

**SUMMARY OF ACTIONS – RESOURCING STRATEGY**

ACTION 1: develop and implement continuous improvement program to work up, determine acceptance or otherwise, and monitor implementation of Opportunities for Improvement.

ACTION 2: refinement of “minimum” option of Councils service delivery model, where \$6M is cut from existing budgets in order to address Council’s sustainability challenge, with a focus on clear service level descriptions for each service.

ACTION 3: finalisation of interactive program modelling the interaction between service levels and rates to enable the “right debate”.

ACTION 4: Develop community engagement strategy regarding the sustainability challenges Council faces and the need to have the “right debate” about service levels and rates. Ensure there is a balance between understanding the needs of particular stakeholders with a focus on individual services and the desires of the broader community.

ACTION 5: Finalise a Resourcing Strategy that sets out proposed changes to service levels and proposed rate increases for consideration by Council in December 2013 regarding whether or not Council will seek IPART approval to apply for a Special Rate Variation.

ACTION 6: if Council resolves to seek IPART approval to seek a Special Rate Variation in December, Council to make a final decision on the application by May 2014.