

22 November 2019

Central Park Water Pty Ltd

We have taken action in relation to Central Park Water Pty Ltd (**Central Park Water**) for contravening its licence under the *Water Industry Competition Act 2006 (WIC Act)*. Central Park Water holds a network operator's licence under the WIC Act for its Central Park non-potable water scheme, licence number 12_022.

Order to take remedial action

On 25 September 2019 we issued orders to Central Park Water, under section 16 of the WIC Act to:

- ▼ Identify the relevant codes and standards that apply to the storage, management and labelling of hazardous chemicals and identify these in its infrastructure operating plan, and ensure that it operates and maintains its infrastructure in accordance with the requirements of these codes and standards, within 3 months of this order.
- ▼ Ensure its Recycled Water Quality Plan (RWQP) is consistent with the requirements set out in the Australian Guidelines for Water Recycling, fully implement its Operation and Maintenance Manual and other operational procedures that it relies on to implement the RWQP, and keep records of its implementation of the operational procedures required by its RWQP, including maintenance and calibration activities.

The audit did not identify any impacts to water quality, public health and safety or the environment as a result of the shortcomings in respect of the RWQP.

Monetary Penalty

On 25 September 2019 we also issued an order to Central Park Water, under section 16 of the WIC Act, imposing a \$5,000 penalty for failing to fully implement its RWQP, as required under the licence condition imposed by clause 7(4)(a) of Schedule 1 of the *Water Industry Competition (General) Regulation 2008*.

Central Park Water paid the penalty on 15 October 2019

Compliance and enforcement

IPART administers licences for private water utilities under the WIC Act and monitors compliance to protect public health, consumers and the environment.

For those private water utilities, IPART undertakes regular audits to monitor compliance with their licence conditions.

Monetary penalties and orders requiring specified remedial action are amongst the tools IPART can use to enforce compliance.

Further information about IPART's approach to compliance and regulation can be found in the [IPART Compliance and Enforcement Policy](#).