



**Sydney Water and Hunter Water review of late payment fee and dishonoured or declined payment fee**

**Monday 11 April 2016**

**IPART office, Level 15, 2-24 Rawson Place, Sydney**

**AGENDA FOR PUBLIC HEARING**

<b>Review of Sydney Water and Hunter Water late payment fee and dishonoured or declined payment fee</b>			
<b>Item No</b>	<b>Time (indicative)</b>	<b>Presentation</b>	
1	1:45pm	<b>Registration/Tea and Coffee</b>	15 mins
2	2:00pm	<b>Welcome (Dr Peter Boxall, IPART Chairman)</b>	5 mins
3	2:05pm	<b>Session 1: Dishonoured or declined payment fee for Sydney Water and Hunter Water</b> Presentations by IPART Secretariat, Sydney Water and Hunter Water, and general discussion.	45 mins
4	2.50pm	<b>Session 2: Late payment fee for Sydney Water</b> Presentations by IPART Secretariat and Sydney Water, and general discussion.	40 mins
5	3.30pm	<b>Further questions/comments</b>	15 mins
6	3:45pm	<b>Closing Remarks from the Chair</b>	5 mins

# Public Hearing for IPART's review of late payment and dishonoured or declined payment fees

Monday, 11 April 2016

1:45pm to 4:00pm

Location: Level 15, 2-24 Rawson Place, Sydney

## Attending the public hearing

Interested parties and members of the public are welcome to attend the event. We encourage registering for the event by 5pm on Wednesday 6 April 2016 at [this link](#).

## Format of proceedings

The hearing will be split into two sessions. The first will focus on Sydney Water's and Hunter Water's dishonoured and declined payment fees and the second will focus on Sydney Water's late payment fee. For each session, IPART will give a brief introduction and the Chair will invite each utility to make a presentation. The Chair will then invite other attendees to make statements or ask questions.

## The transcript of the public hearing

The public hearing will be recorded by transcribers. A copy of the transcript will be made available on IPART's website shortly after the public hearing.

## Submissions on other matters

Discussions at this public hearing will be limited to late, dishonoured and declined payment fees. Public hearings for other matters considered as part of the Sydney Water and Hunter Water pricing reviews were held in November 2015. The Draft Reports and Draft Determinations for these reviews were released on 22 March 2016. We welcome feedback on the Draft Reports via submissions. Submissions are due by 18 April 2016.