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Submission: (1)The Hunter Valley Water Users Association(HVWUA) supports NSW Irrigators Council(NSWIC) submission to IPART Draft determination on WaterNSW Rural Water Services, particularly in relation to NSW Coastal Valleys.Despite a commitment to apply 'a new approach to setting prices, in NSW Coastal Valleys, recognising that prices are already too high(as outlined in previous NSWIC and HVWUA submissions), we remain frustrated and concerned that IPART is proposing to defer a looming cost crisis in the production of food and fibre in Coastal Valleys for another four years by not revisiting the framework that determines water charges for NSW Coastal Valleys.We support and refer IPART to NSWIC recommendations for Coastal Valley water charges.Of major concern is the plan to restructure to a Community Advisory Group(CAG) and away from a Customer Service Committee(CSC). We believe the interests of rural water users cannot be best represented by being grouped with an Urban Water Utility and its users, that have completely different issues and interests,via a CAG.(2)We seek further clarification on recommendations for price changes to High Security(HS) entitlements for the Hunter River and are having some difficulty comprehending the reasoning behind significant reductions in HS charges and corresponding increases in General Security(GS) charges.(3)We have serious concerns about the poor level of communication by WaterNSW with both the CSC and NSWIC. The refusal to answer questions, particularly on the detail of expenditure and the management of meetings so that hard questions cannot be asked, does little to foster a good, transparent working relationship.(4) We again raise the issue of proposed closure of Liddell Power Station in 2019 and subsequent closure of Bayswater some years later. Both are very significant HS entitlement holders and the impact that their closure might have on remaining HS and GS license holders is an issue that IPART needs to take on board and understand.