

Author name: Anonymous

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Submission: I had a 10kW solar PV installed 4-5-2018, lodged paperwork with Click Energy following week for meter to be installed. They told me they were limited to 5kW so I would have to find another provider. It is now 11-6-2018 and still no solar meter. It has been scheduled for mid August when my next meter reading is scheduled so I can be transferred to my new provider. They can't arrange for the meter until my account is transferred to them. I contacted Click for a special/final meter reading and was quoted \$93.19 then after being put on hold for awhile I was told I would have to get my new provider to request an initial reading. I have been advised by the electrician who installed the solar that previously he would have installed the solar meter when he installed the solar system so I would have had the meter installed the same day and all I would have had to do was change provider. This is such a mess, to add to the problems, what used to be my load 2 meter for the heating, had to be removed from the meter box to make room for a component for the solar system. This will make it difficult for them to do a final reading for that meter as I can't make an appointment for the reading so I can ensure someone is home so the removed meter can be read as I don't want to leave it outside. Although I have provided Click with a photo of the meter showing the meter number and final reading, it seems to be too difficult for them to take this into account on my power bill. Instead they saw fit to do an estimate of that meter which is well in excess of the actual reading, which means my final invoice from Click will be well above what it should be. Previously the electrician would have removed the meters and installed the solar meter. He would then submit documentation to Essential Energy showing the reading of all meter. This would have been provided to my provider. What changing it has created is a mess. Why change something that's not broken.