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Your reference: V17/8144#1 / V16/4095#15

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30 August 2017

Honourable Don Harwin MLC  
Minister for Energy and Utilities  
Parliament House  
Macquarie Street  
SYDNEY NSW 2000

Dear Minister

**Retail Energy Market Monitoring Review: confirmation of parallel s234B special reviews**

Thank you for your letters dated 27 June 2017 and 22 August 2017 requesting that IPART:

- undertake a review of electricity and gas price movements into 2017-18 to advise on the drivers of any price changes and whether any such changes reflect efficient costs in a competitive market;
- report on retailers' strategies to deliver lower prices to hardship customers, through consultation with retailers, and review of their publicly available customer policies;
- consult with retailers and report on their processes for managing the timely roll-out of digital meters and how the roll-out is being communicated to their customers.

IPART understands, on the basis of enquiries made with your Department, that your letters dated 27 June 2017 and 22 August 2017 are referrals by the Minister to IPART, as Market Monitor, for special reviews under section 234B of the *National Energy Retail Law (NSW)*.

We confirm that we will conduct these special reviews under section 234B of the *National Energy Retail Law (NSW)* in parallel with our section 234A annual review for financial year 2016-17.

IPART's contact officer for these reviews is Jessica Robinson, Director, contactable on 9290 8405.

Yours sincerely



**Peter J. Boxall AO**  
Chair