

April 2019



WHAT

IPART monitors three major public water utilities, and 21 private water utilities licensed under the *Water Industry Competition Act 2006* (WIC Act) in NSW to check they comply with their licence conditions. We collect annual performance data from each utility.



WHY

We publish the annual performance data to ensure transparency, improve public confidence, provide additional incentives to the utilities to perform to expectations, and enable identification of areas for improvement.

In June 2018, we completed a [review](#) of water utility performance indicators and published amended reporting manuals for water utilities.



HOW

The Excel workbook (database) presents performance indicator data from 2005-06 to 2017-18.

As the nature and scale of operations vary between utilities, comparisons of performance indicator data can be difficult. Therefore we do not attempt to provide commentary or draw comparisons between the utilities' data.

On 1 January 2015 the State Water Corporation and Sydney Catchment Authority merged to create WaterNSW.



WHO

Information presented in the database relates to the following regulated water utilities:

Public water utilities

- ▼ Hunter Water Corporation
- ▼ Sydney Water Corporation
- ▼ WaterNSW

Private water utilities

- ▼ Aquacell
- ▼ AquaNet Sydney
- ▼ Catherine Hill Bay Water Utility
- ▼ Central Park Water
- ▼ Cooranbong Water
- ▼ Discovery Point Water
- ▼ Flow Systems
- ▼ Flow Systems Operations
- ▼ Green Square Water
- ▼ Huntlee Water
- ▼ Lend Lease Recycled Water
- ▼ Narara Ecovillage Co-operative
- ▼ Orica Australia
- ▼ Pitt Town Water
- ▼ SGSP Rosehill Network
- ▼ Solo Water
- ▼ SUEZ Water and Treatment Solutions
- ▼ Sydney Desalination Plant
- ▼ Veolia Water Australia
- ▼ Veolia Water Solutions and Technologies
- ▼ Wye Water.



WHAT NEXT

Click [here](#) to go to the Excel workbook (database), which presents performance indicators collected since 2005-06. Any enquiries about the database should be made to IPART: Director, Regulation and Compliance on (02) 9113 7778