

Hunter Water Draft Report Submission form

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Question	Response
HAVE YOUR SAY	
Industry	Water
Review	Prices for Hunter Water Corporation from 1 July 2020
Document Reference	E16F8931-38B0-47F2-9A2E-E93E5E6DB203
Impact on residential customers	
<p>The main change we have made is for a higher water usage price and a lower water service charge. Do you agree with this? Any other comments on the draft prices?</p>	<p>These changes unfairly disadvantage renters (roughly 30% of HWC residential customers!), especially pensioners on fixed incomes. Renters should pay for their water use but by lowering the service charge, landlords have the reduced bill. I can assure you that this won't be passed on as a reduction in rents. Landlords make a windfall at the expense of renters further with the other reduced charges for stormwater and wastewater. Pensioner renters are already disadvantaged as they don't receive any rebate. To rectify this and compensate for the proposed changes it should be mandated that pensioner renters receive a rebate/discount.</p>
<p>These prices are additional to the prices for water, wastewater and stormwater, and would be levied on all residential water customers. Any other comments on the draft discretionary prices?</p>	<p>These are welcomed and in fact should be greater for a greater range of potential efficiency (e.g. wastewater and stormwater harvesting) and amenity services.</p>
Impacts on non-residential customers	
<p>The main changes we have made to price structures is a higher water usage price and a lower water service charge; and to no longer deem an amount of wastewater discharge. Do you agree with these draft decisions? Will they have positive or adverse impacts? Do you have any other comments on the draft prices?</p>	<p>The increase in water usage price is not enough -- it does not discourage the use of high quality drinking water for other lower grade purposes nor encourage other lower quality water sources where appropriate.</p>

There are some significant changes to the way you would pay for trade waste. Do you have any other comments on the draft trade waste prices?	Trade waste prices should reflect the cost of remediating that waste.
Do you have any comments on our decision to phase out the location-based discounts for large water users?	There should be no discount for large water usage.
If you have attachments you would like to include with your feedback, please attach them below.	
Your Details	
Are you an individual or organisation?	Individual
If you would like your submission or your name to remain confidential please indicate below.	Anonymous - my submission can be published but my name should remain anonymous
First Name	
Last Name	
Organisation Name	
Position	
Email	
IPART's Submission Policy	I have read & accept IPART's Submission Policy