

Domestic waste management charges - Discussion Paper

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| Question | Response |
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| Feedback and Submission Form | |
| Industry | Local Government |
| Review | Review of domestic waste management service charges |
| Document Reference | c1e253a1-4210-41d3-97de-3be8f315fce7 |
| 1. Are there concerns with the prices councils charge for domestic waste management services? Why/why not? | Yes, our building is charged for services that we can't actually access because the height of the garage to access the waste bins is too low for the council's vehicles. The council charge us on the basis that the service is technically available even though we can't access this service/ The council argues, given the owners purchased properties in the complex knew this to be the case based on the DA approval, they should be allowed to charge. This seems questionable given council approved the DA themselves. Ultimately, it is a charge for a service by council that we cannot access due to a DA approval issued by the same council. |
| 2. If there are concerns, how should IPART respond? For example, if IPART was to regulate or provide greater oversight of these charges, what approach would be the most appropriate? Why? | IPART should change the regulation to enable council's only to charge for services they can actually provide not ones that are technically available. Alternatively IPART should regulate the councils should not approve DA's for dwellings where their services cannot be provided. |
| 3. Would an online centralised database of all NSW councils' domestic waste charges allowing councils and ratepayers to compare charges across comparable councils for equivalent services (eg, kerbside collection), and/or a set of principles to guide councils in pricing domestic waste charges, be helpful? Why/why not? | Yes, improved transparency. |

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| 4. Do you have any other comments on councils' domestic waste management charges? | Yes, I believe them to be unfair and out of touch with what constitutes fair and decent service provision. Relying on precedent to argue a case that the majority would argue is ethically wrong doesn't make it ok. |
| 5. Which Council do your comments relate to? | Inner West Council |
| Your submission for this review: | |
| If you have attachments you would like to include with your submission, please attach them below. | |
| Your Details | |
| Are you an individual or organisation? | Individual |
| If you would like your submission or your name to remain confidential please indicate below. | Anonymous - my submission can be published but my name should remain anonymous |
| First Name | |
| Last Name | |
| Organisation Name | |
| Position | |
| Email | |
| IPART's Submission Policy | I have read & accept IPART's Submission Policy |