

14 February 2018



WHAT

IPART is reviewing the performance indicators we collect annually from public water utilities (PWUs) and licensees under the *Water Industry Competition Act 2006* (WIC Act).

We have released an [Issues Paper](#) setting out our approach and key issues where we are seeking stakeholder comment.



WHY

We are reviewing our performance indicators to ensure that the information we collect is useful and that we are not imposing unnecessary regulatory costs.

This means that the benefits derived from requiring water utilities to report on performance indicators should outweigh the costs of collection and reporting.

We are interested in understanding stakeholder views on the performance indicators they would find useful, the benefits and costs associated with them and our approach to collection.



WHO

Changes to IPART's performance indicator requirements would apply to Hunter Water Corporation, Sydney Water Corporation, WaterNSW and WIC Act licensees.



HOW

Our Issues Paper summarises our approach and preliminary views in relation to water utility performance indicators.

We are seeking input from water utilities and users of the IPART performance indicator information. We will continue to consult as our review progresses. We will consider all stakeholder feedback and undertake our own analysis before releasing our final performance indicators.



WHEN

Key dates for this review

Dates	Action
12 Feb 2018	Issues Paper released
March 2018	Roundtable discussions
13 Mar 2018	Issues Paper submissions due
April 2018	Draft report & performance indicators released
May 2018	Draft report submissions due
June 2018	Release revised performance indicators in reporting manuals
1 Jul 2018	New indicators commence



WHAT NEXT

We invite [submissions](#) on the Issues Paper, due by **13 March 2018**. We prefer submissions via our online form. You can also send comments by mail to:

Water Utility Performance Indicators Review

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