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Date of submission: Monday, 2 July 2018

Submission: Submission on retail metering.

We are a Level 1,2 and 3 ASP operating in regional NSW. Our role is to build infrastructure to get power to the client. Invariably this means by default we are tasked with either organising or installing a meter.

Prior to 'power of choice' it was a simple process of obtaining a meter from the distributor which were invariably held in stock, installing it and completing a notice of service work.

Since it has been handed to the retailers it has been an absolute disaster, delay after delay with the client knowing that they have power but cannot access it.

Another issue is forcing people to upgrade their meter leading to a possible and expensive upgrade to their existing Switchboard.

I don't mind things changing but I do mind change for change sake.

Before change is implemented please investigate all of the ramifications.

Shaun Duffy