

IPART is setting prices for Sydney Water customers, and WaterNSW customers in the Greater Sydney area, from 1 July 2020

Public Hearing – Tuesday 26 November

The Independent Pricing and Regulatory Tribunal (IPART) is reviewing the prices for Sydney Water's water, wastewater, and stormwater services. We are also reviewing the prices that WaterNSW charges to supply water to Sydney Water and other customers in the Greater Sydney area.

If you would like to learn more about this review, IPART has published Issues Papers for both reviews, a customer summary, Sydney Water and WaterNSW's pricing proposals and submissions from stakeholders on our website (www.ipart.nsw.gov.au).

IPART is conducting a public hearing on Tuesday 26 November from 10:00am. We will also be holding a customer drop in session from 4:00pm to 6:00pm. The venue for the public hearing and drop in session is:

SMC Conference & Function Centre
66 Goulburn Street
Sydney, NSW.

The public hearing will include our review of Sydney Water's fees for late and dishonoured payments. The Terms of Reference for this review is available on the IPART website at www.ipart.nsw.gov.au/TOR-dishonoured-and-declined-payment-fees.

The agenda for the public hearing is available on the IPART website at www.ipart.nsw.gov.au/Home/Contact-Us/Attend-a-Forum. If you wish to attend, please register on the IPART website, or by contacting Maria Tortura on (02) 9290 8478 or Maria_Tortura@ipart.nsw.gov.au. Inquiries should be directed to Anthony Rush on (02) 9113 7790 or water@ipart.nsw.gov.au.

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