

Agenda

Date	21 February 2017
Time	9:30am – 1pm
Location	Harbourview, 150 Wharf Road, Newcastle
Subject	Public Workshop - Hunter Water's draft operating licence 2017-2022

Timetable

Item No.	Indicative time	Session
1	9:30am	Registration
2	10:00am	Welcome (Chair)
3		Session 1 <ul style="list-style-type: none"> ▼ Changes to the customer contract ▼ EWON presentation ▼ Obligation to service wholesale customers ▼ Stakeholder relations
4	11:30am	Break
5	11:45am	Session 2 <ul style="list-style-type: none"> ▼ Economic level of water conservation ▼ Service and performance standards ▼ Organisational systems management
6		Session 3 <ul style="list-style-type: none"> ▼ Other questions and comments
7	12:55pm	Closing remarks (Chair)

Purpose

The Public Workshop is an opportunity for stakeholders to provide comment on the draft operating licence and the reporting manual.

Format of proceedings

Each session will be introduced by a brief presentation by IPART. The Chair will then seek comments from participants sitting at the roundtable. Once the roundtable participants have discussed their views, the Chair will invite members of the audience to make statements or ask questions relevant to that session. Roundtable participants will include IPART, Hunter Water and other key stakeholders. Interested parties and members of the public are welcome to attend, and will have an opportunity to provide comment and/or ask questions.

Transcript of the Public Workshop

The workshop will be recorded by transcribers. A copy of the transcript will be made available on IPART's website shortly after the workshop.