

15 November 2017



WHAT

IPART is reviewing the performance indicators we collect annually from public water utilities (PWUs) and licensees under the *Water Industry Competition Act 2006* (WICA).

The respective water utilities' reporting manuals include IPART performance indicators.

The outcome of this review may change the information we collect and publish annually in either the PWU performance indicators database, or the annual WICA compliance report to the Minister.



WHY

We last reviewed the PWU performance indicators in 2012, and have not reviewed the WICA performance indicators since we first created them in 2009.

We intend to review the performance indicator information to ensure that it is useful and that we are not imposing unnecessary regulatory costs.



WHO

Changes to IPART's performance indicator requirements would apply to Hunter Water Corporation, Sydney Water Corporation, WaterNSW and WICA licensees.

We will seek input from water utilities and users of the IPART performance indicator information we collect and publish.



HOW

We will consult with stakeholders through releasing an Issues Paper for comment, before releasing our amended reporting manuals, to reflect the revised performance indicators sections.

We will consider all stakeholder feedback and undertake our own analysis before making our final amendments of performance indicators.

If you are interested in this review, please contact Erin Cini on (02) 9113 7778 or Erin.Cini@ipart.nsw.gov.au



WHEN

Our amended performance indicator requirements in the PWU and WICA reporting manuals are expected to take effect from 1 July 2018.



WHAT NEXT

Our release of an Issues Paper in February 2018 is the first step in our review. An indicative timetable is below.

Dates	Action
February 2018	Issues Paper released – four week consultation.
April 2018	Draft performance indicator requirements in reporting manuals released – four week consultation.
June 2018	Release revised performance indicator in final reporting manuals for Hunter Water, Sydney Water, WaterNSW and WICA licensees.