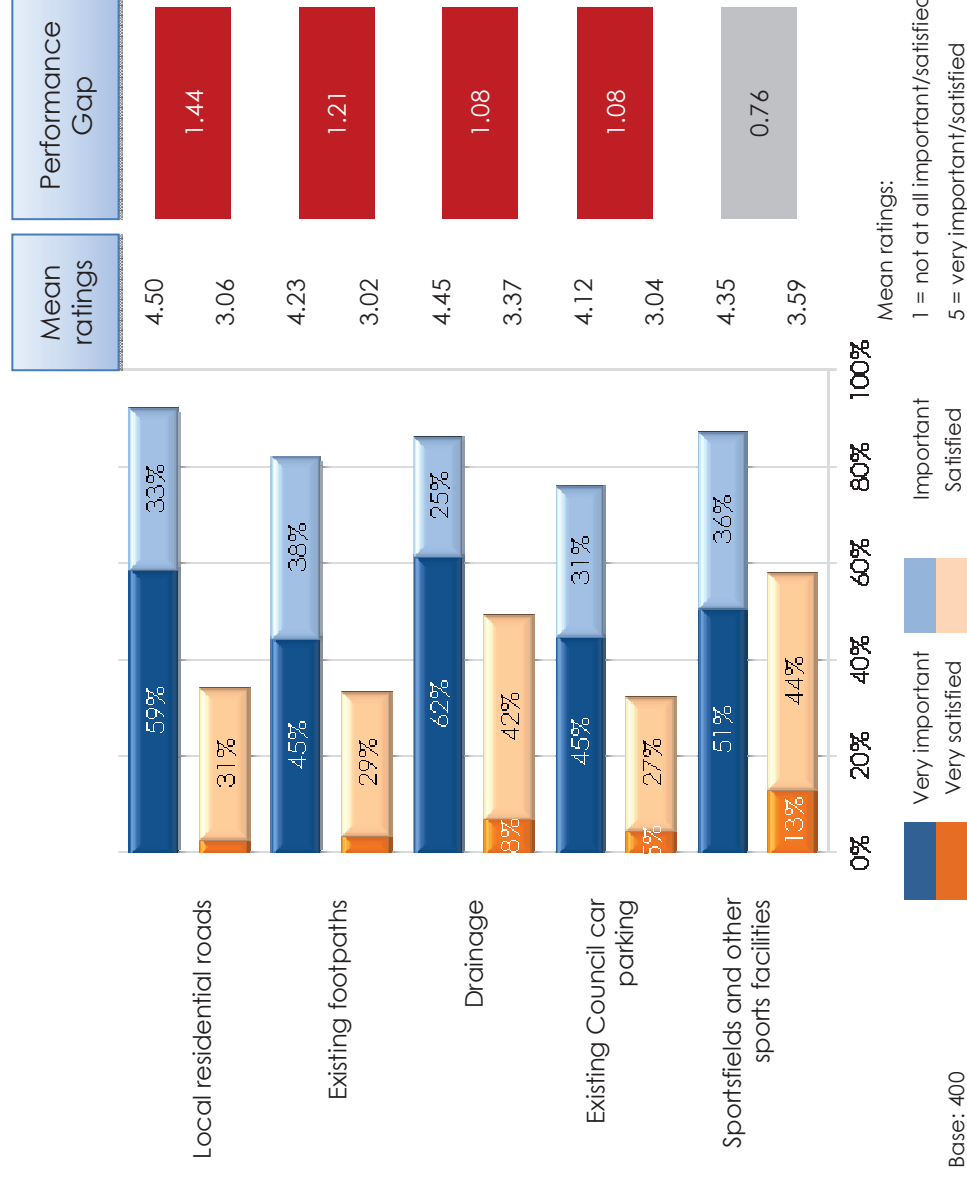


The Largest Performance Gaps Are Observed In Roads, Footpaths, Drainage & Parking



Q5. How important do you believe the following assets are to the broader Kuring-gai community and how satisfied you are with these assets?



Those aged 35 – 54 and 55+ rated existing footpaths as more important than did those aged 18 – 34 (4.3 & 4.4 vs. 3.9)

Those aged 55+ rated the following as more important than did those aged 18 – 34 and 35 – 54

- Existing Council car parking (4.4 vs. 3.9 & 4.0)
- Drainage (4.6 vs. 4.4 & 4.3)

Those aged 18 – 34 rated sports fields and other sports facilities as more important than did those aged 55+ (4.5 vs. 4.2)

Those aged 18 – 34 were more satisfied with existing footpaths than were those aged 35 – 54 and 55+ (3.5 vs. 2.8 & 3.0)

Those aged 18 – 34 and 55+ were more satisfied with sportsfields than were those aged 35 – 54 (3.9 & 3.7 vs. 3.3)

Females rated the following as more important than did males:

- Local residential roads (4.6 vs. 4.4)
- Existing footpaths (4.3 vs. 4.1)
- Existing Council car parking (4.3 vs. 3.9)

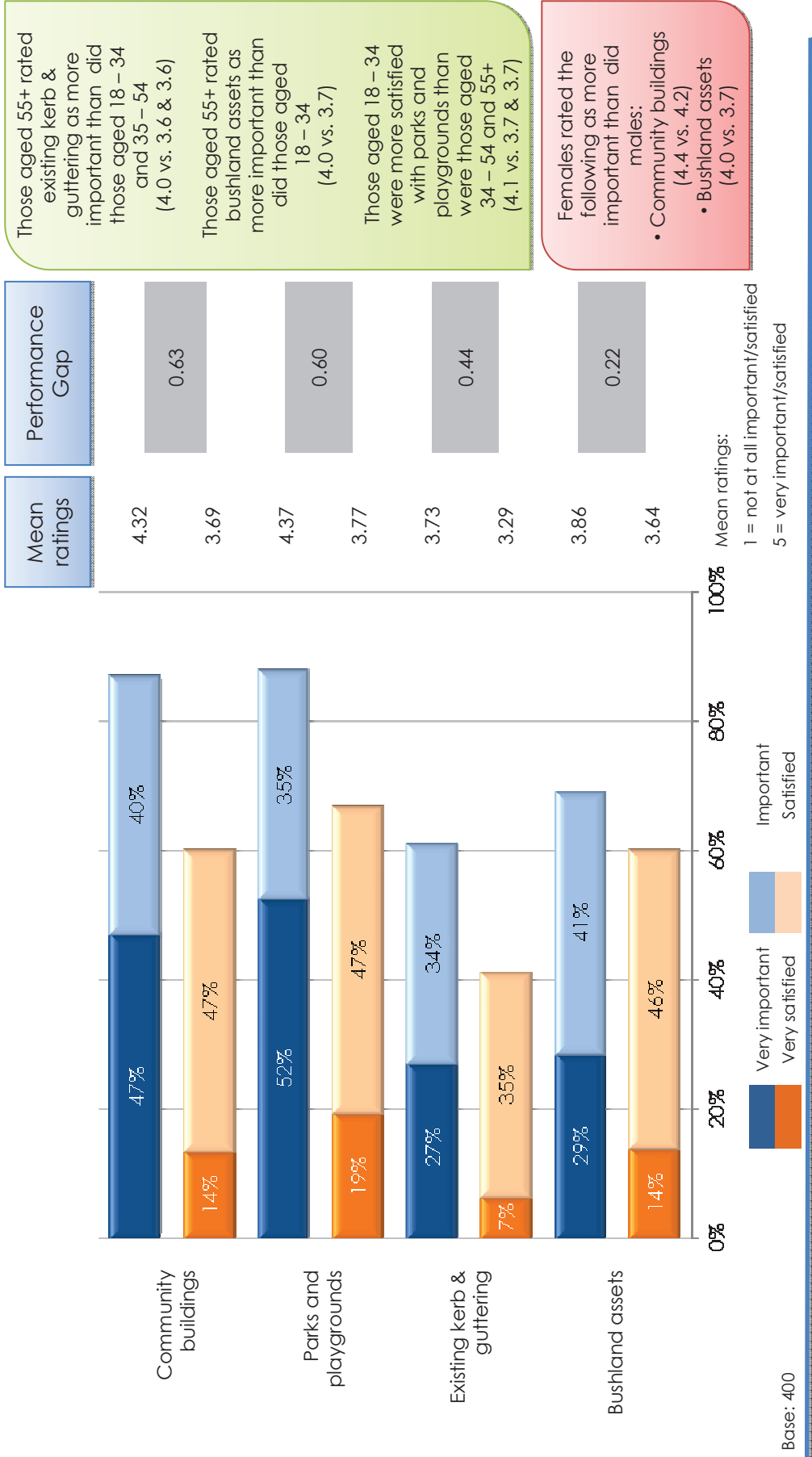
Males were more satisfied than females with:

- Existing footpaths (3.2 vs. 2.9)
- Drainage (3.5 vs. 3.3)

Performance Gaps Across These Asset Classes Indicate That The Current Level Of Delivery Is Meeting The Needs Of Residents



Q5. How important do you believe the following assets are to the broader Kuring-gai community and how satisfied you are with these assets?



Satisfaction with community buildings, parks & playgrounds, kerb & guttering and bushland assets is moderate to moderately high

Since 2010, Satisfaction Has Strengthened Across Many Of The Delivery Areas



Q5. How important do you believe the following assets are to the broader Kuring-gai community and how satisfied you are with these assets?

2012 criteria and mean ratings	Importance	Satisfaction
Local residential roads	4.50 ↑	3.06 ↑
Drainage	4.45 ↑	3.37 ↑
Parks and playgrounds	4.37 ↑	3.77 ↑
Sportsfields and other sports facilities	4.35 ↑	3.59
Community buildings	4.32	3.69
Existing footpaths	4.23	3.02 ↑
Existing Council car parking	4.12	3.04 ↑
Bushland assets	3.86 ↓	3.64 ↑
Existing kerb & guttering	3.73	3.29

2010 criteria and mean ratings	Importance	Satisfaction
Condition of local roads	4.33	2.79
Providing adequate drainage	4.23	3.20
Provision and maintenance of playgrounds	3.73	3.56
Maintenance of local parks and gardens	4.28	3.68
Provision and maintenance of sporting ovals, grounds and facilities	4.03	3.69
Quality of footpaths	4.14	2.64
Availability of car parking in the town centres	4.11	2.73
Restoration of natural bushland	4.01	3.45

↑ ↓ A significantly higher/lower level of confidence (by group)

Mean ratings: 1 = not at all important and not at all satisfied, 5 = very important and very satisfied

Satisfaction with footpaths, roads and parking has improved over the last 2 years

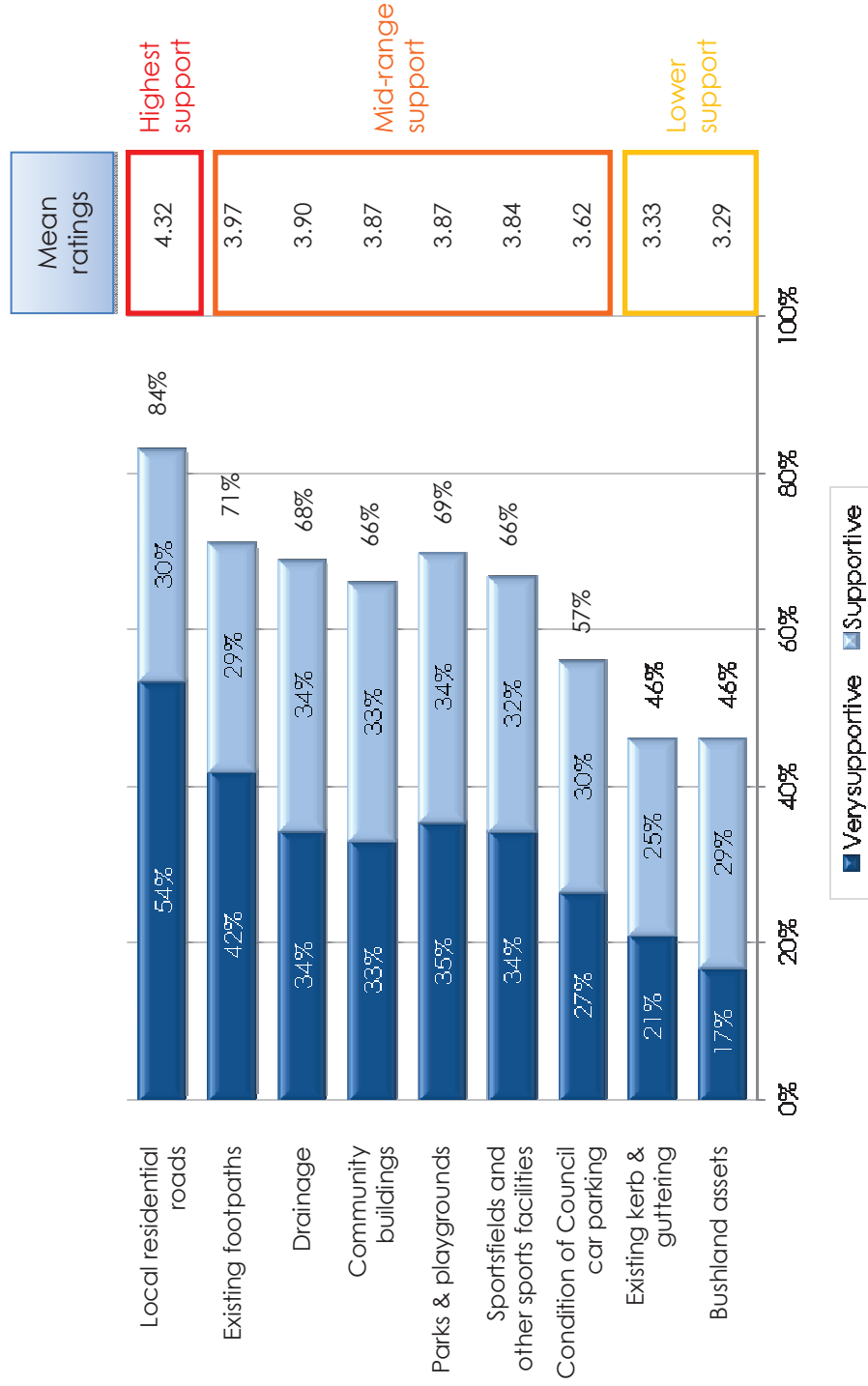


Support For The Proposed Asset Management Options

Local Residential Roads Have The Highest Level Of Support



Q6. Please tell me your level of support for the following proposed strategies:



Those aged 18 – 34 were more supportive of the following than were those aged 35 – 54 and 55+:

- Community buildings (4.2 vs. 3.8 & 3.8)
- Parks and playgrounds (4.3 vs. 3.8 & 3.7)
- Sportfields and other sporting facilities (4.3 vs. 3.8 & 3.7)

Those aged 18 – 34 were more supportive of the condition of existing Council car parking than were those aged 35 – 54 (3.9 vs. 3.4)

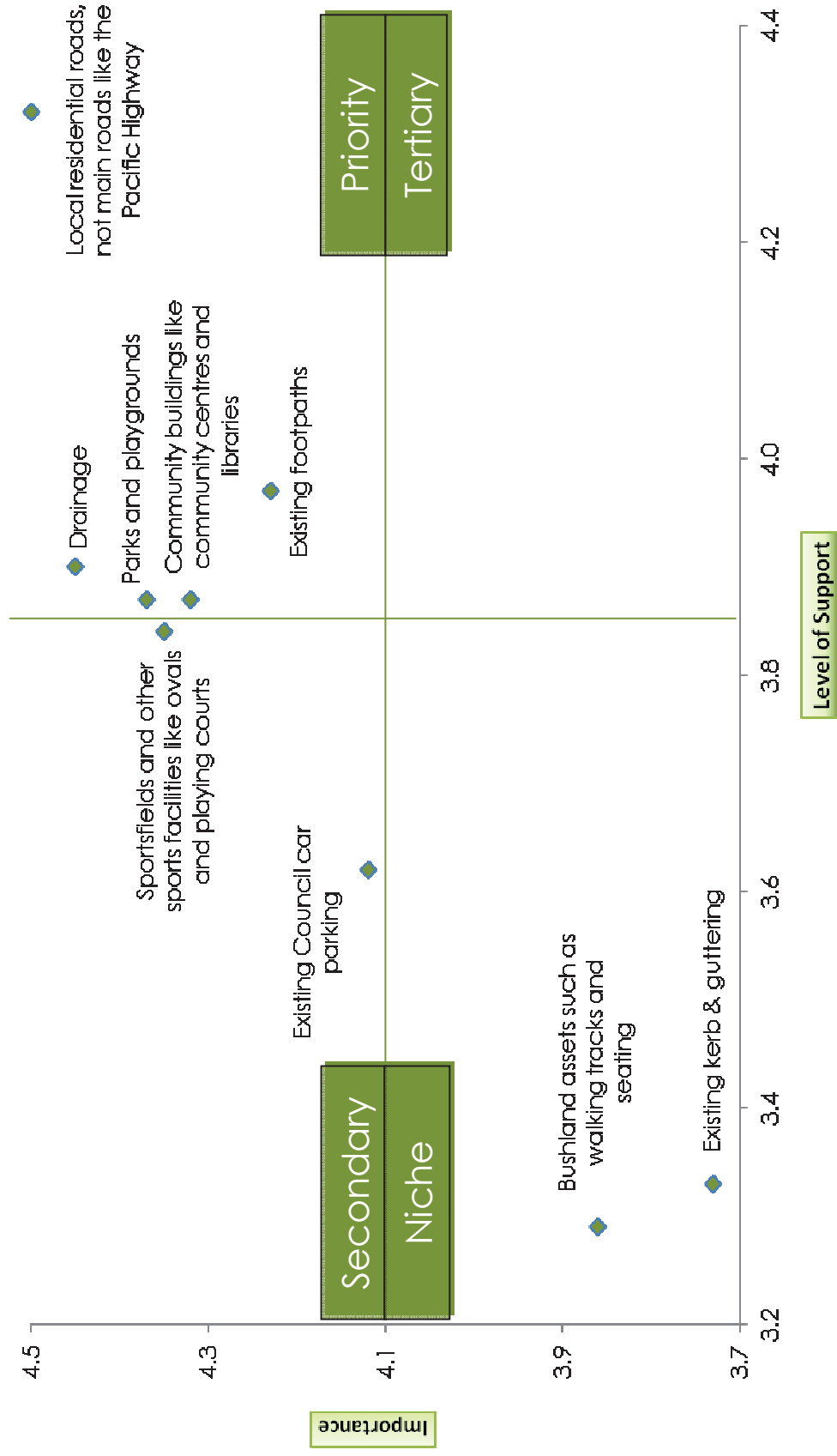
Mean ratings: 1 = not at all supportive, 5 = very supportive
Base: 400

18-34 y/o are far more likely to be supportive of the strategies for community buildings, parks & playgrounds and sporting facilities than are older residents

Quadrant Analysis: Importance Vs Support



Q6. Please tell me your level of support for the following proposed strategies:



From a resident perspective, the highest priority asset classes are roads, drainage, parks & playgrounds, community buildings and footpaths

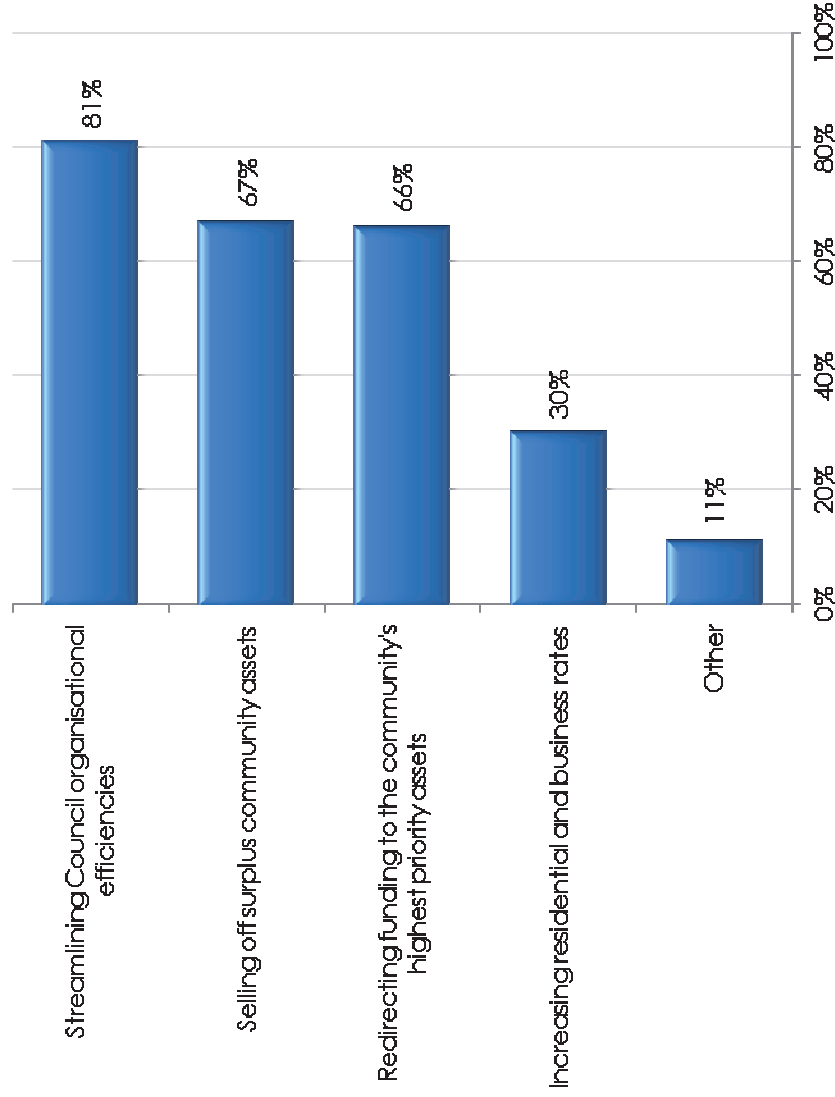


Sourcing Additional Funding

The Majority Of Residents Indicated That Council Needs To Be Able To Demonstrate That It Has Streamlined Its Organisational Efficiencies



Q8. Which of the following revenue options do you believe are appropriate for Council to target in order to address this funding shortfall?



Base: 400

Those aged 35 – 54 and 55+ were more likely to believe it is appropriate to streamline Council organisational efficiencies than were those aged 18 – 34 (85% & 84% vs. 65%)

Males were more likely to believe it is appropriate to increase residential and business rates than were females (38% vs. 23%)

Other specified	N=49
Use external sources, such as development levies, leasing land or fundraising	18
Implement user pay schemes, such as paid library membership, parking, sports facilities	10
Apply to State and/or Federal Governments for additional funding	9
Spend less money on contesting DAs in the Land and Environment Courts	2
Other	10

2/3 of residents indicated that they believe it is acceptable for Council to sell off surplus assets and/or redirect funding towards priority areas