



INDEPENDENT PRICING AND REGULATORY TRIBUNAL
OF NEW SOUTH WALES

**2002 / 2003 Operational Audit of
HUNTER WATER CORPORATION** (ref: 03/247)

(*Sydney Morning Herald, Newcastle Herald, Monday 8 September 2003*)

Invitation for Submissions

The Tribunal is required to assess Hunter Water Corporation's performance as part of the annual audit of its Operating Licence. Copies of the Licence are available online at www.hunterwater.com.au, from Hunter Water Corporation Offices or by phoning 1300 657 657.

Submissions are invited from interested parties on any matter relating to the Operating Licence including water quality, water service interruptions, sewerage surcharges, water pressure, customer service and environmental matters. Submissions should be made in writing to the address below by **Thursday 2 October 2003**.

There is no standard format for submissions but, if more than 15 pages in length, they should also be provided electronically. Unless confidentiality is sought submissions are generally available for public inspection at the Tribunal's offices and will be available on-line in PDF format until 3-4 weeks after the release of the final report. The Tribunal may exercise its discretion not to exhibit any submissions based on length or content (e.g. material that is defamatory, offensive, or in breach of any law).

Confidentiality

The Tribunal may refer to the submission or its specific aspects in any subsequent publication unless full or partial confidentiality is clearly marked on the submission. However, claims for access to such submissions will be determined in accordance with the *Freedom of Information Act* and *section 22A of the Independent Pricing and Regulatory Tribunal Act*.

Privacy

All submissions will be treated in accordance with the *Privacy and Personal Information Act 1998*. Any personal information you give us will not be reused for another purpose.

Inquiries to Michael Sedwell on (02) 9290 8487 or to email michael_sedwell@ipart.nsw.gov.au

Thomas G Parry
Chairman
8 September 2002

Level 2
44 Market Street
SYDNEY NSW 2000

PO Box Q290
QVB Post Office
NSW 1230