

Carmel Donnelly

Carmel Donnelly is an experienced chief executive, board member and regulator with over 35 years public sector experience. Her career has been focused on impacting financial, economic, health and social outcomes for both individual customers and the broader NSW community.

Carmel's expertise in public policy and regulation includes leading strategic reviews and policy analysis to provide advice to government and implementing significant reform. She began her executive career in the critical service delivery setting of the emergency services. In her more recent roles in insurance regulation, Carmel has led regulation of prices to protect customer affordability and deliver market viability and has been responsible for licencing and supervising private and public sector service providers. She has strong skills in risk management and governance.

Carmel will commence as Chair of the Independent Pricing and Regulatory Tribunal (IPART) in July 2021. She will remain as Chief Executive of the State Insurance Regulatory Authority (SIRA) while recruitment of her successor at SIRA is underway.

Career summary

- March 2017 – present Chief Executive, State Insurance Regulatory Authority (SIRA)
- Jan 2016 to March 2017 Executive Director, Workers and Home Building Compensation Regulation, SIRA
- Nov 2015 – Jan 2016 Acting Deputy Commissioner, NSW Public Service Commission
- Sept 2015 to Dec 2015 Executive Director, Strategy and Regulatory Services, SIRA
- Nov 2010 – August 2015 General Manager, Strategy & Performance, Safety, Return to Work & Support
- April 2009-Oct 2010 General Manager, Motor Accidents Authority (MAA)
- May 2007-April 2009 Deputy General Manager, Motor Accidents Authority
- March 1998-May 2007 Director Strategy and Planning, Fire and Rescue NSW
- Nov 2001-May 2002 Review Director, NSW Premier's Department

Qualifications

- Master of Public Health, Faculty of Medicine, University of Sydney
- Executive Master of Business Administration, Australian Graduate School of Management, UNSW
- Bachelor of Arts (Honours Psychology), University of Sydney
- Company Directors Course, Australian Institute of Company Directors

Selected boards

- Board Member, State Insurance Regulatory Authority (March 2017 to present)
- Member, Safe Work Australia (2017- 2020) Ministerial appointment as the member representing NSW
- Member, Personal Injury Education Foundation Board (2009-2011 and 2017-2020)
- Motor Accidents Authority Board and Motor Accidents Council (April 2009 – Nov 2010)