

Register of Licences and Approvals

Water Industry Competition Act 2006

1 March 2025

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Table 1 Licences

Licensee Name	Licence number (links)
Altogether Central Park Pty Limited	25_001
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Altogether Huntlee Pty Ltd	24_005
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Table 2 Approvals

Scheme Name	Scheme approval	Operational approval
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Barangaroo	25_031SA	25_047OA
Box Hill North	25_025SA	25_041OA
Catherine Hill Bay	25_030SA	25_046OA
Central Park	25_021SA	25_037OA
Cooranbong	25_022SA	25_038OA

Scheme Name	Scheme approval	Operational approval
Discovery Point	25_023SA	25_039OA
Glossodia	25_027SA	
Gundaroo	25_033SA	25_049OA
Huntlee	24_024SA	24_040OA
Kooragang Industrial Water Scheme	25_032SA	25_048OA
Kurrajong	25_029SA	25_045OA
Pitt Town	25_028SA	25_044OA
Rosehill	25_034SA	25_050OA
Shepherds Bay	25_026SA	25_042OA
Sydney Desalination Plant	25_035SA	25_051OA

2 Licences

Operator Licence	
Operator Licensee Name	Altogether Central Park Pty Ltd
Operator Licence No	25_001
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	4 January 2013
Dates licence varied	<ul style="list-style-type: none"> • 2 January 2019 • 26 June 2020 • 26 July 2021
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Central Park
Schemes for which the licensee is the registered operator	Central Park scheme
Disciplinary action taken against the licensee	Notice issued under section 16: 22 November 2019
Contact details	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)

Operator Licence

Operator Licensee Name	Altogether Cooranbong Pty Ltd
Operator Licence No	25_002
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	6 August 2015
Dates licence varied	<ul style="list-style-type: none">• 18 March 2016• 27 July 2020• 26 July 2021• 14 December 2022
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Cooranbong
Schemes for which the licensee is the registered operator	Cooranbong scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)

Operator Licence

Operator Licensee Name	Altogether Discovery Point Pty Ltd
Operator Licence No	25_003
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	4 December 2013
Dates licence varied	<ul style="list-style-type: none">• 7 July 2014• 14 August 2020• 26 July 2021
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Discovery Point
Schemes for which the licensee is the registered operator	Discovery Point scheme
Disciplinary action taken against the licensee	<ul style="list-style-type: none">• Section 16 Notice – 31 August 2018• Section 16 Notice – 22 November 2019
Contact details	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)

Retailer Licence

Retailer Licence Name	Altogether Group Pty Ltd
Retailer Licence No	24_004R
Copy of Retailer Licence (as currently in force)	Link
Date retailer licence first granted	17 April 2013
Date operator licence varied	<ul style="list-style-type: none"> • 7 July 2014 • 20 October 2014 • 14 May 2015 • 27 August 2015 • 12 May 2016 • 13 October 2017 • 24 September 2020 • 14 August 2020 • 6 July 2021 • 18 October 2021 • 14 December 2022 • 3 September 2019 • 17 July 2025
Date transitioned licence granted	14 August 2024
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – for all schemes listed below: Box Hill North, Central Park, Cooranbong, Discovery Point Glossodia, Huntlee, Pitt Town, Shepherds Bay
Schemes for which the licensee is the registered retailer	<ul style="list-style-type: none"> • Box Hill North scheme • Central Park scheme • Cooranbong scheme • Discovery Point scheme • Glossodia scheme • Huntlee scheme • Pitt Town scheme • Shepherds Bay scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)

Operator Licence

Operator Licensee Name	Altogether Huntlee Pty Ltd
Operator Licence No	24_005
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	3 March 2015
Dates licence varied	<ul style="list-style-type: none">• 27 August 2015• 13 October 2022• 17 July 2025
Date transitioned licence granted	14 August 2024
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Huntlee
Schemes for which the licensee is the registered operator	Huntlee scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)

Operator Licence

Operator Licensee Name	Altogether Operations Pty Ltd
Operator Licence No	25_006
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	<ul style="list-style-type: none"> • Licence No. 16_037: 12 May 2016 • Licence No. 17_042: 13 October 2017 • Licence No. 19_043: 26 June 2020
Dates licence varied	<ul style="list-style-type: none"> • Licence No. 16_037: 6 July 2021 • Licence No. 17_042: 17 June 2020 and 26 July 2021 • Licence No. 19_043: 26 July 2021 • Licence no. 25_006: 17 July 2025
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Box Hill North, Shepherds Bay, Glossodia
Schemes for which the licensee is the registered operator	<ul style="list-style-type: none"> • Box Hill North scheme • Shepherds Bay scheme • Glossodia scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)

Operator Licence

Operator Licensee Name	Altogether Pitt Town Pty Ltd
Operator Licence No	25_007
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	11 November 2010
Dates licence varied	<ul style="list-style-type: none">• 3 July 2012• 16 May 2017
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Pitt Town
Schemes for which the licensee is the registered operator	Pitt Town scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)

Operator Licence

Operator Licensee Name	Aquacell Pty Ltd
Operator Licence No	25_008
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	26 July 2015
Dates licence varied	<ul style="list-style-type: none">• 1 November 2020• 26 July 2021
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Kurrajong
Schemes for which the licensee is the registered operator	Kurrajong scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 2782 2355 Inquiry contact form (aquacell.com.au)

Retailer Licence

Retailer Licensee Name	Aquacell Pty Ltd
Retailer Licence No	25_009R
Copy of Retailer Licence (as currently in force)	Link
Date licence first granted	2 February 2010
Dates licence varied	<ul style="list-style-type: none">• 21 July 2014• 26 July 2015• 31 January 2018• 1 November 2020• 17 July 2025
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Kurrajong
Schemes for which the licensee is the registered retailer	Kurrajong scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 2782 2355 Inquiry contact form (aquacell.com.au)

Retailer Licence

Retailer Licensee Name	AquaNet Sydney Pty Ltd
Retailer Licence No	25_010R
Copy of Retailer Licence (as currently in force)	Link
Date licence first granted	10 March 2010
Dates licence varied	<ul style="list-style-type: none">• 18 December 2016• 22 August 2022
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Rosehill
Schemes for which the licensee is the registered retailer	Rosehill scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 266 392 Inquiry contact form (conexa.com)

Operator Licence

Operator Licensee Name	Catherine Hill Bay Water Utility Pty Ltd
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Operator Licence No	25_011
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Copy of Operator Licence (as currently in force)	Link
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Date licence first granted	22 March 2016
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Dates licence varied	<ul style="list-style-type: none">• 1 November 2020• 26 July 2021
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Date transitioned licence granted	1 March 2025
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Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Catherine Hill Bay
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Schemes for which the licensee is the registered operator	Catherine Hill Bay scheme
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Disciplinary action taken against the licensee	No
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Contact details	Ph: 1300 7656 98 Contact information (solowater.com.au)
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Operator Licence

Operator Licensee Name	CPE Barangaroo Recycled Water Pty Ltd
Operator Licence No	25_012
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	28 February 2015
Dates licence varied	11 March 2021
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Barangaroo
Schemes for which the licensee is the registered operator	Barangaroo scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: (02) 9236 6111 Inquiry contact form (lendlease.com/au)

Retailer Licence

Retailer Licensee Name	CPE Barangaroo Recycled Water Pty Ltd
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Retailer Licence No	25_050R
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Copy of Retailer Licence (as currently in force)	Link
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Date licence first granted	13 July 2015
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Dates licence varied	11 March 2021
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Date transitioned licence granted	1 March 2025
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Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Barangaroo
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Schemes for which the licensee is the registered retailer	Barangaroo scheme
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Disciplinary action taken against the licensee	No
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Contact details	Ph: (02) 9236 6111 Inquiry contact form (lendlease.com/au)
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Operator Licence

Operator Licensee Name	Kooragang Water Pty Ltd
Operator Licence No	25_013
Copy of Retailer Licence (as currently in force)	Link
Date licence first granted	4 November 2022
Dates licence varied	n/a
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	No
Schemes for which the licensee is the registered operator	Kooragang Industrial Water Scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 266 392 Inquiry contact form (conexa.com)

Operator Licence

Operator Licensee Name	Kyeema Water Pty Ltd
Operator Licence No	25_014
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	25 September 2020
Dates licence varied	26 July 2021
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Gundaroo
Schemes for which the licensee is the registered operator	Gundaroo scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 0410 424 236 Inquiry contact form (kyeemawater.com.au)

Retailer Licence

Retailer Licensee Name	Kyeema Water Pty Ltd
Retailer Licence No	25_015R
Copy of Retailer Licence (as currently in force)	Link
Date licence first granted	25 September 2020
Dates licence varied	n/a
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Gundaroo
Schemes for which the licensee is the registered retailer	Gundaroo scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 0410 424 236 Inquiry contact form (kyeemawater.com.au)

Operator Licence

Operator Licensee Name	Rosehill Network Pty Ltd
Operator Licence No	25_016
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	27 April 2009
Dates licence varied	<ul style="list-style-type: none">• 26 July 2015• 20 September 2021
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Rosehill
Schemes for which the licensee is the registered operator	Rosehill scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 266 392 Inquiry contact form (conexa.com)

Retailer Licence

Retailer Licensee Name	Solo Water Pty Ltd
Retailer Licence No	25_017R
Copy of Retailer Licence (as currently in force)	Link
Date licence first granted	22 September 2016
Dates licence varied	19 May 2022
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Catherine Hill Bay
Schemes for which the licensee is the registered retailer	Catherine Hill Bay scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1300 7656 98 Contact information (solowater.com.au)

Operator Licence

Operator Licensee Name	Sydney Desalination Plant Pty Ltd
Operator Licence No	25_018
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	9 August 2010
Dates licence varied	<ul style="list-style-type: none">• 20 December 2011• 10 May 2013• 3 November 2017• 19 September 2022
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	No
Schemes for which the licensee is the registered operator	Sydney Desalination Plant scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1800 129 630 Inquiry contact form (sydneydesal.com.au)

Operator Licence

Operator Licensee Name	True Water DTR Pty Ltd
Operator Licence No	25_019
Copy of Operator Licence (as currently in force)	Link
Date licence first granted	24 October 2023
Dates licence varied	n/a
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Ashbourne
Schemes for which the licensee is the registered operator	Ashbourne scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1800 057 771 Inquiry contact form (truewater.com.au)

Retailer Licence

Retailer Licensee Name	True Water DTR Pty Ltd
Retailer Licence No	25_020R
Copy of Retailer Licence (as currently in force)	Link
Date licence first granted	24 October 2023
Dates licence varied	n/a
Date transitioned licence granted	1 March 2025
Is the licensee required to be a member of ombudsman scheme (Act, Part 5, Div 1)	Yes – Ashbourne
Schemes for which the licensee is the registered retailer	Ashbourne scheme
Disciplinary action taken against the licensee	No
Contact details	Ph: 1800 057 771 Inquiry contact form (truewater.com.au)

3 Approvals

Scheme information

Scheme

Scheme name	Ashbourne
Name of registered operator for the scheme	True Water DTR Pty Ltd
Contact details for registered operator	Ph: 1800 057 771 Inquiry contact form (truewater.com.au)
Name of registered retailer for the scheme, if applicable	True Water DTR Pty Ltd
Contact details for registered retailer	Ph: 1800 057 771 Inquiry contact form (truewater.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	No
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	n/a

Scheme approval

Scheme approval number	25_036SA
Copy of Scheme Approval	Link
Date scheme approval first granted	24 October 2023
Date scheme approval varied	n/a
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced.	Not applicable

Operational approval

Operational approval number	25_0520A
Copy of operational approval	Link
Date operational approval first granted	23 August 2024
Date operational approval varied	n/a
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Barangaroo
Name of registered operator for the scheme	CPE Barangaroo Recycled Water Pty Ltd
Contact details for registered operator	Ph: (02) 9236 6111 Inquiry contact form (lendlease.com/au)
Name of registered retailer for the scheme, if applicable	CPE Barangaroo Recycled Water Pty Ltd
Contact details for registered retailer	Ph: (02) 9236 6111 Inquiry contact form (lendlease.com/au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Sydney Water Corporation Ph: 13 20 92 Inquiry contact form (sydneywater.com.au)

Scheme approval

Scheme approval number	25_031SA
Copy of Scheme Approval	Link
Date scheme approval first granted	28 February 2015
Date scheme approval varied	11 March 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced.	Not applicable

Operational approval

Operational approval number	25_0470A
Copy of operational approval	Link
Date operational approval first granted	14 April 2016
Date operational approval varied	<ul style="list-style-type: none"> 14 April 2016 31 July 2017
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Box Hill North
Name of registered operator for the scheme	Altogether Operations Pty Ltd
Contact details for registered operator	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Name of registered retailer for the scheme, if applicable	Altogether Group Pty Ltd
Contact details for registered retailer	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Sydney Water Corporation Ph: 13 20 92 Inquiry contact form (sydneywater.com.au)

Scheme approval

Scheme approval number	25_025SA
Copy of Scheme Approval	Link
Date scheme approval first granted	12 May 2016
Date scheme approval varied	6 July 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced.	Not applicable

Operational approval

Operational approval number	25_0410A
Copy of operational approval	Link
Date operational approval first granted	23 May 2017
Date operational approval varied	<ul style="list-style-type: none"> • 23 May 2017 • 27 November 2017 • 20 November 2019
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Catherine Hill Bay
Name of registered operator for the scheme	Catherine Hill Bay Water Pty Ltd
Contact details for registered operator	Ph: 1300 7656 98 Inquiry contact form (solowater.com.au)
Name of registered retailer for the scheme, if applicable	Solo Water Pty Ltd
Contact details for registered retailer	Ph: 1300 7656 98 Inquiry contact form (solowater.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Hunter Water Corporation Ph: 1300 657 657 Inquiry contact form (hunterwater.com.au)

Scheme approval

Scheme approval number	25_030SA
Copy of Scheme Approval	Link
Date scheme approval first granted	22 March 2016
Date scheme approval varied	<ul style="list-style-type: none"> 1 November 2020 26 July 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: <ul style="list-style-type: none"> (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced. 	Not applicable

Operational approval

Operational approval number	25_0460A
Copy of operational approval	Link
Date operational approval first granted	27 October 2017
Date operational approval varied	<ul style="list-style-type: none"> 13 December 2018 18 January 2019 2 November 2023
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Central Park
Name of registered operator for the scheme	Altogether Central Park Pty Ltd
Contact details for registered operator	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Name of registered retailer for the scheme, if applicable	Altogether Group Pty Ltd
Contact details for registered retailer	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Sydney Water Corporation Ph: 13 20 92 Inquiry contact form (sydneywater.com.au)

Scheme approval

Scheme approval number	25_021SA
Copy of Scheme Approval	Link
Date scheme approval first granted	4 January 2013
Date scheme approval varied	<ul style="list-style-type: none"> • 2 January 2019 • 26 June 2020 • 26 July 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: <ul style="list-style-type: none"> (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced. 	Not applicable

Operational approval

Operational approval number	25_037OA
Copy of operational approval	Link
Date operational approval first granted	23 January 2014
Date operational approval varied	<ul style="list-style-type: none"> • 23 January 2014 • 28 February 2015
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Cooranbong
Name of registered operator for the scheme	Altogether Cooranbong Pty Ltd
Contact details for registered operator	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Name of registered retailer for the scheme, if applicable	Altogether Group Pty Ltd
Contact details for registered retailer	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Hunter Water Corporation Ph: 1300 657 657 Inquiry contact form (hunterwater.com.au)

Scheme approval

Scheme approval number	25_022SA
Copy of Scheme Approval	Link
Date scheme approval first granted	6 August 2015
Date scheme approval varied	<ul style="list-style-type: none"> • 18 March 2016 • 27 July 2020 • 26 July 2021 • 14 December 2022
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: <ul style="list-style-type: none"> (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced. 	Not applicable

Operational approval

Operational approval number	25_0380A
Copy of operational approval	Link
Date operational approval first granted	14 April 2016
Date operational approval varied	<ul style="list-style-type: none"> • 14 April 2016 • 26 November 2020
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Discovery Point
Name of registered operator for the scheme	Altogether Discovery Point Pty Ltd
Contact details for registered operator	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Name of registered retailer for the scheme, if applicable	Altogether Group Pty Ltd
Contact details for registered retailer	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Sydney Water Corporation Ph: 13 20 92 Inquiry contact form (sydneywater.com.au)

Scheme approval

Scheme approval number	25_023SA
Copy of Scheme Approval	Link
Date scheme approval first granted	4 December 2013
Date scheme approval varied	<ul style="list-style-type: none"> • 7 July 2014 • 14 August 2020 • 26 July 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: <ul style="list-style-type: none"> (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced. 	Not applicable

Operational approval

Operational approval number	25_039OA
Copy of operational approval	Link
Date operational approval first granted	29 August 2014
Date operational approval varied	<ul style="list-style-type: none"> • 29 August 2014 • 2 August 2015
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Glossodia
Name of registered operator for the scheme	Altogether Operations Pty Ltd
Contact details for registered operator	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Name of registered retailer for the scheme, if applicable	Altogether Group Pty Ltd
Contact details for registered retailer	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Sydney Water Corporation Ph: 13 20 92 Inquiry contact form (sydneywater.com.au)

Scheme approval

Scheme approval number	25_027SA
Copy of Scheme Approval	Link
Date scheme approval first granted	26 June 2020
Date scheme approval varied	26 July 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced.	Not applicable

Operational approval

Operational approval number	n/a
Copy of operational approval	n/a
Date operational approval first granted	n/a
Date operational approval varied	n/a
Date transitioned operational approval granted	n/a

Scheme information

Scheme

Scheme name	Gundaroo
Name of registered operator for the scheme	Kyeema Water Pty Ltd
Contact details for registered operator	Ph: 0410 424 236 Inquiry contact form (kyeemawater.com.au)
Name of registered retailer for the scheme, if applicable	Kyeema Water Pty Ltd
Contact details for registered retailer	Ph: 0410 424 236 Inquiry contact form (kyeemawater.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Yass Valley Council Ph: (02) 6226 1477 Contact information (yassvalley.nsw.gov.au)

Scheme approval

Scheme approval number	25_033SA
Copy of Scheme Approval	Link
Date scheme approval first granted	25 September 2020
Date scheme approval varied	26 July 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced.	Not applicable

Operational approval

Operational approval number	25_049OA
Copy of operational approval	Link
Date operational approval first granted	25 September 2020
Date operational approval varied	21 December 2021
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Huntlee
Name of registered operator for the scheme	Altogether Huntlee Pty Ltd
Contact details for registered operator	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Name of registered retailer for the scheme, if applicable	Altogether Group Pty Ltd
Contact details for registered retailer	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Hunter Water Corporation Ph: 1300 657 657 Inquiry contact form (hunterwater.com.au)

Scheme approval

Scheme approval number	24_024SA
Copy of Scheme Approval	Link
Date scheme approval first granted	3 March 2015
Date scheme approval varied	<ul style="list-style-type: none"> • 14 August 2024 • 27 August 2015 • 13 October 2022
Date transitioned scheme approval granted	14 August 2024
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: <ul style="list-style-type: none"> (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced. 	Not applicable

Operational approval

Operational approval number	24_0400A
Copy of operational approval	Link
Date operational approval first granted	3 March 2015
Date operational approval varied	<ul style="list-style-type: none"> • 26 November 2020 • 28 September 2018 • 29 March 2016
Date transitioned operational approval granted	23 September 2024

Scheme information

Scheme

Scheme name	Kooragang Industrial Water Scheme
Name of registered operator for the scheme	Kooragang Water Pty Ltd
Contact details for registered operator	Ph: 1300 266 392 Inquiry contact form (conexa.com)
Name of registered retailer for the scheme, if applicable	n/a
Contact details for registered retailer	n/a
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Hunter Water Corporation Ph: 1300 657 657 Inquiry contact form (hunterwater.com.au)

Scheme approval

Scheme approval number	25_032SA
Copy of Scheme Approval	Link
Date scheme approval first granted	4 November 2022
Date scheme approval varied	n/a
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced.	Not applicable

Operational approval

Operational approval number	25_048OA
Copy of operational approval	Link
Date operational approval first granted	4 November 2022
Date operational approval varied	n/a
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Kurrajong
Name of registered operator for the scheme	Aquacell Pty Ltd
Contact details for registered operator	Ph: 1300 2782 2355 Inquiry contact form (aquacell.com.au)
Name of registered retailer for the scheme, if applicable	Aquacell Pty Ltd
Contact details for registered retailer	Ph: 1300 2782 2355 Inquiry contact form (aquacell.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Sydney Water Corporation Ph: 13 20 92 Inquiry contact form (sydneywater.com.au)

Scheme approval

Scheme approval number	25_029SA
Copy of Scheme Approval	Link
Date scheme approval first granted	26 July 2015
Date scheme approval varied	<ul style="list-style-type: none"> 1 November 2020 26 July 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: <ul style="list-style-type: none"> (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced. 	Not applicable

Operational approval

Operational approval number	25_0450A
Copy of operational approval	Link
Date operational approval first granted	26 July 2015
Date operational approval varied	n/a
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Pitt Town
Name of registered operator for the scheme	Altogether Pitt Town Pty Ltd
Contact details for registered operator	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Name of registered retailer for the scheme, if applicable	Altogether Group Pty Ltd
Contact details for registered retailer	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	Yes
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	Sydney Water Corporation Ph: 13 20 92 Inquiry contact form (sydneywater.com.au)

Scheme approval

Scheme approval number	25_028SA
Copy of Scheme Approval	Link
Date scheme approval first granted	11 November 2010
Date scheme approval varied	<ul style="list-style-type: none"> 3 July 2012 16 May 2017
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: <ul style="list-style-type: none"> (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced. 	Not applicable

Operational approval

Operational approval number	25_0440A
Copy of operational approval	Link
Date operational approval first granted	1 June 2012
Date operational approval varied	<ul style="list-style-type: none"> 21 May 2020 26 November 2020
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Rosehill
Name of registered operator for the scheme	Rosehill Network Pty Ltd
Contact details for registered operator	Ph: 1300 266 392 Inquiry contact form (conexa.com)
Name of registered retailer for the scheme, if applicable	AquaNet Sydney Pty Ltd
Contact details for registered retailer	Ph: 1300 266 392 Inquiry contact form (conexa.com)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	No
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	n/a

Scheme approval

Scheme approval number	25_034SA
Copy of Scheme Approval	Link
Date scheme approval first granted	27 April 2009
Date scheme approval varied	<ul style="list-style-type: none"> • 26 July 2015 • 20 September 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: <ul style="list-style-type: none"> (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced. 	Not applicable

Operational approval

Operational approval number	25_0500A
Copy of operational approval	Link
Date operational approval first granted	10 August 2011
Date operational approval varied	n/a
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Shepherds Bay
Name of registered operator for the scheme	Altogether Operations Pty Ltd
Contact details for registered operator	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Name of registered retailer for the scheme, if applicable	Altogether Group Pty Ltd
Contact details for registered retailer	Ph: 1300 803 803 Inquiry contact form (altogethergroup.com.au)
Monopoly services declaration (Act, section 51)	No
Pricing determination (Act, section 52)	No
Essential infrastructure	No
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	n/a

Scheme approval

Scheme approval number	25_026SA
Copy of Scheme Approval	Link
Date scheme approval first granted	13 October 2017
Date scheme approval varied	<ul style="list-style-type: none"> 17 June 2020 26 July 2021
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: <ul style="list-style-type: none"> (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced. 	Not applicable

Operational approval

Operational approval number	25_042OA
Copy of operational approval	Link
Date operational approval first granted	1 November 2017
Date operational approval varied	n/a
Date transitioned operational approval granted	1 March 2025

Scheme information

Scheme

Scheme name	Sydney Desalination Plant
Name of registered operator for the scheme	Sydney Desalination Plant Pty Ltd
Contact details for registered operator	Ph: 1300 129 630 Inquiry contact form (sydneydesal.com.au)
Name of registered retailer for the scheme, if applicable	n/a
Contact details for registered retailer	n/a
Monopoly services declaration (Act, section 51)	Yes – attached below
Pricing determination (Act, section 52)	Yes – current determination applies from 1 July 2023
Essential infrastructure	No
Declaration of failure of essential service provider (Act, section 56)	No
Contact details for designated Last Resort Provider	n/a

Scheme approval

Scheme approval number	25_035SA
Copy of Scheme Approval	Link
Date scheme approval first granted	9 August 2010
Date scheme approval varied	<ul style="list-style-type: none"> • 20 December 2011 • 10 May 2013 • 3 November 2017 • 19 September 2022
Date transitioned scheme approval granted	1 March 2025
Map showing the location or proposed location of the water industry infrastructure to which the approval applies and the area of operations	See scheme approval instrument
Is the scheme staged?	No
Scheme staging - link to map showing: (i) the location or proposed location of the water industry infrastructure to be constructed in each stage, (ii) the part of the area of operations within which the water industry infrastructure is to be constructed in each stage, (iii) the infrastructure that is operational and that part of the area of operations that is currently being serviced.	Not applicable

Operational approval

Operational approval number	25_0510A
Copy of operational approval	Link
Date operational approval first granted	9 August 2010
Date operational approval varied	n/a
Date transitioned operational approval granted	1 March 2025

4 Monopoly Services Declarations

Sydney Desalination Plant (SDP) Pty Ltd.

6 May 2011**OFFICIAL NOTICES****2811**

More information may be obtained by contacting Catherine Robinson, Senior Project Officer Standards and Regulation on (02) 8247 8631 or email: catherine.robinson@records.nsw.gov.au

Feedback must be received by Friday, 10 June 2011.

ALAN VENTRESS,
Director

WATER INDUSTRY COMPETITION ACT 2006

Order Under Section 51

Order Declaring That a Licensed Retail Supplier or Licensed Network Operator is a Monopoly Supplier

PURSUANT to section 51 of the Water Industry Competition Act 2006, having regard to the fact that, in the market for non-rainfall dependent drinking water in Sydney, the Illawarra and the Blue Mountains:

- (1) there are no other suppliers to provide competition, and
- (2) there is no contestable market by potential suppliers in the short term,

the Minister for Finance and Services declares Sydney Desalination Plant (SDP) Pty Ltd (ACN 125 935 177) to be a monopoly supplier, in a network operator and retail supplier capacity:

- (a) for the purposes specified in Sydney Desalination Plant Pty Ltd's Network Operator's Licence (Licence 10_010) and Retail Supplier's Licence (Licence No. 10_011R), and
- (b) for distribution within the area of operations as specified in those Licences, and
- (c) to specified persons or classes of persons as specified in SDP Pty Ltd's Retail Supplier's Licence (Licence No. 10_011R).

Dated: 2 May 2011.

GREG PEARCE, M.L.C.,
Minister for Finance and Services

NEW SOUTH WALES GOVERNMENT GAZETTE No. 44