

Jemena Asset Management

Quality Policy

Jemena Asset Management and staff are committed to ensuring that its activities, including those of its Service Providers and Suppliers, are undertaken in a manner that ensure our stakeholders' expectations are achieved or exceeded.

Jemena Asset Management recognises that growth and prosperity depend on the provision of products and services which consistently meet or exceed stakeholders' expectations. Our commitment to a process based quality management system is acknowledged as being the key to achieving this objective.

We will achieve this by understanding the needs of our stakeholders and the deployment of competent, conscientious and motivated Staff, Contractors and Suppliers.

While recognising that Jemena Asset Management must meet the requirements of AS/NZS ISO 9001, to continually improve both the services and products, the following key objectives will be met:

- a) The development, implementation, maintenance and periodic review of an effective Business Management System;
- b) We will train and empower our employees to implement and utilise their skills, as well as those of contractors and others;
- c) Investigation of identified non-conformance and improvement opportunities along with the implementation of effective actions.

Management shall provide all resources necessary to achieve these objectives assuring quality delivery to our customers, employee work satisfaction and shareholders' returns.

Quality is everyone's responsibility and it is imperative that all employees contribute to the implementation and maintenance of this policy.



Lim Howe Run
Deputy Chief Executive Officer
Jemena Limited
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