

REVIEW OF MAXIMUM PRICES FOR HUNTER WATER'S WATER, WASTEWATER, STORMWATER AND RELATED SERVICES FROM 2020-21

Public Hearing – Tuesday 19 November 2019
Harbourview Function Centre, 150 Wharf Road, Newcastle

AGENDA

Item	Indicative time	Session
1	10:00 am	Registration/Tea and coffee
	10:30 am	Welcome (IPART Chair)
2	10:35 am	Hunter Water's (HW) pricing proposal
3	10:50 am	Session 1: Introduction, key issues and HW's prices Outline of our process and key issues affecting prices. This session will cover: <ul style="list-style-type: none">▼ Level and structure of water, wastewater and stormwater charges, including location based prices▼ Environmental Improvement Charge▼ Demand forecasts and volatility
4	12:00 pm	Session 2: HW's expenditure and service levels Outline of the key cost drivers of operating and capital expenditure. This session will cover: <ul style="list-style-type: none">▼ Levels of operating and capital expenditure▼ Risk and service levels▼ Other cost items, eg, return on regulatory asset base
5	12:30 pm	Lunch break (30 minutes)
6	1:00 pm	Session 3: Other issues This session will cover: <ul style="list-style-type: none">▼ Discretionary expenditure/recycled water▼ Trade waste prices▼ Miscellaneous services prices▼ Declined and dishonoured payment fees
7	1:50 pm	Session 4: Open session This session will address any questions raised by hearing participants and submissions
8	2:30 pm	Closing remarks from the Chair

Drop-in Feedback Sessions

Item	Indicative time	Session
1	2:30 – 5:00 pm	IPART staff will be available to take feedback and answer questions, one on one.
2	5:00 – 7:00 pm	IPART staff will be available to take feedback and answer questions, one on one, for stakeholders that could not attend during business hours.

You will have an opportunity to raise questions at the end of each session. Or you can post a question on any relevant topic via **Slido.com (code: #H325)** at any time throughout the hearing.