

Flow Systems Operations Pty Ltd and Flow Systems Pty Ltd applications for WIC Act licence variations at Box Hill North

24 October 2019



WHAT

We have received applications for variations to the licences that authorise the provision of sewerage and recycled water services to residential and commercial customers at **Box Hill North**.

The variation applications seek to:

- ▼ Expand the area of operations to supply recycled water to approximately 38 additional customers with an aggregate of 330 hectares of land.
- ▼ Add end uses for recycled water for car washing, general wash down on hard surfaces, street cleaning and process water at the recycled water treatment plant.



WHERE

The Box Hill North scheme is located within The Hills Shire Council local government area. The proposed extended recycled water area of operations is identified on the [map](#).



WHO

Flow Systems Operations Pty Ltd is the holder of the Box Hill North network operator's licence (number 16_037) and is authorised to construct, maintain and operate water industry infrastructure. Flow Systems Pty Ltd (parent company of Flow Systems Operations) is the holder of the retail supplier's licence (number 13_001R) and provides retail services at Box Hill North.

More information about Flow Systems Operations Pty Ltd, including its corporate information and technical capacity as a network operator can be found in [Schedules A and C](#) of the network operator's licence variation application.

More information about Flow Systems Pty Ltd, including its corporate information and technical capacity as a retail supplier operator can be found in [Schedules A, D and E](#) of the retail supplier's licence variation application.



HOW

The licences were granted under the *Water Industry Competition Act 2006* (NSW) (the WIC Act).

The network operator's licence variation application is to include additional end uses for recycled water for the whole scheme.

Flow Systems Operations Pty Ltd proposes to connect the new customers to recycled water infrastructure that has been or can be constructed under their current network operator's licence. It considers that new customer connection points will be at the boundaries of the customer's properties. Any infrastructure extension within the customer's properties will therefore be downstream of the connection point, and does not need to be covered by the licence.

The retail supplier's licence variation application is for:

- ▼ Extending the area of operations to supply recycled water to include approximately 38 additional customers. Sewerage services are not proposed to be extended.

- ▼ Including additional end uses for recycled water for the whole scheme.



WHEN

The submissions period is now open and will close on 21 November 2019.



WHY

The licence variations, if granted, would authorise the licensees and any nominated authorised persons to construct, maintain and operate water industry infrastructure and to supply retail services in the area specified. These activities cannot be undertaken without a licence.



WHAT NEXT

Information about the proposed variations to the Box Hill North scheme is available on our [website](#).

Tell us what you think about the variation applications, by using the [Get in touch with us](#) link on our website.

IPART will consider the variation applications, and how they meet the licensing criteria and principles of the WIC Act. We will also consider all stakeholder submissions. Our reports to the Minister will summarise our assessments of the variation applications and any submissions.