

# NSW Natural gas

Schedule of charges from 1 July 2012

# Queanbeyan and Bungendore region

The following rates apply from 1 July 2012. Accounts issued on or after that date will be charged on a pro-rata basis.

	2012–13 GST-exclusive	2012–13 GST-inclusive
<b>1 Residential</b>		
1.1 Always Home@ActewAGL plan*		
• Supply fee (¢/day)	55.71	61.281
• Usage rate (¢/MJ)	2.002	2.2022
1.2 Always Home@ActewAGL Saver plan*		
• Supply fee (¢/day)	55.71	61.281
• Usage rate (¢/MJ)	2.002	2.2022
1.3 Always Home@ActewAGL Saver Plus plan		
• Supply fee (¢/day)	65.35	71.885
• Usage rates (¢/MJ)		
- First 49.315 MJ/day	1.962	2.1582
- Thereafter	1.893	2.0823

\* The Always Home@ActewAGL plan and the Always Home@ActewAGL Saver plan merged on 1 July 2005.

## 2 Industrial and Commercial

2.1 Daily		
• Supply fee (¢/day)	65.00	71.500
• Usage rates (¢/MJ)		
- First 1,643.836 MJ/day	1.902	2.0922
- Thereafter	1.726	1.8986

### 3 Miscellaneous fees and charges – Queanbeyan and Bungendore region

	2012–13 GST-exclusive	2012–13 GST-inclusive
3.1 Account establishment fee	\$25.18	\$27.70
3.2 Account establishment fee (pensioners)	\$12.38	\$13.62
3.3 Collector call fee	\$38.20	\$42.02
3.4 Disconnection / reconnection fee	\$89.74	\$98.71
3.5 After-hours reconnection	\$128.58	\$141.44
3.6 High bill field visit	\$62.75	\$69.03
3.7 Late payment fee	\$12.38	\$13.62
3.8 Dishonoured payment	\$26.88	\$29.57
3.9 Special meter read	\$54.10	\$59.51
3.10 Network disconnection fee	\$134.17	\$147.59
3.11 Network reconnection fee	\$99.83	\$109.81
3.12 Meter testing charges:		
• 12 cubic metres	\$53.76	\$59.14
• 33 cubic metres	\$76.83	\$84.51
• 85 cubic metres	\$102.65	\$112.92
• 300 cubic metres	\$386.18	\$424.80
• 880 cubic metres	\$1030.38	\$1133.42
3.13 Security deposit:		
• Residential (Refund after residential bills paid on time for one year.)		Up to 1.5 times the average quarterly account (Standard charge \$150) (No GST)
• Business (Refund after business bills paid on time for two years.)		2.5 times the average monthly account (No GST)

# Shoalhaven region

The following rates apply from 1 July 2012. Accounts issued on or after that date will be charged on a pro-rata basis.

	2012–13 GST-exclusive	2012–13 GST-inclusive
<b>1 Residential</b>		
1.1 Always Home@ActewAGL Economy tariff		
• Supply fee (¢/day)	53.54	58.894
• Usage rate (¢/MJ)	2.028	2.2308
1.2 Always Home@ActewAGL Transition tariff (obsolete)		
• Supply fee (¢/day)	42.35	46.585
• Usage rates (¢/MJ)		
- First 5.479 MJ/day	0.000	0.000
- Thereafter	3.809	4.1899
<b>2 Industrial and Commercial</b>		
2.1 Daily		
• Supply fee (¢/day)	63.60	69.960
• Usage rates (¢/MJ)		
- First 821.918 MJ/day	2.151	2.3661
- Thereafter	1.922	2.1142

### 3 Miscellaneous fees and charges – Shoalhaven

		2012-13 GST-exclusive	2012-13 GST-inclusive
3.1	Account establishment fee	\$25.18	\$27.70
3.2	Account establishment fee (pensioners)	\$12.38	\$13.62
3.3	Collector call fee	\$38.20	\$42.02
3.4	Disconnection / reconnection fee	\$89.74	\$98.71
3.5	After-hours reconnection	\$128.48	\$141.33
3.6	High bill field visit	\$62.75	\$69.03
3.7	Late payment fee	\$12.38	\$13.62
3.8	Dishonoured payment	\$26.88	\$29.57
3.9	Special meter read	\$54.10	\$59.51
3.10	Network disconnection fee	\$134.17	\$147.59
3.11	Meter testing charges:		
	• 12 cubic metres	\$53.76	\$59.14
	• 33 cubic metres	\$76.83	\$84.51
	• 85 cubic metres	\$102.65	\$112.92
	• 300 cubic metres	\$386.18	\$424.80
	• 880 cubic metres	\$1030.38	\$1133.42
3.12	Security deposit:		Up to 1.5 times the average quarterly account (Standard charge \$150) (No GST)
	• Residential (Refund after residential bills paid on time for one year.)		
	• Business (Refund after business bills paid on time for two years.)	2.5 times the average monthly account (No GST)	

# Capital region (Boorowa, Goulburn, Yass and Young)

The following rates apply from 1 July 2012. Accounts issued on or after that date will be charged on a pro-rata basis.

	2012–13 GST-exclusive	2012–13 GST-inclusive
<b>1 Residential</b>		
1.1 Always Home@ActewAGL plan*		
• Supply fee (¢/day)	44.71	49.181
• Usage rate (¢/MJ)	2.209	2.4299
1.2 Always Home@ActewAGL Saver plan		
• Supply fee (¢/day)	42.09	46.299
• Usage rates (¢/MJ)		
- First 60.274 MJ/day	2.601	2.8611
- Thereafter	1.908	2.0988
1.3 Always Home@ActewAGL Saver Plus plan*		
• Supply fee (¢/day)	51.20	56.320
• Usage rates (¢/MJ)		
- First 49.315 MJ/day	2.445	2.6895
- Thereafter	1.887	2.0757

\* Available only to customers who are currently taking supply under this tariff.

## 2 Industrial and Commercial

2.1 Daily		
• Supply fee (¢/day)	57.88	63.668
• Usage rates (¢/MJ)		
- First 1,643.836 MJ/day	1.940	2.1340
- Thereafter	1.671	1.8381

### 3 Miscellaneous fees and charges – Capital region

	2012–13 GST-exclusive	2012–13 GST-inclusive
3.1 Account establishment fee	\$25.18	\$27.70
3.2 Account establishment fee (pensioners)	\$12.38	\$13.62
3.3 Collector call fee	\$38.20	\$42.02
3.4 Disconnection / reconnection fee	\$89.74	\$98.71
3.5 After-hours reconnection	\$128.58	\$141.44
3.6 High bill field visit	\$62.75	\$69.03
3.7 Late payment fee	\$12.38	\$13.62
3.8 Dishonoured payment	\$26.88	\$29.57
3.9 Special meter read	\$40.12	\$44.13
3.10 • Temporary network disconnection / reconnection	\$121.68	\$133.85
• Permanent network disconnection / reconnection	\$358.36	\$394.20
3.11 Decommissioning and meter removal:		
• Meters with a capacity of less than or equal to 6m <sup>3</sup> /hr	\$831.07	\$914.18
• Meters with a capacity of greater than 6m <sup>3</sup> /hr	\$1776.51	\$1954.16
3.12 Meter testing charges:		
• 12 cubic metres	\$53.76	\$59.14
• 33 cubic metres	\$76.83	\$84.51
• 85 cubic metres	\$102.65	\$112.92
• 300 cubic metres	\$386.18	\$424.80
• 880 cubic metres	\$1030.38	\$1133.42
3.13 Security deposit:	Up to 1.5 times the average quarterly account (Standard charge \$150) (No GST)	
• Residential (Refund after residential bills paid on time for one year.)		
• Business (Refund after business bills paid on time for two years.)	2.5 times the average monthly account (No GST)	

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## **Customer enquiries**

**13 14 93** – Electricity, Water and Sewerage

**13 18 86** – Natural Gas

## **Emergencies and faults**

**13 10 93** – Electricity

**13 11 93** – Water, Sewerage and Stormwater

**13 19 09** – Natural Gas

24 hours

## **Postal address**

ActewAGL

GPO Box 366

Canberra ACT 2601

## **Language assistance**

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

**13 14 50**

24 hours

**ActewAGL**

ActewAGL Retail ABN 46 221 314 841 a partnership of ACTEW Retail Ltd ABN 23 074 371 207 and  
AGL ACT Retail Investments Pty Ltd ABN 53 093 631 586.