



Ref no. 10/440
13 October 2010

2010 Review of Hunter Water Customer Contract

Invitation for Submissions

The Independent Pricing and Regulatory Tribunal (IPART) is reviewing Hunter Water's Customer Contract. Hunter Water has requested this review to enable it to implement changes which it considers will benefit its customers and Hunter Water and are required due to changes in its operating environment.

IPART has prepared an Issues Paper for this review which is available from IPART's website (www.ipartnsw.gov.au). We are seeking submissions from interested parties on any matter related to the Customer Contract.

Submissions should be made in writing to the address below or to ipart@ipart.nsw.gov.au by 10 November 2010.

Information regarding the process for lodging submissions and IPART's privacy policy may be obtained from IPART's website .

Inquiries should be directed to Gary Drysdale on (02) 9290 8477 or ipart@ipart.nsw.gov.au.

Reference 10/440

Jim Cox, Chief Executive Officer and Full Time Member
Independent Pricing and Regulatory Tribunal
PO Box Q290, QVB Post Office NSW 1230