

IPART is setting prices for Hunter Water customers from 1 July 2020

Invitation for feedback

The Independent Pricing and Regulatory Tribunal (IPART) is reviewing the prices for Hunter Water's water, wastewater, stormwater and related services from 1 July 2020.

If you would like to learn more about this review, IPART has published an Issues Paper, a customer summary, and Hunter Water's pricing proposal, on our website (www.ipart.nsw.gov.au).

Interested parties are encouraged to have their say by making a submission to IPART by **21 October 2019**. Information on how to make a submission is also on the IPART website. IPART will host a public hearing in Newcastle on **19 November 2019**.

The public hearing will include our investigation of dishonoured and declined payment fees, which we are reviewing pursuant to Terms of Reference that are available on the IPART website at www.ipart.nsw.gov.au/TOR-dishonoured-and-declined-payment-fees.

The Issues Paper is available on the IPART website at www.ipart.nsw.gov.au, or by calling Arsh Suri on (02) 9113 7730. Inquiries should be directed to John Madden on (02) 9113 7780 or water@ipart.nsw.gov.au.

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