

LaneCove-MRV-2014

Hello my name is and I'm calling on behalf of Lane Cove Council. We are seeking your participation in a survey about your opinion of the Councils proposal to apply to IPART for an increase in the minimum residential rate. Firstly is this household in the Lane Cove Council area? [IF YES] May I please speak to an adult decision maker of this household aged 18 years or older, is that you? [IF NOT ARRANGE A CALLBACK] Great the survey will take around 5 minutes. The information you provide will only be used for research purposes and is completely confidential. I also have to inform you that my supervisor may monitor this call for quality control purposes.

Lane Cove Minimum Rate Variation 2014

Do you or your family pay Council rates or do you leave this to the landlord if your rent?

- ☐ Pay Council rates ourselves
☐ Land lord pays Council rates

Is your dwelling a single house or part of a multi-dwelling structure (e.g. flats, units, town house)?

- ☐ Single dwelling
☐ Multi Dwelling

Background

The purpose of the proposal is to ensure equity in sharing the rating burden for Lane Cove. At present 46% of residential rate payers, predominately home unit properties, are on the minimum rate of \$538 contributing 21% of rate income.

This means that residential rate payers living in houses contribute 79% of rate income. In the future with the majority of new dwellings being home units this disparity will widen.

This is despite all ratepayers having the same access to services and facilities provided by Council.

Under the proposal, minimum rates for apartments and units ONLY will increase by 7% per annum for the next five (5) years.

The increase will be in addition to the normal rate cap increase each year which has been set at 2.3% for 2014/15. This will mean that for 2014/15 the minimum residential rate will increase by 9.3%.

The proposal does not provide additional income to Council as ratepayers not on the minimum rate which are those in houses will receive a reduction in their rates.

Do you support Council's proposal to increase the minimum residential rate?

- ☐ Yes
☐ No

What are your main reasons for not supporting the proposal?

Can you identify any circumstances where you would support the proposal?

What is your main reason for supporting the proposal?

- ☐ Fairer system
- ☐ My rates will be cheaper
- ☐ Other (please specify)

If you selected other please specify:

I just have a few brief questions relating to household data to help classify your answers.

What suburb do you live in?

- ☐ Greenwich
- ☐ Lane Cove
- ☐ Linley Point
- ☐ Longueville
- ☐ Lane Cove North
- ☐ Northwood
- ☐ Osborne Park
- ☐ Riverview
- ☐ Lane Cove West
- ☐ St Leonards
- ☐ Other

Please stop me when I read out the age group you are in [READ OUT]

Age Group

- ☐ 18 to 29
- ☐ 30 to 49
- ☐ 50 to 64
- ☐ 65 and Over
- ☐ Refused

And are you a ...

Gender

- ☐ Male
☐ Female
☐ Refused

Finally, may I ask your first name as my supervisor audits one in ten of my calls for quality assurance purposes.

First Name

That completes the survey, as this is social research, you can be assured it has been conducted in compliance with the privacy act and any information you have provided will only be used for research purposes.

Again my name is and my supervisors name is Judy. If you have any questions about the survey, you can call us between 9am and 5pm week days. Our phone number is 4285 4446.

Thank you again for your time and cooperation.

End of Survey