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Submission: Good morning I rent a Dept of Housing home in Nambucca Heads. Considering that those in Housing are at the low end of the economic scale - and that Housing have contractors for maintenance there appears in my experience to be considerable doubleing up of "Make Safe" arrangements via consecutive Contractors rather than quote for an actual repair. Since sustainability should be a priority why not have water tanks re-installed? - Additionally why not Housing areas having a stockpile of hardware e.g., timber doors, handles etc that can be re-used - rather than wasted at the tip. Why not have courses that assist people to re-use and re-purpose and perhaps grow food and cut costs of living - or Housing Orchards? Local qualified trades people could be added to a register that Housing approves and have working bees of community building tasks that support those not physically able to make the most of where they live- e.g. to set up and build above ground gardens for disabled? - Considering the high costs of maintenance and the ineffectual service at times - this option may find local people assisting each other for some reward such as assessment to improvements. An example, I have currently had to complain in regards to repairs to my home due to the cutcosting choices of the Contractors - which then would of led to long term damage of water getting under my home due to a deck replacing an external side verandah. This space, on which Im sure is factored in to the square footage I pay rent on, has no roof cover and hence is not useable when there is any wet weather. I have purchaced timber and roofing to cover this area which now will not be built. Little attention is paid to HOW a person lives in their home. Why is it so hard to improve a home if the tenant has paid for the materials - even when inspected by Housing officials who agree that the roof covering would be a good idea - will not request or use contractors to assist in the improvement? NB. this is current!