

24 May 2019



WHAT

IPART is undertaking the 2019 public water utility (PWU) operational audits. We conduct these audits annually.

We develop scopes for these audits using our risk-based regulatory model outlined in our [Compliance and Enforcement Policy](#).



WHY

We audit the PWUs as part of our role to monitor the PWUs' compliance with their operating licences.



WHO

We audit the performance of Hunter Water, Sydney Water and Water NSW against their [operating licences](#):

- ▼ Hunter Water Corporation Operating Licence 2017-2022
- ▼ Sydney Water Corporation Operating Licence 2015-2020
- ▼ Water NSW Operating Licence 2017-2022.

In 2019 we are auditing the three PWUs for the following 2019 audit periods:

Hunter Water

1 November 2018 to 31 October 2019

Sydney Water

1 July 2018 to 30 June 2019

Water NSW

1 July 2018 to 30 August 2019.



HOW

We are seeking input from government agencies, customers and other interested stakeholders on the PWUs' performance against their operating licences in their respective audit periods.

We will consider all stakeholder submissions in the scopes for the 2019 operational audits.



WHAT NEXT

Stakeholder comments are open for six weeks and close on **5 July 2019**.

Please direct any enquiries to:

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