

14 August 2018



WHAT

Water utilities are required to report to IPART annually on performance indicators and licence data.

The reporting requirements for each water utility are set out in the reporting manuals for each public water utility and for licensees under the *Water Industry Competition Act 2006* (WIC Act).



WHY

In June 2018, we completed our review of water utility performance indicators and published amended reporting manuals for water utilities.

We use the performance indicator information we collect, in addition to compliance monitoring, to monitor the performance of water utilities.

We use the licence data that we collect to assist us in administering water utility licences (eg, to determine licence fees for WIC Act utilities).



WHO

The water utilities that are required to report on performance indicators and licence data are:

- ▼ Hunter Water Corporation
- ▼ Sydney Water Corporation
- ▼ WaterNSW, and
- ▼ WIC Act licensees.



HOW

We have developed a template spreadsheet for water utilities to use when reporting on performance indicators and licence data. The template is available on our [website](#). Instructions for completing the template spreadsheet are included in the spreadsheet itself.



WHEN

Water utilities are required to report on performance indicators and licence data as part of their annual compliance reports. These reports are due by 1 September each year, and report on performance and compliance for the previous financial year.

Sydney Water and WaterNSW are required to report on environment performance indicators, that information must be reported each year by 1 October for the previous financial year.

For example by 1 September 2018, water utilities report on performance indicators (except for environment) and licence data for the period 1 July 2017 to 30 June 2018.



WHAT NEXT

We will release a summary of water utilities' performance indicator information each year.

Any enquiries about reporting on performance indicators and licence data can be made to:

Director, Regulation & Compliance
(02) 9113 7778
compliance@ipart.nsw.gov.au