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Submission: WE HAVE HAD NOTHING BUT TROUBLE EVER SINCE THIS NEW SYSTEM STARTED WE WERE ORIGINALLY TOLD THAT WE ONLY NEEDED ONE COURSE TO QUALIFY TO ALL METER PROVIDERS AND SUPPLIERS, LIES. WE ARE ACCREDITED WITH ONLY ACUMEN AND HAVE NOT BOTHERED GOING ANY FURTHER AS THERE IS TO MANY ISSUES ALREADY. SIMPLE IF IT IS NOT BROKE DON'T FIX IT. EXPECTING US TO INSTALL METERS AT THEIR LOW RATES IS RIDICULOUS. OUR SYSTEM WAS WORKING FINE WITH ESSENTIAL ENERGY AND WE NOW HAVE CUSTOMERS WAITING WEEKS FOR A CONNECTION. WE AS MANY OTHER LEVEL 2 PROVIDERS ARE OVER IT.