

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

17th October 2018

Re: Submission to IPART NSW regarding IPART's review of prices for
Central Coast Council from 1 July 2019

My Husband and I own a residential rated (Classified RU1 Primary) property at Kulnura , Central Coast, New South Wales. Our property falls within the former Wyong LGA and we currently pay \$0 for Wyong stormwater drainage charge per annum. We do not have town water, we do not have town sewerage, we do not have curb, guttering or footpaths and we do not have sealed roads or stormwater pipes.

Apparently under the Central Coast Council's proposed pricing framework this charge will increase to just over \$100 for our property, we do not know the exact cost as we have not been formally notified.

The Central Coast Council did not send us any notification, we have discovered all of this information via social media, apparently some properties received the letter and some did not. The (alleged) letter dated 8 October 2018 was to alert property owners of these changes. We have not sited one of these letters and before the social media alert, we had no knowledge of any increases in costs to our living.

We have also been alerted through social media that the letter was addressed to "The Resident" which in our case if it was sent out it would never have reached us, as we are the owners, our property is tenanted, all correspondence is meant to be sent to our address of [REDACTED]. We received no such letter.

While the price increase is not a large amount for our property we believe it is still and unwarranted increase and we have grave concerns for our neighboring "Farming" properties as well as our own. If IPART's role is "to protect consumers of regulated services from unreasonable price hikes" then we don't see how it can agree with the Central Coast's proposal to increase stormwater drainage charges on farmland by more than 1000%.

As noted above we do not have town water, we do not have town sewerage, we do not have curb, guttering or footpaths and we do not have sealed roads or stormwater pipes. How can this rate be justified? Why are farmers as well as ourselves being unjustifiably targeted when in effect we already pay for these services by way of maintenance of water tanks, bio cycles, tractors for management of water runoff from council roads onto our own properties. We do not see that any of these services will be provided in the near future especially as far out of town as our property is located.

Can it also please be explained why notifications to owners of properties were not properly managed, this is not good enough for a newly formed council.

Kind Regards
[REDACTED]
[REDACTED]