Author name: Anonymous

Date of submission: Wednesday, 22 July 2020

Submission: The major problem for rural areas is getting the half fare concession cards. You have to apply online, then wait 7-10 days. The most needy time for these concession cards is immediate.

Is there a way they can be printed at Services NSW as an interim whilst waiting for the card to arrive? People being released from Prison or mental health need these cards immediately not in 7-10 days time. They are on limited income and already in financial trouble. Let alone being charged full price for bus fares because they have to wait for the concession card.