

# Information on customer prices to apply from 1 August 2002

The Regulated Retail and Green tariffs and Regulated Retail charges for the purposes of EnergyAustralia's Standard Form Customer Supply Contract (October 2001) will be replaced from 1 August 2002.

The following new price lists for Regulated Retail and Green tariffs and Regulated Retail charges will apply to existing and new customers supplied under our Standard Form Customer Supply Contract from 1 August 2002.

- Regulated Retail and Green tariffs – Domestic
- Regulated Retail and Green tariffs – Business
- Regulated Retail Charges Price List

The new price lists are published below in full.

The regulated retail tariffs and charges are regulated by the June 2002

Determination by the Independent Pricing and Regulatory Tribunal – Mid-Term Review of Regulated Retail Prices for Electricity to 2004. The tariff rates in these price lists include network use of system charges.

Information and conditions relating to EnergyAustralia's tariffs are set out in EnergyAustralia's **Explanatory Guide to the Regulated Retail and Green Tariffs**. The new price lists, the Explanatory Guide and all conditions can be accessed through our website at [www.energy.com.au/prices](http://www.energy.com.au/prices) or by contacting us on 13 15 35.

## REGULATED RETAIL AND GREEN TARIFFS – DOMESTIC (inclusive of GST)

### DOMESTIC ALL TIME

ENERGY	ALL CUSTOMERS
Cents per kWh	10.68
SERVICE AVAILABILITY CHARGE: Cents per day	22.42

### CONTROLLED LOAD

ENERGY: Cents per kWh	ALL CUSTOMERS
Off-Peak 1 (Night Rate)	4.48
Off-Peak 2 (Extended Hours)	7.57
Only available in conjunction with the Domestic, Powersmart tariffs and customers on pre-existing PureEnergy arrangements.	

### GREEN TARIFF - PUREENERGY<sup>†</sup>

ENERGY: Cents per kWh	ALL CUSTOMERS
PureEnergy 100%	17.90
PureEnergy 100% - Off Peak 1*	12.35
PureEnergy 100% - Off Peak 2*	14.25
SERVICE AVAILABILITY CHARGE: Cents per day	22.42
* This tariff applies to customers who elect a PureEnergy Option after 1 August 2002.	
<sup>†</sup> PureEnergy comprises a regulated tariff component and an unregulated green premium.	

### POWERSMART

ENERGY: Cents per kWh	ALL CUSTOMERS
Peak: 2 pm - 8 pm on working weekdays	15.88
Shoulder: 7 am - 2 pm, 8 pm - 10 pm working weekdays and 7 am - 10 pm on weekends and public holidays	9.06
Off-Peak: All other times	4.35
SERVICE AVAILABILITY CHARGE: Cents per day	26.40

### GREEN TARIFF - PUREENERGY (Obsolete)\*<sup>†</sup>

ENERGY: Cents per kWh	ALL CUSTOMERS
PureEnergy 25%	12.65
PureEnergy 50%	14.39
PureEnergy 75%	16.16
PureEnergy 100% (1-YR Premium)*	17.68
PureEnergy 100% (3-YR Premium)*	17.35
SERVICE AVAILABILITY CHARGE: Cents per day	22.42
* A fee may be applied if the contract option is broken.	
<sup>†</sup> PureEnergy comprises a regulated tariff component and an unregulated green premium.	

### ENERGY BUY-BACK RATE

The Energy Buy-Back Rate is the same as the corresponding principle tariff on the account with appropriate adjustments where GST is not payable. The Energy Buy-Back Rate does not apply to obsolete tariffs.

### NSW GOVERNMENT PENSIONER REBATE

On application, the rebate to eligible pensioners on any of the above tariffs will be 30.68 cents per day. The rebate is applied prior to the GST.

### MEDICAL REBATES

On application the following medical rebates are available to customers with life support systems approved by the NSW Ministry of Energy & Utilities. The rebate is applied prior to the GST.

Home Dialysis Machines	50.00 cents per day
Oxygen Concentrators	83.00 cents per day
Continuous Positive Airway & Pressure Regulators	13.00 cents per day
Iron Lungs or Phototherapy Equipment for the treatment of Crigler Najjar Syndrome	166.00 cents per day
Enteral Feeding Pump (Kangaroo Pump)	20.00 cents per day

## REGULATED RETAIL AND GREEN TARIFFS – BUSINESS (inclusive of GST)

### GENERAL SUPPLY (LOW VOLTAGE)

ENERGY	Low Voltage
Cents per kWh	10.87
Community Service Discount: Cents per day*	13.15
SERVICE AVAILABILITY CHARGE: Cents per day	42.20
* This discount is applied prior to GST	

### CONTROLLED LOAD

ENERGY: Cents per kWh	Low Voltage
Off-Peak 1 (night rate) (if applicable)	4.84
Off-Peak 2 (extended hours) (if applicable)	7.74
Only available in conjunction with a principle tariff.	

### GENERAL SUPPLY TIME OF USE

ENERGY: Cents per kWh	High Voltage	Low Voltage
Peak: 2 pm - 8 pm on working weekdays	13.34	15.18
Shoulder: 7 am - 2 pm and 8 pm - 10 pm on working weekdays	11.34	10.67
Off-Peak: All other times	5.67	4.93
SERVICE AVAILABILITY CHARGE: Cents per metering point per day	669.04	343.56

### LOADSMART (LOW VOLTAGE)

ENERGY: Cents per kWh	Low Voltage
Peak: 2 pm - 8 pm on working weekdays	14.59
Shoulder: 7 am - 2 pm and 8 pm - 10 pm on working weekdays	10.56
Off-Peak: All other times	4.62
CAPACITY: Cents per kW per month	
Peak: 2 pm - 8 pm on working weekdays	1.10
Shoulder: 7 am - 2 pm and 8 pm - 10 pm on working weekdays	0.62
Off-Peak: All other times	0.21
SERVICE AVAILABILITY CHARGE: Cents per metering point per day	367.68

### INTERRUPTIBLE PUMPING

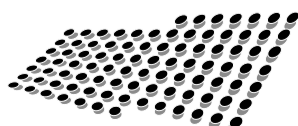
ENERGY: Cents per kWh	9.17
SERVICE AVAILABILITY CHARGE: Cents per day	27.13

### STANDBY SUPPLY

For Standby Supplies up to 200 kVA	High Voltage	Low Voltage
ENERGY: Cents per kWh	10.59	10.59
CONTRACT DEMAND: Per kVA per month	\$2.84	\$4.21
ALTERNATE SUPPLY: Applicable for alternate low voltage supply where common high voltage is utilised. Per kVA per month.		\$2.78

#### Note:

\* Obsolete tariffs only apply to customers with existing arrangements. These tariffs are reviewed frequently. They will be progressively eliminated and replaced by current tariffs. EnergyAustralia can decide to transfer a customer from an obsolete tariff to a current tariff if that tariff is not financially disadvantageous to the customer. This decision will be based on the customer's electricity consumption data for the preceding 12 months.



**EnergyAustralia**<sup>TM</sup>

### GENERAL SUPPLY (HIGH VOLTAGE) (Obsolete)\*

ENERGY	High Voltage
Cents per kWh	10.87
SERVICE AVAILABILITY CHARGE: Cents per day	70.95

### GREEN TARIFF - PUREENERGY (Obsolete)\*<sup>†</sup>

ENERGY: Cents per kWh	Low Voltage
PureEnergy 25%	13.07
PureEnergy 50%	14.85
PureEnergy 75%	16.62
PureEnergy 100%	18.40
SERVICE AVAILABILITY CHARGE: Cents per day	42.20
<sup>†</sup> PureEnergy comprises a regulated tariff component and an unregulated green premium.	

### PROCESS HEATING (Obsolete)\*

ENERGY	Low Voltage
Cents per kWh	10.87
SERVICE AVAILABILITY CHARGE: Cents per day	42.20

### PROCESS HEATING TIME OF USE (Obsolete)\*

ENERGY: Cents per kWh	Low Voltage
Day Rate: 7 am - 10 pm all days	12.01
Night Rate: 10 pm - 7 am all days	5.36
SERVICE AVAILABILITY CHARGE: Cents per day	61.48

### IRRIGATION (Obsolete)\*

ENERGY: Cents per kWh	13.45
SERVICE AVAILABILITY CHARGE: Cents per day	27.13

### IRRIGATION TIME OF USE (Obsolete)\*

ENERGY	Three-Rate	Two-Rate
Peak: 2 pm - 8 pm on working weekdays	16.83	16.83
Shoulder: 7 am - 2 pm and 8 pm - 10 pm on working weekdays	16.83	16.83
Off-Peak: All other times	6.20	6.20
SERVICE AVAILABILITY CHARGE: Cents per day	28.70	28.70

## REGULATED RETAIL CHARGES PRICE LIST

SECURITY DEPOSIT	
If EnergyAustralia requires a security deposit the amount will be:	
Domestic Customers	\$120.00
Non-domestic Customers who are billed quarterly*	1.5 times the average quarterly account <sup>†</sup>
Non-domestic Customers who are billed monthly*	2.5 times the average monthly account <sup>†</sup>
* Alternatively, security levy fee or Bankers Guarantee is acceptable.	
<sup>†</sup> The average account is the average account for the particular business class to which the customer belongs.	
DISHONOURD BANK TRANSACTION CHARGE	
If your bank transaction (cheque, credit card and direct debit) is dishonoured, you will be charged twice the bank fee.	
LATE PAYMENT FEE	
Late payment fee \$5.00 (if EnergyAustralia determines that a late payment fee is payable).	