	50.0%	65.0%	100.0%	100.0%
Not satisfied	4.2%	6.3%	0.0%	0.0%	0.0%	0.0%	25.0%	5.0%	0.0%	0.0%
	24	16	8	3	8	9	4	20	2	2

Comments

- 70% of respondents thought that cemeteries were very important and 28% thought they were somewhat important. A total of 98%.
- Of those who thought that cemeteries were very important 9.1% were "not satisfied". Not satisfied percentages around 10% continue through the age groups and locations.
- Generally people seem happy with cemeteries. There may be an issue at village level

Children's services

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	40.7%	41.8%	39.9%	27.3%	33.6%	37.1%	55.2%	40.1%	42.5%	37.5%
Somewhat satisfied	47.3%	44.3%	49.6%	52.7%	56.4%	49.0%	36.4%	48.3%	44.8%	47.9%
Not satisfied	12.0%	13.9%	10.5%	20.0%	10.0%	13.9%	8.4%	11.7%	12.6%	14.6%
	459	201	258	55	110	151	143	317	87	48
Somewhat important										
Very satisfied	24.1%	27.6%	20.2%	30.0%	14.0%	19.7%	35.8%	26.6%	12.9%	23.5%
Somewhat satisfied	73.6%	70.7%	76.9%	65.0%	82.5%	77.6%	64.2%	72.1%	80.6%	73.5%
Not satisfied	2.3%	1.7%	2.9%	5.0%	3.5%	2.6%	0.0%	1.3%	6.5%	2.9%
	220	116	104	20	57	76	67	154	31	34
Not important										
Very satisfied	16.7%	18.2%	14.3%	0.0%	20.0%	18.2%	14.3%	14.8%	20.0%	25.0%
Somewhat satisfied	83.3%	81.8%	85.7%	100.0%	80.0%	81.8%	85.7%	85.2%	80.0%	75.0%
	36	22	14	1	10	11	14	27	5	4

Comments

- There are 715 respondents to this service, which is around 200 less than most other areas. However 64% of the respondents felt children's services were very important and 31% thought they were somewhat important.
- Of the respondents who felt children's services were very important 12% were not satisfied. Interestingly males had a higher "not satisfied" percentage than women. The 18-34 were the highest "not satisfied" age group.
- Of the people on farms who thought that children's services were very important 14.6% were not satisfied.
- Relatively speaking there doesn't seem to be many issues with children's services.

Aged and disabled services

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	29.1%	30.8%	27.8%	10.9%	24.5%	22.1%	39.6%	29.6%	25.0%	29.3%
Somewhat satisfied	51.6%	48.3%	54.2%	60.9%	45.1%	59.3%	46.0%	52.8%	48.3%	54.7%
Not satisfied	19.3%	21.0%	18.1%	28.3%	30.4%	18.6%	14.4%	17.6%	26.7%	16.0%
	657	286	371	46	102	231	278	449	120	75
Somewhat important										
Very satisfied	17.8%	18.7%	16.7%	21.7%	19.0%	6.1%	25.0%	19.3%	17.9%	10.7%
Somewhat satisfied	71.7%	75.7%	66.7%	69.6%	74.6%	83.7%	58.9%	71.1%	78.6%	67.9%
Not satisfied	10.5%	5.6%	16.7%	8.7%	6.3%	10.2%	16.1%	9.6%	3.6%	21.4%
	191	107	84	23	63	49	56	135	28	28
Not important										
Very satisfied	25.0%	33.3%	20.0%	0.0%	33.3%	0.0%	50.0%	28.6%	0.0%	
Somewhat satisfied	75.0%	66.7%	80.0%	100.0%	66.7%	100.0%	50.0%	71.4%	100.0%	
	R	3	5	2	3	1	2	7	1	0

Comments

- 77% of respondents thought that aged and disabled services were very important and 22% thought they were somewhat important
- Of those who felt aged and disabled services were important 19.3% were "not satisfied"
- Interestingly of those who thought aged and disabled services were important it was the younger age groups that had the highest not satisfied percentages. Also villages had the highest not satisfied percentage.

Aged care came up regularly during the community consultations

Youth services

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	15.4%	14.1%	16.4%	6.4%	8.7%	12.3%	25.5%	14.6%	10.1%	23.9%
Somewhat satisfied	45.4%	45.6%	45.1%	44.7%	40.8%	42.3%	51.6%	47.4%	43.4%	37.0%
Not satisfied	39.2%	40.3%	38.4%	48.9%	50.5%	45.4%	23.0%	38.0%	46.5%	39.1%
	474	206	268	47	103	163	161	321	99	46
Somewhat important										
Very satisfied	13.5%	17.7%	9.1%	11.1%	9.5%	13.8%	17.3%	14.9%	3.2%	13.2%
Somewhat satisfied	74.9%	73.1%	76.9%	85.2%	82.5%	71.3%	69.1%	75.7%	77.4%	71.1%
Not satisfied	11.6%	9.2%	14.0%	3.7%	7.9%	15.0%	13.6%	9.4%	19.4%	15.8%
	251	130	121	27	63	80	81	181	31	38
Not important										
Very satisfied	10.3%	14.3%	0.0%		0.0%	27.3%	0.0%	15.0%	0.0%	0.0%
Somewhat satisfied	82.8%	76.2%	100.0%		100.0%	63.6%	91.7%	75.0%	100.0%	100.0%
Not satisfied	6.9%	9.5%	0.0%		0.0%	9.1%	8.3%	10.0%	0.0%	0.0%
	29	21	8	0	6	11	12	20	3	4

Comments

- There were 754 responses to this service, which is lower than many other service areas.
- 63% of respondents thought youth services were very important and 33 % thought they were somewhat important.
- Of those who thought youth services were very important 39.2% were "Not satisfied". There are high not satisfied percentages across all age groups and locations. Villages have the highest not satisfied percentage
- The need for more activities and opportunities for young people came up quite strongly during the community consultations
- The high "not satisfied "percentages indicate issues in this service area need examination.

Indigenous services

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm	
Very important											
Very satisfied	26.4%	23.0%	28.3%	25.0%	6.7%	27.1%	35.9%	25.4%	21.4%	30.0%	
Somewhat satisfied	49.6%	41.4%	54.1%	41.7%	53.3%	50.6%	48.9%	49.7%	57.1%	45.0%	
Not satisfied	24.0%	35.6%	17.6%	33.3%	40.0%	22.4%	15.2%	24.9%	21.4%	25.0%	
	246	87	159	24	45	85	92	177	42	20	
Somewhat important											
Very satisfied	20.6%	23.2%	17.4%	12.0%	14.3%	23.0%	24.7%	19.6%	18.4%	27.6%	
Somewhat satisfied	75.1%	74.6%	75.7%	84.0%	78.6%	74.7%	70.8%	76.7%	71.1%	72.4%	
Not satisfied	4.3%	2.1%	7.0%	4.0%	7.1%	2.3%	4.5%	3.7%	10.5%	0.0%	
	257	142	115	25	56	87	89	189	38	29	
Not important											
Very satisfied	28.8%	36.0%	16.7%	16.7%	21.4%	25.0%	37.5%	29.8%	23.1%	33.3%	
Somewhat satisfied	60.0%	50.0%	76.7%	66.7%	64.3%	64.3%	53.1%	63.2%	46.2%	55.6%	
Not satisfied	11.3%	14.0%	6.7%	16.7%	14.3%	10.7%	9.4%	7.0%	30.8%	11.1%	
	80	50	30	6	14	28	32	57	13	9	

Comments

- Only 583 respondents addressed this service. This low as most other services had respondents in the high 800 to 900's
- 42% of the respondents thought indigenous services were very important and 44% thought they were somewhat important
- Of those who thought indigenous services were very important 24% were not "satisfied". There are relatively high "not satisfied" percentages across all age groups and locations.

Economic development

Industry support

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	26.0%	24.0%	27.8%	19.7%	18.7%	23.1%	34.8%	26.1%	20.6%	28.1%
Somewhat satisfied	52.3%	51.3%	53.2%	54.1%	56.0%	51.1%	50.7%	54.1%	46.7%	52.8%
Not satisfied	21.8%	24.7%	19.0%	26.2%	25.4%	25.8%	14.5%	19.8%	32.7%	19.1%
	643	312	331	61	134	221	227	440	107	89
Somewhat important										
Very satisfied	10.2%	10.6%	9.8%	8.3%	9.8%	9.2%	12.1%	12.0%	0.0%	13.8%
Somewhat satisfied	80.6%	75.0%	85.7%	75.0%	85.2%	78.5%	80.3%	82.0%	77.8%	75.9%
Not satisfied	9.3%	14.4%	4.5%	16.7%	4.9%	12.3%	7.6%	6.0%	22.2%	10.3%
	216	104	112	24	61	65	66	150	36	29
Not important										
Somewhat satisfied	90.0%	80.0%	100.0%	66.7%	100.0%	88.9%	100.0%	84.6%	100.0%	100.0%
Not satisfied	10.0%	20.0%	0.0%	33.3%	0.0%	11.1%	0.0%	15.4%	0.0%	0.0%
	20	10	10	3	3	9	5	13	4	3

Comments

- 73% of 879 respondents thought that industry support was very important and 25% thought it to be somewhat important.
- Of those who thought industry support was very important 21.8% were not satisfied. All but the 65+ age group have not satisfied percentages above 25%. Villages have the highest "not satisfied" percentage at 32.7%
- Growing the economic base was an issue during the community consultations

Tourism

To	tal: Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm

iai roport									
45.5%	40.6%	49.4%	31.5%	42.6%	43.1%	52.0%	48.5%	31.9%	46.3%
43.6%	46.2%	41.4%	50.0%	43.4%	45.0%	41.1%	42.7%	48.7%	42.5%
11.0%	13.2%	9.1%	18.5%	14.0%	12.0%	6.9%	8.8%	19.3%	11.3%
638	288	350	54	129	209	246	433	119	80
21.9%	20.1%	23.8%	33.3%	22.5%	18.0%	21.9%	27.4%	2.7%	12.1%
71.9%	73.9%	69.8%	63.0%	73.2%	74.2%	71.2%	68.3%	86.5%	81.8%
6.2%	6.0%	6.3%	3.7%	4.2%	7.9%	6.8%	4.3%	10.8%	6.1%
260	134	126	27	71	89	73	186	37	33
15.0%	18.2%	11.1%	0.0%	33.3%	12.5%	20.0%	8.3%	50.0%	16.7%
75.0%	63.6%	88.9%	75.0%	66.7%	75.0%	80.0%	75.0%	50.0%	83.3%
10.0%	18.2%	0.0%	25.0%	0.0%	12.5%	0.0%	16.7%	0.0%	0.0%
20	11	9	4	3	8	5	12	2	6
	45.5% 43.6% 11.0% 638 21.9% 71.9% 6.2% 260 15.0% 75.0% 10.0%	45.5% 40.6% 43.6% 46.2% 11.0% 13.2% 638 288 21.9% 20.1% 71.9% 73.9% 6.2% 6.0% 260 134 15.0% 18.2% 75.0% 63.6% 10.0% 18.2%	45.5% 40.6% 49.4% 43.6% 46.2% 41.4% 11.0% 13.2% 9.1% 638 288 350 21.9% 20.1% 23.8% 71.9% 73.9% 69.8% 6.2% 6.0% 6.3% 260 134 126 15.0% 18.2% 11.1% 75.0% 63.6% 88.9% 10.0% 18.2% 0.0%	45.5% 40.6% 49.4% 31.5% 43.6% 46.2% 41.4% 50.0% 11.0% 13.2% 9.1% 18.5% 638 288 350 54 21.9% 20.1% 23.8% 33.3% 71.9% 73.9% 69.8% 63.0% 6.2% 6.0% 6.3% 3.7% 260 134 126 27 15.0% 18.2% 11.1% 0.0% 75.0% 63.6% 88.9% 75.0% 10.0% 18.2% 0.0% 25.0%	45.5% 40.6% 49.4% 31.5% 42.6% 43.6% 46.2% 41.4% 50.0% 43.4% 11.0% 13.2% 9.1% 18.5% 14.0% 638 288 350 54 129 21.9% 20.1% 23.8% 33.3% 22.5% 71.9% 73.9% 69.8% 63.0% 73.2% 6.2% 6.0% 6.3% 3.7% 4.2% 260 134 126 27 71 15.0% 18.2% 11.1% 0.0% 33.3% 75.0% 63.6% 88.9% 75.0% 66.7% 10.0% 18.2% 0.0% 25.0% 0.0%	45.5% 40.6% 49.4% 31.5% 42.6% 43.1% 43.6% 46.2% 41.4% 50.0% 43.4% 45.0% 11.0% 13.2% 9.1% 18.5% 14.0% 12.0% 638 288 350 54 129 209 21.9% 20.1% 23.8% 33.3% 22.5% 18.0% 71.9% 73.9% 69.8% 63.0% 73.2% 74.2% 6.2% 6.0% 6.3% 3.7% 4.2% 7.9% 260 134 126 27 71 89 15.0% 18.2% 11.1% 0.0% 33.3% 12.5% 75.0% 63.6% 88.9% 75.0% 66.7% 75.0% 10.0% 18.2% 0.0% 25.0% 0.0% 12.5%	45.5% 40.6% 49.4% 31.5% 42.6% 43.1% 52.0% 43.6% 46.2% 41.4% 50.0% 43.4% 45.0% 41.1% 11.0% 13.2% 9.1% 18.5% 14.0% 12.0% 6.9% 638 288 350 54 129 209 246 21.9% 20.1% 23.8% 33.3% 22.5% 18.0% 21.9% 71.9% 73.9% 69.8% 63.0% 73.2% 74.2% 71.2% 6.2% 6.0% 6.3% 3.7% 4.2% 7.9% 6.8% 260 134 126 27 71 89 73 15.0% 18.2% 11.1% 0.0% 33.3% 12.5% 20.0% 75.0% 63.6% 88.9% 75.0% 66.7% 75.0% 80.0% 10.0% 18.2% 0.0% 25.0% 0.0% 12.5% 0.0%	45.5% 40.6% 49.4% 31.5% 42.6% 43.1% 52.0% 48.5% 43.6% 46.2% 41.4% 50.0% 43.4% 45.0% 41.1% 42.7% 11.0% 13.2% 9.1% 18.5% 14.0% 12.0% 6.9% 8.8% 638 288 350 54 129 209 246 433 21.9% 20.1% 23.8% 33.3% 22.5% 18.0% 21.9% 27.4% 71.9% 73.9% 69.8% 63.0% 73.2% 74.2% 71.2% 68.3% 6.2% 6.0% 6.3% 3.7% 4.2% 7.9% 6.8% 4.3% 260 134 126 27 71 89 73 186 15.0% 18.2% 11.1% 0.0% 33.3% 12.5% 20.0% 8.3% 75.0% 63.6% 88.9% 75.0% 66.7% 75.0% 80.0% 75.0% 10.0% 18.2% 0.0% 25.0% 0.0% 12.5% 0.0% 16.7%	45.5% 40.6% 49.4% 31.5% 42.6% 43.1% 52.0% 48.5% 31.9% 43.6% 46.2% 41.4% 50.0% 43.4% 45.0% 41.1% 42.7% 48.7% 11.0% 13.2% 9.1% 18.5% 14.0% 12.0% 6.9% 8.8% 19.3% 638 288 350 54 129 209 246 433 119 21.9% 20.1% 23.8% 33.3% 22.5% 18.0% 21.9% 27.4% 2.7% 71.9% 73.9% 69.8% 63.0% 73.2% 74.2% 71.2% 68.3% 86.5% 6.2% 6.0% 6.3% 3.7% 4.2% 7.9% 6.8% 4.3% 10.8% 260 134 126 27 71 89 73 186 37 15.0% 18.2% 11.1% 0.0% 33.3% 12.5% 20.0% 8.3% 50.0% 75.0% 63.6% 88.9% 75.0% 66.7% 75.0% 80.0% 75.0% 50.0% 10.0% 18.2% 0.0% 25.0% 0.0% 12.5% 0.0% 16.7% 0.0%

- 69% of 918 respondents thought that tourism was very important and 28% thought it was somewhat important.
- Of those who thought tourism was very important 11% were "not satisfied". The 18-34 age group and villages had the highest "not satisfied" percentages.
- Although respondents seem relatively satisfied with tourism the issue of improving visitation and tourist facilities came up regularly during the community consultations.

Caravan Park

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	42.3%	36.7%	46.7%	32.0%	33.3%	38.8%	49.7%	41.5%	43.7%	37.5%
Somewhat satisfied	43.3%	45.2%	41.9%	52.0%	40.4%	46.3%	40.6%	49.3%	32.2%	32.5%
Not satisfied	14.4%	18.1%	11.5%	16.0%	26.3%	15.0%	9.7%	9.2%	24.1%	30.0%
	404	177	227	25	57	147	175	272	87	40
Somewhat important										
Very satisfied	21.3%	22.2%	20.4%	17.9%	19.8%	22.6%	22.7%	21.4%	14.8%	26.0%
Somewhat satisfied	72.6%	71.6%	73.7%	74.4%	76.7%	68.9%	72.2%	73.6%	70.4%	72.0%
Not satisfied	6.1%	6.3%	5.9%	7.7%	3.5%	8.5%	5.2%	5.0%	14.8%	2.0%
	328	176	152	39	86	106	97	220	54	50
Not important										
Very satisfied	21.7%	8.7%	34.8%	11.1%	28.6%	15.4%	30.0%	21.9%	25.0%	25.0%
Somewhat satisfied	60.9%	65.2%	56.5%	77.8%	50.0%	61.5%	60.0%	62.5%	50.0%	75.0%
Not satisfied	17.4%	26.1%	8.7%	11.1%	21.4%	23.1%	10.0%	15.6%	25.0%	0.0%
	46	23	23	9	14	13	10	32	4	8

Comments

- 52% of 778 respondents thought caravan parks were very important and 42% thought it was somewhat important.
- Of those who thought Caravan Park was very important 14.4% were "not satisfied". The 35-50 age group and Farm had the highest "not satisfied" percentages.
- Upgrading caravan parks and camping grounds came up in the tourism suggestions during the community consultations

Airport

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important									-	
Very satisfied	38.0%	38.2%	37.8%	20.4%	28.5%	35.2%	49.6%	37.6%	39.0%	37.0%
Somewhat satisfied	47.0%	45.1%	48.6%	59.3%	51.4%	47.6%	41.3%	47.0%	44.2%	52.2%
Not satisfied	15.1%	16.7%	13.6%	20.4%	20.1%	17.2%	9.1%	15.4%	16.9%	10.9%
	677	317	360	54	144	227	252	500	77	92
Somewhat important										
Very satisfied	18.7%	19.8%	17.6%	12.5%	18.9%	15.1%	26.5%	16.1%	16.1%	31.0%
Somewhat satisfied	73.3%	72.9%	73.6%	78.1%	73.6%	79.2%	63.3%	75.8%	71.0%	65.5%
Not satisfied	8.0%	7.3%	8.8%	9.4%	7.5%	5.7%	10.2%	8.1%	12.9%	3.4%
	187	96	91	32	53	53	49	124	31	29
Not important										
Very satisfied	10.0%	20.0%	0.0%	0.0%	25.0%	0.0%	16.7%	10.0%	0.0%	20.0%
Somewhat satisfied	90.0%	80.0%	100.0%	100.0%	75.0%	100.0%	83.3%	90.0%	100.0%	80.0%
	20	10	10	2	4	8	6	10	5	5

Comments

- 77% of 884 respondents thought the airport was very important and 21% thought it somewhat important
- Of those who thought the airport was important 15.1% were not satisfied. The 18-34 & 35-50 age groups were the most "not satisfied" at around 20%. Villages were 16.9% "not satisfied"
- Improving the airport and strengthening its role came up in the community consultations in connection with the National Logistics Hub direction.

Town and village appearance

Order and cleanliness

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm	
Very important											
Very satisfied	30.5%	29.7%	31.1%	22.1%	33.1%	29.3%	32.1%	30.3%	28.0%	30.9%	
Somewhat satisfied	52.6%	50.9%	53.9%	55.8%	49.7%	50.9%	54.9%	54.8%	44.6%	57.3%	
Not satisfied	16.9%	19.4%	14.9%	22.1%	17.1%	19.8%	13.0%	14.9%	27.4%	11.8%	
	856	387	469	77	181	283	315	577	157	110	
Somewhat important											

- There is strong interest in order and cleanliness. 87% of 982 respondents thought order and cleanliness were very important and 12.4% thought it was somewhat important.
- Of those who thought order and cleanliness to be very important 16.9% were "not satisfied". The 18-34 age group had the highest not satisfied percentage at 22.1%. Villages had the highest "not satisfied" percentage at 27.4%
- Town and village beautification and tidiness was frequently mentioned during community consultations. A range of projects was suggested.

Signage

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important										
Very satisfied	33.4%	31.3%	35.0%	29.2%	36.6%	32.7%	33.3%	34.1%	27.0%	35.4%
Somewhat satisfied	49.9%	48.6%	50.8%	47.7%	43.8%	50.8%	52.9%	51.4%	48.9%	45.8%
Not satisfied	16.7%	20.1%	14.2%	23.1%	19.6%	16.5%	13.8%	14.5%	24.1%	18.8%
	742	319	423	65	153	248	276	498	137	96
Somewhat important										
Very satisfied	23.5%	26.4%	19.6%	24.0%	25.0%	18.8%	27.0%	22.3%	19.2%	32.4%
Somewhat satisfied	69.5%	66.9%	72.8%	72.0%	73.2%	69.6%	65.1%	73.0%	73.1%	54.1%
Not satisfied	7.0%	6.6%	7.6%	4.0%	1.8%	11.6%	7.9%	4.7%	7.7%	13.5%
	213	121	92	25	56	69	63	148	26	37
Not important										
Very satisfied	35.7%	28.6%	42.9%		50.0%	66.7%	0.0%	40.0%	0.0%	50.0%
Somewhat satisfied	50.0%	57.1%	42.9%		0.0%	33.3%	83.3%	60.0%	0.0%	50.0%
Not satisfied	14.3%	14.3%	14.3%		50.0%	0.0%	16.7%	0.0%	100.0%	0.0%
	14	7	7	0	2	6	6	10	2	2

Comments

- 77% of 969 respondents thought signage was important and 22% thought it was somewhat important.
- Of those who thought signage was very important 16.7% were "not satisfied". 23.1% of the 18-34 age group were not satisfied. Villages had the highest not satisfied percentage.
- Better signage projects did get raised at the community consultations.

Nature strips

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important									_	
Very satisfied	28.0%	23.9%	30.7%	21.6%	31.1%	25.0%	30.7%	29.4%	24.8%	18.8%
Somewhat satisfied	44.1%	47.0%	42.1%	45.1%	43.4%	43.5%	44.8%	46.3%	37.2%	43.8%
Not satisfied	28.0%	29.1%	27.2%	33.3%	25.4%	31.5%	24.5%	24.3%	38.1%	37.5%
	565	230	335	51	122	200	192	395	113	48
Somewhat important										
Very satisfied	14.2%	13.4%	15.1%	13.9%	16.2%	15.7%	11.7%	12.7%	2.9%	27.0%
Somewhat satisfied	72.2%	71.0%	73.7%	69.4%	77.0%	75.0%	67.5%	73.4%	64.7%	69.8%
Not satisfied	13.6%	15.6%	11.2%	16.7%	6.8%	9.3%	20.8%	13.9%	32.4%	3.2%
	338	186	152	36	74	108	120	237	34	63
Not important										
Very satisfied	11.4%	13.6%	7.7%	0.0%	33.3%	7.7%	6.7%	6.7%	11.1%	20.0%
Somewhat satisfied	68.6%	68.2%	69.2%	100.0%	50.0%	76.9%	66.7%	80.0%	66.7%	60.0%
Not satisfied	20.0%	18.2%	23.1%	0.0%	16.7%	15.4%	26.7%	13.3%	22.2%	20.0%
	35	22	13	1	6	13	15	15	9	10

Comments

- 60% of 938 respondents thought that nature strips were very important and 36% thought they were somewhat important.
- Of those who thought nature strips were very important 28% were not satisfied which is relatively high. There are not satisfied percentages in the 24% to 33% range across the age groups. Villages closely followed by farmers have the highest not satisfied percentages. Clearing of road verges came up during the community consultations as part of town beautification and tidiness.
- It would be worth investigating the nature strips issue further.

Attractiveness

	Total:	Male:	Female:	18-34	35-50	51-64	65+	Town	Village	Farm
Very important									-	
Very satisfied	26.7%	23.8%	29.1%	21.0%	25.8%	21.2%	34.3%	26.8%	17.9%	34.6%
Somewhat satisfied	50.4%	49.5%	51.0%	43.5%	50.9%	51.0%	51.0%	54.4%	44.1%	43.2%
Not satisfied	22.9%	26.7%	19.9%	35.5%	23.3%	27.8%	14.7%	18.9%	37.9%	22.2%
	707	315	392	62	159	241	245	471	145	81
Somewhat important										
Very satisfied	16.7%	17.0%	16.5%	20.0%	16.3%	20.0%	13.1%	15.9%	5.9%	25.6%
Somewhat satisfied	74.0%	70.5%	77.4%	76.0%	76.7%	69.3%	76.2%	75.0%	82.4%	67.4%
Not satisfied	9.3%	12.5%	6.1%	4.0%	7.0%	10.7%	10.7%	9.1%	11.8%	7.0%
	227	112	115	25	43	75	84	164	17	43
Not important										

`	2
7	3

Parkes Community Survey fir	nal report									23
Very satisfied	5.9%	7.7%	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	25.0%
Somewhat satisfied	76.5%	76.9%	75.0%	100.0%	33.3%	100.0%	75.0%	80.0%	66.7%	75.0%
Not satisfied	17.6%	15.4%	25.0%	0.0%	33.3%	0.0%	25.0%	20.0%	33.3%	0.0%
	17	13	4	1	3	5	8	10	3	4

- 74% of 951 respondents thought that attractiveness was very important and 24% thought it was somewhat important Of those who thought that attractiveness was very important 22.9% were "not satisfied". There are relatively high not satisfied percentages across most of the age groups. Villages have the highest "not satisfied" percentage.
- As previously mentioned town and village beautification and tidiness was an issue during the community consultations.

Appendix A

Infrastructure Main Roads		Total	M	F	18-34	35-50	51-64	65+	Town	Village	Farm
IMPORTANCE	Ν	1038	480	558	95	222	339	382	703	180	142
Very important Somewhat important Not important SATISFACTION	N	83.3% 15.0% 1.6% <i>1009</i>	80.4% 17.1% 2.5% <i>4</i> 69	85.8% 13.3% 0.9% <i>540</i>	80.0% 17.9% 2.1% 93	86.0% 13.1% 0.9% 217	87.3% 11.5% 1.2% 329	79.1% 18.6% 2.4% 370	80.4% 17.8% 1.8% <i>680</i>	89.4% 8.9% 1.7% <i>176</i>	90.1% 9.9% 0.0% 140
Very satisfied Somewhat satisfied Not satisfied NA		13.9% 59.9% 25.1% 1.2%	16.4% 55.7% 26.2% 1.7%	11.7% 63.5% 24.1% 0.7%	14.0% 53.8% 30.1% 2.2%	15.2% 55.8% 29.0% 0.0%	13.4% 58.1% 28.6% 0.0%	13.5% 65.4% 18.4% 2.7%	14.3% 62.6% 21.8% 1.3%	9.1% 54.5% 35.2% 1.1%	17.1% 54.3% 28.6% 0.0%
Local Roads											
IMPORTANCE	Ν	1043	481	562	94	221	339	389	705		145
Very important Somewhat important Not important SATISFACTION	N	91.9% 7.7% 0.5% <i>1022</i>	90.0% 9.6% 0.4% <i>476</i>	93.4% 6.0% 0.5% <i>546</i>	92.6% 7.4% 0.0% 93	89.6% 9.0% 1.4% <i>219</i>	93.8% 5.9% 0.3% 335	91.3% 8.5% 0.3% 375	89.8% 9.6% 0.6% <i>688</i>	95.0% 4.4% 0.6% 177	97.2% 2.8% 0.0% 144
Very satisfied Somewhat satisfied Not satisfied NA		6.3% 44.4% 48.5% 0.8%	7.1% 42.2% 49.8% 0.8%	5.5% 46.3% 47.4% 0.7%	8.6% 34.4% 54.8% 2.2%	6.8% 47.0% 45.7% 0.5%	6.0% 40.9% 53.1% 0.0%	5.6% 48.5% 44.5% 1.3%	6.1% 49.1% 43.8% 1.0%	6.2% 34.5% 58.8% 0.6%	6.3% 34.7% 59.0% 0.0%
Footpaths											
IMPORTANCE	N	1031	476	555	94	220	332	385	703	176	138
Very important Somewhat important Not important SATISFACTION	N	72.0% 24.0% 4.1% <i>1014</i>	60.7% 33.0% 6.3% 471	81.6% 16.2% 2.2% <i>54</i> 3	71.3% 24.5% 4.3% 94	63.2% 32.3% 4.5% 217	73.5% 21.4% 5.1% 326	75.8% 21.3% 2.9% 377	78.2% 19.5% 2.3% <i>687</i>	71.6% 23.9% 4.5% 175	39.1% 47.8% 13.0% <i>138</i>
Very satisfied Somewhat satisfied Not satisfied NA		7.8% 41.9% 46.2% 4.1%	9.3% 46.9% 39.1% 4.7%	6.4% 37.6% 52.3% 3.7%	6.4% 37.2% 53.2% 3.2%	11.1% 45.6% 40.1% 3.2%	7.7% 41.4% 46.3% 4.6%	6.4% 41.4% 47.7% 4.5%	6.4% 41.8% 50.8% 1.0%	9.1% 39.4% 45.1% 6.3%	10.9% 48.6% 23.2% 17.4%
Infrastructure Water Supply		Total	M	F	18-34	35-50	51-64	65+	Town	Village	Farm
Infrastructure Water Supply IMPORTANCE	N	Total	M	F 550	18-34	35-50 219	51-64 329	65+ 379	Town 700	_	Farm 135
Water Supply	N									_	
Water Supply IMPORTANCE Very important Somewhat important Not important SATISFACTION	N	1022 85.4% 10.9% 3.7% 1008	472 82.2% 14.0% 3.8% 467	550 88.2% 8.2% 3.6% 541	95 81.1% 14.7% 4.2% 95	219 81.3% 14.2% 4.6% 218	329 86.9% 10.3% 2.7% 325	379 87.6% 8.4% 4.0% 370	700 92.7% 6.3% 1.0% 686	175 80.0% 14.3% 5.7% 173	135 54.1% 30.4% 15.6% 137
Water Supply IMPORTANCE Very important Somewhat important Not important		1022 85.4% 10.9% 3.7%	472 82.2% 14.0% 3.8%	550 88.2% 8.2% 3.6%	95 81.1% 14.7% 4.2%	219 81.3% 14.2% 4.6%	329 86.9% 10.3% 2.7%	379 87.6% 8.4% 4.0%	700 92.7% 6.3% 1.0%	175 80.0% 14.3% 5.7%	135 54.1% 30.4% 15.6%
Water Supply IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA		1022 85.4% 10.9% 3.7% 1008 40.7% 43.0% 9.6%	472 82.2% 14.0% 3.8% 467 40.9% 42.6% 10.9%	550 88.2% 8.2% 3.6% 541 40.5% 43.3% 8.5%	95 81.1% 14.7% 4.2% 95 36.8% 43.2% 12.6%	219 81.3% 14.2% 4.6% 218 43.1% 38.5% 14.2%	329 86.9% 10.3% 2.7% 325 33.2% 48.9% 9.8%	379 87.6% 8.4% 4.0% 370 46.8% 40.3% 5.9%	700 92.7% 6.3% 1.0% 686 42.4% 46.2% 10.2%	175 80.0% 14.3% 5.7% 173 43.9% 40.5% 5.2%	135 54.1% 30.4% 15.6% 137 27.0% 29.9% 12.4%
Water Supply IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied		1022 85.4% 10.9% 3.7% 1008 40.7% 43.0% 9.6%	472 82.2% 14.0% 3.8% 467 40.9% 42.6% 10.9%	550 88.2% 8.2% 3.6% 541 40.5% 43.3% 8.5% 7.8%	95 81.1% 14.7% 4.2% 95 36.8% 43.2% 12.6%	219 81.3% 14.2% 4.6% 218 43.1% 38.5% 14.2% 4.1%	329 86.9% 10.3% 2.7% 325 33.2% 48.9% 9.8% 8.0%	379 87.6% 8.4% 4.0% 370 46.8% 40.3% 5.9% 7.0%	700 92.7% 6.3% 1.0% 686 42.4% 46.2% 10.2% 1.2%	175 80.0% 14.3% 5.7% 173 43.9% 40.5% 5.2% 10.4%	135 54.1% 30.4% 15.6% 137 27.0% 29.9% 12.4% 30.7%
Water Supply IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA Sewer IMPORTANCE Very important Somewhat important Not important	N	1022 85.4% 10.9% 3.7% 1008 40.7% 43.0% 9.6% 6.7% 1013 77.1% 13.0% 9.9%	472 82.2% 14.0% 3.8% 467 40.9% 42.6% 10.9% 5.6% 467 73.2% 15.8% 10.9%	550 88.2% 8.2% 3.6% 541 40.5% 43.3% 8.5% 7.8% 546 80.4% 10.6% 9.0%	95 81.1% 14.7% 4.2% 95 36.8% 43.2% 12.6% 7.4% 92 71.7% 6.5%	219 81.3% 14.2% 4.6% 218 43.1% 38.5% 14.2% 4.1% 219 66.7% 16.4% 16.9%	329 86.9% 10.3% 2.7% 325 33.2% 48.9% 9.8% 8.0%	379 87.6% 8.4% 4.0% 370 46.8% 5.9% 7.0% 375 84.0% 9.1% 6.9%	700 92.7% 6.3% 1.0% 686 42.4% 46.2% 10.2% 1.2%	175 80.0% 14.3% 5.7% 173 43.9% 40.5% 5.2% 10.4% 171 76.6% 9.4% 14.0%	135 54.1% 30.4% 15.6% 137 27.0% 29.9% 12.4% 30.7% 133 33.8% 24.8% 41.4%
Water Supply IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA Sewer IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied	N	1022 85.4% 10.9% 3.7% 1008 40.7% 43.0% 9.6% 6.7% 1013 77.1% 13.0% 9.9% 992 45.2% 36.0% 5.5%	472 82.2% 14.0% 3.8% 467 40.9% 42.6% 10.9% 5.6% 15.8% 10.9% 459 47.3% 35.1% 6.1%	550 88.2% 8.2% 3.6% 541 40.5% 43.3% 8.5% 7.8% 546 80.4% 10.6% 9.0% 533 43.3% 36.8% 5.1%	95 81.1% 14.7% 4.2% 95 36.8% 43.2% 12.6% 7.4% 92 71.7% 21.7% 6.5% 93 38.7% 40.9% 9.7%	219 81.3% 14.2% 4.6% 218 43.1% 38.5% 14.2% 4.1% 219 66.7% 16.4% 16.9% 217 41.5% 35.5% 7.4%	329 86.9% 10.3% 2.7% 325 33.2% 48.9% 9.8% 8.0% 327 77.7% 12.8% 9.5% 321 40.2% 40.5% 5.9%	379 87.6% 8.4% 4.0% 370 46.8% 40.3% 5.9% 7.0% 375 84.0% 9.1% 6.9% 361 53.5% 31.0% 3.0%	700 92.7% 6.3% 1.0% 686 42.4% 46.2% 10.2% 1.2% 697 85.7% 11.6% 2.7% 679 49.6% 40.5% 5.7%	175 80.0% 14.3% 5.7% 173 43.9% 40.5% 5.2% 10.4% 171 76.6% 9.4% 14.0% 170 48.8% 29.4% 5.3%	135 54.1% 30.4% 15.6% 137 27.0% 29.9% 12.4% 30.7% 133 33.8% 24.8% 41.4% 132 15.9% 22.0% 5.3%
Water Supply IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA Sewer IMPORTANCE Very important Somewhat important Not important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied Not satisfied NA	N	1022 85.4% 10.9% 3.7% 1008 40.7% 43.0% 9.6% 6.7% 1013 77.1% 13.0% 9.9% 992 45.2% 36.0%	472 82.2% 14.0% 3.8% 467 40.9% 42.6% 10.9% 5.6% 467 73.2% 15.8% 10.9% 459 47.3% 35.1%	550 88.2% 8.2% 3.6% 541 40.5% 43.3% 8.5% 7.8% 546 80.4% 10.6% 9.0% 533 43.3% 36.8%	95 81.1% 14.7% 4.2% 95 36.8% 43.2% 12.6% 7.4% 92 71.7% 6.5% 93 38.7% 40.9%	219 81.3% 14.2% 4.6% 218 43.1% 38.5% 14.2% 4.1% 219 66.7% 16.4% 16.9% 217 41.5% 35.5%	329 86.9% 10.3% 2.7% 325 33.2% 48.9% 9.8% 8.0% 327 77.7% 12.8% 9.5% 321 40.2% 40.5%	379 87.6% 8.4% 4.0% 370 46.8% 40.3% 5.9% 7.0% 375 84.0% 9.1% 6.9% 361 53.5% 31.0%	700 92.7% 6.3% 1.0% 686 42.4% 46.2% 10.2% 1.2% 697 85.7% 11.6% 2.7% 679 49.6% 40.5%	175 80.0% 14.3% 5.7% 173 43.9% 40.5% 5.2% 10.4% 171 76.6% 9.4% 14.0% 170 48.8% 29.4%	135 54.1% 30.4% 15.6% 137 27.0% 29.9% 12.4% 30.7% 133 33.8% 24.8% 41.4% 132 15.9% 22.0%
Water Supply IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA Sewer IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied Not satisfied Not satisfied Not satisfied Not satisfied NA Gutters	N N	1022 85.4% 10.9% 3.7% 1008 40.7% 43.0% 9.6% 6.7% 1013 77.1% 13.0% 9.9% 992 45.2% 36.0% 5.5% 13.3%	472 82.2% 14.0% 3.8% 467 40.9% 42.6% 5.6% 467 73.2% 15.8% 10.9% 459 47.3% 35.1% 6.1% 11.5%	550 88.2% 8.2% 3.6% 541 40.5% 43.3% 8.5% 7.8% 546 80.4% 10.6% 9.0% 533 43.3% 36.8% 5.1% 14.8%	95 81.1% 14.7% 4.2% 95 36.8% 43.2% 12.6% 7.4% 92 71.7% 21.7% 6.5% 93 38.7% 40.9% 9.7% 10.8%	219 81.3% 14.2% 4.6% 218 43.1% 38.5% 4.1% 66.7% 16.4% 16.9% 217 41.5% 35.5% 7.4% 15.7%	329 86.9% 10.3% 2.7% 325 33.2% 48.9% 9.8% 8.0% 327 77.7% 12.8% 9.5% 321 40.2% 40.5% 5.9% 13.4%	379 87.6% 8.4% 4.0% 370 46.8% 40.3% 5.9% 7.0% 375 84.0% 9.1% 6.9% 361 53.5% 31.0% 3.0% 12.5%	700 92.7% 6.3% 1.0% 686 42.4% 46.2% 10.2% 1.2% 697 85.7% 11.6% 2.7% 679 49.6% 40.5% 5.7% 4.1%	175 80.0% 14.3% 5.7% 173 43.9% 40.5% 5.2% 10.4% 171 76.6% 9.4% 14.0% 170 48.8% 5.3% 16.5%	135 54.1% 30.4% 15.6% 137 27.0% 29.9% 12.4% 30.7% 133 33.8% 24.8% 41.4% 132 15.9% 22.0% 5.3% 56.8%
Water Supply IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA Sewer IMPORTANCE Very important Somewhat important Not important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied Not satisfied NA	N	1022 85.4% 10.9% 3.7% 1008 40.7% 43.0% 9.6% 6.7% 1013 77.1% 13.0% 9.9% 992 45.2% 36.0% 5.5%	472 82.2% 14.0% 3.8% 467 40.9% 42.6% 10.9% 5.6% 15.8% 10.9% 459 47.3% 35.1% 6.1%	550 88.2% 8.2% 3.6% 541 40.5% 43.3% 8.5% 7.8% 546 80.4% 10.6% 9.0% 533 43.3% 36.8% 5.1%	95 81.1% 14.7% 4.2% 95 36.8% 43.2% 12.6% 7.4% 92 71.7% 21.7% 6.5% 93 38.7% 40.9% 9.7%	219 81.3% 14.2% 4.6% 218 43.1% 38.5% 14.2% 4.1% 219 66.7% 16.4% 16.9% 217 41.5% 35.5% 7.4%	329 86.9% 10.3% 2.7% 325 33.2% 48.9% 9.8% 8.0% 327 77.7% 12.8% 9.5% 321 40.2% 40.5% 5.9%	379 87.6% 8.4% 4.0% 370 46.8% 40.3% 5.9% 7.0% 375 84.0% 9.1% 6.9% 361 53.5% 31.0% 3.0%	700 92.7% 6.3% 1.0% 686 42.4% 46.2% 10.2% 1.2% 697 85.7% 11.6% 2.7% 679 49.6% 40.5% 5.7%	175 80.0% 14.3% 5.7% 173 43.9% 40.5% 5.2% 10.4% 171 76.6% 9.4% 14.0% 170 48.8% 5.3% 16.5%	135 54.1% 30.4% 15.6% 137 27.0% 29.9% 12.4% 30.7% 133 33.8% 24.8% 41.4% 132 15.9% 22.0% 5.3%

Infrastructure Car Parking		Total	M	F	18-34	35-50	51-64	65+	Town	Village	Farm
IMPORTANCE	Ν	1010	465	545	92	220	330	368	685	175	137
	IV	59.4%		64.6%		48.6%	60.6%	65.2%	63.8%	49.1%	51.1%
Very important Somewhat important		32.2%	53.3% 37.0%	28.1%	57.6% 34.8%	40.0%	31.8%	26.4%	29.8%	34.3%	40.1%
Not important		8.4%	9.7%	7.3%	7.6%	10.0%	7.6%	8.4%	6.4%	16.6%	8.8%
SATISFACTION	Ν	1005	463	542	94	217	327	367	684	169	139
Very satisfied		18.2%	18.1%	18.3%	13.8%	20.3%	18.7%	17.7%	16.2%	31.4%	10.8%
Somewhat satisfied Not satisfied		51.9% 25.1%	51.6% 25.3%	52.2% 24.9%	54.3% 29.8%	49.8% 26.3%	52.9% 23.5%	51.8% 24.5%	53.2% 27.9%	44.4% 14.8%	55.4% 24.5%
NA NA		4.8%	5.0%	4.6%	2.1%	3.7%	4.9%	6.0%	2.6%	9.5%	9.4%
Poorcation and a	l4r.o	Total		_	40.24	25 50	E4 C4	CE.	Ta	V:lle are	Fa
Recreation and o	Juiture	Total	M	F	18-34	35-50	51-64	65+	rown	Village	Farm
Parks											
IMPORTANCE	N	1033	479	554	94	221	339	379	698		142
Very important		55.5%	49.5%	60.6%	67.0%	53.8%	56.9%	52.2%	57.0%	55.0%	48.6% 43.0%
Somewhat important Not important		38.9% 5.6%	43.0% 7.5%	35.4% 4.0%	30.9% 2.1%	42.5% 3.6%	36.0% 7.1%	41.4% 6.3%	37.7% 5.3%	40.0% 5.0%	43.0% 8.5%
SATISFACTION	N	1016	470	546	94	218	332	372	684		139
Very satisfied		44.9%	43.6%	46.0%	28.7%	43.6%	44.9%	49.7%	47.4%	36.7%	42.4%
Somewhat satisfied		46.0%	46.6%	45.4%	53.2%	45.4%	47.6%	43.0%	44.2%	53.9%	45.3%
Not satisfied NA		5.2% 3.9%	5.7% 4.0%	4.8% 3.8%	16.0% 2.1%	7.8% 3.2%	4.5% 3.0%	1.6% 5.6%	5.3% 3.2%	5.6% 3.9%	4.3% 7.9%
		3.570	4.070	3.070	2.170	3.270	3.070	3.070	3.270	3.570	7.570
Playgrounds											
IMPORTANCE	Ν	1026	477	549	95	221	335	375	699	174	141
Very important		47.7%	41.5%	53.0%	61.1%	48.4%	47.5%	44.0%	48.6%	52.3%	36.9%
Somewhat important Not important		40.5% 11.8%	45.1% 13.4%	36.6% 10.4%	32.6% 6.3%	43.4% 8.1%	40.3% 12.2%	41.1% 14.9%	39.6% 11.7%	37.9% 9.8%	48.2% 14.9%
SATISFACTION	Ν	1010	465	545	95	219	328	368	686		14.976
Very satisfied		34.4%	33.5%	35.0%	29.5%	31.5%	35.7%	36.1%	36.6%	27.3%	33.6%
Somewhat satisfied		47.8%	50.8%	45.3%	49.5%	53.0%	47.0%	45.1%	45.3%	58.0%	46.0%
Not satisfied		7.6%	6.9%	8.3%	17.9%	10.0%	8.5%	2.7%	8.0%	6.8%	7.3%
NA		10.2%	8.8%	11.4%	3.2%	5.5%	8.8%	16.0%	10.1%	8.0%	13.1%
SwimmingPools											
IMPORTANCE	N	1026	474	552	94	221	332	379	699	174	140
Very important		49.4%	42.4%	55.4%	59.6%	46.2%	46.7%	51.2%	47.9%	60.3%	42.9%
Somewhat important		36.1%	40.1%	32.6%	30.9%	44.3%	34.9%	33.5%	36.5% 15.6%	31.0%	41.4%
Not important SATISFACTION	Ν	14.5% <i>1010</i>	17.5% <i>466</i>	12.0% <i>544</i>	9.6% <i>94</i>	9.5% <i>216</i>	18.4% <i>3</i> 25	15.3% <i>375</i>	15.6% 685	8.6% <i>174</i>	15.7% <i>1</i> 38
Very satisfied		32.9%	33.5%	32.4%	26.6%	30.6%	31.1%	37.3%	35.2%	23.6%	33.3%
Somewhat satisfied		44.8%	44.4%	45.0%	47.9%	44.4%	47.1%	42.1%	43.2%	53.4%	41.3%
Not satisfied		9.5%	10.3%	8.8%	16.0%	13.9%	8.3%	6.4%	8.3%	14.9%	9.4%
NA		12.9%	11.8%	13.8%	9.6%	11.1%	13.5%	14.1%	13.3%	8.0%	15.9%
Recreation and o	culture	Total	M	F	18-34	35-50	51-64	65+	Town	Village	Farm
SportsGrounds											
IMPORTANCE	N	1023	477	546	93	218	333	379	691	178	141
Very important		56.1%	54.5%	57.5%	66.7%	54.1%	54.1%	56.5%	56.3%	65.2%	43.3%
Somewhat important		32.6%	32.9%	32.4%	25.8%	38.1%	31.2%	32.5%	32.9%	29.8%	35.5%
Not important SATISFACTION	N	11.2% <i>1010</i>	12.6% <i>4</i> 67	10.1% <i>54</i> 3	7.5% 94	7.8% 220	14.7% 325	11.1% <i>371</i>	10.9% <i>6</i> 85	5.1% <i>174</i>	21.3% <i>13</i> 8
Very satisfied	74	40.2%	40.7%	39.8%	33.0%	33.6%	41.2%	45.0%	45.3%	27.0%	32.6%
Somewhat satisfied		42.4%	42.2%	42.5%	48.9%	46.4%	40.9%	39.6%	38.5%	55.2%	43.5%
Not satisfied		7.2%	8.1%	6.4%	11.7%	10.9%	8.0%	3.2%	6.4%	12.1%	5.1%
NA		10.2%	9.0%	11.2%	6.4%	9.1%	9.8%	12.1%	9.8%	5.7%	18.8%
Library											
IMPORTANCE	N	1029	477	552	94	221	333	381	695	179	142
Very important		61.3%	52.4%	69.0%	61.7%	57.0%	60.4%	64.6%	63.0%	65.4%	48.6%
Somewhat important		31.3%	36.3%	27.0%	27.7%	38.0%	30.9%	28.6%	30.5%	27.9%	38.7%
Not important	N/	7.4%	11.3%	4.0%	10.6%	5.0%	8.7%	6.8%	6.5%	6.7%	12.7%
SATISFACTION Very satisfied	N	1013 58.6%	471 54.6%	542	94 54 20/	218	327 56.0%	374 61 5%	687 64.6%		138 53.6%
Very satisfied Somewhat satisfied		58.6% 30.5%	54.6% 32.7%	62.2% 28.6%	54.3% 36.2%	58.3% 31.2%	56.9% 30.9%	61.5% 28.3%	64.6% 26.9%	38.9% 42.9%	53.6% 32.6%
Not satisfied		4.5%	4.9%	4.2%	6.4%	5.5%	5.2%	2.9%	3.3%	10.3%	3.6%
NA		6.3%	7.9%	5.0%	3.2%	5.0%	7.0%	7.2%	5.1%	8.0%	10.1%
Museums											
IMPORTANCE	N	1006	469	537	94	219	327	366	690	164	140
Very important		33.0%	27.5%	37.8%	29.8%	21.9%	34.3%	39.3%	35.8%	33.5%	19.3%

Parkes Community Surv	vev final re	enort.								26	5
Somewhat important	vey illial re	46.6%	48.2%	45.3%	48.9%	52.1%	46.8%	42.6%	46.1%	38.4%	58.6%
Not important SATISFACTION	N	20.4% 980	24.3% <i>460</i>	16.9% <i>5</i> 20	21.3% <i>91</i>	26.0% 213	19.0% <i>320</i>	18.0% <i>356</i>	18.1% <i>673</i>	28.0% <i>157</i>	22.1% 138
Very satisfied	14	35.6%	33.3%	37.7%	26.4%	30.0%	34.4%	42.4%	40.4%	17.2%	31.9%
Somewhat satisfied		37.7%	38.7%	36.7%	40.7%	37.1%	38.8%	36.2%	36.1%	40.8%	42.8%
Not satisfied NA		10.9% 15.8%	12.4% 15.7%	9.6% 16.0%	18.7% 14.3%	13.1% 19.7%	9.1% 17.8%	9.3% 12.1%	11.7% 11.7%	12.1% 29.9%	5.8% 19.6%
Recreation and o	ulture	Total	M	F	18-34	35-50	51-64	65+	Town	Village	Farm
Festivals IMPORTANCE	N	1025	476	E 40	94	240	225	277	605	176	1.11
Very important	IV	51.7%	476 46.8%	<i>549</i> 55.9%	57.4%	219 49.3%	<i>335</i> 50.1%	377 53.1%	695 55.1%	176 51.7%	141 34.8%
Somewhat important		36.9%	37.6%	36.2%	29.8%	43.4%	36.4%	35.3%	35.4%	35.8%	45.4%
Not important SATISFACTION	N	11.4% <i>1004</i>	15.5% <i>460</i>	7.8% <i>544</i>	12.8% <i>9</i> 3	7.3% 216	13.4% <i>3</i> 27	11.7% 368	9.5% <i>6</i> 82	12.5% <i>17</i> 2	19.9% <i>137</i>
Very satisfied	14	50.0%	48.9%	50.9%	50.5%	47.7%	48.9%	52.2%	55.7%	30.2%	45.3%
Somewhat satisfied		36.3%	37.0%	35.7%	31.2%	39.4%	36.7%	35.3%	33.3%	49.4%	35.0%
Not satisfied NA		4.9% 8.9%	5.2% 8.9%	4.6% 8.8%	9.7% 8.6%	6.5% 6.5%	5.2% 9.2%	2.4% 10.1%	4.5% 6.5%	8.1% 12.2%	2.9% 16.8%
		0.070	0.070	0.070	0.070	0.070	0.270	. 61.1 76	0.070	, 0	10.070
Regulatory servi	ces	Total	M	F	18-34	35-50	51-64	65+	Town	Village	Farm
IMPORTANCE	N	1020	472	548	93	221	333	373	694	174	139
Very important		66.7%	64.0%	69.0%	54.8%	61.5%	71.5%	68.4%	67.9%	69.0%	56.8%
Somewhat important		28.1%	30.3%	26.3%	40.9%	33.0%	23.1%	26.5%	27.2%	27.0%	34.5%
Not important SATISFACTION	N	5.2% 999	5.7% <i>4</i> 67	4.7% <i>5</i> 32	4.3% <i>91</i>	5.4% 214	5.4% 328	5.1% <i>366</i>	4.9% <i>6</i> 83	4.0% 167	8.6% <i>136</i>
Very satisfied		18.1%	18.0%	18.2%	15.4%	17.3%	13.7%	23.2%	18.9%	13.2%	19.1%
Somewhat satisfied Not satisfied		53.5% 20.1%	52.5% 22.9%	54.3% 17.7%	48.4% 26.4%	51.4% 22.9%	57.9% 22.3%	51.9% 15.0%	54.2% 19.5%	52.1% 24.6%	51.5% 18.4%
NA		8.3%	6.6%	9.8%	9.9%	8.4%	6.1%	9.8%	7.5%	10.2%	11.0%
DevelopmentApprov	/als										
IMPORTANCE	N	1012	466	546	93	220	331	368	694	170	136
Very important		59.4%	56.9%	61.5%	50.5%	54.1%	64.0%	60.6%	60.2%	64.7%	47.8%
Somewhat important Not important		30.5% 10.1%	34.1% 9.0%	27.5% 11.0%	38.7% 10.8%	37.3% 8.6%	25.7% 10.3%	28.8% 10.6%	30.3% 9.5%	26.5% 8.8%	38.2% 14.0%
SATISFACTION	N	990	463	527	91	213	326	360	679		134
Very satisfied Somewhat satisfied		15.5% 51.6%	14.0% 53.1%	16.7% 50.3%	14.3% 45.1%	16.0% 52.1%	12.6% 54.9%	18.1% 50.0%	15.3% 52.0%	15.2% 51.8%	16.4% 48.5%
Not satisfied		19.3%	22.7%	16.3%	28.6%	20.2%	20.2%	15.6%	19.3%	20.7%	18.7%
NA		13.6%	10.2%	16.7%	12.1%	11.7%	12.3%	16.4%	13.4%	12.2%	16.4%
AnimalsWeedsPest											
IMPORTANCE	N	1032	478	554	94	219	337	382	696		
Very important Somewhat important		66.9% 28.8%	63.6% 31.8%	69.7% 26.2%	52.1% 40.4%	59.8% 32.9%	68.2% 28.5%	73.3% 23.8%	61.9% 33.0%	77.2% 18.9%	76.9% 21.0%
Not important		4.4%	4.6%	4.2%	7.4%	7.3%	3.3%	2.9%	5.0%	3.9%	2.1%
SATISFACTION	N	1002	467	535	93	212	330	367	676		141
Very satisfied Somewhat satisfied		14.3% 45.0%	13.7% 45.2%	14.8% 44.9%	19.4% 40.9%	20.8% 46.2%	10.0% 46.4%	13.1% 44.1%	15.4% 47.9%	15.1% 38.4%	6.4% 39.7%
Not satisfied		35.2%	36.8%	33.8%	31.2%	26.9%	38.5%	38.1%	30.6%	40.1%	51.8%
NA		5.5%	4.3%	6.5%	8.6%	6.1%	5.2%	4.6%	6.1%	6.4%	2.1%
Regulatory servi	ces	Total	М	F	18-34	35-50	51-64	65+	Town	Village	Farm
Food Safety	-					- -		- "		- 3-	
IMPORTANCE	N	1032	479	553	93	221	334	384	699	178	142
Very important		84.9%	80.2%	89.0%	79.6%	78.3%	87.4%	87.8%	86.1%	84.8%	78.2%
Somewhat important Not important		13.2% 1.9%	16.9% 2.9%	9.9% 1.1%	17.2% 3.2%	19.0% 2.7%	11.7% 0.9%	10.2% 2.1%	12.0% 1.9%	12.9% 2.2%	19.7% 2.1%
SATISFACTION	N	1005	469	536	91	213	333	368	682	170	140
Very satisfied Somewhat satisfied		36.4% 53.2%	35.8% 52.2%	36.9% 54.1%	36.3% 48.4%	38.5% 51.6%	31.8% 58.6%	39.4% 50.5%	37.4% 52.9%	32.4% 52.4%	33.6% 58.6%
Not satisfied		8.1%	8.7%	7.5%	12.1%	8.9%	6.9%	7.6%	8.4%	11.2%	3.6%
NA		2.3%	3.2%	1.5%	3.3%	0.9%	2.7%	2.4%	1.3%	4.1%	4.3%
RoadSafety											
IMPORTANCE	N	1034	479	555	93	221	338	382	699		142
Very important		77.1% 20.6%	73.1% 24.0%	80.5% 17.7%	71.0% 28.0%	71.0% 26.7%	77.5% 20.7%	81.7% 15.2%	77.8% 20.2%	79.0% 18.8%	71.1% 24.6%
Somewhat important Not important		20.6%	24.0%	17.7%	28.0% 1.1%	26.7%	1.8%	3.1%	20.2% 2.0%	2.2%	4.2%
SATISFACTION	N	1008	473	535	92	216	334	366	687		

Very satisfied

23.7%

24.1%

23.4%

13.0%

27.8%

18.3%

29.0%

23.0%

25.3%

22.3%

5 1 0 " 0										27	
Parkes Community Surv Somewhat satisfied	ey final r	eport 56.5%	54.1%	58.7%	58.7%	54.6%	60.5%	53.6%	57.1%	55.3%	57.6%
Not satisfied		17.1%	19.5%	15.0%	23.9%	16.2%	18.6%	14.5%	17.8%	15.9%	15.8%
NA		2.7%	2.3%	3.0%	4.3%	1.4%	2.7%	3.0%	2.2%	3.5%	4.3%
Rubbish											
IMPORTANCE	N	1033	478	555	94	222	335	382	700	178	142
Very important		76.6%	73.0%	79.6%	73.4%	65.3%	81.5%	79.6%	76.0%	84.3%	69.7%
Somewhat important Not important		21.1% 2.3%	24.5% 2.5%	18.2% 2.2%	23.4% 3.2%	31.5% 3.2%	17.6% 0.9%	17.5% 2.9%	21.9% 2.1%	14.0% 1.7%	26.1% 4.2%
SATISFACTION	N	999	467	532	92	212	331	364	677	171	139
Very satisfied		37.3%	36.6%	38.0%	32.6%	34.4%	33.2%	44.0%	40.2%	33.9%	25.2%
Somewhat satisfied Not satisfied		44.4% 15.6%	43.9% 17.6%	44.9% 13.9%	47.8% 16.3%	46.2% 18.4%	47.1% 18.1%	40.1% 11.5%	46.1% 11.8%	39.8% 22.8%	43.2% 26.6%
NA NA		2.6%	1.9%	3.2%	3.3%	0.9%	1.5%	4.4%	1.9%	3.5%	5.0%
D				_					_		_
Regulatory service		Total	М	F	18-34	35-50	51-64	65+	Town	Village	Farm
Council Customer S						- 10					
IMPORTANCE	N	1021	470	551	93	219	331	378	691	179	137
Very important Somewhat important		72.5% 24.8%	68.7% 27.7%	75.7% 22.3%	60.2% 34.4%	65.3% 33.3%	73.7% 23.0%	78.6% 19.0%	72.9% 24.5%	81.6% 18.4%	58.4% 35.0%
Not important		2.7%	3.6%	2.0%	5.4%	1.4%	3.3%	2.4%	2.6%	0.0%	6.6%
SATISFACTION	Ν	1013	470	543	94	216	330	373	691	172	136
Very satisfied Somewhat satisfied		39.1% 41.9%	36.6% 41.5%	41.3% 42.2%	29.8% 36.2%	35.2% 44.0%	33.3% 47.3%	48.8% 37.3%	40.8% 42.0%	36.0% 40.1%	33.1% 43.4%
Not satisfied		14.9%	18.9%	11.4%	25.5%	19.0%	13.9%	10.7%	14.2%	20.3%	12.5%
NA		4.1%	3.0%	5.2%	8.5%	1.9%	5.5%	3.2%	3.0%	3.5%	11.0%
Community servi	ces	Total	M	F	18-34	35-50	51-64	65+	Town	Village	Farm
Public Toilets											
IMPORTANCE	N	1033	478	555	94	221	337	381	697	179	143
Very important		77.9%	73.4%	81.8%	69.1%	71.0%	81.0%	81.4%	75.5%	85.5%	79.7%
Somewhat important Not important		19.3% 2.8%	23.4% 3.1%	15.7% 2.5%	27.7% 3.2%	24.9% 4.1%	16.9% 2.1%	16.0% 2.6%	21.2% 3.3%	14.0% 0.6%	16.8% 3.5%
SATISFACTION	Ν	1009	470	539	93	214	336	366	681	175	139
Very satisfied		21.2%	22.3%	20.2%	14.0%	18.2%	19.6%	26.2%	18.2%	30.9%	21.6%
							48.5%	17 EU.			51.1%
Somewhat satisfied		47.5% 27.3%	48.5% 25.3%	46.6% 28.9%	41.9% 40.9%	48.1% 29.4%		47.5% 20.5%	48.8% 28.0%	40.6% 26.3%	
Not satisfied NA		47.5% 27.3% 4.1%	48.5% 25.3% 3.8%	46.6% 28.9% 4.3%	41.9% 40.9% 3.2%	29.4% 4.2%	29.5% 2.4%	20.5% 5.7%	28.0% 5.0%	26.3% 2.3%	25.2% 2.2%
Not satisfied NA		27.3%	25.3%	28.9%	40.9%	29.4%	29.5%	20.5%	28.0%	26.3%	25.2%
Not satisfied	N	27.3%	25.3%	28.9%	40.9%	29.4%	29.5%	20.5%	28.0%	26.3%	25.2%
Not satisfied NA Cemeteries	N	27.3% 4.1% 1025 66.5%	25.3% 3.8% 474 60.1%	28.9% 4.3% 551 72.1%	40.9% 3.2% 93 61.3%	29.4% 4.2% 220 52.3%	29.5% 2.4% 335 68.1%	20.5% 5.7% 377 74.8%	28.0% 5.0% 694 65.3%	26.3% 2.3% 175 76.6%	25.2% 2.2% 142 59.2%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important	N	27.3% 4.1% 1025 66.5% 27.5%	25.3% 3.8% 474 60.1% 33.1%	28.9% 4.3% 551 72.1% 22.7%	40.9% 3.2% 93 61.3% 29.0%	29.4% 4.2% 220 52.3% 35.9%	29.5% 2.4% 335 68.1% 27.5%	20.5% 5.7% 377 74.8% 22.3%	28.0% 5.0% 694 65.3% 27.4%	26.3% 2.3% 175 76.6% 21.1%	25.2% 2.2% 142 59.2% 36.6%
Not satisfied NA Cemeteries IMPORTANCE Very important	N	27.3% 4.1% 1025 66.5%	25.3% 3.8% 474 60.1%	28.9% 4.3% 551 72.1%	40.9% 3.2% 93 61.3%	29.4% 4.2% 220 52.3%	29.5% 2.4% 335 68.1%	20.5% 5.7% 377 74.8%	28.0% 5.0% 694 65.3%	26.3% 2.3% 175 76.6%	25.2% 2.2% 142 59.2%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important		27.3% 4.1% 1025 66.5% 27.5% 6.0%	25.3% 3.8% 474 60.1% 33.1% 6.8%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0%	29.5% 2.4% 335 68.1% 27.5% 4.5%	20.5% 5.7% 377 74.8% 22.3% 2.9%	28.0% 5.0% 694 65.3% 27.4% 7.3%	26.3% 2.3% 175 76.6% 21.1% 2.3%	25.2% 2.2% 142 59.2% 36.6% 4.2%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied		27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 48.8%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9%	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 42.4%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 43.7%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1%	25.2% 2.2% 142 59.2% 36.6% 4.2% 142 41.5% 43.7%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied		27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9%	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9%	25.2% 2.2% 142 59.2% 36.6% 4.2% 142 41.5%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA		27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 7.9%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 48.8% 7.0%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9% 7.4%	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 42.4% 7.9%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 43.7% 7.8%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0%	25.2% 2.2% 142 59.2% 36.6% 4.2% 142 41.5% 43.7% 6.3%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA ChildrenServices	N	27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5% 6.6%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 7.9% 5.8%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2% 7.4%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5% 14.0%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 48.8% 7.0% 10.2%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9% 7.4% 4.7%	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 42.4% 7.9% 4.3%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 43.7% 7.8% 7.0%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0% 4.0%	25.2% 2.2% 142 59.2% 36.6% 4.2% 142 41.5% 43.7% 6.3% 8.5%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA ChildrenServices IMPORTANCE		27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5% 6.6%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 7.9% 5.8%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2% 7.4%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5% 14.0%	29.4% 4.2% 52.3% 35.9% 11.8% 215 34.0% 48.8% 7.0% 10.2%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9% 7.4% 4.7%	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 42.4% 7.9% 4.3%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 43.7% 7.8% 7.0%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0% 4.0%	25.2% 2.2% 142 59.2% 36.6% 4.2% 142 41.5% 43.7% 6.3% 8.5%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA ChildrenServices IMPORTANCE Very important Somewhat important	N	27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5% 6.6%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 5.8% 466 50.6% 30.9%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2% 541 59.1% 27.2%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5% 14.0%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 7.0% 10.2% 222 55.0% 29.7%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9% 7.4% 4.7%	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 7.9% 4.3% 360 53.6% 28.9%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 7.0% 687 55.6% 29.3%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0% 4.0%	25.2% 2.2% 142 59.2% 36.6% 4.2% 142 41.5% 43.7% 6.3% 8.5% 138 44.2% 35.5%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA ChildrenServices IMPORTANCE Very important Somewhat important Not important	N	27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5% 6.6% 1007 55.2% 28.9% 15.9%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 5.8% 466 50.6% 30.9% 18.5%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2% 7.4% 59.1% 27.2% 13.7%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5% 14.0% 92 64.1% 27.2% 8.7%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 48.8% 7.0% 10.2% 222 55.0% 29.7% 15.3%	29.5% 2.4% 335 68.1% 27.5% 4.5% 40.9% 46.9% 7.4% 4.7% 333 54.7% 28.8% 16.5%	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 42.4% 7.9% 4.3% 360 53.6% 28.9% 17.5%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 43.7% 7.8% 7.0%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0% 4.0%	25.2% 2.2% 142 59.2% 36.6% 4.2% 142 41.5% 43.7% 6.3% 8.5% 138 44.2% 35.5% 20.3%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA ChildrenServices IMPORTANCE Very important Somewhat important Not important SATISFACTION	N	27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5% 6.6% 1007 55.2% 28.9% 15.9% 998	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 5.8% 5.8% 466 50.6% 30.9% 18.5% 465	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2% 7.4% 541 59.1% 27.2% 13.7% 533	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5% 14.0% 92 64.1% 27.2% 8.7%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 48.8% 7.0% 10.2% 222 55.0% 29.7% 15.3% 216	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9% 7.4% 4.7% 333 54.7% 28.8% 16.5% 336	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 7.9% 4.3% 360 53.6% 28.9% 17.5% 352	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 7.0% 687 55.6% 29.3% 15.1% 678	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0% 4.0% 169 62.1% 23.7% 14.2% 166	25.2% 2.2% 142 59.2% 36.6% 4.2% 142 41.5% 43.7% 6.3% 8.5% 138 44.2% 35.5% 20.3% 140
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA ChildrenServices IMPORTANCE Very important Somewhat important Not important Somewhat important Very satisfied Somewhat satisfied Somewhat satisfied	N	27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5% 6.6% 1007 55.2% 28.9% 15.9% 998 25.2% 41.6%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 5.8% 5.8% 466 50.6% 30.9% 18.5% 465 26.2% 41.1%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2% 7.4% 541 59.1% 27.2% 13.7% 533 24.2% 42.0%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5% 14.0% 92 64.1% 27.2% 8.7% 94 22.3% 46.8%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 48.8% 7.0% 10.2% 222 55.0% 29.7% 15.3% 216 21.8% 54.2%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9% 7.4% 4.7% 333 54.7% 28.8% 16.5% 336 22.0% 42.9%	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 42.4% 7.9% 4.3% 360 53.6% 28.9% 17.5% 352 31.0% 31.3%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 43.7% 7.8% 7.0% 687 55.6% 29.3% 15.1% 678 25.7% 42.9%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0% 4.0% 169 62.1% 23.7% 14.2% 166 27.1% 42.2%	25.2% 2.2% 2.2% 142 59.2% 36.6% 4.2% 142 41.5% 43.7% 6.3% 8.5% 138 44.2% 35.5% 20.3% 140 19.3% 36.4%
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA ChildrenServices IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied Not satisfied	N	27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5% 6.6% 1007 55.2% 28.9% 15.9% 998 25.2% 41.6% 6.1%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 7.9% 5.8% 466 50.6% 30.9% 18.5% 465 26.2% 41.1% 6.7%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2% 7.4% 59.1% 27.2% 13.7% 533 24.2% 42.0% 5.6%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5% 14.0% 92 64.1% 27.2% 8.7% 94 22.3% 46.8% 12.8%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 48.8% 7.0% 10.2% 222 55.0% 29.7% 15.3% 216 21.8% 54.2% 6.0%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9% 7.4% 4.7% 333 54.7% 28.8% 16.5% 336 22.0% 42.9% 7.1%	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 42.4% 7.9% 4.3% 360 53.6% 28.9% 17.5% 352 31.0% 31.3% 3.4%	28.0% 5.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 43.7% 7.0% 55.6% 29.3% 15.1% 678 25.7% 42.9% 5.9%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0% 4.0% 169 62.1% 23.7% 14.2% 166 27.1% 42.2% 7.8%	25.2% 2.2% 2.2% 36.6% 4.2% 142 41.5% 43.7% 6.3% 8.5% 138 44.2% 35.5% 20.3% 140 19.3% 36.4% 5.7%
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Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA ChildrenServices IMPORTANCE Very important Somewhat important Not important Somewhat satisfied Not satisfied Somewhat satisfied Not satisfied Very important Somewhat important Not important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied	N N N	27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5% 6.6% 1007 55.2% 28.9% 15.9% 998 25.2% 41.6% 6.1% 27.2% Total 1027 70.7% 23.1% 6.2% 1014 23.0% 47.8%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 5.8% 466 50.6% 30.9% 18.5% 465 26.2% 41.1% 6.7% 26.0% M 473 66.2% 27.7% 6.1% 468 24.1% 47.4%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2% 7.4% 541 59.1% 27.2% 13.7% 533 24.2% 42.0% 5.6% 28.1% F 554 74.5% 19.1% 6.3% 546 22.0% 48.2%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5% 14.0% 92 64.1% 27.2% 8.7% 94 22.3% 46.8% 12.8% 12.8% 18.1% 18-34 93 54.8% 31.2% 14.0% 93 10.8% 49.5%	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 48.8% 7.0% 10.2% 222 55.0% 29.7% 15.3% 216 21.8% 54.2% 6.0% 18.1% 35-50 221 50.7% 34.4% 14.9% 218 17.4% 43.6%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9% 7.4% 4.7% 333 54.7% 28.8% 16.5% 336 22.0% 42.9% 7.1% 28.0% 51-64	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 42.4% 4.3% 360 53.6% 28.9% 17.5% 352 31.0% 31.3% 3.4% 34.4% 65+ 377 80.9% 17.0% 2.1% 368 35.1% 44.8%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 7.0% 55.6% 29.3% 15.1% 678 25.7% 42.9% 5.9% 25.5% Town 695 69.8% 24.0% 6.2% 689 23.8% 49.2%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0% 4.0% 169 62.1% 23.7% 14.2% 7.8% 22.9% Village 175 78.9% 18.9% 2.3% 173 22.0% 48.0%	25.2% 2.2% 2.2% 142 59.2% 36.6% 4.2% 41.5% 43.7% 6.3% 8.5% 20.3% 140 19.3% 36.4% 5.7% 38.6% Farm
Not satisfied NA Cemeteries IMPORTANCE Very important Somewhat important Not important SATISFACTION Very satisfied Somewhat satisfied Not satisfied NA ChildrenServices IMPORTANCE Very important Somewhat important Not important Somewhat satisfied Not satisfied Somewhat satisfied Not satisfied Very important Somewhat important Not important Somewhat important Not important Satisfied Very satisfied	N N N	27.3% 4.1% 1025 66.5% 27.5% 6.0% 1013 40.0% 45.9% 7.5% 6.6% 1007 55.2% 28.9% 15.9% 998 25.2% 41.6% 6.1% 27.2% Total 1027 70.7% 23.1% 6.2% 1014 23.0%	25.3% 3.8% 474 60.1% 33.1% 6.8% 469 42.4% 43.9% 5.8% 466 50.6% 30.9% 18.5% 465 26.2% 41.1% 6.7% 26.0% M 473 66.2% 27.7% 6.1% 468 24.1%	28.9% 4.3% 551 72.1% 22.7% 5.3% 544 37.9% 47.6% 7.2% 7.4% 541 59.1% 27.2% 13.7% 533 24.2% 42.0% 5.6% 28.1% F 554 74.5% 19.1% 6.3% 546 22.0%	40.9% 3.2% 93 61.3% 29.0% 9.7% 93 29.0% 49.5% 7.5% 14.0% 92 64.1% 27.2% 8.7% 94 22.3% 46.8% 12.8% 12.8% 18.1% 18-34	29.4% 4.2% 220 52.3% 35.9% 11.8% 215 34.0% 48.8% 7.0% 10.2% 222 55.0% 29.7% 15.3% 216 21.8% 6.0% 18.1% 35-50 221 50.7% 34.4% 14.9% 218 17.4%	29.5% 2.4% 335 68.1% 27.5% 4.5% 337 40.9% 46.9% 7.4% 4.7% 333 54.7% 28.8% 16.5% 336 22.0% 42.9% 7.1% 28.0% 51-64	20.5% 5.7% 377 74.8% 22.3% 2.9% 368 45.4% 42.4% 4.3% 360 53.6% 28.9% 17.5% 352 31.0% 31.3% 3.4% 34.4% 65+ 377 80.9% 17.0% 2.1% 368 35.1%	28.0% 5.0% 694 65.3% 27.4% 7.3% 682 41.5% 7.0% 55.6% 29.3% 15.1% 678 25.7% 42.9% 5.9% 25.5% Town 695 69.8% 24.0% 6.2% 689 23.8%	26.3% 2.3% 175 76.6% 21.1% 2.3% 175 30.9% 57.1% 8.0% 4.0% 169 62.1% 23.7% 14.2% 7.8% 22.9% Village 175 78.9% 18.9% 2.3% 173 22.0%	25.2% 2.2% 2.2% 142 59.2% 36.6% 4.2% 41.5% 43.7% 6.3% 8.5% 20.3% 140 19.3% 36.4% 5.7% 38.6% Farm

Parkes Community Survey fin	nal rep	ort								28	•
Youth IMPORTANCE	N	1007	165	E 40	01	210	222	265	600	160	127
Very important		<i>1007</i> 55.1%	465 49.7%	<i>542</i> 59.8%	91 58.2%	<i>218</i> 51.8%	333 56.8%	365 54.8%	689 55.2%	<i>168</i> 66.1%	137 40.9%
Somewhat important		32.7%	35.5%	30.3%	33.0%	33.9%	32.4%	32.1%	33.7%	26.2%	38.0%
Not important	N /	12.2%	14.8%	10.0%	8.8%	14.2%	10.8%	13.2%	11.2%	7.7%	21.2%
	N	<i>1001</i> 11.3%	<i>4</i> 61 12.4%	<i>540</i> 10.4%	93 6.5%	215 7.0%	33 <i>4</i> 10.5%	359 15.9%	<i>6</i> 82 11.3%	169 8.3%	<i>136</i> 11.8%
Very satisfied Somewhat satisfied		43.2%	45.1%	41.5%	47.3%	46.5%	40.4%	42.6%	45.0%	42.6%	35.3%
Not satisfied		22.1%	21.3%	22.8%	26.9%	27.0%	26.3%	13.9%	21.1%	31.4%	17.6%
NA		23.5%	21.3%	25.4%	19.4%	19.5%	22.8%	27.6%	22.6%	17.8%	35.3%
Indigeneous											
IMPORTANCE	N	988	457	531	88	214	328	358	680	163	132
Very important		31.9%	24.3%	38.4%	33.0%	25.2%	33.8%	33.8%	33.1%	33.7%	21.2%
Somewhat important Not important		37.6% 30.6%	40.5% 35.2%	35.0% 26.6%	34.1% 33.0%	37.9% 36.9%	37.5% 28.7%	38.3% 27.9%	38.5% 28.4%	32.5% 33.7%	41.7% 37.1%
	N	981	451	530	93	213	327	348	675		132
Very satisfied		14.9%	16.2%	13.8%	10.8%	7.0%	15.9%	19.8%	14.8%	14.3%	12.9%
Somewhat satisfied		37.4%	37.3%	37.5%	37.6%	36.2%	38.8%	36.8%	40.0%	36.6%	27.3%
Not satisfied NA		8.3% 39.4%	9.3% 37.3%	7.4% 41.3%	10.8% 40.9%	11.7% 45.1%	7.3% 37.9%	6.3% 37.1%	8.4% 36.7%	10.6% 38.5%	4.5% 55.3%
107		00.470	01.070	41.070	40.070	40.170	01.070	07.170	00.7 70	00.070	00.070
Economic developm	ent	Total	М	F	18-34	35-50	51-64	65+	Town	Village	Farm
IMPORTANCE	N	1011	471	540	93	219	331	368	684	174	141
Very important		70.3%	70.7%	70.0%	65.6%	64.4%	72.5%	73.1%	70.5%	71.3%	68.1%
Somewhat important Not important		24.0% 5.6%	23.4% 5.9%	24.6% 5.4%	28.0% 6.5%	31.5% 4.1%	21.5% 6.0%	20.9% 6.0%	24.4% 5.1%	22.4% 6.3%	24.8% 7.1%
•	N	989	463	526	92	212	325	360	675		137
Very satisfied		19.6%	19.0%	20.2%	15.2%	14.6%	18.2%	25.0%	20.1%	14.4%	21.2%
Somewhat satisfied		53.9%	53.6%	54.2%	57.6%	61.8%	53.2%	48.9%	55.6%	50.3%	52.6%
Not satisfied NA		16.4% 10.1%	20.3% 7.1%	12.9% 12.7%	22.8% 4.3%	17.5% 6.1%	20.3% 8.3%	10.6% 15.6%	14.5% 9.8%	25.7% 9.6%	14.6% 11.7%
Tourism											
	N	1017	470	547	94	219	334	370	689	175	140
Very important		67.2%	63.6%	70.2%	59.6%	61.6%	65.6%	73.8%	66.8%	74.9%	60.0%
Somewhat important		27.0%	29.4%	25.0%	33.0%	33.8%	28.1%	20.5%	28.2%	21.7%	27.9%
Not important		5.8%	7.0%	4.8%	7.4%	4.6%	6.3%	5.7%	5.1%	3.4%	12.1%
	N	1002	467	535	93	214	330	365	683		135
Very satisfied Somewhat satisfied		35.4% 48.4%	31.9% 51.8%	38.5% 45.4%	28.0% 50.5%	34.1% 51.9%	33.0% 50.3%	40.3% 44.1%	38.8% 47.6%	24.3% 53.2%	31.1% 48.9%
Not satisfied		9.0%	10.5%	7.7%	12.9%	9.8%	10.3%	6.3%	7.3%	15.6%	8.1%
NA		7.2%	5.8%	8.4%	8.6%	4.2%	6.4%	9.3%	6.3%	6.9%	11.9%
Caravan Park											
IMPORTANCE	N	1005	464	541	94	218	332	361	683	172	137
Very important		45.2%	41.6%	48.2%	29.8%	30.3%	49.1%	54.6%	44.8%	57.0%	32.1%
Somewhat important Not important		39.1% 15.7%	43.1% 15.3%	35.7% 16.1%	47.9% 22.3%	47.2% 22.5%	37.7% 13.3%	33.2% 12.2%	38.7% 16.5%	35.5% 7.6%	46.0% 21.9%
	N	996	462	534	93	212	329	362	678		136
Very satisfied		25.5%	23.4%	27.3%	17.2%	18.9%	25.5%	31.5%	24.8%	28.7%	22.1%
Somewhat satisfied		44.8%	48.3%	41.8%	52.7%	45.8%	45.6%	41.4%	47.1%	40.4%	41.2%
Not satisfied NA		8.7% 21.0%	10.6% 17.7%	7.1% 23.8%	8.6% 21.5%	9.9% 25.5%	10.3% 18.5%	6.6% 20.4%	6.0% 22.1%	18.1% 12.9%	9.6% 27.2%
										12.275	
Economic developm	ent	Total	М	F	18-34	35-50	51-64	65+	Town	Village	Farm
IMPORTANCE	N	992	463	529	92	220	323	357	686	151	141
Very important		73.7%	72.1%	75.0%	60.9%	68.2%	76.5%	77.9%	76.8%	62.3%	70.2%
Somewhat important		21.0% 5.3%	22.5% 5.4%	19.7% 5.3%	34.8% 4.3%	28.2% 3.6%	17.3% 6.2%	16.2% 5.9%	19.7%	23.8% 13.9%	24.1% 5.7%
Not important SATISFACTION	N	5.3% 999	5.4% <i>464</i>	5.3% <i>535</i>	4.3% <i>94</i>	3.6% 216	6.2% 324	5.9% 365	3.5% <i>6</i> 87		5.7% 140
Very satisfied		30.3%	31.3%	29.5%	16.0%	24.1%	28.4%	39.5%	31.3%	23.1%	32.1%
Somewhat satisfied		48.6%	48.7%	48.6%	64.9%	54.2%	49.7%	40.3%	50.2%	41.3%	51.4%
Not satisfied NA		11.8% 9.2%	13.1% 6.9%	10.7% 11.2%	14.9% 4.3%	15.3% 6.5%	13.3% 8.6%	7.7% 12.6%	12.8% 5.7%	10.6% 25.0%	7.9% 8.6%
LW/A		J.Z/0	0.3/0	11.4/0	7.3/0	0.5 /0	0.0 /0	12.0/0	J.1 /0	20.0/0	0.070

Town & Village Order Cleanliness		Total	M	F	18-34	35-50	51-64	65+	Town	Village	Farm
IMPORTANCE	Ν	1029	476	553	94	219	335	381	695	178	142
Very important Somewhat important Not important SATISFACTION	N	86.4% 12.8% 0.8% 1005	83.8% 14.9% 1.3% 466	88.6% 11.0% 0.4% 539	83.0% 16.0% 1.1% <i>92</i>	83.6% 16.0% 0.5% 216	86.3% 12.8% 0.9% 330	89.0% 10.2% 0.8% 367	85.8% 13.4% 0.9% 680	92.1% 7.9% 0.0%	82.4% 16.2% 1.4% 137
Very satisfied Somewhat satisfied Not satisfied NA		28.3% 54.9% 15.6% 1.2%	27.5% 53.2% 17.6% 1.7%	28.9% 56.4% 13.9% 0.7%	19.6% 60.9% 18.5% 1.1%	30.6% 54.2% 14.8% 0.5%	27.3% 53.9% 18.2% 0.6%	30.0% 54.8% 13.1% 2.2%	28.2% 57.4% 13.5% 0.9%	44.3% 25.9%	26.3% 60.6% 11.7% 1.5%
Signage											
IMPORTANCE	N	1020	469	551	94	218	334	374	690	173	143
Very important Somewhat important Not important SATISFACTION	N	75.3% 21.7% 3.0% <i>1007</i>	70.1% 26.7% 3.2% <i>46</i> 7	79.7% 17.4% 2.9% <i>540</i>	69.1% 27.7% 3.2% <i>9</i> 2	71.1% 26.6% 2.3% 216	75.4% 20.7% 3.9% 336	79.1% 18.2% 2.7% 363	74.2% 22.5% 3.3% 681	15.0% 1.7%	70.6% 26.6% 2.8% 140
Very satisfied Somewhat satisfied Not satisfied NA		30.7% 52.8% 14.2% 2.3%	29.3% 52.2% 15.8% 2.6%	31.9% 53.3% 12.8% 2.0%	27.2% 53.3% 17.4% 2.2%	33.3% 50.9% 14.8% 0.9%	30.1% 53.0% 14.6% 2.4%	30.6% 53.7% 12.7% 3.0%	30.8% 55.2% 11.9% 2.1%	50.0% 21.5%	33.6% 47.1% 16.4% 2.9%
NatureStrips											
IMPORTANCE	Ν	1014	468	546	94	216	333	371	692	170	138
Very important Somewhat important Not important		57.9% 35.9% 6.2%	50.6% 41.2% 8.1%	64.1% 31.3% 4.6%	54.3% 41.5% 4.3%	56.9% 37.5% 5.6%	61.3% 33.3% 5.4%	56.3% 35.8% 7.8%	58.8% 36.8% 4.3%	21.8%	37.0% 49.3% 13.8%
SATISFACTION	N	1000	467	533	91	215	333	361	679	170	137
Very satisfied Somewhat satisfied Not satisfied NA		21.5% 52.3% 21.4% 4.8%	18.0% 55.2% 22.1% 4.7%	24.6% 49.7% 20.8% 4.9%	17.6% 53.8% 25.3% 3.3%	24.7% 53.0% 18.1% 4.2%	21.0% 53.8% 22.5% 2.7%	21.1% 50.1% 21.3% 7.5%	21.8% 54.9% 19.7% 3.5%	41.8% 32.9%	20.4% 52.6% 16.1% 10.9%
Town & Village Attractiveness		Total	M	F	18-34	35-50	51-64	65+	Town	Village	Farm
IMPORTANCE	N	1006	460	544	02	215	329	369	601	171	120
Very important Somewhat important Not important		1006 72.9% 24.1% 3.1%	462 70.1% 25.8% 4.1%	75.2% 22.6% 2.2%	93 68.8% 28.0% 3.2%	215 75.3% 21.4% 3.3%	74.5% 23.1% 2.4%	71.0% 25.5% 3.5%	681 71.2% 25.7% 3.1%	87.4% 10.3% 2.3%	138 62.3% 33.3% 4.3%
SATISFACTION	N	1002	467	535	91	214	334	363	677		137
Very satisfied Somewhat satisfied Not satisfied NA		24.1% 54.6% 18.8% 2.6%	21.6% 53.7% 21.8% 2.8%	26.2% 55.3% 16.1% 2.4%	19.8% 52.7% 25.3% 2.2%	23.4% 55.1% 20.1% 1.4%	21.6% 54.5% 22.5% 1.5%	27.8% 54.8% 12.9% 4.4%	23.6% 58.2% 16.0% 2.2%	46.3% 33.1%	30.7% 50.4% 15.3% 3.6%



The results are in!

Sept. 28, 2012, 7:34 a.m.

Local roads, overall cleanliness of the shire and water supply – these were the top three issues to emerge from a community survey conducted earlier in the year.

All households in the Parkes Shire were invited to participate in a community survey during the last two weeks of July which asked residents to rate the importance of council services and their level of satisfaction with those services.

More than 1,000 surveys were returned.

After several weeks of analysis by an independent statistician, the results are in.

Of the 1,062 surveys returned, 68.2% were from residents within the Parkes township.

The remaining 31.8% came from the shire villages or rural properties.

Statistics also indicated that more than 70% of respondents were aged 51 and over, and 2.1% identified themselves as indigenous.

The top 10 services regarded as 'very important' were:

1: Local roads; 2: Order and cleanliness; 3: Water supply; 4: Food safety; 5: Main roads; 6: Public toilets; 7: Sewer; 8: Road safety; 9: Rubbish; 10: Signage.

Parkes Shire Library came out on top as being a service residents were very satisfied with.

This was followed by the staging of various festivals and the condition of parks within the shire.

The top 10 services that respondents were 'very satisfied' with are as follows:

1: Library; 2: Festivals; 3: Parks; 4: Sewerage; 5: Cemeteries; 6: Sports grounds; 7: Food safety; 8: Children's services; 9: Playgrounds; 10: Tourism.

Services `ticked' by residents as being of concern (not satisfied) included local roads, footpaths, and the management of animals, weeds and pests.

The top 10 services in which respondents were 'not satisfied' included:

1: Local roads; 2: Footpaths; 3: Animals, weeds and pest management; 4: Gutters; 5: Youth services; 6: Public toilets; 7: Car parking; 8: Main roads; 9: Nature strips; 10: Development approvals.

Mr Kent Boyd (Parkes Shire Council's General Manager) said he was encouraged by the results of the survey.

"The response rate far exceeded our expectations and we thank the community for participating," Mr Boyd said.

"The results show that each council service is regarded as important by the majority of the community.

"Even the service with the lowest ranking for importance was regarded as `somewhat important' or 'very important' by almost 70% of the respondents.

"The survey has not only highlighted the services that need improvement - with local roads being regarded as the most important yet least satisfied service - but also our strengths, most notably being the Library service which was ranked number one for level of satisfaction."

The survey is part of council's community engagement strategy which will help to develop its delivery plan for the next four years.

Using the results of the survey and the outcomes from the community workshops in May, council is developing potential delivery plan scenarios which will shape the work programs for the newly elected council over the next four years.

"These scenarios are being explored further at Program Planning Workshops in October across the shire," Mr Boyd said.

"Council staff will present options and be on hand to answer questions about the proposed work schedule for the next four years."

Workshops will be held in Parkes, Trundle, Tullamore and Peak Hill from October 22 to 25.

"The workshops will be the culmination of all previous work and provide the community with a very important avenue to provide input on council's future work," Mr Boyd said.

"We are urging community participation.

"Anyone interested in attending should call Ellie O'Donoghue, Community Engagement Officer on 02 6861 2336 or email ellie.odonoghue@parkes.nsw.gov.au"

To receive a full report on the survey results please visit Council or contact Ellie on the details above.

Annexure 2.j

Letters of invite to known interested groups and individuals on Councils data base from previous engagements



An Invitation to Attend: Community Workshops

Don't miss your opportunity to contribute to and participate in your Council's future Direction

Building a Delivery Plan that the Community wants and is fiscally responsible

Residents are being asked to register for Council's Community Workshops, being held next week to explore Council's funding options for its works programs and schedule of services for the next four years.

Issues of COST REDUCTIONS & POSSIBLE RATE INCREASES will be included.

Delivery Plan Options to be considered:

Current Delivery Plan

Static Delivery Plan

Progressive Delivery Plan

HAVE YOUR SAY & REGISTER NOW

Contact Ellie O'Donoghue, Community Engagement Officer on 6861 2336 or email ellie.odonoghue@parkes.nsw.gov.au

An invitation to Attend: Program Planning Workshops

LOCATION	DATE	TIME	VENUE
Parkes	22/10/12 25/10/12	6-8pm 10-12pm	Coventry Room
Trundle	23/10/12	6-8pm	CWA Hall, Trundle
Tullamore	24/10/12	6-8pm	Bowling Club, Tullamore
Peak Hill	25/10/12	6-8pm	Peak Hill Central School Hall



Contact person: Ellie O'Donoghu
Contact person: Elli

Date

Name

Address

Address

Etc

Dear

PROGRAM PLANNING WORKSHOPS - 22-25 OCTOBER 2012

Parkes Shire Council is at an important stage of developing its next four year Delivery Plan, and I would like to invite you to participate in a Program Planning Workshop which will explore the Delivery Plan options and scenarios.

These scenarios have been developed using the outcomes from the community workshops held in May and the results of the Parkes Shire Survey in July.

At the workshops, alternative options for the Delivery Plan will be presented by Council staff. These will detail how each plan will continue to service Council operations over the next four years. At the end of the session, community members will be asked to actively participate in decision making regarding the Delivery Plan they would like Council to adopt.

The workshops will be held at the following times and locations:

Monday 22nd October, 6-8pm, Coventry Room, Parkes
Tuesday 23rd October, 6-8pm, CWA Hall, Trundle
Wednesday 24th October, 6-8pm, Bowling Club, Tullamore
Thursday 25th October, 10-12pm, Coventry Room, Parkes **and** 6-8pm, Peak Hill Central School Hall

Finger food and refreshments will be provided. It is essential that you register for the workshops in advance. To do so please contact Ellie O'Donoghue, Community Engagement Officer on 02 6861 2336 or email ellie.odonoghue@parkes.nsw.gov.au at least 24 hours prior to the workshop.

I look forward to seeing you then.

Yours sincerely,

Mr Kent Boyd

GENERAL MANAGER

2 Cecile Street | PO Box 337 | PARKES NSW 2870

PH (61) 02 6861 2333 | FAX (61) 02 6862 3946

Annexure 2.k.

Parkes Champion Post Articles dated 15th, 17th, 19th and 22nd, October 2012



15 October 2012

Limited places at planning workshops

Parkes Shire Council is at an important stage of developing its next four year Delivery Plan, and is extending an invitation to community members to participate in a Program Planning Workshop.

The workshops will be held in different centres and will explore the Delivery Plan options.

Parkes Shire Council has developed several scenarios using the outcomes from the community workshops held in May and the results of the Parkes Shire Survey in July.

Alternative options for the Delivery Plan will be presented by Council staff. These will detail the content of each option and how they would be funded.

Issues of cost reductions and rate increases will be included.

At the end of the session, community members will be asked to participate in decision making regarding what they would like Council to adopt and the means of funding those plans. The workshops are on: Monday, October 22 - 6-8pm, Coventry Room, Parkes Tuesday, October 23 - 6-8pm,

CWA Hall, Trundle

Wednesday, October 24 - 6-8pm, Bowling Club, Tullamore

Thursday, October 25 - 10-12pm, Coventry Room, Parkes, and 6-8pm Peak Hill Central School Hall,

To register contact Ellie O'-Donoghue, Community Engagement Officer on 02 6861 2336.



Shire's income worry

Oct. 17, 2012, 8:27 a.m.

Parkes Shire Council has reached a point that unless it has more income, assets will continue to decline.

Some \$30 million in 'backlog' asset works are holding back development and with expenses outweighing income, the future is unsustainable unless there is a dramatic turnaround.

As a result, council is investigating increasing the general rates for local ratepayers by between \$1.00 to \$1.50 per week above the rate pegging limit, for the next 4 years.

Over four years, this will generate almost \$10 million for extra maintenance work and projects to start bringing council's infrastructure back to where it should be.

Council has just completed community meetings and a comprehensive survey, and the greater percentage of residents believe council's priority should be to return services to where they should be.

General Manager, Kent Boyd said the situation is very clear.

'If we are to improve our assets to what our residents would like, we need to generate more income. We have to help ourselves as no other level of government will.

"We also need to continuously explore opportunities to work smarter and more effectively, but that alone will not fix the problems," Mr Boyd said.

'The NSW Government has restricted the level of rate increases in the past decade to about 3.6 per cent.

"But in reality, that has not been anywhere near enough for council to continue, and in fact, expenses have far outweighed income.

"For example, wages set by the State Award increase between 3.5 and 4 per cent; the emergency services budget (council has to pay to the government) has increased by an average of 8 per cent; electricity is predicted to increase 42 per cent; manufacturing costs are up 7-8.5 per cent; fuel and bitumen up 10 to 13 per cent; steel up 15 per cent; telecommunications up 8-10 per cent; carbon scheme flow on costs.

'Our expenditure is starting to out-strip income and the divide is getting worse," Mr Boyd said. 'We are therefore discussing with the elected council and the community the possibility of a general rate rise of 7 per cent or 10 per cent each year – above the CPI rate pegging set by the NSW Government - for the next four years.

'This equates to only about \$1.00 (\$1.50 with 10 per cent) per week on the average for residential ratepayers each week, but will provide us with up to \$10 million worth of extra income to do what people expect and want.

'We recognise the potential impact on pensioners and would look at increasing the rebate to mitigate these impacts, and are also looking at reducing our water and sewerage rates (in real terms) to lessen the total rate burden.

'But in effect, the rises will only be the equivalent of a cup of coffee per week, yet the benefits will ensure the long term sustainability of council and deliver what the community wants, and what the community wants is actually quite modest, its about fixing things like roads, footpaths and drainage.

'And it will also bring us into line with other neighbouring shires. Our rates have been much lower than most other councils for many, many years.

'Our average residential rate in 2009/2010 was \$485; Forbes was \$759; Cabonne \$510; Wellington \$554; Dubbo \$849 and Orange \$1029.

'The average business rates are also similarly at lower levels than many other surrounding councils."

A rate increase for the next four years of CPI plus 10 per cent would bring Parkes into line with Forbes for example, and still well behind Dubbo and Orange.

An increase of that nature would potentially provide over the four year term among other things for:

Airport improvements (\$310,000); footpaths (\$1.05 million); roads and streets (\$2.7million); depreciation backlog (\$800,000); town drainage (\$1 million); pools in Trundle, Tullamore and Peak Hill (\$831,000); sports grounds (\$400,000); and allowance for new infrastructure (\$1.116 million).

However, without an increase – and the situation remaining at just the NSW government's rate-pegging level – the situation is as follows:

- * similar or reduced level of maintenance and services;
- * operating deficit continues;
- * no capital for new works;
- * insufficient funds to cover depreciation;
- * existing spending unsustainable; and
- * continuing deterioration of assets.

Mr Boyd summed up the situation as follows:

"Council is the custodian of more than \$470 million worth of assets.

"Just like the householder who must maintain the home and the vehicle etc there are ongoing costs to ensure these remain in good order.

"Parkes Shire with over 2,500km of roads combined with the ongoing pressures of servicing a number of communities who all want service such as pools and parks faces, a daunting task in ensuring these assets do not deteriorate or (depreciate) to a level where they are out of commission.

"Current estimates see that by just taking a must-do approach, we are about \$3million behind in the additional spending required on these assets even though we are already spending \$4.5million.

"With a rate cap, we cannot increase our income to deal with this demand, without undertaking what is called a Special Rate Variation.

"If we do not act soon, this ongoing backlog of works which is now around \$30million will get out of control.

"If we do not fund this underlying depreciation or deterioration, all the assets that make our community what it is and the shire that we know and love will be in decline.

"The message we get from the community is that rather than a decline in the state of council's assets they in fact want to progress and improve our assets and frankly that is the responsible thing to do as custodians of community assets.

"This is why we are proposing asking for this measured increase."

The elected Council will have to make a decision as to whether we apply for the special rate variation by March 2013, and even if we apply it doesn't mean we would get the variation. It will be a big decision for the newly elected council, possibly the biggest, most difficult and most important that Parkes Councillors have faced for decades.

- - - -

Council has organised a series of workshops around the shire next week to explain its proposal for the next four year life of the new council.

It is hoping for good representation from the community to gauge feedback on the proposed rate increases.

Local residents are urged to register for the workshops which will be held at the following centres:

Monday, October 22 - 6-8pm, Coventry Room, Parkes;

Tuesday, October 23 - 6-8pm, CWA Hall, Trundle;

Wednesday, October 24 - 6-8pm, Bowling Club, Tullamore;

Thursday, October 25 - 10-12pm, Coventry Room, Parkes, and 6-8pm Peak Hill Central School Hall.

To register contact Ellie O'Donoghue, Community Engagement Officer on 02 6861 2336.

or email

ellie.odonoghue@parkes.nsw.gov.au at least 24 hours prior to the workshop.



From My Desk By Roel ten Cate Oct. 19, 2012, 9:57 a.m.

Parkes Shire Council has reached the point where local services will be reduced and assets deteriorate further unless they get some more money.

Council this week outlined just how serious the situation is and is now asking ratepayers if they are willing to accept a rate rise to help keep them in front of inflation.

It is not something council wants to do - but it is something council has to do.

The simple fact is expenses are far outweighing income.

And as we all know, there is no future in that.

For quite a lot of years now, council has been restricted in how much money it can generate through rates.

The government sets a rate-pegging limit and unless you are able to present a very strong case, you have to abide by that.

That figure is around 3 per cent, barely inflation.

The government does not take into consideration the fact that normal expenses go up much higher than that.

(If a bloke was a cynic, he would almost think the government was trying to force the local government councils to go broke! And then take them over).

Anyway, unless rates are increased, and more money is generated, services will be reduced and our roads and footpaths, pools etc will slowly go backwards.

Council is proposing a rate level of CPI plus 7 or 10 per cent.

The percentages sound much worse than they really are.

In realistic terms, as council indicated this week, it is not even the cost of a cup of coffee per week.

Pensioners will be considered, and other services such as water and sewerage are likely to be reduced somewhat.

Surely we can manage that - and the benefits will be significant.

For the cost of a cuppa over the next four years, about \$10 million will be generated to try and bring all our services back up to speed.

Council has been slowly watching the situation worsen in recent years, but could not do anything until the new council was elected.

It's hardly right for the old council to make such a dramatic decision to increase rates, and then leave it to the new council to deal with any fallout.

It has also been well documented that council lost quite a bit with the global financial crisis.

No doubt that has affected services, but has really only brought on the current situation by a couple of years.

It would have happened anyway, it's just now being forced on us a little earlier.

A series of workshops are being held next week and local residents are being urged to go along and let council know what they think about the proposal.

The final decision has still to be made and will reflect community attitudes.

I can't see any alternative. We all want good roads, more footpaths, swimming pools, drainage, sewerage etc.

But that will not happen unless we bite the bullet now.

Council has held off on rate rises for many years, mainly because of the drought.

But that has left them behind the eight-ball, and well behind other neighbouring councils.

A rate rise will bring us back to pretty well in line with other centres, and ensure we continue to live well in this great community.

- - - -

We ran a story on Monday from local businessman, Ian Chambers calling for the Square to be re-named in honour of former long serving mayor, Robert Wilson.

I think it is a fantastic idea, and certainly has suitable significance for a man who contributed so much to our community.

I have received a few emails this week in support of the idea.

But John Fuller pulled another great idea straight out of left field...

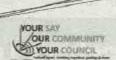
May I suggest that the square be called "Parkes Square," for the following reasons....the first is that there is a wonderful statue of Sir Henry Parkes there; and the second is that as far as I know, it is the only "Square" (as such) in Parkes. (Why wouldn't you call itParkes Square?)

The late Robert Wilson deserves to be recognised and remembered in a substantial way and my suggestion is to name a suburb after him.

We live in Middleton and that was in honour of a very brave man who put others before himself and he paid the supreme price by doing so.



22 October 2012



HAVE YOUR SAY

Issues of Cost Reduction & Possible Rate Increases

Community Workshop – All Welcome

Don't miss your opportunity to contribute and participate in your

Council's future direction.

Building and Delivery Plan that the Community wants and is fiscally responsible.

Residents are being asked to register for Council's Community Workshops, being held next week to explore Council's funding options for its works programs and schedule of services for the next four years.

Delivery Plan Options to be considered: Current Delivery Plan, Static Delivery Plan, Progressive Delivery Plan

HAVE YOUR SAY & REGISTER NOW

Contact Ellie O'Donoghue, Community Engagement Officer on 6861 2336 or email ellie.odonoghue@parkes.nsw.gov.au

LOCATION	DATE	TIME	VENUE
Parkes	22/10/12 25/10/12	6-8pm 10-12pm	Coventry Room
Trundle	23/10/12	6-8pm	CWA Hall, Trundle
Tullamore	24/10/12	6-8pm	Bowling Club, Tullamore
Peak Hill	25/10/12	6-8pm	Peak Hill Central School Hall

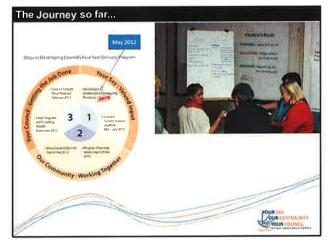
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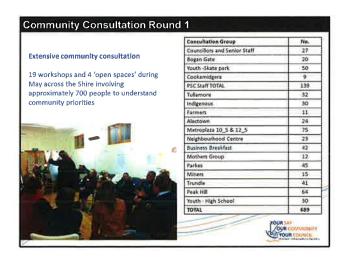
Power point presentation of Priority Workshops

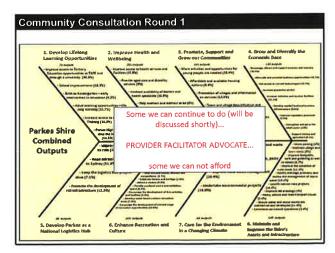


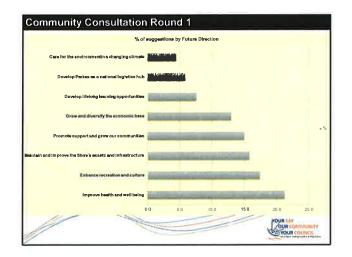




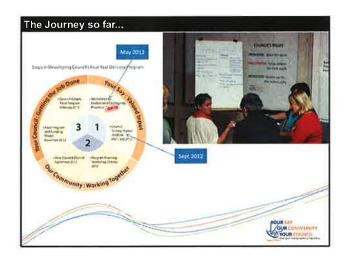


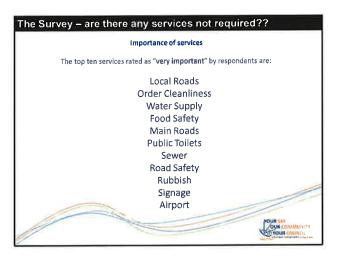


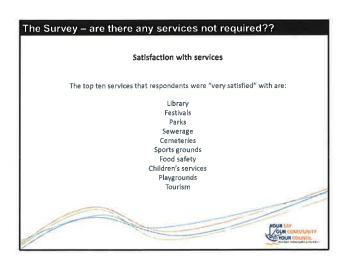


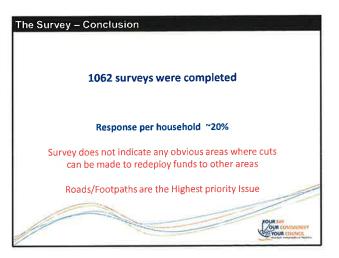


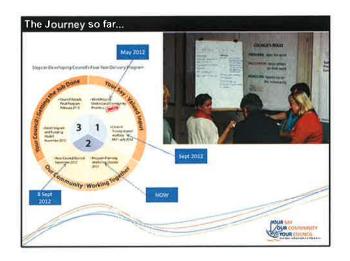




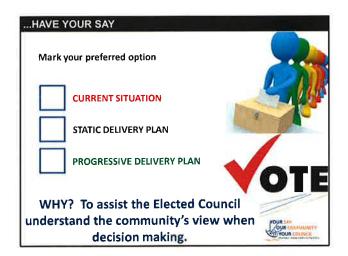


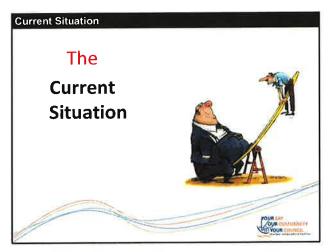


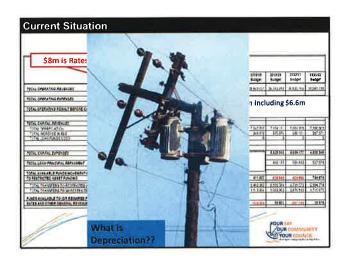


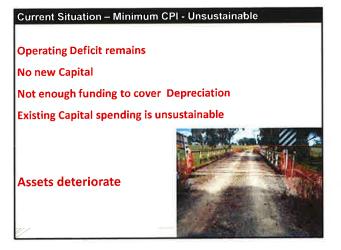


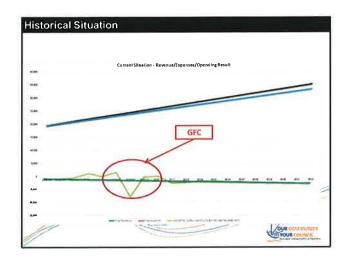




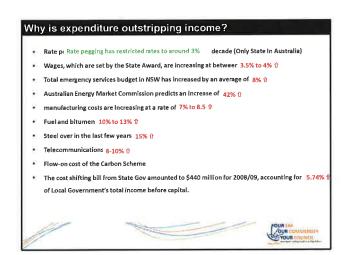


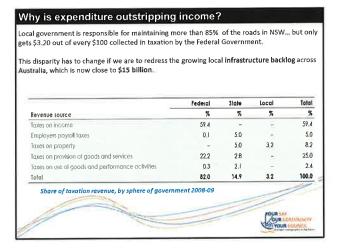


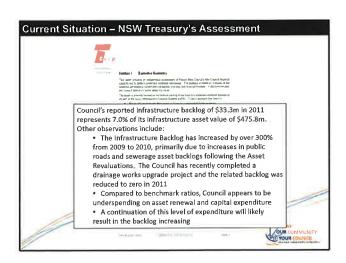


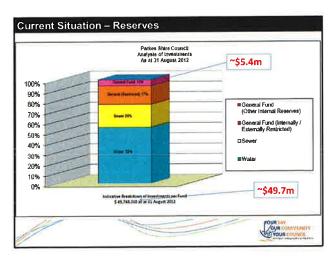


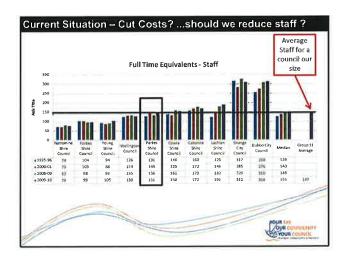


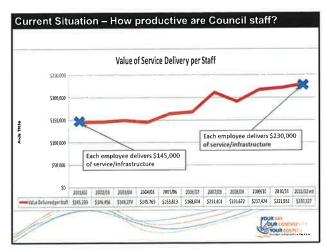


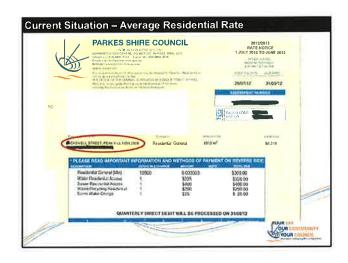


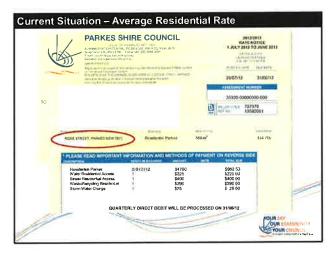


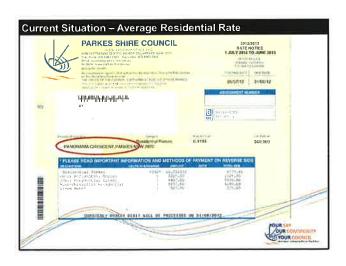












Current Situation – Average Residential

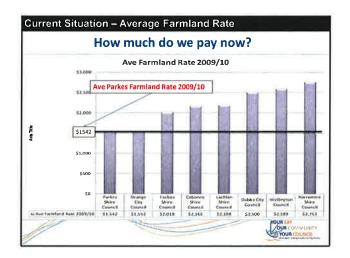
How much do we pay now?

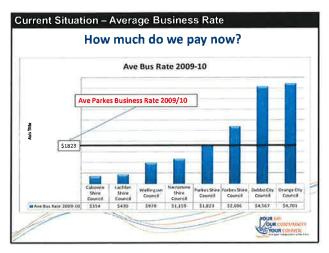
Ave Res Rate 2009/10

THE AVERAGE OF ALL GROUP 11

COUNCILS IS \$590...PARKES IS

~20% LOWER THAN THE AVERAGE



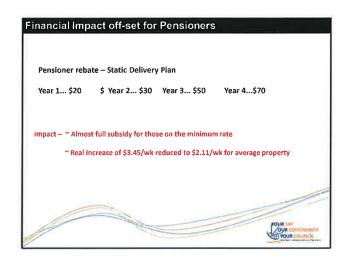








Static Delivery Plan -	CPI + 7	7% for fo	our (4) y	ears		
	YEAR 1	YEAR 2	YEAR 3	YEAR 4	TOTAL	1
NET WEEKLY INCREASE (le above CPI)	\$0.69	\$0.81	\$0.91	\$1.02	\$3.49	П
TOTAL WEEKLY INCREASE	\$1.02	\$1.12	\$1.24	\$1.36	\$4.74	Į
In the 4 th Year – Fo	r the A	Average	e Prope	erty		
Net increase above CPI (ie "real" i	ncrease) =	\$ 3.43	B perweek			
		\$ 44.9	5 per quart	er		
		\$179,7	9 peryear			
Total rate (ie with CPI & increase)	=	\$ 14.9	5 perweek			
		\$ 194.2	5 per quart	er		
		\$ 777.0	0 peryear			
Net increase above CPI (ie "real"	Increase) =	\$ 1.9	per week			
MINIMUM RATE PROPERTY		\$ 25.39	9 per quart	er		
		\$101.5	6 per year			
Total rate (ie with CPI & increase)	=	\$ 8.4	5 perweek			
MINIMUM RATE PROPERTY		\$ 110.0	O per quart	er		
		\$ 439.0	O per year			
Note – CPI Set at 3%						





Less than 3 large coffees a week						
In the 4 th Year – For the Avera	ge Property	/				
Net increase above CPI (le "real" increase) =	\$ 12.98 \$ 168.75 \$ 675.00	per week per quarter per year				
Total rate (ie with CPI & increase) =	\$ 56.10 \$ 729.25 \$2917.00	per week per quarter per year				
Rate Peg/CPI taken as 3%						
		TOUR COUNCIL				

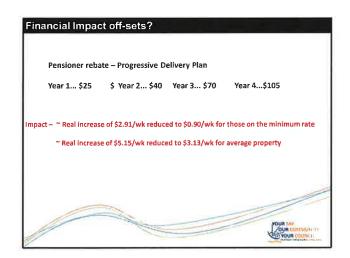
Static Delivery Plan–What do we get for the increas	se in rates?
USE OF INCREASED FUNDING	4 Yr Total
	\$('000)
Pensioner Rebate	245
Airport Improvents	300
Top-up Town Improvement Votes	210
Improve Footpaths	800
Improve Roads & Streets & CBD	2160
Renew/Mtc assets (Depreciation Backlog)	328
Improve Town Drainage	911
Noxious Weeds /Pests (Inc Dogs)/Toilets	300
POOLS - Trundle, Tullamore & Peak Hill	300
Community/Council Priority Initiatives	458
Sporting Grounds Maintenence/Improvements	356
TOTAL NEW FUNDS	6368
Note – CPI Set at 3%	make matiking the same

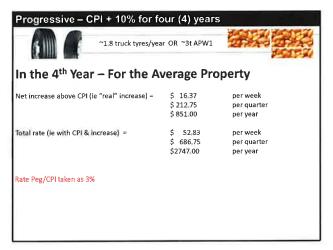




A Progressive Delivery Plan
Examples of New Infrastructure suggested in the Community
Consultation
Town Pool Augmentation
Sports Ground Augmentation
Road Improvements for High Productivity Vehicle
Heated Indoor Pool
Mothers Room
BMX Track
New Hockey Pitch
New Cricket Nets
Bigger Skate Park
Art Gallery
Cultural Centre

	YEAR 1	YEAR 2	YEAR 9	YEAR 4	TOTAL
NET WEEKLY INCREASE (le above CPI)	\$0.99	\$1.18	\$1.37	\$L58	\$5.12
TOTAL WEEKLY INCREASE	\$1.33	\$1.50	\$1.70	\$1.92	\$6.45
In the 4 th Year – F	or the	Average	Prope	erty	
Net increase above CPI (ie "real	" increase) =	\$ 5,12	per week		
		\$ 67,00	per quarte	er	
		\$268.00	per year		
Total rate (ie with CPI & increase	e) =	\$ 16.64	l perweek		
		\$ 216.25	perquarte	er	
		\$ 865.00) peryear		
Net increase above CPI (ie "rea	" increase) :	= \$ 2.91	per week		
MINIMUM RATE PROPERTY		\$ 37.87	per quart	er	
		\$151.48	per year		
Total rate (ie with CPI & increas	e) =	\$ 9.41	. per week		
MINIMUM RATE PROPERTY		\$ 122.29	per quart	er	
WINNING WATE PROPERTY					



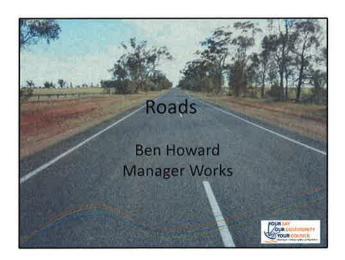


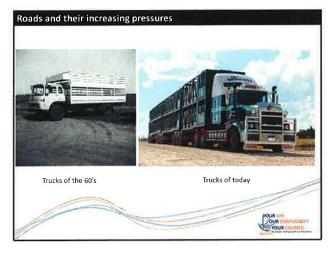
Business Ra	ate	
In the 4 th Year – For the Avera	ge Property	
Net increase above CPI (ie "real" increase) =	\$ 19.35 \$ 251.50 \$ 1006.00	per week per quarter per year
Total rate (ie with CPI & increase) =	\$ 62.48 \$ 812.29 \$3249.00	per week per quarter per year
Rate Peg/CPI taken as 3%		

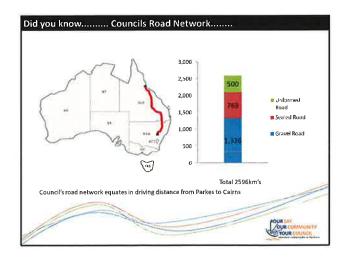
Progressive - What do we get for the increase in ra	ites?
	4 Yr Total
USE OF NEW CAPITAL	\$('000)
Pensioner Rebate	345
Airport Improvents	310
Top-up Town Improvement Votes	290
Improve Footpaths	1050
Improve Roads & Streets & CBD	2700
Renew/Mtc assets (Depreciation Backlog)	483
Improve Town Drainage	1000
Noxious Weeds /Pests (Inc Dogs)/Toilets	300
POOLS - Trundle, Tullamore & Peak Hill	810
Community/Council Priority Initiatives	515
Sporting Grounds Maintenence/Improvements	400
Possible New IPR Infrastructure	1166
TOTAL NEW CAPITAL	9369

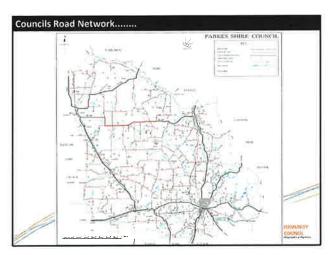




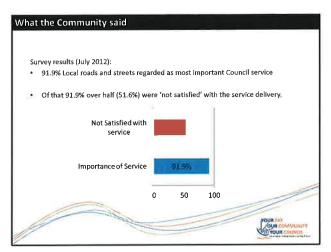


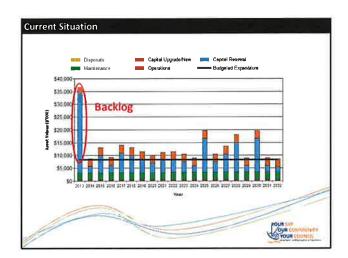


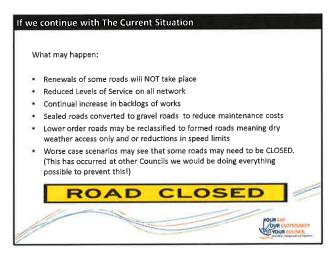




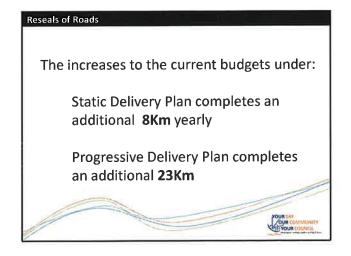


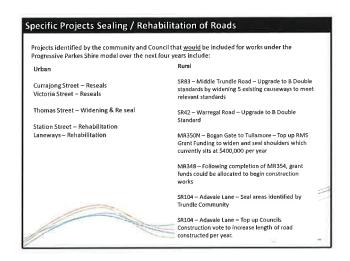




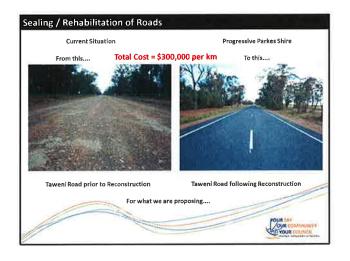


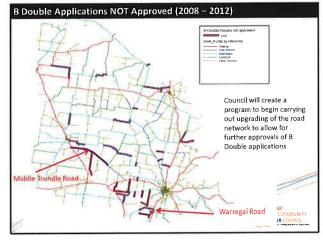
	Current Situation	Static Delivery Plan	Progressive Delivery Plan
Re-sealing	Budget of \$700,000 a year sourced from external grants. Each road every 30 years	\$1,000,000 per year on existing budget (\$300K above current)	\$1.5 million (\$800K above Current) Each road at most every 15 years which extends pavement life
Pavement rehabilitation	Current age is 60 plus years and deteriorated	More frequent reseals means longer life span	Repairs + reseals equals even longer life span

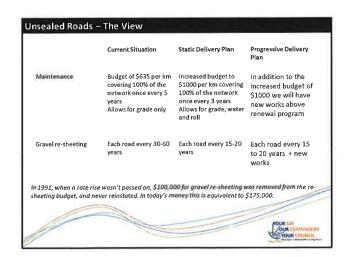


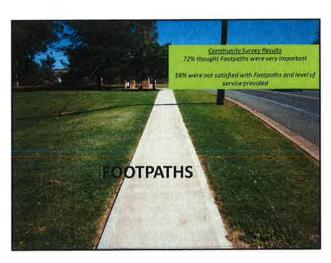


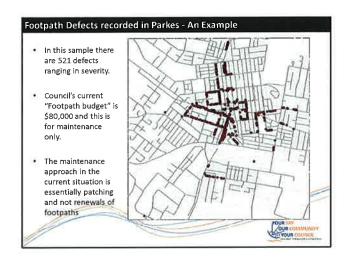


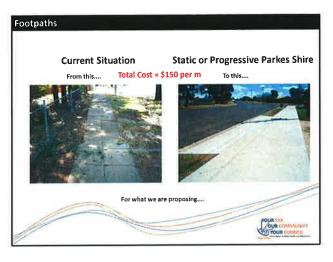


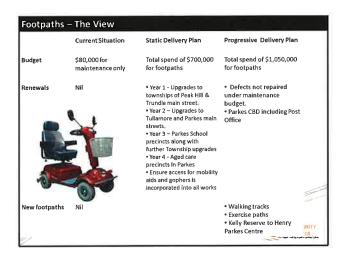




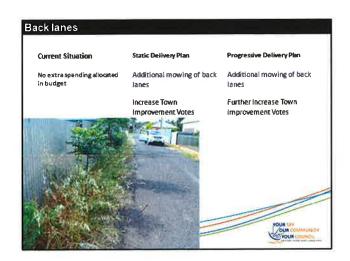




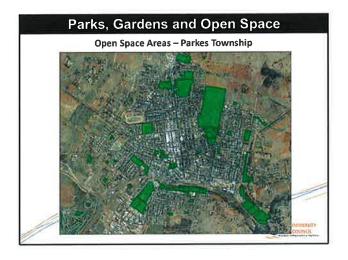


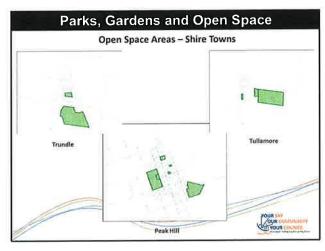












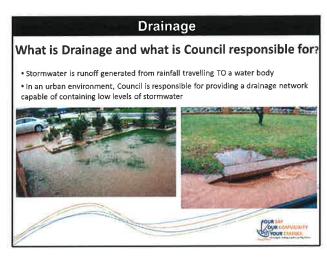








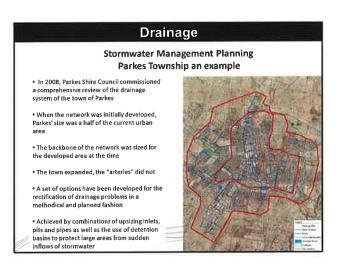


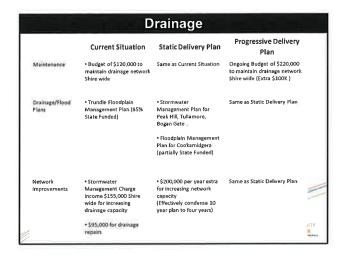








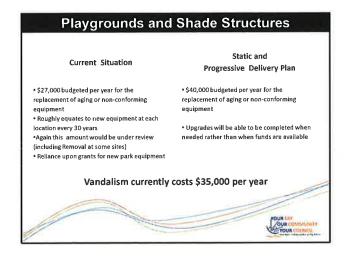




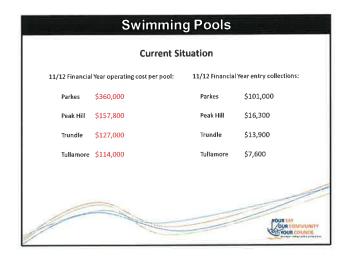


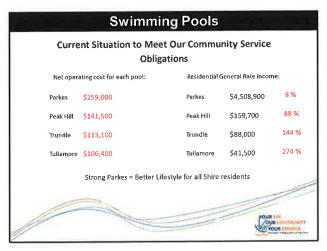


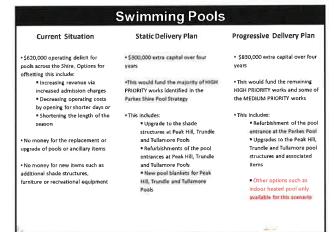


















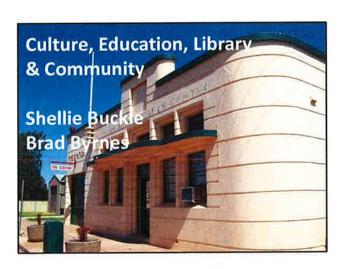


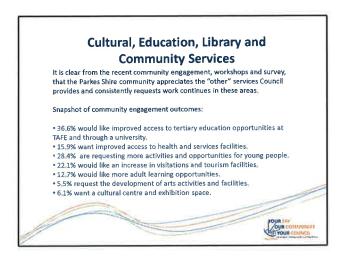


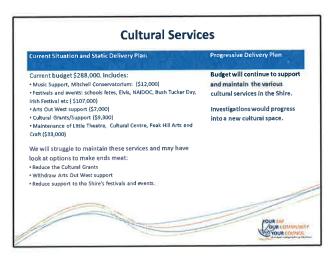




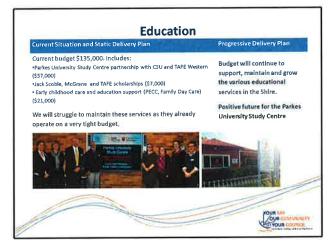


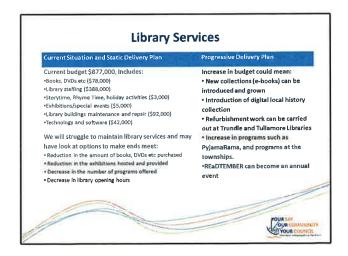




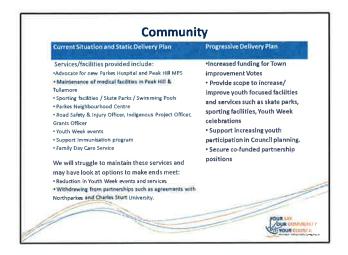






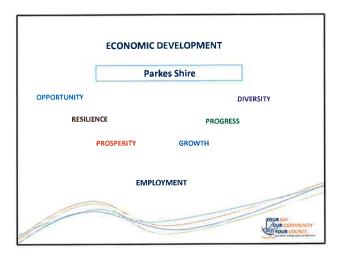


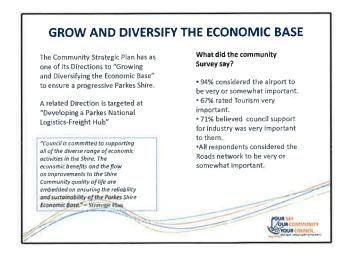


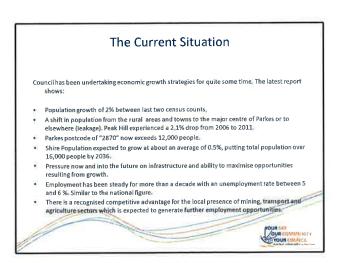


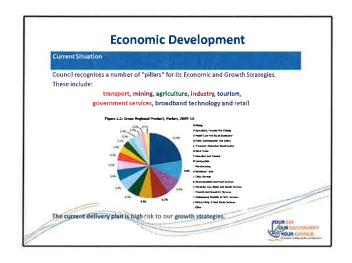






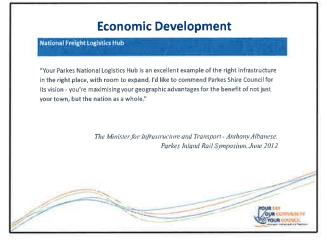




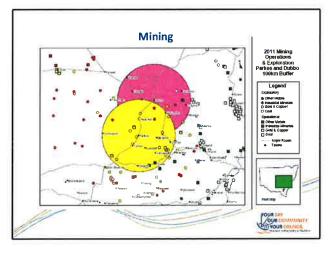




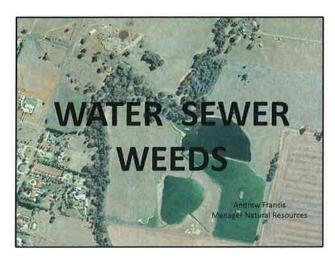




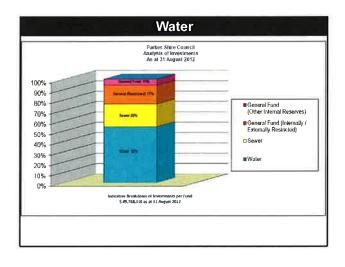




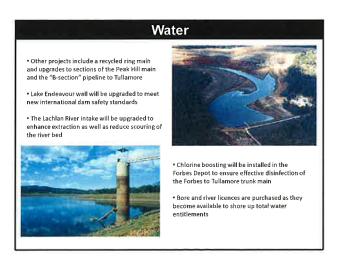


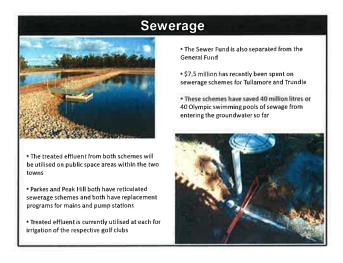


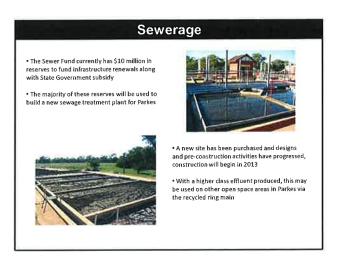






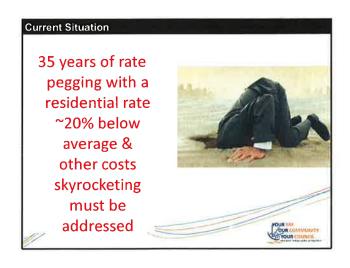




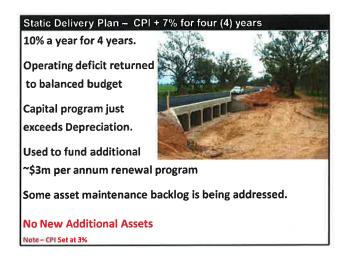








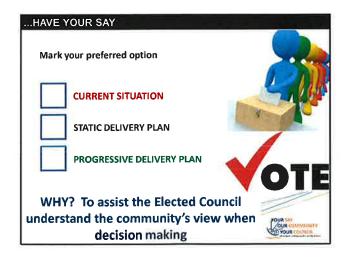














Annexure 2.m.

Parkes Champion Post Article Dated 14th of November 2012



14 November 2012

RESIDENTS SUPPORT COUNCIL 13% rate 13 per cent rise ➤ From page 1. distributed in the November 23 edition of the creas ing on December 4.

Shire residents participating in council workshops are apparently in support of Parkes Shire Council applying for a rate rise of 13 per cent (including CPI) a year for four years commencing in 2013.

The Champion Post revealed several weeks ago that Council had reached a point where unless it had more income, services would continue to decline

Some \$30 million in 'backlog' asset works are holding back development and with expenses far outweighing income. the future is unsustainable unless there is a dramatic turnaround, council said.

As a result, council has been looking at proposals to increase the General Rate for local ratepayers by either seven or 10 per cent (over the normal rate-pegging level permitted by the State Government, which council estimates to be 3 per cent).

Over four years, this will generate almost \$10 million for extra maintenance work and projects to bring council's infrastructure back to where it should be.

Council has just completed community meetings and a comprehensive survey, and the greater percentage of residents believe council's priority should be to return services to where they should be

General Manager, Kent Boyd said the situation is very clear.

'If we are to improve our services to what our ratepayers would like, we need to generate more income.

The NSW Government has restricted rate increases in the past decade to about 3.6 per cent. But in reality, that has not been anywhere near enough for council to continue, and in fact, expenses have far outweighed income

At the last meeting of council, it was revealed that ratepayers who attended the community workshops held throughout the shire had voted overwhelmingly in favour of raising the General Rate by 10 per cent (over rate-pegging) to ensure the delivery of necessary projects.

Mr Boyd said that at the end of all pre-

sentations conducted by Council staff, residents were given the option of voting on their preference.

"All up, 135 votes were lodged across

all locations," Mr Boyd said. "Only six per cent favoured retaining the current rate pegging of three per cent, 16 per cent favoured a seven per cent increase, whilst 78 per cent were in favour of a 10 per cent increase.

(Council is also producing a brochure based on 'Progressing Parkes Shire where future plans are outlined. It will be ➤ Continued on page 4.

Champion Post. Residents will be urged to go on line and indicate their preferred option for a rate

Council will be considering the issue at its meet-

'If Council is determined to adopt a rate increase, it would be required to seek an increase in the Gen-eral Rate above the State Government imposed Rat-

ing Cap.
"This would require Council considering making a special application to the Independent Pricing Regulatory Tribunal (IPART)," Mr Boyd said.

Council would need to make its indication no later than its meeting scheduled for December 4 and ledge it with IPART by March 11, 2013."

Mayor Ken Keith extended congratulations to all staff associated with the planning workshops

The effort put in by staff was in no small part responsible for the strong response from the pub-Cr Keith said.

"It was an arduous week getting around to the various locations but in the end, time well spent."

He was supported by Deputy Mayor, Cr Alan

"Staff prepared a professional package that would have required a lot of out of hours work and they should be congratulated," Cr Ward said. Cr Louise O'Leary said she understood many

rural property owners had voted for the 'Static Delivery Plan' (the seven per cent increase).

"Rural properties would face a big rate increase. Some are paying \$20,000 plus now," she said.

With Australia and the world in financial decline at the moment, it is something we should give thought to in this matter."

Mr Boyd said the community consultation process had defined a broad range of projects and initiatives they believed should be undertaken by Council, but particularly roads, footpaths and

drainage They also include airport improvements, streets, provision of new infrastructure throughout the shire, and maintenance and improvement of sporting grounds.

He said 'flexibility' was built into all plans to ad-

dress any issues that may arise.

Mayor Ken Keith replied that it was important Council consults with the community and is up front in where it was spending money.

Annexure 2.n.

Progressing Parkes Shire

PROGRESSING PARKES SHIRE

Valued Input - Working Together - Getting the Job Done



2013-2017 Delivery Program

Achieving our goal of building a financially responsible Council Delivery Program to help accomplish the things that are important to our community.



Determining What the

Council has been working with our community throughout 2012 to understand the priorities and expectations of residents in preparation of the next Delivery Plan (2013-2017). The Delivery Program includes the things Council can do to help achieve the community's vision of being 'Aprogressive regional centre, embracing a national logistics hub with vibrant communities, diverse opportunities, learning and healthy lifestyles.'

Community Priority Workshops - May 2012

We started by asking our community what should be included in Council's next delivery program that would make the biggest difference to them. Nearly 700 people had their say. This valued input gave Council a very clear picture of community priorities.

Common Themes Were:

- New hospitals Parkes & Peak Hill
- More doctors/specialists
- Improve the roads
- · Beautify main streets
- Improve the footpaths/walkways
- · Activities for youth like sports fields
- Encourage economic development especially the Logistics HUB
- Clean-up vacant lots (Old cars etc)
- Air service is important
- Improve drainage/flooding
- Upgrade pools

Parkes Shire Survey

To determine the relative importance and satisfaction with Council services, we sent a survey to all residents. The feedback received from over 1000 responses indicates that our community expects assets and services to be of a high standard. The community would also like to see Council progress and provide new facilities. The deterioration of Council's 2596km road network was identified as the highest priority issue.



Survey Results

The top ten services rated as "very important":

Local roads

Order cleanliness

Water supply

Food safety

Main roads

Public toilets

Sewer

Road safety

Rubbish

Signage

Airport

The top ten services that respondents were "very satisfied" with are:

Library

Festivals

Parks

Sewerage

Cemeteries

Sports grounds

Food safety

Children's services

Playgrounds

Tourism

Community Wants

Matching Resources and Expectations

Financial analysis of Council's assets indicates community expectations and desires cannot be achieved within existing budgetary constraints. Considering feedback and the desire to progress, there are no areas where reductions can be made to support the community's wants and future needs.

Why is this Happening?

Expenditure pressures contributing to the budget shortfall include:

- Rate pegging has restricted rates to around 3% for the last decade (NSW is the only state in Australia to be rate pegged)
- Wages, set by the State Award, are increasing at between 3.5% to 4%
- Australian Energy Market Commission predicts an increase of 42%
- Manufacturing costs are increasing at a rate of 7% to 8.5%
- Fuel and bitumen increased 10% to 13%
- Steel increased 15%
- Telecommunications increased 8 10%
- Flow-on cost of the carbon scheme
- The cost shifting bill from State Government amounted to \$440 million for 2008/09, accounting for 5.74% of Local Government's total income before capital.

Roads - An Example

Council is also now managing a large road network of 2,596km. That's the driving distance of Parkes to Cairns!



Not only are costs increasing, but the conditions in which we operate our road network is being placed under pressure from high capacity vehicles.

Trucks have transformed from the trucks of the 1960's:



To the trucks of today:



The Global Financial Crisis

Council lost a significant amount of invested money in the global financial crisis along with many other organisations. If Council had not lost this money, it is likely financial problems would have been delayed by a further 2-3 years only.

Council is set to receive a small amount of money back after winning a court case against Lehman Brothers earlier this year.

The Options

A Choice for our Community

After analysing the needs of the community and Council's financial situation, we have developed three options for our next delivery plan. It is now time for the elected Council to consider the community's views and decide which delivery plan is the best option for our future.

Current Situation

Rate cap increase in rates (estimated 3%)

- Operating deficit remains
- No new capital
- Not enough funding to cover depreciation
- Existing capital spending is unsustainable
- \$33 million maintenance backlog remains
- Assets deteriorate
- Services decline
- Library and pool opening hours are likely to be decreased
- Arts, culture, youth and partnership funding may be reduced or cut.

Static Delivery Plan

7% + the estimated rate cap increase, for a total of 10% each year for four years

- Operating deficit returned to balanced budget
- Capital program just exceeds depreciation used to fund additional \$3m
- Significant maintenance backlog remains
- Some services increased e.g. roads
- Some services may still be decreased e.g. library, culture, arts

Progressive Delivery Plan

10% + the estimated rate cap increase, for a total of 13% each year for four years

- Operating deficit turned into operating surplus
- Capital programs now exceeds depreciation
- Surplus used to fund additional \$4m per annum capital program.
- Asset maintenance backlog is being addressed
- New assets are possible
- Service improvements











for our Future

Delivery Program Options				
Services	Current	Static	Progressive	
Sealed Roads	\$700k budget Roads resealed every 30 yrs	\$1 million budget Additional 8km completed p.a.	\$1.5 million budget Roads resealed every 15 years	
Unsealed Roads	\$635/km roads graded every 5 years Gravel resheets every 30-60 years	\$1k/km roads graded, watered & rolled every 3 years	As per static plus new works program	
		Gravel resheets every 15-20 years	A4.050.1	
Footpaths	\$80k for maintenance No renewals No new footpaths	\$700k budget Upgrades to village footpaths, Parkes school precincts, township and improved access for 'gophers'	\$1,050k budget As per Static plus upgrades to Parkes CBD New walking tracks and exercise paths	
Airport	Regular maintenance No capital improvements	Runway lighting renewal Terminal improvements Carpark development Apron reconstruction	Runway lighting renewal Terminal improvements Carpark development Apron reconstruction	
Pools	\$620k operating deficit Opening hours and entry fees reviewed No upgrades or new works	\$300k extra capital over 4 years for high priority works including shade structures Upgrades to village pools	\$830k extra capital over 4 years for remaining high priority and medium priority works Options such as indoor heated pool only available under this plan	
Playgrounds and shade structures	\$27k budget p.a, resulting in ageing equipment Reliant on grant funding	\$40k budget p.a. Replacement and upgrade of ageing equipment	As per Static plus option for new works	
Sporting Facilities	Business as usual No extra funding	General maintenance of ageing facilities Progressive development of Master Plans reliant on grant funding	Master Plans for sports facilities completed \$120k p.a. for Master Plan projects and upgrades to facilities	
Library	Reduction in library collection, exhibitions hosted and provided Decreases in programs and opening hours	Possible reduction in library collection, exhibitions hosted and provided Decreases in programs and opening hours	Increases in budget mean new & improved library collections New programs available Refurbishments to village libraries	
Community	Reduction of youth events and services Withdrawal from partnerships with Northparkes, Charles Sturt University and others	Possible reduction of youth events and services Withdrawal from partnerships with Northparkes, Charles Sturt University and others	Increased funding for Town Improvement Votes Improve and increase youth services and facilities Support increased youth participation in Council planning. Secure co-funded partnership positions	
Culture	Reduction of cultural grants Withdrawal of Arts Outwest support Reduced support to events	Possible reduction of cultural grants Withdrawal of Arts Outwest support Reduced support to events	Continue to support and maintain cultural activities Investigations continue for a cultural space	



How will the Delivery Plans be Funded?

The Static and Progressive delivery plans are both funded by an increase in annual rates. If either of these delivery plans are adopted, Council will make an application for a Special Rate Variation (SRV) to the Independent Pricing and Regulatory Tribunal (IPART).

How Much will my Rates be Affected?

Council has suggested increasing the residential rate by 7% or 10% above the estimated rate peg limit (est. 3%) per year over 4 years to fund the Static or Progressive delivery plans in order to service community needs and wants.

The proposed increases to your rates will be applied to the Residential, Business and Farmland Rate only (circled below)

SCRIPTION	CENTS IN S/CHARGE	AMOUNT	NOTE	TOTAL DUE
JOHN TION	SERVIS IN SIGNATOR	AMOUNT	HOTE	TOTAL DOL
Residential Parkes	0.012112	54700		\$662.53
Water Residential Access	1	\$225		3223.00
Sewer Residential Access	1	\$400		\$400.00
Waste/Recycling Residential	1	\$290		\$290.00
Storm Water Charge	1	\$25		\$ 25.00

The increases will be applied for a 4 year period commencing in the 2013/14 year.

How Much Extra will I Have to Pay?

The average residential rate in the Parkes Shire is \$531. Funding the Static delivery plan or the Progressive delivery plan will increase the rates by \$3.43 or \$5.12 per week above the estimated rate cap increase each year for 4 years.

	Yr 1	Yr 2	Yr 3	Yr 4	Total
Static net increase per week (above est rate cap increase)	\$0.69	\$0.81	\$0.91	\$1.02	\$3.43
Static total weekly increase (including est rate cap increase)	\$1.02	\$1.12	\$1.24	\$1.36	\$4.74
Progressive net increase per week (above est rate cap increase)	\$0.99	\$1.18	\$1.37	\$1.58	\$5.12
Progressive total weekly increase (including est rate cap increase)	\$1.33	\$1.50	\$1.70	\$1.92	\$6.45

What Does This Mean Over 4 Years?

In the 4th year the rates for the average property will be affected as follows:

RESIDENTIAL	Static	Progressive
Net increase	\$3.43 /week	\$5.12 /week
(above est. rate cap increase)	\$44.95 /quarter	\$67.00 / quarter
	\$179.00 /year	\$268.00 /year
Total rate (including	\$14.95 /week	\$16.64 /week
increase and est. rate cap increase)	\$194.25 /quarter	\$216.25 / quarter
	\$777.00 /year	\$865.00 /year

Cost of moving from Static to Progressive = \$1.67 /week less than half a cup of coffee



BUSINESS	Static	Progressive
Net increase	\$12.98 / week	\$19.35 /week
(above est. rate cap increase)	\$168.75/quarter	\$251.50 / quarter
morease)	\$675.00 /year	\$1006.00 /year
Total rate (including	\$56.10 /week	\$62.42 /week
increase and est.	\$729.25 /quarter	\$812.29 / quarter
rate cap increase)	\$2917.00 /year	\$3249.00 /year

Cost of moving from Static to Progressive = \$6.37 /week one and a half cups of coffee





FARMLAND	Static	Progressive
Net increase	\$10.97 /week	\$16.37 / week
(above est. rate cap increase)	\$142.50 /quarter	\$212.75 / quarter
mercase)	\$570.00 /year	\$851.00 / year
Total rate (including	\$47.45 /week	\$52.83 / week
increase and est.	\$616.75 / quarter	\$686.75/ quarter
rate cap increase)	\$2467.00 /year	\$2747.00 /year

Cost of moving from Static to Progressive = \$5.40 /week just over half a truck tyre /yr



our Future

What About Pensioners and Those Experiencing Hardship?

The pensioner rebate will be increased to reduce the impact of any rate rise.

Pensioner	Static	Progressive
Rebates		
Year 1	\$20	\$25
Year 2	\$30	\$40
Year 3	\$50	\$70
Year 4	\$70	\$105

The impact of pensioner rebates takes the average rate increase from \$5.15 to \$3.13/week above rates paid under the Progressive delivery plan.



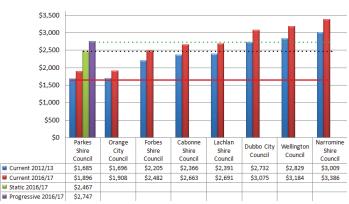
How do These Rates Compare with Other Councils?

We would argue that Parkes Shire Council is currently underrated. When compared to similar Councils, our rates are ~20% below average. The below graphs show the current average rates and the rate increases compared to other Group 11 Councils.

Forecast Average Residential Rate



Forecast Average Farmland Rate



Forecast Average Business Rate



Based on 2009/10 Division of Local Government comparative figures.

Deciding on our Future

Outcomes of Informed Survey Workshops

Workshops which included detailed presentations on the three options and an opportunity to nominate the preferred delivery program were recently held throughout the Communities of the Shire. 135 community members nominated their preference for the future. Here are the results.

6% voted for the Current situation delivery program 16% voted for the Static delivery program 78% voted for the Progressive delivery program

For More Information and to Provide Feedback

You can now find out more information and indicate your preferred delivery program by:

- Visiting www.parkes.nsw.gov.au and following the link to our online survey. You will have until 30 November 2012 to complete the survey.
- Heading to the Parkes Shire Community page and leaving us a message
- Tweeting your view with the hashtag #ProgParkes
- Dropping into the Administration Centre on Cecile Street and filling in the survey

The Next Steps

The outcomes of the informed survey workshops, online survey and other feedback, will be used to help guide the new Councils decision on which delivery plan that will best meet the needs of the community.

If a rate increase is necessary, an application must be made to the Independent Pricing And Regulatory Tribunal (IPART) in March 2013. If the application is approved the rate variation will take effect from 1st July 2013.

More information including links to videos, fact sheets and presentations are available on our website www.parkes.nsw.gov.au





Annexure 2.0.

Parkes Champion Post Article "Future Plan Outlined to Residents"

Dated 28th November 2012



Future plan outlined to residents

Nov. 28, 2012, 9:49 a.m.

Parkes Shire Council has developed a plan for the progress of the shire and is taking it to the ratepayers to explain.

A booklet outlining the future direction is contained in today's editioin.

At workshops held last month, Council presented three potential 'delivery plan' options to community members based on consultations held across the shire in May.

The booklet in today's Champion Post provides details on each Delivery Plan.

"Council has developed the three delivery plans to address current financial difficulties," General Manager, Mr Kent Boyd said.

"Our expenses currently exceed our revenue which means our assets are deteriorating and we are not in a position to respond to the community's needs and wants.

"We cannot continue this way, so we can either strip back our service levels to save costs, or we have to look at ways to increase revenue."

The three options being presented are the Current, Static and Progressive Delivery Plans.

"The Current Delivery Plan details how existing services would have to be cut and no new infrastructure could ever be considered. This includes, for example, a potential reduction in library and pool opening times, reduction in mowing program and staff reductions," Mr Boyd said.

"The Static Delivery Plan could be achieved through a 7% above CPI rate rise (assumed to be 3%) each year for four years (so the four year cumulative increase above CPI would be 31% or 46% including estimated CPI).

"This would see Council balance its books and direct more money into the services that are important to the community such as roads and footpaths (as identified in the Parkes Shire Survey)."

Mr Boyd said the third option was the Progressive Delivery Plan.

"This could be achieved with a 10% above CPI rate rise (assumed to be 3%) each year for four years (so the four year cumulative increase above CPI would be 46% or 63% including estimated CPI).

"This delivery plan would see even more money allocated to Council services to achieve additional programs, increased service levels and potential for Council to investigate new capital works and other community needs and wants," Mr Boyd explained.

"A 10% rate rise above CPI each year would mean the average residential ratepayer will be paying \$5.12 more a week after four years. That's not much more than a large coffee" Mr Boyd added, "however it will make a huge difference to what can be delivered to the community."

To understand the cost and the value of each option more information about each plan is detailed in the Progressing Parkes Shire booklet inserted in today's paper.

An online survey has been developed the gauge the community's preference on which delivery plan will best serve the needs of the community. Visit www.parkes.nsw.gov.au and follow the link to the online survey. Council has been made aware of a petition at business houses in Parkes, however the results of the online survey will accompany the application for a rate rise, should Council decide to apply for one, so Council encourages the community to also complete the online survey.

Residents are asked to complete the online survey by Friday 7th December if possible (please note printing error in brochure, stating 30th November).

"I urge all residents to read the information booklet or watch the You Tube video on the website prior to indicating which Delivery Plan they prefer. "Mr Boyd concluded. "It provides you with all the information you need to make an informed decision."

The results of the workshops and online survey will be used to inform the newly elected Council of the community's preference. The Councillors will then decide whether or not to apply for a rate rise, and how much to apply for. If Council decides to apply for a rate rise, a comprehensive application will have to be made to the Independent Pricing And Regulatory Tribunal (IPART) who will ultimately decide whether a rate rise is warranted.

If a rate rise is passed on, it will take effect from 1st July 2013.

The information booklet can be downloaded from www.parkes.nsw.gov.au or picked up from the Council Administration Building or Library.

General Manager, Mr Kent Boyd, will be answering some frequently asked questions about progressing the Parkes Shire in Friday's Champion Post.

Annexure 2.p.

Online Survey



Parkes Shire Council Delivery Plan Options

Have Your Say

Residents are being asked to give their feedback on Council's funding options for it's works programs and schedule of services for the next four years (2013/14 to 2016/17).

Please complete the following survey.

De	mographics
	What is your gender? Pat is your gender? Female Male
2. \	What is your age?
Wh	at is your age?
9-0	Under 18 18 to 34 35 to 50 51 to 64 65 or older
3. \	Where do you live?
Wh	ere do you live?
0 0	Parkes town Rural town Farms etc
4. /	Are you of Aboriginal or Torres Strait Islander origin?
Are	you of Aboriginal or Torres Strait Islander origin?
0	Yes No

Are you informed?

5. Have you attended a Delivery Plan Options workshop, information session, watched the YouTube video or read the information booklet regarding the Delivery Plan Options?

Have you attended a Delivery Plan Options workshop, information session, watched the YouTube video or read the information booklet regarding the Delivery Plan Options?

Yes
No

Vote for your preferred Delivery Plan

Please be aware that these are the Delivery Plan Options you are about to vote on. They have been prepared to deliver the projects highlighted by the community during the past months of consultation.

- ** Current Situation No rate increase above CPI. (CPI is assumed as 3%). There will have to be reduced levels of maintenance and services offered by Council. Operating deficit will remain. No new or additional assets. There will not be enough funding to cover depreciation. Council and Community assets will deteriorate. A review of what positions are deemed non critical, not linked to core service provisions of Council, will be undertaken. A review of pool opening hours, library services, tourism, office hours etc will be carried out.
- ** Static Delivery Plan A rate increase of 7% above CPI. (CPI is assumed as 3%). A real increase (ie above CPI) of \$3.43 per week by 2016 on the average general rate. \$44.95 per quarter. \$179.79 per year.

\$1.95 per week on the minimum general rate. \$25.30 per quarter. \$101.56 per year. Operating deficit returned to balanced a budget. Capital program just exceeds Depreciation. An additional \$3million per annum spent on asset renewal program. Some asset maintenance backlog is addressed. No new assets.

STATIC - Use of Increased Funding	4 year total
	\$('000)
Pensioner Rebate	245
Airport improvements	300
Increase to Town Improvement votes	210
Improve footpaths	800
Improve roads, streets and CBD	2,160
Renew / maintain assets (depreciation backlog)	328
Improve town drainage	911
Noxious weeds / pests & animals / toilets	300
Pools - Trundle, Tullamore & Peak Hill	300
Community / Council priority initiatives	458
Sporting grounds maintenance / improvements	356
TOTAL NEW FUNDS	6,368

** **Progressive Delivery Plan** - A rate increase of 10% above CPI.(CPI is assumed as 3%).

A real increase (ie above CPI) of \$5.12 per week by 2016 on the average general rate. \$67 per quarter. \$268 per year

\$2.91 per week on the minimum general rate. \$37.87 per quarter. \$151.48 per year Operating deficit turned into operating surplus. Capital programs now exceeds depreciation. Surplus used to fund additional \$4million per annum on capital works. Infrastructure backlog is being addressed. New assets are possible.

PROGRESSIVE - Use of Increased Funding	4 year total
	\$('000)
Pensioner Rebate	345
Airport improvements	310
Increase to Town Improvement votes	290
Improve footpaths	1,050
Improve roads, streets and CBD	2,700
Renew / maintain assets (depreciation backlog)	483
Improve town drainage	1,000
Noxious weeds / pests & animals / toilets	300
Pools - Trundle, Tullamore & Peak Hill	810
Community / Council priority initiatives	515
Sporting grounds maintenance / improvements	400
Possible NEW infrastructure / assets	1,166
TOTAL NEW FUNDS	9,369

6. Which Delivery Plan Option do you support?

Which Delivery Plan Option do you support? Current Situation

Static Delivery Plan

Progressive Delivery Plan

Thanks

Thank you for completing this survey regarding Parkes Shire Council's Delivery Plan Options. Your feedback is appreciated.

The information gathered from this survey, other meetings, workshops and information sessions will inform Council, assisting them in their deliberations on the Shire's strategic and delivery plans.

Annexure 2.q.

Parkes Champion Post Article

"Information you need to know.."

Dated 3rd December 2012

The information you need to know...

Parkes Shire Council is looking at three options to prepare for the future of the shire. They involve possible rate increases or just slipping further behind with local services. Council has provided this special Question and Answer statement to explain in more detail the options, which include the local government rate rise peg; a 10 per cent rise or a 13 per cent rise.

Why should I have to

pay more rates?

Council like so many other governments is the custodian of many public assets, in our case valued at over \$470,000,000.

Just like the householder who must maintain the home and the vehicle, there are ongoing costs to ensure these remain in good order.

Parkes Shire, with a 2,500km road and street network combined with the ongoing pressures of servicing a number of communities who all like services such as pools, libraries and parks, faces a daunting task in ensuring these assets do not deteriorate or (depreciate) to a level where they are out of commission.

where mey are out of commission.
Current estimates reveals that by just taking a "must do" approach we need about \$3M in additional spending on these assets even though we are already spending \$4.5M.

Council has had a rate revenue cap imposed that essentially does not meet rising costs, this means that we cannot increase our income to deal with this imbalance without

If we do not act soon, this on-going backlog of works which is around \$30M, will get out of con-

No one wants to pay more money but if we do not fund the underlying depreciation all the assets that make our community what we know and love will be in decline.

The message we are getting from the Community is that rather than a decline they want to

That is why we are suggesting this difficult impost.

We already pay

high rates?
You may find by talking to friends and associates from other towns and shires that there are some who pay less rates, but in reality the Parkes average residential rate is around 20% lower that the regional average.

Those councils who are lower are also likely to be councils facing the same underlying shortfalls in

It is important to understand this proposal is not talking about putting up the entire rates bill that you re-ceive each year, it is only the Gen-eral Rate. Water, Sewer and Garbage charges will continue to be based on the existing pricing mech-

The proposed general rate in-crease will only bring us in line with the same average residential general rate of our neighbours in Forbes, who are currently paying 30% more than us and have been for some

Towns such as Dubbo, Bathurst, and Orange who all have the serv-ices that many of us aspire to have et rate structures that are much higher.

Council's structure is much lower than these councils as the tes were set much lower when the State Government put in the rate

cap 35 years ago.

Also during the drought years of
the 1990s. Council did not pass on
the full rate increase on more than
one occasion in an attempt to help

out the district.

Although well intentioned, this generous act further contributed to the underlying problem that has now developed. In essence, the past has caught up.

The agreentage increases.

The percentage increases sound very large.

We have been as open as possible in explaining the impact of increasing the rates. The average

esidential rate is currently about

Under the progressive delivery plan it would rise to \$865, which is a 10% increase plus the expected Rate-Peg (3%) each year for the four years. Increases would then

p back to the rate-peg.
That is a total increase of 63% over the four years. The "real" increase, that is, the increase above the rate eap that would occur anyway, is about 46% or about \$266 per year, which is \$5.12 per week

per year, which is \$3.712 per week by the fourth year.

All the impacts are shown in the brochure which was widely circu-lated recently (it is freely available on Council's website or by calling

Council). The impact on Council's finances of this increase however is significant, as it raises over \$9m in the four years of the delivery plan, all of which is to be directed entirely into the projects and services requested by the community and to address the backlog of works caused by the inadequacy of rev-

What about Council

what about Council
wasting money?
Council is working hard to bring
about more and more efficiencies.
We have analysed performance
over the past 10 years and pleasingly Council has essentially increased productivity.

creased productivity.

What does this mean?

Council is producing 50% more goods and services than it did 10 years ago per member of staff. Effectively this means we are

doing more with less people.

Also Council has reduced overtime expenditure by approximately 8% in the last 2 years and continues to refine efficiency in this area. In the last year Council also cut 3% off expenditure across its oper-

ations whilst still maintaining exist-ing service levels.

Council will continue to look for more efficiencies however expenditure cuts cannot go on for ever to address the underlying shortfall in revenue without comprehensively

reducing the services provided.

The Community has already told us they actually want increases in service provision, and not reduc-

I am already struggling to

keep up with increasing costs of living, how will the less fortunate cope?
Council is very aware of the increasing costs of living being experienced across our communities.

Council likewise is subject to these increasing costs.

We all know of the steep elec-

tricity price increases in recent times. Council uses a lot of power and is trying to become more effi-cient in that area.

The proposed increases we are asking for when compared to other utilities such as electricity we think,

are conservative.
Council is all too aware that there are people struggling to pay for essentials, that is why Council's rating structure has a minimum rate level for properties likely to be in this position.

The cost to ratepayers on the minimum rate will be around 30 cents a week, under the progressive

plan.

Council has also put in place measures to reduce the impact on pensioners by using increased pensioner rebates.

There is also a Hardship and Arrangements to Pay policy to help those ratepayers really struggling with such pressures.

Why does Council seem

to always spend money on things I don't use? We have surveyed the Commu-nity about all the different services that Council provides and across those services the vast majority are deemed very important or somewhat important to the Community.

We can always spend more money on things like roads and streets and it is the nature of roads and streets that you can virtually spend enormous amounts of money and still find more to do.

Council spends about \$8M on our roads and streets with \$2M of this from the General Fund and the rest from State grants.

rest from State grants.
We propose to increase this \$8M significantly and this will greatly improve roads and streets and reduce their higher depreciation rate.
We all use roads and streets, however Council still has to provide a host of other services and maintain a create of create.

tain a range of assets.

Our pools for example costs
Council over \$700K to run, annu-

ally.

Whilst you may not go to the pool, we all have friends, family or know people who do. Imagine the effect on our local schools if they could not draw on the services of pools, libraries or sporting

Council has to look at the whole community and like other tax sys-tems, we cannot target an individ-ual's contributions to their own personal needs or wants.

We try and distribute them fairly to where the need is and that is why we engage the Community in developing our Delivery Plan.
Is it all because you lost that

money on the investments?
You may be aware that Council did loose investment money across its Water, Sewer and General funds

its water, sever and General funds in the Global Financial Crisis. Whilst these losses have had an impact across all these areas the monies which are no longer avail-able to the General Fund would not have addressed the underlying income deficiency causing our cur-rent Financial Sustainability problems and pressing requirement to address the increasing backlog of works.

Council is working hard to claw back the compromised investment money where ever it can and has been at the forefront of litigation against those entities that are responsible for councils, churches, charities, universities, superannuation funds and Mum and Dad investors who all lost money on these products.

It was a "Global Crisis" and Har-vard University and Oxford Univer-sity were also a victim to these investments.

We understand the community may be angry about this and we are too, but if we are to get the future right we have to move on and Coun-cil has implemented best practice financial controls to curtail the impact of the losses.

We recently had two major wins in the Federal Court of Australia. with the Judges exonerating Coun-cil from the claim of irresponsible

investment, the court ruling Council was deceived and misled.

Council now has entitlement to recover a significant portion of the investments but there is still more

work to be done.

Monies returned will be put to good use within the program of works when it is received.

The current financing situation would still have occurred, just as it has in other councils that didn't suf-

fer losses in the Global Financial and both were 3%.

How will I know you are spending it where
you should be?
Council will report specifically

every year and indeed quarterly on the progress of the works program

funded by these increases.

Council will also keep the Community up to date on the additional works generated to ensure Parkes Shire progresses in line with the vi-

Shire progresses in the win the vision set by the community.

IPART the regulator also as a condition of approval for granting rating variations that the community must be kept advised of the promised expenditure and use of any additional funds approved.

What does the CPI, rate peg and "real" increases mean

The CPI (Consumer Price Index) is used to assess price changes as-sociated with the cost of living, it is sometimes called "headline infla-

The "rate peg" is set by the Independent Regulatory and Pricing Tribunal, (IPART), and is the amount Council is permitted to raise the rates by each year and is supposedly reflective of the CPI. A "real" increase is that amount of the increase above the CPI.

For the purpose of the delivery plans it was necessary to make some assumptions in regard to the CPI and rate peg, so we assumed the CPI was equal to the rate peg

Is it to late to express our opinion?

No, we encourage anyone interested to go to the webpage (www.parkes.nsw.gov.au) and complete the survey.

Survey forms are also available at the Council and can be sent out if requested if you do not have inter-

Staff are also available to explain the scenarios if more information is required.

tion is required.

Are you aware of the petition circulating against the rate rise?

Yes, we are aware of a petition circulating at the present time.

Signatories to the petition essentially are indicating they prefer the "current situation" as opposed to the static or progressive delivery plan.

The current situation as de-scribed in the brochure will require significant cuts to services, continuing operational deficits and declin-ing assets, which seems at odds to the views of those many residents who have attended the workshops

and completed surveys to date.
In a majority sense, residents that attended the workshops wanted to address the situation and progress Parkes.

As the petition is not an official council survey, we would encourage those that want to express their opinion to use the options described above and fill out the survey, then their position will be included in

Shop in Parkes for Christmas for a chance to

WIN \$100,000

All you have to do is make a purchase in the participating stores

(which will be identified by a Sir Henry Promotion Poster)

With your first purchase pick up a passport and get it stamped at participating businesses.

Winners will appear in Wednesday's paper. If the winner is not present they will still collect \$1000 of gift vouchers, \$500 of Sir Henry cash and the remaining \$500 will jackpot til next time.

> The 1st Draw will be Saturday 1st December The 2nd Draw will be Thursday 6th December The 3rd Draw will be Saturday 8th December The 4th Draw will be Saturday 15th December

The Final draw of \$10,000 will be held Saturday 22nd December in Chamberlain Square at the Henry Parkes Monument

The winner of the \$10,000 of Sir Henry cash will have a chance to win \$100,000 in vouchers by selecting the envelope with that sum inside.

And all you have to do to be a winner this Christmas is

SHOP IN PARKES

Place your entries in the Barrel located at Parkes Mensiand or Retravision

PARKES CHAMPION POST | Monday, December 3, 2012 | www.parkeschampionpost.com.au | 11

Annexure 2.r.

Survey Monkey results

Parkes Shire Council Delivery Plan Options



1. What is your gender?			
		ResponsePercent	ResponseCount
Female		51.8%	58
Male		48.2%	54
	A	AnsweredQuestion	112
		SkippedQuestion	2
2. What is your age?			
		ResponsePercent	ResponseCount
Under 18		0.9%	1
18 to 34		28.6%	32
35 to 50		39.3%	44
51 to 64		25.0%	28
65 or older		6.3%	7
	A	AnsweredQuestion	112
		SkippedQuestion	2
3. Where do you live?			
		ResponsePercent	ResponseCount
Parkes town		85.7%	96
Rural town		7.1%	8
Farms etc		7.1%	8
	Į.	AnsweredQuestion	112
		SkippedQuestion	2

4. Are you of Aboriginal or Torres Strait Islander origin?				
	ResponsePercent	ResponseCount		
Yes	4.5%	5		
No	95.5%	106		
	AnsweredQuestion	111		
	SkippedQuestion	3		

5. Have you attended a Delivery Plan Options workshop, information session, watched the YouTube video or read the information booklet regarding the Delivery Plan Options?

	ResponsePercent	ResponseCount
Yes	83.9%	94
No	16.1%	18
	AnsweredQuestion	112
	SkippedQuestion	2

6. Which Delivery Plan Option do you support?

	ResponsePercent	ResponseCount
Current Situation	14.4%	15
Static Delivery Plan	25.0%	26
Progressive Delivery Plan	60.6%	63
	AnsweredQuestion	104
	SkippedQuestion	10

Annexure 2.s.

Parkes Champion Post Article "Hardship Policy for Rate Rise" Dated 25th of January



Hardship policy for rate rise

Parkes Shire Council will make one of its most necessary, but con-troversial, decisions in many decades when it announces its latest rates increase at its meeting next Tuesday. Council has held ex

tensive consultation with ratepayers about the move and will now make a decision whether to raise rates by either seven or 10 per cent – over and above the 3 per cent CPI rate pegging set by the State Government.

The move has been prompted by ever in-creasing costs which are greatly affecting the council's infrastructure.

Indeed council has acknowledged that the future is unsustainable unless the dramatic increase occurs.

Council therefore will make its decision on Tuesday and put the delivery programs on public display to provide further opportunity for public submissions. Council will then

eration of the matter including any public submissions at the March 5 Council meetany public ing, which will be held in Peak Hill.

If Council then reof Council then re-solves to proceed with the rate rise they apply to the Independent Pric-ing and Regulation Tri-bunal (IPART) for the special rate variation for a four year period com-mencing 2013/14. While council is

While council is wary of the impact of the decision, it is making every effort to en-sure pensioners are not hit too hard

At the last council meeting, General Manager Kent Boyd said it ager Kent Boyd said it was 'prudent' for coun-cil to revisit its 'hard-ship provisions' in the event the rate variation

'Accordingly a Rates and Charges Pensioner Rebate and Hardship Assistance Policy has been developed to pro-vide for an additional pensioner rebate.

Council looks to ease impact of increase

Mr Boyd explained that a \$250 pensioner rebate already applied, and this would include an additional \$105 if the Progressive Delivery ram is adopted.

He also pointed out that as part of the process for the rate rise, council asked the Western Research Institute to carry out a study on the 'reasonableness of the

The report indicated the suggested increase was reasonable and concurred with the hardship provisions to provide a cushion for affected members of the commu

nity."
Mr Boyd said the 'hardship policy' would provide a better assessment than the ad hoc basis which had existed

in the past, where cir-cumstances of hardship are encountered.

'The number and effect of hardship applica-tions is interminable at this point of time,' he

Parkes Mayor, Ken Keith welcomed the move to help people affected by a possible rate

'This gives us room to move so we can help pensioners,' he said. 'Our application for a rate rise is designed to minimise the impact on

those greatly affected.

'If IPART approves our application, this policy will allow people with hardship to come to council and be dealt with in a fair and equi-

Mr Boyd agreed it would provide a 'safety net' for those who may be in financial trouble.

The move to increase the rates over and above the NSW Government's ceiling level has meant an exhaustive consultaperiod tion ratepavers

Council has held countless meetings throughout the shire and provided brochures out-lining their proposals to increase the rates - and

the need to do so. It was explained that Council had reached a

point that unless it has more income, services will continue to decline

Some \$30 million in 'backlog' asset works are holding back devel-opment and with expenses far outweighing income, the future is un-sustainable unless there dramatic turn-

As a result, council is looking at increasing the general rates which, depending on which level they agree to next Tues-day, will be between 74 cents to \$1.04 per week.

Over four years, this will generate almost \$10

to page 7.



Hay's Hardware Mon-Fri

Lot 48 Saleyard Road **Parkes** Phone 6862 6600

Saturday 8am to 1pm

Sunday 9am to 12pm

Council looking to lessen impact of rate rise

➤ From page 1.

million for extra maintenance work and projects to bring council's infrastructure back to where it should be.

After the community meetings and a comprehensive survey, the greater percentage of shire residents believe council's priority should be to return services to where they should be and have endorsed the move to vary the rate.

General Manager, Kent Boyd said the situation is very clear.

'If we are to improve our services to what our ratepayers would like, we need to generate more in-

'The NSW Government has restricted the level of rate increases in the past decade to about 3.6 per

"But in reality, that has not been anywhere near enough for council to continue, and in fact, expenses have far outweighed income.

"It is obvious when you consider that Parkes Council residential rates are below the average of similar councils and the average rates per capita in NSW are 22% less than the average of other states.

"For example, wages set by the State Award in-crease between 3.5 and 4 per cent; the emergency services budget (council has to pay to the government) has increased by an average of 8 per cent; electricity is predicted to increase 42 per cent; manufacturing costs are up 7-8.5 per cent; fuel and bitumen up 10 to 13 per cent; steel up 15 per cent; telecommunications up 8-10 per cent; carbon scheme flow on costs.

'Our expenditure is far out-stripping income and the divide is getting worse,' Mr Boyd said.

'This will bring us back into line with other councils and enable us to secure our shire's future.'

Annexure 2.t.

"Funding the Delivery Program"

Funding the Delivery Program

IDENTIFYING THE NEEDS AND WANTS OF THE COMMUNITY

Since March this 2012 Council has been preparing for the current round of the Integrated Planning and Reporting, encompassing a review of the 10 year Community Strategic Plan and development of this Delivery Program. Council has carried out an intensive community engagement as outlined in the Community Engagement Strategy (Continuum) 2012 document, this was done to determine the service delivery and project delivery expectations across the Shire. Council has also conducted a detailed analysis of Councils Workforce Plan, Asset Management Plans and the Long Term Financial Plan. This process has resulted in Council having developed three resourcing scenarios which are outlined in the Long Term Financial Plan for consideration regarding the Delivery Program being; Current Situation, the Static Delivery Program and the Progressive Delivery Program.

The Current Situtation Model: was based on no new income sources being made available to Council. With this scenario it sees that the current operating deficit remains, no new Capital for new projects is available and there is insufficient funding to cover depreciation. T Corp (NSW Treasury) have indicated Council is not sustainable in the long term under this scenario.

The Static Delivery Program Model; was based on a cumulative 7% increase each year for four years above the existing rate cap estimated at 3%. After the four years this would total a 46% increase, and if the estimated cap is taken out this would mean a total 31% increase over and above the cap on the general rate in four years time. The Static Delivery Program would see the operating deficit returned to a balanced budget. Council could then instigate a capital program that just exceeds depreciation by funding an approximate \$3m per annum renewal program. Some minor asset maintenance backlog would be able to be addressed however there would be no new additional assets planned.

The Progressive Delivery Program Model; This program is based on a cumulative 10% increase e year for four years above the existing rate cap estimated at 3%. This would after the four years total a 63% increase, and if the estimated cap is taken out this would mean a total 46% increase over and above the cap on the general rate in four years time. The Progressive Delivery Program would see the operating deficit turned into an operating surplus. The capital works program would then exceed depreciation. The surplus would the be used to fund an approximate \$4m per annum capital program which sees the significant asset maintenance backlog faced being addressed.

Council has conducted a number of Community Programming Workshops in October 2012 across the Shire, working with the community to prioritise the three resourcing scenarios. The results of this process where that 78% in favour of the Progressive Delivery Program, 16% in favour of the Static Delivery Program and 6% in favour of the Current Situation. Council has continued to seek input from the community since these workshops via a wide spread media campaign including a web based survey. This survey had similar results with 60.6% in favoure of the Progressive Delivery Program, 25% in favour of the Static and 14.4% favouring the Current Situation. (For more information refer to the Community Engagement Strategy (Continuum) 2012

CONSIDERING THE REASONABLENESS AND IMPACT OF INCREASING THE GENERAL RATES

Council commissioned the Western Research Institute (WRI) to examine the reasonableness of the proposed rate variations under the Static and Progressive Delivery Program models. WRI considered three main criteria in their methodology being; Price Comparisons (other goods usually purchased), Impact (on incomes), and Peer Comparisons (other

Councils). The report also considers the impacts on those possibly less advantaged using what is termed a SEIFA ranking which is a measure compiled by the Australian Bureau of Statistics the findings of the report are summarised below;

Price Comparisons:

Price comparisons (households) - under both the static and progressive plans rates increases do not exceed the past and anticipated price increases of the services most closely aligned to local government services. These services include utilities and child care with local government itself usually providing water and some child care services. The static rate increase does not even exceed the price increases of servicesin general over the relevant period.

Price comparisons (farm and non-farm business) - except for input prices to electricity and rail freight, even the static rate increase exceeds the past and anticipated input price and wage increases over the relevant period

Impact:

Impact (households) - rates represent less than 1 per cent of the household expenditure of 80 per cent of Parkes households so that even with the 64 per cent rate increase of the progressive plan implementation, rates remain below 1 per cent of household expenditure and the increase represents less than one percentage point of household expenditure.

Impact (farm and nonfarm businesses) - overall the impact is relatively small on non –farm business with rates representing less than 1 per cent of value added. Even with the progressive plan implementation, rates will increase by less than 1 percentage point of value added. Therefore the impact of even the progressive rate increase is insignificant for nonfarm business. However rates are more significant for farm businesses

representing up to 4 per cent of value added in Scenario 2 (growing ranking, suggesting significant disadvantage of certain population groups. Funding component these are identified as being Actions in a green about this impact should be mitigated to some extend because the program broadly satisfies reasonableness test. significance of rate increase from farm businesses is in part due to the growing number of hobby farms. In addition, the assumption of stagnating agricultural value added may be less plausible that the assumption of growing agriculture, and hence the impact of the rates increase in Scenario 1 may be indeed overstated.

Comparison with Peers:

Comparison with peers - The average household incomes of Parkes is just above the median income of Group 10 and 11 LGAs while its current rates are well below the median for Group 10 and Group 11 LGAs. Under the progressive rate increase Parkes rates would rise just above the median for these 2 groups of councils. By itself this would suggest that the progressive rate increase is consistent with Parkes' peers. However Parkes is well below the median of these councils in terms of the SEIFA index. This suggests that Parkes has a relatively large proportion of relatively disadvantaged households. This issue is addressed through Council monetary rebates and hardship policies.

Overall Conclusions:

In summary, even the rates increases under the progressive program passed most of the tests for reasonableness. Both the static and progressive programs result in rates increase exceeding the rise of input costs for businesses. For non-farm businesses the rates as a percentage of value added is less than 1 per cent, suggesting that the impact is low. However, for farm businesses, the rates/value added ratio is higher due to the growing number of 'hobby farms'. This overstates the real impact of rates on farm businesses. Additionally, Parkes Shire has low SEIFA.

agriculture) and up to 6 per cent of value added in Scenario 1 (stagnating This disadvantage is countered by monetary compensation and policy agriculture) and hence, so too is any rate increase. Nevertheless concern action that are included in both programs. Overall, even the progressive having a "P" added to the identifying number. It is these actions that

THE SPECIAL RATE VARIATION PROCESS AND HOW IT WILL **BE MANAGED**

Parkes Shire Council has made the difficult decision to seek a Special Rate Variaiton(SRV) from the NSW Independant Pricing and Regulatory Tribunal(IPART) in line with the funding model to support the Progressive Delivery Program. This sees a cumulative 10% increase a year for four years above the existing rate cap estimated at 3%. This would after the four years total a 63%. The adopted draft IP & R Planning documentation including this Delivery Program will be placed on display for submissions for a period of 28 days from the 30th of January 2013. Council will consider any submissions made and has until March 11th to submit a finalised Special Rate Variation application under Section 508A of the Local Government Act 1993 to IPART.

IPART will then consider this application and Council will be advised in June 2013 of the decision of IPART and the approved General Rate level set. Although Council believes it has a strong case to support its application ultimately IPART have the discretion to refuse any rise above the cap that was set on the 26th of November 2012 being 3.4%, or alternatively a percentage increase anywhere from the level of the cap up to and including the full amount sought being 13% each year for 4 years.

To assist the reader in being able to identify which of the projects, iniatives or items in the Delivery Program are directly reliant upon the Progressive

font with an additional differntiation being found in the Action number by will be subject to adjustment or elimination after the decision of IPART. Similarly the itmes as they appear in the Captial Works Programs in both the 4 Year Financial Forecasts and the Operational Budget have been identified and appear in green font.

NOTE RE DELIVERY CHALLENGE ASSESSMENT

The potential of the Special Rate Variation to assist in delivery of the actions of the program can generally be assisted by comparing the risk rating of the original action (BLUE action) compared to the risk rating of the progressive action (AUGMENTED PROGRAM GREEN P action). Note: New "Progressive" Programs/Projects however are not able to be compared in the same manner.

Documentaition relating to Councils Special Rate Variation Application to IPART can be found on its web site www.parkes.nsw.gov.au

Annexure 2.u.

Parkes Champion Post Article

"10 percent rate rise endorsed"

8

"Higher rates prepare us for the future"

Dated 30th of January and 1st February 2013



10 per cent rate rise endorsed

Jan. 30, 2013, 8:58 a.m.

Parkes Shire Council yesterday endorsed a special draft Delivery Program and Operational Plan for the next four years which will see ratepayers hit with an additional 10 percent per annum increase.

Instead of paying the annual 3 percent capped fee, ratepayers are now looking at 13 per cent increases each financial year through to 2017.

The decision follows an extensive community engagement process that commenced early last year and is aimed solely at providing council with adequate future funding for infrastructure, maintenance and major works.

The Plan incorporates the budget, capital works program, fees and charges for the upcoming 2013/14 budget and all subsequent budgets of the current council.

A 10 per cent increase will be cumulative and result in the average residential Parkes rate increase assessment increasing by \$5.12 a week in the fourth year.

The draft Plan is now on public exhibition for 28 days for consideration by the community and to allow for written submissions.

Last year, council worked extensively within the community in an effort to gain an understanding of the priorities and expectations of residents.

This was undertaken through several workshops and surveys.

General Manager Kent Boyd said that through this process it became clear that Council's financial situation could not support the programs and projects that the community needs and expects.

"Close scrutiny of Council's financial sustainability identified an inability to maintain assets with its current income and expenditure," Mr Boyd said.

"Also, the depreciation backlog had amassed to around \$30million."

In consideration of this, Council developed three options for the 2013-2017 delivery program.

They included the current situation with the current rate capping limit estimated at 3 per cent; a Static Delivery Program which was the estimated rate cap plus an additional 7 percent increase; and the Progressive Delivery Program (estimated rate cap plus 10 per cent increase).

Mr Boyd said more than 700 people participated in the workshops and survey process where the Progressive Delivery Program (10 per cent) was the most favoured.

Council resolved at its meeting last December 4 to advise the Independent Pricing and Regulation Tribunal (IPART) of its intention to lodge and application for the Special Rate Variation according to the Local Government Act, and to prepare the 2013-2017 Delivery Program based on the three scenarios.

In real terms, the Special Rate Variation will provide an additional \$9.37million which will be used almost entirely on capital works projects identified as having high community priority in the consultation carried our during 2012.

These projects include improvements to the Parkes Airport, footpaths, roads, drainage improvements, weeds/pests/public amenities, village pools, and sports grounds.

Mr Boyd said Council will adopt a special pensioner rate Rebate and Hardship Policy to lessen the burden on pensioners as a result of the increase.



Higher rates prepare us for the future

Parkes Mayor Ken Keith has urged the community to take the time to both look at and comment on Parkes Shire Council's new draft Delivery Program that includes a 13 per cent annual rate increase through to 2017.

Council is aiming to build up funds for future infrastructure, maintenance and major works throughout the shire by introducing a Special Rate Variation which would provide an additional \$9.37 million to its coffers.

The draft Program and Operational Plan 2013-2017 was fully endorsed by Council at this week's meeting, and the 10 documents are now on public exhibition for 28 days.

The documents will also be placed in all village libraries, while information can be accessed from Council's Web site.

Council must lodge its final application with the Independent Pricing and Regulation Tribunal (IPART) by March 11.

"The Delivery Program and Operational Plan for 2013-2017 which incorporates the budget, capital works program and fees and charges for 2013-14 is the result of considerable community consultation," Cr Keith said.

"This is an important document for the future growth of the Parkes Shire as well as meeting the needs and aspirations of the community."

General Manager Kent Boyd described it as being the most important document produced by council for several decades.

"This document addresses things within the community that people feel are important and largely sets out the work to be undertaken during the current term of this Council," Mr Boyd said.

"It will see money put back into what the community has asked for, provide huge benefits across the community and the shire villages as well as bring infrastructure up to an acceptable standard."

The draft Program and Plan has come about following extensive community engagement throughout 2012 which reviewed the Community Strategic Plan.

Scrutiny of Council's financial sustainability had identified an inability to maintain assets through its current income means.

Council reported that its depreciation backlog had amassed to approximately \$30million.

This meant council could not support the programs and projects needed and expected from within the community.

This included capital works projects, identified as having high community priority, such as the Parkes Airport, footpaths, roads, drainage improvements, weeds and pests control, public amenities, village pools and the shire's sports grounds.

Taking this into account, Council developed three options for the 2013-2017 Delivery Program.

They included the current situation which projected the traditional rate capping limit estimated at 3 per cent, a Static Delivery Program which was the estimated rate cap plus and additional 7 per cent increase, and the Progressive Delivery Program which was the estimated rate cap plus and additional 10 per cent increase.

More than 700 people took the time to attend public workshops and participate in surveys aimed at assessing their aspirations and needs for the shire.

The Progressive Delivery Program, with the additional 10 per cent rate increase, was the favoured option.

The rate increase will be cumulative and result in the average residential Parkes rate increase assessment increasing by \$5.12 a week in the fourth year.

However, Council will adopt a special pensioner rate Rebate and Hardship Policy to lessen the burden on pensioners.

This will result in eligible pensioners receiving additional rebates as part of a special rate variation plan.

Deputy Mayor, Cr Alan Ward described it as a hard decision for Council to make.

"No-one likes to increase rates but this is something that has to be addressed for us (Council) to remain sustainable," Cr Ward said.

"Being able to build and improve on our infrastructure can only be a positive thing for the shire."

Cr Michael Greenwood said there was an expectation from within the community for Council to be proactive in enhancing the shire.

"Now it's up to us to deliver," Cr Greenwood said.

Mayor Ken Keith extended congratulations to all councillors for their `courageous decision' to unanimously endorse the draft Delivery Program and Operational Plan as well to all council staff for their tireless efforts in preparing the documents.

Mr Boyd also praised the Parkes community for it efforts.

"Community members put a lot of time into this too and congratulations must be extended to every one of them who attended the workshops or filled out the surveys,' Mr Boyd said.

"As stated previously, the conclusion has been reached that the current level of self generated income is not sufficient to meet projected operating costs which will ultimately affect Council's financial sustainability.

"The draft Delivery program contains a special rate variation scenario to provide a way forward in meeting the reasonable expectations of the community."

Other features of the draft Delivery Program are as follows:

Capital Works

Under the Progressive program which incorporates the 13 per cent rate increase, the following broad capital expenditure areas have been identified as a priority from community consultation:

- * Airport improvements \$310,000 (2013/14, 2014/15, 2015/16).
- * Footpaths upgrade and construction \$650,000 (2013 2017).
- * Roads \$1.7M (2013-2017).
- * Depreciation backlog \$483M (2013-2017).
- * Improve Town Drainage \$1M (2013 2017).

- * Weeds/Pests/Public Amenities \$300,000 (2013-2017).
- * Village Pools Augmentation Program \$810,000 (2013-2017).
- * Community/Council Priority Initiatives \$515,000 (2013-2017).
- * Years Sporting Grounds Master Plan/Maintenance \$400,000 (2013-2017).
- * New IPR Infrastructure \$1.1M (2015-2017).
- * Years Pensioner Rebate \$346,000 (2013-2017).

Water Fund

A surplus has been modelled for 2013/14 with significant funds being reserved for the Capital Works Program planned within the four years of the Plan.

Rather than addressing the deficit in the last two years of the Plan by increasing water pricing, Council will undertake a critical review of the planned capital works program to address the position.

Water Charges

Council made significant changes to its water charges in 2010/11 in line with the State Government policy on 'Best Practice Water Pricing'.

The base 20mm access charge has remained the same as last year.

Council must substantially comply with the Best Practice guidelines in order to be eligible for grant funding from the State Government towards major infrastructure works.

Sewerage Fund

A surplus result has been modelled for 2013/14 with significant funds reserved for the Capital Works program planned within the four years.

Sewerage Access and Usage Charges

The residential sewerage charge is now determined by the water meter size, average residential water consumption, and the proportion of the water consumption that is discharged to sewer.

It is proposed that the standard residential access charge be increased from \$400 to \$412 for the 2013/14 year.

The residential access charge is regarded by Council as still being relatively low by industry standards and it is the intention of Council to increase the charge over time to a level that provides for the multi-million dollar cost of the renewal and upgrading to the Parkes and Peak Hill Water Treatment Plants.

Domestic Waste Management

It is proposed that under this Budget to keep the cost of Domestic Waste Service the same at \$290 per bin per service in 2013/14.

This charge also includes a recycling service on a fortnightly basis.

Commercial Waste Charges

As with domestic waste, the same fee of \$290 proposed for Commercial Waste in 2013/14.

Stormwater Management Charge

Council introduced this charge in 2007 following changes to the Local Government Act.

All funds raised must be used to address the problems of stormwater damage within the shire.

The allowable charge of \$25 per residential block (\$12.50 for residential strata lots) will again be applied in 2013/14.

Other charges will also remain the same - \$100 for all lots with an area greater than or equal to 1200 square metres and below 5000 square metres - \$375 for lots greater than or equal to 5000 square metres.

Estimated yield from the Stormwater levy in 2013/14 is \$157,500.

Town and Village Improvements

The town and village improvement votes in 2013/14 will receive significant increases under a Progressive Program.

The Village Votes will increase from \$82,834 in 2012/13 to \$115,802 in 2013/14.

Further increments will occur during the four years of the Progressive Program.

Village Capital Improvement Vote

The Vote has been maintained at \$39,000 for 2013/14.

Councillor and Mayoral Fees

The Budget includes provision for a 3 per cent increase as determined by the Local Government Remuneration Tribunal.

Final figures are advised in May of each year.

Sports Council

Council contributions to the Sports Council has been increased by 3.4 per cent in 2013/14.

Investments

Council receives a monthly report regarding the level and value of its investments. These are published in each monthly report.

The Budget models a return of the 'Coolangatta' CDO at an estimated \$552,000.

Proceeds from the sale of any assets are not considered to be available for operational Purposes.

Any recoveries are a return of Council cash reserves that are currently impaired. Therefore, any recoveries will not add to the working funds of Council but will assist in reinstating cash reserves towards the level that existed before the impairment.

Fees and Charges

The proposed fees and charges form part of the Operational Plan. Increases have been forecast and are considered necessary to maintain the fees at a comparable level in real terms to the previous year.

Waste Charges

It is intended to introduce fees for the disposal of all waste at the Parkes landfill as soon as capital upgrade works have been completed and the appropriate revenue capture and recording systems are put in place.

Capital works for the Parkes landfill are expected to commence in 2013/14.

Annexure 2.v.

Public Notice Draft Delivery Program and Budget 2013-1017



PARKES SHIRE COUNCIL

P U B L I C N O T I C E

DRAFT DELIVERY PROGRAM AND BUDGET 2013-2017

The Draft 2013-2017 Delivery Program and Budget is currently on public exhibition and Council is seeking feedback from residents. The document outlines the delivery program for the next four years. Actions and initiatives are also identified which will assist Council to achieve the goals of Community Strategic Plan.

The 2013-2017 Delivery Program and Budget has been developed including a special rate variation for a delivery plan for a progressive Parkes Shire scenario. It is proposed that rates be increased by 13% each year in the four years of the plan. Excluding the anticipated annual rate cap normally set by IPART this will result in a cumulative 46% increase overall during the four years of the Delivery Plan. In real terms the average residential rate will increase by an estimated \$5.12 a week in the fourth year.

All documents are available for review on Council's website www.parkes.nsw.gov.au and at Council's Administration Office at 2 Cecile Street, Parkes. The documents will also be on display at all of Council's Libraries throughout the Shire. Comments can be forwarded via email to council@parkes.nsw.gov.au or faxed to (02) 6862 3946 or alternatively any correspondence can be forwarded to: The General Manager, Parkes Shire Council, PO Box 337, Parkes NSW 2870.

The public exhibition will conclude on Wednesday, 27 February 2013 and Council welcomes and encourages your feedback.

Kent Boyd, General Manager, Parkes Shire Council

Annexure 2.w.

Delivery Program for a Progressive Parkes Shire

Delivery Program for a Progressive Parkes Shire

Council has been working with our community throughout 2012 to understand the priorities and expectations of residents in preparation for the 2013-17 Delivery Program. The Delivery Program includes the things Council can do to help achieve the vision and goals of the Community Strategic Plan.

The Delivery Program does not exist in isolation, it is a vital component in the Integrated Planning and Reporting Framework. Parkes Shire Council uses this framework as well as our Community Engagement Strategy to ensure our community is involved with the development of programs that Council will deliver over the next 4 years.

The Community Engagement Continuum, as the name implies is a continuous process, not a collection of isolated activities. It is the way Council does its work and how Council and Community work together.

The Community Engagement Continuum shows the integration of Council's plans and strategies, and how the Vision for 2022, developed by our community, informs all things. In order to achieve this vision, it has been separated into eight future directions. The Community Strategic Plan articulates the strategies Council has put in place for the future directions. The Delivery Program resources and actions these strategies.

Council has consulted more than 2000 people in our community in order to develop the Delivery Program. We engaged people to hear their views on what

Future Directions

1. Develop Lifelong Learning

Opportunities

- 2. Improve Health and Wellbeing
- 3. Promote, Support and Grow Our

Communities

- 4. Grow and Diversify the Economic Base
- 5. Develop Parkes as a National

Logistics Hub

- 6. Enhance Recreation and Culture
- 7. Care for the Environment in a Changing Climate
- 8. Maintain and Improve the Shire Assets and Infrastructure

Our Vision

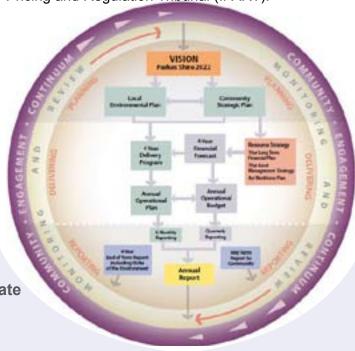
In 2022 the Parkes Shire will be:
a progressive regional centre,
embracing a national logistics hub
with vibrant communities,
diverse opportunities,
learning and healthy lifestyles.

programs and initiatives would make the biggest difference in the next 4 years and we surveyed to find out the importance of and satisfaction with our services.

After analysing the needs and wants of our community and examining Council's resources, it became clear that Council could not afford to deliver the services that our community expects with its current resources.

We then developed three options for the delivery program, the Current, Static and Progressive and went back to the community to ask which they preferred. A rate increase was proposed in the Static and Progressive Programs. The community voted in favour of the Progressive Program.

The elected Council resolved to support the implementation of the Progressive Program. This decision means a Special Rate Variation (SRV) application must be made to the Independent Pricing and Regulation Tribunal (IPART).



The Preferred Option

Cost pressures have impacted Council's financial position. Cost are increasing, wages (4%), energy (43%), manufacturing (8%), fuel and bitumen (11%), steel (15%) and telecommunications (9%), while our income has been capped at around 3% for 35 years, due to rate pegging. These cost pressures, as well as the carbon tax and cost shifting from State Government (equal to 5.74% of total income before capital) means our current budget cannot meet community expectations.

In order to deliver what the community expects, Council needs to increase its revenue, particularly its rates. Three options were developed, a rate rise was proposed for two of the three delivery program options, the Static and Progressive.

Current Situation

Rate cap only increase in rates (estimated 3%).

- · Operating deficit remains.
- No new capital works (i.e only maintenance)
- Not enough funding to cover depreciation.
- · Existing capital spending is unsustainable.
- \$33 million maintenance backlog will increase.
- Assets deteriorate.
- · Services decline.
- Library and pool opening hours are likely to be decreased.
- Arts, culture, youth and partnership funding may be reduced or cut.
- Service levels reviewed & reduced where necessary.

Static Delivery Program

7% + the estimated rate cap increase, for a total of 10% each year for 4 years. After 4 years this would total a 46% increase, if the rate cap (CPI) is taken out it is a 31% increase over and above the cap on general rates.

- Operating deficit returned to balanced budget.
- Capital program just exceeds depreciation used to fund additional \$3m per annum renewal program.
- Significant maintenance backlog remains, but should not increase.
- · Some services improved eg. roads, pools.
- Some service levels may still be under review eg. library, culture, arts, youth and partnerships.

Progressive Delivery Program

10% + the estimate rate cap increase, for a total of 13% each year for 4 years. After 4 years this would total a 63% increase, if the rate cap (CPI) is taken out it is a 43% increase over and above the cap on general rates.

- Operating deficit turned into operating surplus.
- Capital program now exceed depreciation.
- Surplus used to fund additional \$4m per annum capital program.
- · Asset maintenance backlog is being addressed.
- New assets are possible.
- Service improvements.

Workshops were held across the Shire which explained each delivery program and allowed the community to vote on their preferred option. An online survey, presentation and brochure were also made available to those who were unable to attend the workshops.

In both the workshops and online survey our community voted in favour of the Progressive Delivery Plan, which includes a 10% rate rise over the estimated rate peg (3%) each year over 4 years. After 4 years this is a 63% increase, if the rate cap (CPI) is taken out it is a 43% increase over and above the cap on general rates.

	Current Situation	Static Delivery Program	Progressive Delivery Program
Informed Workshops	6%	16%	78%
Online Survey	14.4%	25%	60.6%

results of the delivery program voting, October/November 2012.

Council's Decision

Parkes Shire Councillors moved to support the Progressive Delivery Program on 29 January 2013, to increase the annual rates to fund the program as stated above and advertise the draft program for public comment.

Council's decision was based on the clear support of the community for the Progressive Delivery Program as well as a consensus that the Progressive Program will best allow the Parkes Shire to achieve the vision and goals of the Community Strategic Plan in a fiscally responsible and sustainable way.

Impact of a Rate Increase

The proposed increase in annual rates for the Progressive Delivery Program will be applied to the Residential, Business and Farmland Rate only (circled below, as it typically appears on your rate notice).

If approved the increases will be applied for a 4 year period commencing in the 2013/14 year.

CRIPTOR	DATE IN STOLENIA	STOR THICKS	TETRE BUR
Residential General (Min)	5300	0.003303	\$300.00
Water Raeldental Access	1	\$225	\$440.WU
Sover Residential Access	1	\$400	\$400.00
WesterRecycling Residential	3	\$290	5290.00
Scorn Water Charge		656	E 26.00

How much extra will I have to pay?

The average residential rate in the Parkes Shire is \$531, the increase for the Progressive Delivery Program will increase this rate by \$5.12 per week above the estimated rate cap increase over 4 years.

	Yr 1	Yr 2	Yr 3	Yr 4	Total
Net* increase	\$0.99	\$1.18	\$1.37	\$1.58	\$5.12
Total^ weekly increase	\$1.33	\$1.50	\$1.70	\$1.92	\$6.45

(* above est. rate cap increase, ^ including est. rate cap increase)

In the 4th year the net increase in annual rates is:

Residential \$5.12/wk

~ 1.2 large coffees per week

Business...... \$19.35/wk ~ 4 large coffees per week

Farmland \$16.37/ wk

~ 1.8 truck tyres per year



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In the 4th year the rates for the average property will be affected as follows:

	Residential	Business	Farmland
Net increase	\$5.12 / wk	\$19.35 / wk	\$16.37 / wk
(above est. rate cap increase)	\$67.00 / qtr	\$251.50 / qtr	\$212.75 / qtr
,	\$268.00 / yr	\$1006.00 / yr	\$851.00 / yr
Total rate (including increase and est. rate cap increase)	\$16.64 / wk	\$62.42 / wk	\$52.83 / wk
	\$216.25 / qtr	\$812.29 / qtr	\$686.75 / qtr
	\$865.00 / yr	\$3249.00 / yr	\$2747.00 / yr

Pensioner Rebate

The pensioner rebate will be increased to minimise the impact of the rate increase on pensioners and those experiencing hardship.

Additional Pensioner Rebates - Progressive Program				
Year 1 \$25				
Year 2 \$40				
Year 3 \$70				
Year 4 \$105				

The increased pensioner rebate reduces the net increase of the Progressive Delivery Program from \$5.12 to \$3.13 per week for the average pensioner property.

Progressive Program Service Improvements

Service improvements					
	Current	Progressive			
Sealed Roads	\$700k budget Roads resealed every 30 years	\$1.5 million budget Roads resealed every 15 years			
Unsealed Roads	\$635/km roads graded every 5 years Gravel resheets every 30-80 years	\$1,000/km roads graded, watered & rolled every 3 years Gravel resheets every 15-20 years New works program			
Footpaths	\$80k for maintenance No renewals No new footpaths	\$1.05 million budget Upgrades to village footpaths, Parkes school precincts, township and improved access for mobility vehicles. New walking tracks and exercise paths			
Drainage	 Maintenance budget \$120k Drainage/ Flood plan for Trundle (85% state funded) Network improvement budget \$250k 	Maintenance budget \$220k Drainage/ Flood plan for all villages Network improvement budget \$450k			
Airport	Regular maintenance No capital improvements	Runway lighting renewalTerminal improvementsCarpark developmentApron reconstruction			
Pools	\$620k operating deficit Opening hours and entry fees reviewed No upgrades or new works	\$830k extra capital over 4 years for high priority works such as amenities, shade structures and medium priority works, especially in smaller towns			
Play- grounds	 \$27k budget p.a. resulting in ageing equipment Reliant on grant funding 	\$40k budget p.a. Replacement and upgrade of ageing equipment New works possible			
Sporting Facilities	Business as usual No extra funding	Master plans for sports facilities completed \$120k p.a. for Master Plan projects and upgrades			
Library	Review of library collection exhibitions hosted and provided Review of programs and opening hours	Increases in budget mean new & improved collections New programs available Refurbishments to village libraries			
Community	Possible reduction of youth events and services Possible withdrawal from partnerships with Northparkes, Charles Sturt University and others	Increased funding for Town Improvement Votes Improve and increase youth services and facilities Support increased youth participation in Council planning Secure co-funded partnership positions			
Culture	Possible reduction of cultural grants Review of Arts Outwest support to events	Continue to support and maintain cultural activities Investigations continue for a cultural space			

Reasonableness of a Rate Increase

Council commissioned the Western Research Institute (WRI) to examine the reasonableness of the proposed rate variation under the Static and Progressive Delivery Program models. WRI considered three main criteria in their methodology being: Price Comparisons, (other goods usually purchased), Impact (on incomes), and Peer Comparisons (other Councils). The findings of the report are summarised below, the full report can be found at parkes.nsw.gov.au or by contacting Council for a copy.

Price Comparisons

Price comparisons (households) under both the Static and Progressive Program rate increases do not exceed the past and anticipated price increase of the services most closely aligned to local government services.

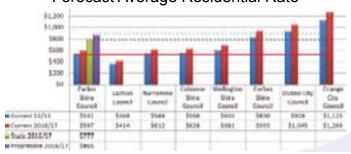
Impact

The impact was found to be minimal on households with rates currently representing less than 1 percent of household expenditure of 80 percent of households. With the maximum increase of 64 percent in the Progressive Delivery Program, rates remain below 1 percent of household expenditure. The impact on non-farm business with the rates increasing under the Progressive Program is less than 1 percent of value added. Rate increases for farm business are more significant at 4% of value added, however this can be partly attributed to the increased number of hobby farms.

Comparisons with Peers

The average household income of Parkes is just above the median income for Group 10 and 11 Local Government Areas (LGAs) while its current rates are well below the median for these 2 groups of councils (see below). By itself this would suggest that the Progressive rate increase is consistent with Parkes' peers. However Parkes is well below the median of these councils in terms of the disadvantage according to the Socio-Economic Indexes for Areas, a measure of disadvantage. This issue is addressed through Council's monetary rebates and hardship policies.

Forecast Average Residential Rate



Special Rate Variation Process and Management

The Parkes Shire Council Progressive Delivery Program and associated documents, the Workforce Plan, Operational Plan and Financial Plan will be placed on public display from 30 January 2013 for a period of 28 days. Submissions are invited from the public and can be made in writing and delivered to Parkes Shire Council.Council will consider any submissions made and has until March 14th to submit a finalised Special Rate Variation application to IPART.

IPART will then consider this application and Council will be advised in June 2013 of IPART's decision and the approved General Rate level set.

Although Council believes it has a strong case to support its application, ultimately IPART have the discretion to refuse any rise above the cap that was set on the 26th November 2012 being 3.4%, or alternatively a percentage increase anywhere from the level of the cap up to and including the full amount sought, being 13% each year for 4 years.

This means some of the projects, initiatives or items in the Delivery Program and Operational Plan that support this plan may be impacted. Council will have to review these documents after the determination of IPART to see which of these items will be subject to adjustment or elimination if the full increase is not granted. Similarly the items as they appear in the Capital Works Program in both the 4 year Financial Forecasts and the Operational Budget will have to be reviewed should the application not be fully granted.

Documentation relating to Councils Special Rate Variation Application to IPART, as well as a Delivery Program Option presentation on youtube can be found at parkes.nsw.gov.au or by contacting Parkes Shire Council.

YOUR SAY
OUR COMMUNITY
YOUR COUNCIL

valued input. working together. getting it done

Parkes Shire Council 2 Cecile Street Parkes NSW 2870 Tel: 02 6861 2333

Email: council@parkes.nsw.gov.au Web: www.parkes.nsw.gov.au



Parkes Shire Community

#ProgParkes

Annexure 2.x

Submission

Submission	Criterion Addressed		Key Aspects Raised		
1. Parkes Resident	1. Need for variation		3. Rating structure Impact on Rate Payers: General		
Self Funded	2. Community Consultation		outlines the concern that self funded retirees are not		
Retiree Letter dated:	3. Rating structure and impact on rate payers	X	assisted and suggest should be treated like pensioners. Indicates no mention on increases to other charges.		
11-02-2013	4. Delivery Program and LTFP assumptions		indicates no mention on increases to other charges.		
11-02-2013	5. Productivity and cost containment strategies	X	5. Productivity and Cost Containment: Questions merit		
			of local street works carried out in Parkes township as being waste and poorly carried out. Currajong street works damaged by watering system. Suggests funding for Art is waste of money . Traffic lights makes Parkes laughing stock.		
	Councils Position				
	Criterion 3 - Rating structure Impact on Rate Payers: Council is aware that some individuals on a case by case basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Whilst it would be extremely difficult to administer and verify a specific rebate for self funder retirees as a classification of rate payer given the likely diverse range of incomes amongst the group, individuals in this group that are in genuine need are able to avail themselves to the provisions of the hardship policy.				
	Criterion 5 Productivity and Cost Containment: The submission outlines a number of concerns with regards to Council productivity broadly in terms of project management. As previously reported to Council staff have focused a lot of effort towards business improvement in the manner in which it undertakes project management, most recently highlighted during the Parkes Pool refurbishment. This will continue to be an area of focus and review via the Project Management Group operating under the Project Management policy recently adopted by Council. The submission highlighted a number of concerns with projects that actually were funded and under the auspice of the NSW RMS. Including the Currajong Street works in addition the RMS not Council required the instillation of Traffic lights in Hartigan avenue.				

The submission also indicated that funding of Art (Culture) should be viewed as a waste of money. Whilst this may be a valid personal opinion, Councils community engagement and the resulting Community Strategic Plan indicates that there is significant support for Councils support in this area in the Parkes Shire Community. Conversely Council is equally at times criticised by community members for failing to allocate sufficient funding and resources to Arts and Culture in general. The integrated planning process is the means by which Council ultimately manages these competing community needs and concerns through the Delivery Program.

Overall with regard to Productivity and Cost Containment, Council has also recognised the need for an ongoing commitment to business improvement and efficiencies. A full Council report on the many initiatives already in place and to be implemented in this area has been provided for Councils information and consideration this date.

Parkes NSW 2870

11th February 2013

The General Manager

Parkes Shire Council

PO Box 337

Parkes NSW 2870

Re: The Parkes Delivery Program

Dear Sir,

I am writing to voice my protest at the proposed money grab by Parkes shire Council.

My wife and I are self funded retirees and live on an allocated pension that has not increased over the last 3 years and unless there is a great change in the world economy will not increase in the 4 years that the Delivery Program runs. It appears that Council has not considered self funded retirees.

Where do we find the 63% increase to pay Council?

If Council's finances are below the income required to supply the services needed why does Council not use some of the reserve funds we have heard so much about.

We could put up with the increase in charges if Council spent our money wisely.

For example:

The median strip constructed in Currajong St. where the new garden was watered so well the road became saturated requiring reconstruction. The new pavement has since failed in several places.

The intersection of Dalton, Cooke and Close Streets which is now being changed. Why I haven't heard of any accidents in this area.

Hartigan Avenue was built not so long ago but needed major patching and a reseal recently due to faulty workmanship.

I could name many more cases of Council's poor workmanship and lack of supervision that are pushing up costs thus needing the extra funding that Council is seeking.

If funding is so tight might I suggest that all Council's support for any arts programs be withdrawn as these donations are only enjoyed by a small part of the community.

I could list many more instances of waste but I am sure that you have got the message and if you do something about it little or no increases would be necessary.

No mention has been made of the proposed increases to the other Council charges such as water, garbage, sewer and stormwater. Is this going to be another shock?

Parkes is the laughing stock of the west with traffic lights at Hartigan Avenue London road intersection where traffic is almost Zero, there are many more intersections in town that have bigger problems than this one.

I would also suggest that Council extend the pensioner discount to self funded retirees who have a Seniors Card.

Finally I object to the proposed rip-off and can only hope that IPART have the sense to refuse Council's application.

Yours Faithfully

Submission	Criterion Addressed		Key Aspects Raised		
2. Bogan Gate Rural	1. Need for variation	X	A Need for Veriction Overtions "For Whate" and		
	2. Community Consultation	X	1. Need for Variation: Questions "For What?" and questions usefulness of traffic islands, usefulness of		
Letter Received:	3. Rating structure and impact on rate payers	X	amenities such as walking tracks and pools. Rural rate		
12-02-2012	4. Delivery Program and LTFP assumptions		payers will be hit with costs for services they will not gain benefit.		
	5. Productivity and cost containment strategies	X	2 Community Community Halling Hallington of account of		
			2. Community Consultation : Utilisation of average farm rate misleading. Bogan Gate workshop staged in day whilst working.		
			3. Rating Structure Impact on Rate Payers: Generally outlines the ongoing increase in costs to farming and effects of drought. Impact much greater on them than average rates currently \$8,518.87 (7 x allotments) Questions the 4% impact being put down to Hobby Farms.		
			5. Productivity and Cost Containment : Generally questions road asset management by Council. Forecasts re-sheeting of their own road by 2037 ie 25 years.		
	Councils Position				
	Criterion 1 - Need for Variation: In May 2012 Council reviewed the Parkes Shire Council Community Strategic Plan this process clarified the needs and wants of the Parkes Shire Community in a phase outlined in the Community Engagement Strategy termed "Your Priorities." The outcomes of this process are outlined in the Community Engagement Strategy as part of the IP& R documents. In summary it was clear that the Community broadly had expectations that were across a range of Council assets and services. A primary concern indeed was the Shires roads however there were also a whole range of identified needs and wants across the many number of Council				

Asset categories and services. The Community clearly did not want to see our economic situation continue to decline and as a consequence also see a reduction in Council services as well as the deterioration of the Shire assets and

infrastructure. The importance the SRV has with regard to Councils future sustainability was also recently highlighted in an analysis on Councils finances by the NSW State Treasury T-Corp report carried out in a recent funding application via the LIRs scheme.

Criterion 2 - Community Engagement: Council in no way intended to mislead the community. Council utilised the average farm rate in an effort to show the likely impact on the broadest range of that particular rating category. (This is the same use of averages used by the NSW Division of Local Government to undertake comparative analysis). It is noted that the author of the submission has a number of assessments that make up their overall rating obligation. The average rate figure was not the only method utilised in the Community Engagement and awareness process. Council also identified where on the rate notice the amount subject to SRV would appear and also the cumulative percentage rate increases that would occur. This would enable the rate payer to estimate the impact of the SRV. It would have been very problematic to try and explain individual impacts of the SRV given the number of unique and individual manners in which rural properties are assessed.

Council tried to conduct the priority workshops and the options workshops at times dates and venues convenient to the community. The Bogan Gate workshop was conducted prior to a Council meeting at Bogan Gate as it would likely have had the interest of community in Council activities heightened at this time. In the same round of consultation raised by the author there was a specific farming workshop widely advertised as well as a workshop in relatively close by centres to Bogan Gate being Parkes and Trundle. The widely advertised options workshops in October were similarly staged with the rural community in mind consciously before the harvest period and after 6pm again at nearby centres to Bogan Gate being in Trundle and in Parkes.

Criterion 3 - Rating structure Impact on Rate Payers: Council is aware that some individuals on a case by case basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Council understands that farmers, particularly those with larger farms have high input costs due to the scale of production undertaken. General rates are based on land values and therefore those farm properties have rates which are commensurate with those higher land values. As the rate increase is applied uniformly based on the value of the properties, properties of higher value should not be disproportionately affected by the rate increase compared to lower value farms. Therefore rates like other input costs are generally proportionate to the size of the farming enterprise.

In looking at the subject property holdings as there are 7 individual assessments in a number of names with regard to this submission it is true that the overall increase amount in the 4th year will amount to \$5,249.31 more than rates currently paid. Assuming also an enterprise around this size is able to claim the amount as a taxation input cost at 30%, this will mean in the fourth year the amount extra would be approximately \$3675. If then factoring in a 3% CPI

the "real" increase will be initially after 4 years \$3,920, and therefore if claimed as an input on tax (calculated @ 30%) it would ultimately mean an increase of approximately \$2744 overall in the fourth year in "today's money".

WRI Report: The submission raises the inclusion of Hobby Farms in the WRI findings. Council has requested WRI re examine this issue. It is anticipated this full response will be completed and tabled at Councils meeting on the 5th of March when these submissions are to be considered by Council. Preliminary feedback from WRI would indicate the following.

WRI has delineated hobby farms, using the definition proposed by ABS. Hobby farms are those of the size 2-100 hectares, the farm owner derives most of his/her income from off-farm activities, and value added from agricultural operations is less than \$75,000. It would appear that in taking these out of the data set in analysing the impacts on the value added scenarios, there is a significant reducing in the impact of a rate rise in the three agricultural grow scenarios examined being: Usual growth of Agriculture, Agricultural Stagnation and Maximum growth when compared to the original data of the report that included hobby farms in the mix.

Criterion 5 -. Productivity and Cost Containment: The submission outlines a number of concerns with regards to Council productivity broadly in terms of management of the road assets. Approximately 29% of the funding sought in the SRV is allocated to the road asset backlog and increasing the frequency of things like the re sheeting program as mentioned in the submission. On current funding projections roads can only be re sheeted on average every 30 years, however under the Delivery Program for a Progressive Parkes Shire and in accordance with the transport asset management plans this time period may on average be halved.

The submission also indicated that funding of walking tracks, parks and amenities are of little use to the farming business. Whilst this may be a valid personal opinion, as indicated above 29% of the funding sought in the SRV would go to roads. It may also be noted that farming rates makes up approximately 30% of the total general rate income also. Councils community engagement and the resulting Community Strategic Plan indicates that there is significant support for Councils support in walking tracks, parks and in the Parkes Shire Community. Conversely Council is equally at times criticised by community members for failing to allocate sufficient funding and resources to these areas. The integrated planning process is the means by which Council ultimately manages these competing community needs and concerns through the Delivery Program.

Overall with regard to Productivity and Cost Containment, Council has however also recognised the need for an ongoing commitment to business improvement and efficiencies. A full Council report on the many initiatives already in place and to be implemented in this area has been provided for Councils information and consideration this date.

Bogan Gate, NSW. 2876.

Dear Parkes Shire Councillors,

We write this letter in objection to the proposed rate increases by the Parkes Shire Council.

We currently run a Mixed Agricultural Business and our sole income is derived from Primary Production in the Bogan Gate district, it is not supplemented by mining, government or any other outside employment. We are therefore not classed as "hobby farmers". We do employ staff on both a permanent and casual basis.

We too, like Council have increasing costs for wages, energy, fuel and lubricants, steel, telecommunications not to mention fertilizers, agricultural sprays, seed, livestock expenses, veterinary costs, repairs and maintenance of farm equipment -headers, tractors, trucks, utes, spray rigs etc, registration expenses, workers compensation, superannuation, Livestock Health and Pest Authority rates, Meat and Livestock Association levies, insurances, freight, protective wear, grain warehouse and saleyard levies, the list goes on, and of course not forgetting the rising price of TRUCK TYRES!

Unfortunately, unlike some other businesses we are unable to, after production, set the price we would like for our commodities. Our final sale price is set by the local and world markets of the day for both livestock and grain.

No one would argue that the last 12 years of primary production in the Bogan Gate area has been a particularly fruitful exercise, after experiencing 10 years of crippling drought followed by two harvests in succession that were decimated by floods at the eleventh hour. But of course the world has to eat so life goes on.

We are provided with no "on property services" by the Parkes Shire Council therefore our rates do not include water, sewerage or waste disposal charges. We provide and maintain our own water for stock and personal usage from dams and rainwater tanks on our properties. We also provide and maintain our own sewerage facilities and our waste from production and personal use is either taken to the Bogan Gate tip, which is a Council facility, at our expense or recycled at our expense. We therefore pay rates on our Bogan Gate properties on a Farm Land usage rate only.

Enough of the gloomy facts but we're sure you get the picture.

Our current Farm Land rate charges are \$8,519.87 per/annum and by the figures provided to us by Parkes Shire Council staff on the 7 February, 2013 (see copy attached) will, over a 4 year period, rise to total \$13,769.18 per/annum on the Progressive Delivery Plan.

That is of course without and we quote from the pamphlet –Delivery Plan for a Progressive Parkes Shire- under the heading- Impact,- "With the maximum increase of 64% in the Progressive Delivery Program, rates remain below 1% of household expenditure. The impact on non-farm business with the rates increasing under the Progressing Program is less than 1% of value added. RATE INCREASES FOR FARM BUSINESS ARE MORE SIGNIFICANT AT 4% OF VALUE ADDED, HOWEVER THIS CAN BE PARTLY ATTRIBUTED TO THE INCREASED NUMBER OF HOBBY FARMS.

For what!

The pleasure of having to negotiate a new cement, chunk or flower bed in the middle of the road in Parkes that obstructs traffic flow and has to employ more council staff for it to be continually maintained and makes it even harder to access Parkes for our business purposes. A near, 100 kilometre round trip for a swim in the newly refurbished Parkes pool or maybe a little walk on a new walking track or exercise path we're presuming also in Parkes. Unfortunately we do not have the vision that the Parkes Shire Council has that these or very few of the other Service Improvements as stated in the Progressive Program will enhance our business. We still envisage that after a good rain our business production will still in essence be halted as -all unsealed roads in the Parkes Shire will still close to heavy vehicles.

Some of the roads in the Parkes Shire are that poorly maintained that 2 years ago our own a was involved in a what could have been a fatal, single vehicle accident in the Bogan Gate district, where the vehicle was driving was written off. was merely taking a sample of grain from the paddock to the grain storage facility. When the rescue team and Parkes Police arrived at the scene they attributed the cause of the accident solely to the disgusting state of the road. Not driver error, not speed, not alcohol, not vehicle failure or defect. Just simply the extremely poor state of the road.

So if the Progressive Plan was voted in by Council we could see this road re-sheeted by the year 2037 at the latest?

The village of Bogan Gate doesn't even have a public toilet in its antiquated, weed filled, public park!

The local Bogan Gate cemetery isn't even owned or maintained by Council. It is managed by local trustees and maintained, very well, by members of the local community.

The Shire Delivery Plan very cunningly did not state on the value of Farm Land rates it had estimated its figures on and after enquires to Council, we were informed that the average on Farm Land rate of \$1,685.00 was the amount used. So depending on your land property values each portion would therefore be charged at different hectare values throughout the Shire. All smoke and mirrors really.

We know that we are not the only Primary Producers that run viable agricultural enterprises in the Parkes Shire, whose rates are well above this figure.

We currently pay \$163.85 per week to Parkes Shire Council in Farm Land Rates alone and if the proposed "Progressive Model" is adopted by this Council we will be paying a weekly rate of \$264.80 by the year 2017. Well above the \$16.37 per/week rise spruiked about in the deceptive literature sent out by Council.

Again, we ask for what!

Yes, of course we do use Parkes Shire Council facilities and like all others we are happy to pay our share of Shire rates for what is reasonable and fair usage but it seems that" the good old cockies" that have paid their rates without question for decades will be hammered again, for services and facilities that they will not reap any or very little benefit from if the proposed rate charges are adopted.

And if you are wondering why we did not attend the Bogan Gate workshop and have our say then, well it was held in the middle of the working day and we were actually attending to our business commitments but we did complete surveys and return them to Council.

Again, we object to the proposed rate increases by the Parkes Shire Council and ask that all Councillors take a long, hard look at the actual figures and don't be the elected members that allowed the few to fund the services for the many.

Yours faithfully

Submission	Criterion Addressed		Key Aspects Raised		
	1. Need for variation		2 Community Consultation: Was not aware of Your		
3. Alectown Rural	2. Community Consultation 3. Rating structure and impact on rate payers		2. Community Consultation : Was not aware of Your Choice workshops after attending Your Priorities		
Letter Received:			workshop. Suggests rate notice mail out should have been		
12-02-2012	4. Delivery Program and LTFP assumptions	X	utilised with not single reliance on media.		
	5. Productivity and cost containment strategies		3. Rating Structure Impact on Rate Payers : Generally outlines the ongoing increase in costs to farming. Impact		
			much greater on them than average rates currently \$8,000. Group 11 comparisons particularly with farming and business will be exceeded if 13% passed on Business rate 1.74. States distinctly higher 4. Delivery Program and LTFP assumptions: Believes that total of 7% increase should suffice for 4 years as ample.		
	Councils Position				
	Criterion 2 - Community Engagement: A check has been made and unfortunately the author of the submission did not automatically have a personal invitation letter for the Your Choice workshop by attending the earlier Your Priorities workshop in Alectown this was due to the fact that their name did not appear on the attendance register which may inadvertently have been missed. The Your Choice workshops for nearby Parkes and Peak Hill were extensively advertised on local radio and local media as well as flyer etc sent out and farming groups being emailed etc. These advertised options workshops were staged in October particularly with the rural community in mind consciously due to time constraints due to the harvest period. They were also timed after 6pm again with business and farmers in mind.				
	Regarding the suggestion that a mail out with the rate notices, timing unfortunately precluded this from being an options regarding the Your Choice workshops. The 1st instalment of rate notices are issued July 30. At this time the previous Council was still in office and a decision regarding a SRV application had not been made given that it would be a decision left for the Council that would have to manage both the political and operational implications of any SRV. The next rate notice issue was 30th of October, this would have seen the call for attendance at workshops in the middle of harvest which would have caused great obstacles for the rural community to participate. Christmas and				

New Year follow shortly after. The time requirements for both a SRV application and the final development of the Delivery Program saw that October was the most conducive month to carry out the workshops. These workshops received very wide media attention however it is unfortunate that some people still may not have been aware of them being conducted. Council did recognise the opportunity to increase awareness even further regarding the SRV application, and did infact utilise the 3rd rate instalment mail out to send a the newsletter which saw an opportunity for submissions such as this to be made and considered by Council

Criterion 3 - Rating structure Impact on Rate Payers: Council is aware that some individuals on a case by case basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Council understands that farmers, particularly those with larger farms have high input costs due to the scale of production undertaken. General rates are based on land values and therefore those farm properties have rates which are commensurate with those higher land values. As the rate increase is applied uniformly based on the value of the properties, properties of higher value should not be disproportionately affected by the rate increase compared to lower value farms. Therefore rates like other input costs are generally proportionate to the size of the farming enterprise.

In looking at the approximate amounts sighted in the submission with an overall increase from \$8,000 to \$12,000 in the 4th year would amount to \$4,000 more than rates currently paid. The submission indicates that they are subject to tax deductibility benefits so assuming rates are claimed as an input cost subject to a 30% deduction, in the fourth year the amount extra would be approximately \$2,800. If then factoring in a 3% CPI the "real" increase will be initially after 4 years \$3,520, and therefore if claimed as an input on tax (calculated @ 30%) it would ultimately mean an increase of approximately \$2464 overall in the fourth year in "today's money".

WRI Report: The submission raises the inclusion of Hobby Farms in the WRI findings. Council has requested WRI re examine this issue. It is anticipated this full response will be completed and tabled at Councils meeting on the 5th of March when these submissions are to be considered by Council. Preliminary feedback from WRI would indicate the following.

WRI has delineated hobby farms, using the definition proposed by ABS. Hobby farms are those of the size 2-100 hectares, the farm owner derives most of his/her income from off-farm activities, and value added from agricultural operations is less than \$75,000. It would appear that in taking these out of the data set in analysing the impacts on the value added scenarios, there is a significant reducing in the impact of a rate rise in the three agricultural grow scenarios examined being: Usual growth of Agriculture, Agricultural Stagnation and Maximum growth when compared to the original data of the report that included hobby farms in the mix.

The submission raises concerns with the overall impact of the rate increase on the business community as well as famers. In the WRI report into the reasonableness of the SRV in looking at the impact non farm business it concluded:

"overall the impact is relatively small on non-farm business with rates representing less than 1 per cent of value added. Even with the progressive plan implementation (13% a year over 4 years), rates will increase by less than 1 percentage point of value added. Therefore the impact of even the progressive rate increase is insignificant for non-farm business".

Criterion 4 -. Delivery Program and LTFP assumptions: The submission suggests that Council should consider a 4% increase above the rate cap being 7% each year for the four years. This amount was not considered as a scenario in the Long Term Financial Plans that examined the current situation being no rise, 10% being static and 13% being progressive. Council developed the Delivery Program assuming the 13% progressive amount. These percentage considerations were based on a three pillared analysis of Councils future sustainability being, Financial management, Asset Management and the Communities needs and aspirations. Council has carefully weighed up the options in addressing all of the challenges around these three elements and therefore developed a Delivery Program that will address these challenges that requires funding by the 13% per year for your year funding scenario and consequently a SRV to IPART.

Alectown, 2870.

12/02/13

To: Kent Boyd

Manager,

Parkes Shire Council.

Dear Kent, and Councillors

This is a note to outline our concerns, with council's commitment to a 13% by 4 year increase in rates. We initially applianded council's initiative to hold a series of community meetings to help the new council develop a pian for the Shire. We attended that meeting at Alectown but now with hindsight, are very disappointed with the outcome. We were asked about our concerns and priorities and the extra services we would like to see but nothing was said of a potential rate rise.

The second round of meetings came and went and we knew nothing of them. We were disappointed. Finally at the beginning of February all rate payers received information on the impending rate increases. Just a week prior to this mail out we ran our own straw poll of neighbours and of the 7 families surveyed 5 were not aware of the impending rate increase decision and the other two were not clear on the amount or for how long. We also asked a prominent business in Parkes, and they too, were none the wiser.

This is our first concern. Surely with council conducting such an "exhaustive consultation period with the community for six months" as stated by Ken Keith on ABC radio you would expect many more people to know of the impending rates decision. On decisions as large and out of the ordinary as this one is, surely general mail outs, preferably with rates notices, at least three months in advance would be more effective than relying on local media.

Secondly, and more importantly, we have major concerns with the progressive program rate increase. Can we say from the outset that in principle we are not against a modest increase, and recognise council's challenges in balancing the books, but this challenge exists for everyone. Of additional concern is the excessively increased load this increase places on businesses, both agricultural and non-agricultural. The suggested increase highlights the ever compounding imbalance of our present rating structure. Our farms' annual rates bill is \$8,000 and by the end of the 4 year rating increase period we will have paid nearly \$12,000 extra, just for the increases. Would residential rate payers be happy with this scenario?

These are real figures with real impact on business viability. If all our costs were to rise by 13% per annum for the next four years.....!!! A residential rates bill of say \$2000 will cost only an additional \$3000 in increases over the 4 year period! Of course polling would indicate a support for the progressive plan when the majority of the increases will be carried on a household by household basis by the rural and business sector. Even with tax deductibility benefits we will still be paying in the vicinity of three times as much in increases!

Thirdly we have a concern for the future generation of farmers in our Shire. With these types of potential increases compounding into the future, what encouragement is there for young people to stay in the industry?

Fourthly: Council has also continually noted that our rating level is lower on average than our Group 11 counterparts. If this is a major concern for council, then conversely, what can be the justification with the Progressive Plan to rapidly overtake the median level and become very distinctly one of the highest rated councils within this group? (as per council's contracted report by WRI entitled "Reasonableness of the special rate variation" pp 18-19.) At the pinnacle of these extrapolations is a business rate that will be 1.74 times higher that the G11 average.

Simply put, we have not spoken to anyone in the rural and business community who is happy with this excessive rate rise, in fact, some are even angry. It is not our intention to be an anchor on the progress of the Shire, but in seeking a balanced perspective on this issue, we cannot support the Progressive Delivery Program. It has the potential to be more "regressive" in outcome, both in terms of the additional financial pressure it places on rate payers (particularly business rate payers), but also on the respect and reputation Council has within the community and further abroad.

In conclusion, 3% + 4% (total 7% / yr for 4 years) would in our opinion be an ample increase. This amount would recognise council's need to catch up in certain essential areas but at the same time lead the community by example with sound balanced fiscal management. Thank you for your time and consideration of these comments.

Yours faithfully,

" different .

Submission	Criterion Addressed		Key Aspects Raised		
4. Alectown Rural Letter Dated:	1. Need for variation		2. Community Consultation: Use of Coffee cup		
	2. Community Consultation	X	comparison was deceptive. Agrees most people in favour		
13-02-2012	3. Rating structure and impact on rate payers	X	of the rate rise. 2nd Submission : Reiterates that use of Coffee cups and truck tyres was ridiculous and fooled the		
2nd Submission Dated:	4. Delivery Program and LTFP assumptions	X	community.		
25-02-2012	5. Productivity and cost containment strategies	X	3. Rating Structure Impact on Rate Payers: . Rate cap in place to ensure Council runs business effectively. 2nd		
			Submission: Proposed increase excessive. Rural and business people doing it tough.		
			4. Delivery Program and LTFP assumptions : Believes that total of 10% increase should suffice for 4 years as ample. 2nd Submission : Asks Council to consider 7% rise all up being still hard but more acceptable.		
			5. Productivity and Cost Containment : Generally states the rise will make Council more wasteful.		
	Councils Position				
	Criterion 2 - Community Engagement: Council in its Community Engagement strategy wanted to ensure that the potential impacts of an rate rise were understood by all members of the community across all demographics. It is well known that people tend to process information in different ways for example some people are visual some people like numbers and details and some use comparisons etc. Council endeavoured to communicate the impacts of the rise in a number of ways including comparative every day consumables. Weekly, quarterly and annual costs, comparisons with similar Councils and percentages. This variety Council believes ensured the widest number of people who wanted information on the SRV and its impacts were able to understand them in a personal sense. Council in no way was trying to be deceptive but rather inclusive of all community members. Council recognises on an individual case by case basis some members of the community have a preference for the manner in which they receive and process information.				

Criterion 3 - Rating structure Impact on Rate Payers: Council is aware that some individuals on a case by case basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Council understands that farmers, particularly those with larger farms have high input costs due to the scale of production undertaken. General rates are based on land values and therefore those farm properties have rates which are commensurate with those higher land values. As the rate increase is applied uniformly based on the value of the properties, properties of higher value should not be disproportionately affected by the rate increase compared to lower value farms. Therefore rates like other input costs are generally proportionate to the size of the farming enterprise.

The submission also states that rate pegging is in place so Council run's its business with it's means. NSW is the only state in which rate pegging is imposed. Rate pegging was introduced in the 1970s as a measure to deal with high inflationary pressures and the notion that Councils were receiving a greater flow of income from the then Whitlam Government reforms which were thought to have taken the pressure off a council's overall rating needs. Decades later, rate pegging has been recognised by academics and researchers as a major and unnecessary revenue constraint on NSW councils.

The Local Government and Shire's Association 2007 submission to the *Productivity Commission's Inquiry into Local Government Revenue Raising Capacity* stated "Rate pegging has negative consequences in the long run including depriving communities of infrastructure and services, the deferral of infrastructure maintenance and renewal expenditure; and undermining the financial sustainability of councils". Therefore a request for council to stay within the rate peg limit is taken ultimately to be a request for reduced service levels, not improved services.

The impact of slow growth in rates is highlighted by the Federal Government 2008/2009 Local Government National report, which shows that average rates per capita in NSW were \$120 or 22% less the average of other States.

Councils is in this case utilising the provisions of Section 508A of the Local Government Act 1993 to raise rates in a legal sense above the cap as it feels it meets the criteria to justify this increase.

The submission raises concerns with the overall impact of the rate increase on the business community as well as famers. In the WRI report into the reasonableness of the SRV in looking at the impact non farm business it concluded:

"overall the impact is relatively small on non-farm business with rates representing less than 1 per cent of value added. Even with the progressive plan implementation (13% a year over 4 years), rates will increase by less than 1 percentage point of value added. Therefore the impact of even the progressive rate increase

is insignificant for non-farm business."

Criterion 4 -. Delivery Program and LTFP assumptions: In the first submission the Static scenario has been suggested being 10% cumulative for the four years. Council has considered this scenario in the Long Term financial Plan however in assessing the financial, asset management and community needs has developed the Delivery Program for a Progressive Parkes Shire based on funding from a 13% cumulative rise over the next four years. It is only in this funding that there is provision for any substantial new capital projects going forward, it was clear throughout the Community Engagement that there was wide support for Council working not only to address the asset backlog but also to work towards new capital projects to progress the shire in the years to come. The importance the SRV has with regard to Councils future sustainability was also recently highlighted in an analysis on Councils finances by the NSW State Treasury T-Corp report carried out in a recent funding application via the LIRs scheme.

In the second submission dated the 25-02-13 the author has requested a further reduction in the rate rise and that Council should consider a 4% increase above the rate cap being 7% each year for the four years. This amount was not considered as a scenario in the Long Term Financial Plans that examined the current situation being no rise, 10% being static and 13% being progressive. As already indicated Council developed the Delivery Program assuming the 13% progressive amount. These percentage considerations were based on a three pillared analysis of Councils future sustainability being, Financial management, Asset Management and the Communities needs and aspirations. Council has carefully weighed up the options in addressing all of the challenges around these three elements and therefore developed a Delivery Program that will address these challenges that requires funding by the 13% per year for your year funding scenario and consequently a SRV to IPART.

Criterion 5 -. Productivity and Cost Containment: The first submission indicates that by increasing revenue through increased rates would make Council more wasteful and less careful. Council has also considered this issue with regard to Productivity and Cost Containment. Indeed Council has recognised the need for an increased and ongoing commitment to business improvement and efficiencies. A full Council report on the many initiatives already in place and to be implemented in this area has been provided for Councils information and consideration this date

Alectown N.S.W.2870 13-02-2013

Kent Boyd General Manager Parkes Shire Council. Parkes.

Dear Kent and shire councillors, I thought it courtesy that I write to council to let the councillors know my thoughts about the new vision on our rate rise than just winging to the local paper. I just want ratepayers to realise what this rate rise will mean in the long term.

Thank you for pointing out to me that my house rates will be \$181 less than I quoted because I added the increase to the extras (water, sewerage etc).

I really feel the shire and those in charge of our local government should compromise. There are always ways of saving. I think just because you're able to raise 9.3 million over 4 years wont make you any more efficient. It could just make you more wasteful and less

I have been a farmer all my life and I just wish everything that I produced went up 3% every year. The shire needs to realise that you raise all your rates from the private sector home owners, business and rural sectors. It is a major cost that we cannot pass on.

I would like to comment on Ian Chambers letter to the Editor saying how much the shire have saved us through rate pegging. These laws are in place so you can run a business within your means. If these laws had not been in place we all would be out of business to-day. The shire needs these regulations to control their spending, I would have a great farm if I had everything I needed, but that really is not going to happen. Ratepayers will have to realize that we will be without some things within the shire, but it will make us appreciate what we have and not what we need..

I do feel the shire was very deceptive how the increase was described in your flyer's vision for Parkes. You even had me believing that I was only going to give up 1 ½ coffees a week. Please tell it straight, the glossy promotion has fooled a lot of people.

If this increase goes ahead, what happens after 2017?? Can we go back to 2013 rates.

Most people are in favour of a rate rise. We do appreciate the council's efforts to be as I think not.

The Champion Post has just given you a big head line that you are a compassionate progressive as possible. council so lets see more of it. I really think if the shire OK'ed the 7% static rise per year for the next 4 years we would see some compassion. That is a little less than what I suggested in my letter to the Editor.

I do hope this letter can go to your next meeting on 19th February. I am not anti council, I just believe in good business where it is affordable. Thanking you for your patience.

Yours faithfully,

Alectown. N.S.W. 2870 25th February, 2013.

General Manager and Shire Councillors Parkes Shire Council.

I am putting in a submission to you all to reconsider the rate rise that you plan for Parkes shire.

I really believe your current anticipated 10% plus 3% for the next 4 years is very excessive.

I think if you meet the ratepayers in the middle at 7% all up it is still going to be very hard for them, but probably more acceptable. Rural and business people in the Parkes shire are doing it very tough.

I have spoken to many ratepayers and most are very ignorant of the extent of your plan. I know this is their fault, but the shire should not take advantage of this because it is not as clear as the shire perceive it to be. They will realize the true extent in a couple of years time.

To try and talk in number of coffees and truck tyres was so ridiculous. I think the glossy promotion has fooled a lot of people.

I do hope you receive all the submissions that the ratepayers have submitted to you in good faith.

I challenge all the councillors to reconsider what report you will send to IPART on the 14th March.

Thank you for letting me share my thoughts with you.

Yours faithfully.

Submission	Criterion Addressed		Key Aspects Raised
	1. Need for variation		O. Dating atmost and bound on Data Davids of Consults and
5. Parkes Resident	2. Community Consultation		3. Rating structure Impact on Rate Payers: Generally outlines the concern that self funded retirees are not assisted and suggest should be treated like
Self Funded Retiree Email dated:	3. Rating structure and impact on rate payers	X	pensioners. Indicates no mention on increases to other charges.
17-02-2013	4. Delivery Program and LTFP assumptions		
17-02-2013	5. Productivity and cost containment strategies		
	Councils Position		
	Criterion 3 - Rating structure Impact on Rate Payers: Council is aware that some individuals on a case by case basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Whilst it would be extremely difficult to administer and verify a specific rebate for self funder retirees as a classification of rate payer given the likely diverse range of incomes amongst the group, individuals in this group that are in genuine need are able to avail themselves to the provisions of the hardship policy.		
	at its meeting in January 2013. As by the CPI only where it was co previous year. Councils are require or zero cost recovery scenarios fo community service obligations (CS)	stat nsided to or se SO).	ed fees and charges were outlined in the draft operational plan adopted by Councied then, Increases in fees and charges have been forecast to increase generall ered necessary to maintain the fees at a comparable level in real terms to the a consider pricing principles for fees and charges and should consider full, partial rvices provided. The level of cost recovery is often dictated by the recognition of the fees and charges were able to be left at previous levels, the opportunity was community, particularly those with a CSO. A number of the fees and charges in

From:

Sent:

Sunday, 17 February 2013 2.101 in

To: Subject: Council Re Rate rises

It is with some deep concern I read your Delivery for a Progressive Parkes Shire -Our Vision ??? Due see and appreciate the problems Council faces, my alarm bells ring when I note NO consideration expressed for self funded retirees!

Unlike your depicting 1 to two bought large coffees - (which I rarely indulge in) my problem is through a long life of working paying our due taxes now my husband is deceased I am not entitled to a pension just a health care card and my Superannuation Fund has had serious severe losses which no one seems to be responsible for.

My electricity account has jumped from the last bill to this by \$290.63. and in most of this time I have been absent looking after family, my worry is you are asking for a large increase plus CPI and this will annually multiply where my Superannuation will continue to decrease.

Will I be able to continue to live in my own home? Have no issues with presenting my taxable income return to Council annually and would hope that a guide line for fees would be based on income.

Feel sure there are so many like me - who do not object to doing their bit - if it is possible. Not to be considered is alarming. Farmers are - Pensioners are - why are self funded retirees not?

Would appreciate a reply - last year I did write a letter expressing this concern - had no response. Yes it is probably possible to manage the first increase - but after with that multiplied and CPI also added it will become very difficult to cope with for people in my position.

Do understand the grave need of up grading and creating facilities and having never had footpaths in my area and seeing young people and families mainly using the road have some idea of issues council faces. I have had to pay thousands out this year to repair our fences due to the extra dry and then earlier last year the historic flooding rains.

From the built on land above me a wash came down that undermined our brick fence and took a lot of our asphalt drive right out so I too have had to cope with unexpected fees. Also repairs and replacements as things age and have to be

1

replaced but with income being so restricted I am very worried as to how one is expected to cope with no category for my status even being considered by Council.

Would greatly appreciate a reply when convenient. I do hope to remain in my home till I die and doing this becomes an issue with increases such as you are proposing plus all the other increases that come up. It is the multiplying of the excess plus CPI that is frankly - for me quite stressful. Sincerely

Submission	Criterion Addressed		Key Aspects Raised	
	1. Need for variation		3. Rating Structure Impact on Rate Payers: This	
6. Parkes Rural	2. Community Consultation		submission focuses on the findings of the WRI report into	
Email dated:	3. Rating structure and impact on rate payers	X	reasonableness. In particular the Farming category of rates and the potential impacts of hobby farms in the	
19-02-2013	4. Delivery Program and LTFP assumptions		conclusions being made.	
	5. Productivity and cost containment strategies	X		
	Coun	cil	s Position	
	basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Council understands that farmers, particularly those with larger farms have high input costs due to the scale of production undertaken. General rates are based on land values and therefore those farm properties have rates which are commensurate with those higher land values. As the rate increase is applied uniformly based on the value of the properties, properties of higher value should not be disproportionately affected by the rate increase compared to lower value farms. Therefore rates like other input costs are generally proportionate to the size of the farming enterprise. WRI Report: The submission raises the issues around the impact that the inclusion of Hobby Farms may has on the WRI findings. Council has requested WRI re examine these with regards to the concerns raised in the submission. It is anticipated this full response will be completed and tabled at Councils meeting on the 5th of March when these submissions are to be considered by Council. Preliminary feedback from WRI would indicate the following. WRI has delineated hobby farms, using the definition proposed by ABS. Hobby farms are those of the size 2-100 hectares, the farm owner derives most of his/her income from off-farm activities, and value added from agricultural operations is less than \$75,000. It would appear that in taking these out of the data set in analysing the impacts on the value added scenarios, there is a significant reducing in the impact of a rate rise in the three agricultural grow			

compared to the original data of the report that included hobby farms in the mix.

The submission also pointed out also that if Hobby Farms were to be excluded from the analysis in determining the average farming rate, the outcome would be that the overall average of rates being paid would increase for this larger farm group. Clearly this is indeed the case, the below graph representing the spread of the total number of farmland rate assessments and the value of rates being paid

Fig 1.

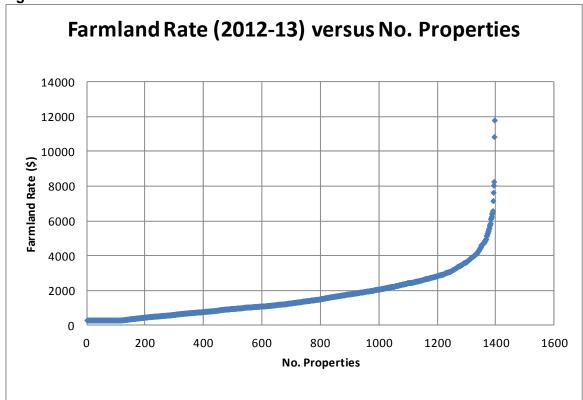


Figure 1 shows the number of individually rated properties in the farmland category. There are approximately 1400 farmland rated properties and the average rate, based on DLG methodology, for the 2012/13 year is approximately \$1600. There are approximately 840 properties below the average and 560 properties above the average. Farms that are an aggregations of a number of individually rated properties, will be shown as individual properties in the above figure.

Parkes NSW 2870

19th February 2013

DATE: 20/2/2013 DOC# 849762

DAY BOX:

INDEX:

ACTION:

To Parkes Shire Council

We are writing to express some concerns we have about the proposed special rate variation.

We realise that Council has developed the recently endorsed Progressive Delivery Program over some time, which has included community consultation at all stages. However the full extent of the rate increases that this program involves

Having read the information available on the council website and circulated on public brochures, there are a few things we would like clarified – particularly as to the effect they will have on local farmers like ourselves.

We read in the Western Region Institute report that they assessed the increases "...in terms of rates' movement in line with other costs and prices; in terms of the impact on rates' increases on household expenditure and business viability; and in terms of consistency of rates' increases with Parkes Shire rankings."(p25) It seems to us that as far as farmland is concerned the reasonableness of the proposed variation can be questioned in two of these areas.

According to the WRI, "The rate increase will be considered in line with other price and cost increases if it does not exceed the actual price increase of related items over the last four years.."(p7) However in relation to farm and non-farm businesses, they go on to state that "..except for input prices to electricity and rail freight, even the static rate increase exceeds the past and anticipated input price and wage increases over the relevant period."(p25)

On page 7 we also read "The impact of the rate increase on the viability of Parkes farm & non-farm business is considered insignificant if 70% (ie deducting company tax) of the rate increase changes rates as a percentage of industry value added by less than 1 percentage point." The results here for the Progressive Program are quoted as at least 1.01% under Scenario 2 ("growing agriculture") or 2.95% under Scenario 1 ("stagnating agriculture"). While we would all like to think that "..the assumption of stagnating agricultural value added may be less plausible than the assumption of growing agriculture..."(p25), with the inevitable ups and downs of the seasons we certainly cannot count on it and the WRI does not seem to provide any clear evidence itself to support this assertion.

The WRI qualify these unsatisfactory figures by noting rather vaguely that "...concern about this impact should be mitigated to some extent because the significance of rate increases for farm business is in part due to the growing number of hobby farms."(p25) As landholders operating our farm as a business, and not deriving income from separate occupations, we would like to have some better information as to what the real impact on us and those like us percentage wise might be. Does Council know to what extent the above figures are actually overstated due to the hobby farm factor?

We also feel that the inclusion of hobby farms clouds the average total farmland rate increase figures quoted in the information brochure recently circulated by Council. If many of the 1414 farm areas used to calculate these averages are not in fact large enough to be working as genuine farm businesses, then the "\$16.37 per week" or "1.8 truck tyres per year" will certainly not be representative for most farmers. Does Council have information on the balance here, and has it been duly considered?

We acknowledge that Council has a very challenging ongoing task in matching community expectations and aspirations with available resources, but in the interests of fairness we would appreciate your response to these few queries.

Yours sincerely.

Submission	Criterion Addressed		Key Aspects Raised	
	1. Need for variation		3. Rating Structure Impact on Rate Payers: Generally	
7. Parkes Rural	2. Community Consultation		outlines the ongoing increase in costs to farming and	
Email dated:	3. Rating structure and impact on rate payers	X	effects of drought. Also possible increase in Tip charges will impact on his situation.	
21-02-2013	4. Delivery Program and LTFP assumptions			
	5. Productivity and cost containment strategies	X	5. Productivity and Cost Containment : Generally states Council should work with current constraints and better	
			utilize resources.	
	Councils Position			
	Criterion 3 - Rating structure Impact on Rate Payers: Council is aware that some individuals on a case by case basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Council understands that farmers, particularly those with larger farms have high input costs due to the scale of production undertaken. General rates are based on land values and therefore those farm properties have rates which are commensurate with those higher land values. As the rate increase is applied uniformly based on the value of the properties, properties of higher value should not be disproportionately affected by the rate increase compared to lower value farms. Therefore rates like other input costs are generally proportionate to the size of the farming enterprise.			
	Tip charges: The submission raises the issue of domestic waste being dumped around his property that under a system where by domestic tip fees are imposed so essentially he will have to pay to clean up the waste of others. This is a valid concern and Council will encourage the author to discuss the issue further and work towards a remedy that will be suitable to both Council and himself and others with the same issue.			
	Criterion 5 Productivity and Cost Containment: The states that Council should work within current constraints and better utilise resources. Council has examined this area closely and would be unable under current funding to offer both the levels of services expected by the community as well as maintain its assets and address some significant asset backlogs in particular with regard to roads. Council has considered the better utilisation of resources being with regard to Productivity and Cost Containment. Council has understands the need for an increased and			

ongoing commitment to business improvement and efficiencies. A full Council report on the many initiatives already in place and to be implemented in this area has been provided for Councils information and consideration this date.

From:

Sent:

Thursday, 21 February 2013 10:12 PM

To: Council

Subject:

Council Rates & tip charges

To whom it may concern

I do not support the rate increase for farmland.

- · We are not getting enough for our produce to make it viable
- Our over heads continue to go up
- We continue to be the price takers while everyone else puts there price up.

I am trying to get into farming at a relatively young age compared to the average age of a farmer and its not easy.

I think the council needs to work within its current constraints and better utilize resources.

Another issue which is going to affect my area is tip fees. Over the last 6 months I know of 5 loads of rubbish that have been dumped around my property. Some piles of rubbish are still there, others I have cleaned up and taken to the tip myself. One was dumped directly opposite my front gate. This has happened with no tip fees, it will get a lot worse when there are tip fees. Most people on low incomes will not pay the tip fees, they will drive a short distance out of town to dump there rubbish.

I don't normally give feedback and just accept the change. But in this instance the rate changes are just to high.

Regards

Parkes

Submission	Criterion Addressed		Key Aspects Raised	
	1. Need for variation		3. Rating Structure Impact on Rate Payers: Generally	
8. Parkes Rural	2. Community Consultation		outlines the ongoing increase in costs to farming. Family	
Letter Received:	3. Rating structure and impact on rate payers	X	holdings equate to an extra \$8,000	
26-02-2012	4. Delivery Program and LTFP assumptions			
	5. Productivity and cost containment strategies			
	Councils Position			
	Criterion 3 - Rating structure Impact on Rate Payers: Council is aware that some individuals on a case by case basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Council understands that farmers, particularly those with larger farms have high input costs due to the scale of production undertaken. General rates are based on land values and therefore those farm properties have rates which are commensurate with those higher land values. As the rate increase is applied uniformly based on the value of the properties, properties of higher value should not be disproportionately affected by the rate increase compared to lower value farms. Therefore rates like other input costs are generally proportionate to the size of the farming enterprise. In looking at the subject property rate estimates with regard to this submission. It is estimated that in the 4th year will amount to \$8,000 more than rates currently paid. Assuming also an enterprise around this size is able to claim the amount as a taxation input cost at 30%, this will mean in the fourth year the amount extra would be approximately \$5,600. If then factoring in a 3% CPI the "real" increase will be initially after 4 years \$7,040, and therefore if claimed as an input on tax (calculated @ 30%) it would ultimately mean an increase of approximately \$4928 overall in the fourth year in "today's money".			

Parkes 2870 26th Feb 2013

The General Manager Parkes Sheri Council Parkes

Dear Sir,

Reluctionally, of stake the steme to part per to paper to comment on the council's proposed 4 year rate rise.

The emplications of a 11-13% annual note rese on the rural base would place a huge burden on the sector. On my own family holdings, this would equate to an extra \$8,000. I would predict an increasing level of rate default, simply because the sectors inability to service such an increase.

I strongly verge Coancil to consider the flow-on effect of such actions, and not just assume that the rural base will ascorb these incresses as a mother of course. Aurely some middle ground could be a compromise, allowing some delivery of service, without putting such a huge burden on the surel base. Consider! Yours faithfully,

Submission	Criterion Addressed		Key Aspects Raised	
	1. Need for variation		3. Rating Structure Impact on Rate Payers: . Generally	
9. Peak Hill Rural	2. Community Consultation		outlines the ongoing increase in costs to farming. Indicate	
Letter Received:	3. Rating structure and impact on rate payers	X	that their rates will equate to an extra \$5,000 after 4 years.	
26-02-2012	4. Delivery Program and LTFP assumptions			
	5. Productivity and cost containment strategies			
	Councils Position			
	Criterion 3 - Rating structure Impact on Rate Payers: Council is aware that some individuals on a case by case basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Council understands that farmers, particularly those with larger farms have high input costs due to the scale of production undertaken. General rates are based on land values and therefore those farm properties have rates which are commensurate with those higher land values. As the rate increase is applied uniformly based on the value of the properties, properties of higher value should not be disproportionately affected by the rate increase compared to lower value farms. Therefore rates like other input costs are generally proportionate to the size of the farming enterprise. The submission raises concerns with the overall impact of the rate increase on the business community as well as famers. In the WRI report into the reasonableness of the SRV in looking at the impact non farm business it concluded: "overall the impact is relatively small on non-farm business with rates representing less than 1 per cent of value added. Even with the progressive plan implementation (13% a year over 4 years), rates will increase by less than 1 percentage point of value added. Therefore the impact of even the progressive rate increase is insignificant for non-farm business."			

The Parkes Shire Council

Cecil Street

Parkes 2870

RE: RATE INCREASE

Until now, we have paid our rates on our farming land and never questioned what we get for our money. But the time has come to let you know that we are not very happy with your decision to increase our rates by 12%, cumulative over the next four years.

On my calculations our rates will increase by over \$5000.00 after four years. We don't feel, that we the business community, gets the best bang for our buck because we are too busy running our businesses, providing employment opportunities to make use of all the facilities provided by the council. To make matters worse, we have to let the council know when the roads surrounding our farming properties need maintenance.

Maybe the council could look at a different type of rating structure, such as a cheaper rating system for farms and business, owners. These people provide the employment opportunities for our shire and need to be encouraged rather than discouraged.

We can live without the coffee a week but for the safety of the shires residents, we cannot go without replacing the 1.5 truck tyres a year.

Farmers are price takers and cannot pass on this increase to the people that purchase our produce. Please take this into consideration when you make your decisions that affect our bottom line too.

Kind regards

. .

r

Submission	Criterion Addressed		Key Aspects Raised	
10. Parkes Resident Letter	1. Need for variation		2 Poting of weet up and an Pote Powers: Constally	
	2. Community Consultation		3. Rating structure Impact on Rate Payers : Generally outlines the concern that rates be too expensive and	
dated:	3. Rating structure and impact on rate payers	X	estimates rates will be \$3000 after 4 years.	
25-02-2013	4. Delivery Program and LTFP assumptions			
	5. Productivity and cost containment strategies	X	5. Productivity and Cost Containment : Generally questions Councils stewardship of public funds. Sites	
			Council should reduce service levels and points out investment losses. A number of derogatory remarks regarding recent events in Council in general.	
	Councils Position			
	Criterion 3 - Rating structure Impact on Rate Payers: Council is aware that some individuals on a case by case basis may have financial difficulties in meeting their commitments with rate charges. Council considered a revised hardship Policy dealing with this issue in light of the Special Rate Variation being sought at it's meeting held on the 15th of January. Council adopted the Rates and Charges Pensioner Rebate and Hardship Assistance Policy at this meeting. Resolution 13-013. Whilst it would be extremely difficult to administer and verify a specific rebate for self funder retirees as a classification of rate payer given the likely diverse range of incomes amongst the group, individuals in this group that are in genuine need are able to avail themselves to the provisions of the hardship policy. Criterion 5 Productivity and Cost Containment: Overall with regard to Productivity and Cost Containment, Council has also recognised the need for an ongoing commitment to business improvement and efficiencies. A full Council report on the many initiatives already in place and to be implemented in this area has been provided for Councils information and consideration this date.			

PARKES 25TH FEB 2013

EDITOR OF CHAMPION POST

PARKES SHIRE COUNCIL.

DEAR SIRS,

I REALY AM WAS UPSET WITH.

THE THOUGHT OF A RATE INCREASE OF

BY. I MAY NOT BE ABLE TO EXPRESS

MY FEELINGS WITH THIS LETTER AS MY WAY

WITH WORDS IS VERY SUM.

A FEW WEEKS AGO. ALSO WITH THE LETTER FROM

YVONE HUTTON, I WAS NOT IMPRESSED WITH

THE LETTER FROM IAN CHAMBERS.

WITH AN INCREASE OF 13% + THENORMAL 3%,
DOES THIS MEAN AT THE END OF FOUR YOUYEARS
WE WILL BE PAYING 64% ON WHAT WE PAY
NOW, MY RATES WILL BE ABOUT \$3,000.
I'VE BEEN PAYING RATES NEARLY 50 YEARS AND
THEY HAVE ALWAYS GONE UP A LITTLE, BUT NOT LIKE
B'/o.

"I THINK THE COUNCIL SHOULD LEARN TO LIVE WITH IN THEIR MEANS (LIKE THE REST OF US). IF THEY HAVENOT A LOT OF FUNDS THEY SHOULD ONLY DO INAMEDERING JOBS, & SAVE UP & DO ARE THE PROPLE THAT DID THE NUMBERS TO SELECT THE DEPUTY MAYOR DOING THE NUMBERS FOR THE RATES, IF SO I WOULD LIKE TO POINT OUT THAT IT IS BIGGER TAAN S. I NUMBERS WERE NOT NEEDED TO BE

PARTITION OF NAMES + & 90%, OF PEOPLE SAID NO
TO A RATE RISE AT BY. AT THIS RATE
THE COUNCIL IS SIMILAR TO JULIARD
+ IS NOT LISTENING TO THE PEOPLE.

I REALY DON'T KNOW WHY PEOPLE PUT UP WITH THESE THINGS, I THINK WHO EVER SAID "IT'S ONLY A CUP OF COFFEE" MUST BE DRINKING OUT OF AVERY BIG MUG, IN ENDING THIS NOTE I REALY THINK (COUNCIL) - THEY ARE ALL BLOODY MAD.

YOURSE SINCERELY

P.S.

I HEAR THEY ARE WANTING ANOTHER HOCKEY FIELD. THE COUNCIL CAN'T HELP THE SQUASH COURTS SO I HOPE

PROTESTATION LETTERS

BEING LETTERS SUBMITTED REGARDING THE SPECIAL RATE VARIATION IN PROTEST WITH NO EXPLICIT REFERENCE TO THE CRITERIA CONSIDERED.

11.	Letter Dated 25-02-13	Parkes Rural
12.	Letter Dated 26-02-13	Goonumbla Rural
13	Letter Dated 26-02-13	Goonumbla Rural
14.	Letter Dated 26-02-13	Goonumbla Rural
15.	Letter Dated 26-02-13	Goonumbla Rural

TO WHOM IT MAY CONCERN

I pay enough rates already and I'm not happy about the increase and I don't want to pay anymore.

Regards.

w.....

PARKES 2870

Darkoe Shire Council

Cnr Bogan St & Cecile St

PARKES NSW 2870

RE: INTENDED RATE RISE

To whom it may concern,

I am writing to let you know that I am against the Rate rise for the Parkes Shire.

Yours Sincerely

Parkes Shire Council

Cnr Bogan St & Cecile St

PARKES NSW 2870

RE: INTENDED RATE RISE

To whom it may concern,

I am writing to let you know that I am against the Rate rise for Parkes Shire.

Yours Sincerely

Darkas Shire Council

Cnr Bogan St & Cecile St

PARKES NSW 2870

RE: INTENDED RATE RISE

To whom it may concern,

I am writing to let you know that I am against the Rate rise for the Parkes Shire.

Yours Sincerely

7 ----

Parkes Shire Council

PARKES NSW 2870

RE: INTENDED RATE RISE

To whom it may concern,

I am writing to let you know that I am opposed to the Rate rise for Parkes Shire.

Yours Sincerely

Annexure 2.y

Parkes Shire Council

Ordinary Meeting Minutes
5 March 2013

Council Resolution 13-87

10 GENERAL MANAGER'S REPORT

10.1 (GM) Adoption of Delivery Program including 2013/2014 Operational Plan and 2013/2014 Budget including Special Rate Variation

Executive Summary

The draft Delivery Program incorporating the following suite of Integrated Planning and Reporting documents has been on display for the statutory period of 28 days:

Community Engagement Strategy

Community Strategic Plan

4 year Delivery Program

4 year Financial Forecast

10 Year Asset Management Strategy

10 year Long Term Financial Plan

4 year Workforce Strategy

Operational Plan

Operational Budget

The draft Delivery Program incorporated the special rate variation scenarios of "Static" being a 10% increase per year for four (4) years, and the "Progressive" being a 13% increase per year for four (4) years.

Council received 15 submissions which primarily related to the Special Rate Variation component of the Delivery Program. Details of the submissions and recommended actions are detailed in the report.

The Plans and all associated documents are presented for Council's consideration.

Recommendation

1. That the draft Progressive Delivery Program be adopted, which includes provision for a special rate variation of 13% increase per year for the four (4) years of the delivery program. The Delivery Program consists of the following documents:

Community Engagement Strategy

Community Strategic Plan

4 year Delivery Program

4 year Financial Forecast

10 year Asset Management Strategy

10 year Long Term Financial Plan

4 year Workforce Strategy

Operational Plan

Operational Budget

- 2. That the draft schedule of fees and charges made under Section 608 of the Local Government Act, 1993 and included in the draft Revenue Policy be adopted.
- 3. That pursuant to section 405 of the Local Government Act, 1993 the draft Statement of Revenue Policy be adopted for the year 2013/14.
- 4. That Council hereby approves and votes the expenditure in the 1 July 2013 to 30 June 2014 Operational Plan and Operational Budget.
- 5. That the statement of amounts and rates to be charged for works on private land for 2013/14 contained with the draft Operational Plan be adopted.
- 6. That council lodge a Section 508A Special Rate Variation by the 11th of March 2013 to IPART for a special rate variation of 13% increase per year for four (4) years, as set out in the Progressive delivery program.
- 7. That Council instigate a formal, risk based, business process review, and that the outcomes of the review be reported to the risk review committee annually.

13 - 87 Resolution

That the recommendations be adopted.

Moved Councillor Michael Greenwood, seconded Councillor Alan Ward.

CARRIED