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Submission: To whom it may concern, I am submitting a review as I have had many bad experiences with power of choice. I install meters for Acumen and Zinfra/Vector. Currently I have 8 jobs that were submitted to Acumen over 35 days ago, I have chased them up through emails and phone calls with no result as yet and origin claim to not know about them. Also of the first 18 jobs I submitted to Zinfra, I received work orders for 4 and the other 14 were given to other installers. I am in talks with Red energy to attempt to streamline the process but having the installer/client send a meter request to the retailer and meter provider then the retailer send work orders to a meter provider who then try to line up the work order with the installer and then forward the work order on has proved to be a slow and painful process. Also under power of choice there is a lot of confusion about who pays for the meter installation, the retailers are telling clients that it is billed to the retailer but the meter providers are saying to bill the customer. A much better system would be if we could do away with the middle man and purchase meters from the meter provider then when a customer wants a meter installed we would install it and notify the retailer of the meter number that has been installed to correspond with the customers NMI number. It would be a much faster system like it used to be and installers could continue to carry out work according to the supply authority requirements and not different requirements depending who the meter provider is as it is done now. I have lost thousands of dollars through training and having to travel over 6 hours just to get accredited and not being able to charge out jobs like I used to. My customers have lost faith that I can provide metering efficiently anymore and as result I have lost a lot of clients. Please revert the system or change it drastically, it is a complete joke. Thank you.