

23 May 2019

Veolia Water Solutions & Technologies (Australia) Pty Ltd

We have taken action in relation to Veolia Water Solutions & Technologies (Australia) Pty Ltd (**VWST**) for contravening its licence under the *Water Industry Competition Act 2006* (**WIC Act**). VWST holds a network operator's licence under the WIC Act for its Darling Walk non-potable water scheme, licence number 10_008.

Monetary penalty

On 10 April 2019 we issued an order (**10 April order**) to VWST, under section 16 of the WIC Act, imposing a \$5,000 penalty for failing to fully implement and keep under regular review, and ensure all its activities were carried out in accordance with, its Water Quality Plan (**WQP**), as required under the licence condition imposed by clause 7(4)(a) of Schedule 1 of the *Water Industry Competition (General) Regulation 2008*. The audit did not identify any impacts to water quality, public health and safety or the environment as a result of the shortcomings in respect of the WQP.

VWST paid the penalty on 3 May 2019.

Requirement to provide revised WQP and audit

VWST was also required under the 10 April order to provide a revised WQP, and an audit report from an approved auditor as to the adequacy of the WQP, to the Tribunal.

VWST provided the revised WQP on 3 May 2019 and the audit report is due on 28 June 2019.

Compliance and enforcement

IPART administers licences for private water utilities under the WIC Act and monitors compliance to protect public health, consumers and the environment.

For those private water utilities, IPART undertakes regular audits to monitor compliance with their licence conditions.

Monetary penalties and orders requiring specified remedial action are amongst the tools IPART can use to enforce compliance.

Further information about IPART's approach to compliance and regulation can be found in the [IPART Compliance and Enforcement Policy](#).