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Submission: I am a small business owner running a rural electrical contracting company, I have been a Level 2 ASP for 15 years, I gained accreditation with metering providers to continue serving my customers. My work would generally consist of alteration works to metering installations. I would on average carry out 1 piece of metering work per week and since power of choice and dealing with retailers regarding metering, I have carried out 1 single metering job for 2018. As an example, I have submitted 4 requests for small metering works in the month of May through their portal and no response, I have not received meters nor work orders to allow me to carry out the customer requested works within the normal time frames that they are offering, minimum 10 business days etc. The retailers and their metering group are destroying my business slowly or by stealth. The previous system of Essential Energy supplying meters worked, plain and simple. The new system has driven away customers and destroying small businesses. I can not perform a simple upgrade job for a customer. The metering system needs to return to the supply authorities, with or without smart meters or fix the internal issues of delays and hold the retailers and meter providers to account. Fine them for excess time.