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Date of submission: Monday, 4 June 2018

Submission: To Sir/Madam. Thank you for the opportunity to have our say in this part of our business. As a ASP and service electrician since 1992 I can't believe how ridiculous this process is now. Prior to dec1 it would take possibly 5 days to get a job number and meter on ,now it takes anything up to 7 weeks for approval. I've had the retailers take our jobs we have generated with no compensation and had such little correspondence from the so called persons in the middle processing our mods/livelihoods. At the moment we can't use certain meters as they are faulty ,again stalling our business, builders prior to dec 1 knew what was needed to generate a connection now we dont even know when we get approvals. Our clients now think we are liars as it's out of our hands until they ring the retailers and get the We can do that in 10 days . At the moment I've got 15 jobs awaiting approval to connect 1 month after I've sent all paperwork in with consent forms from clients and still no answers to our clients. There clients. This is a joke. Ive had them tell our builders 10 working days phone to connection yet we get a min 1 month approval and generally it's a 7 week approval and still we have to ring and beg for our jobs we have started. This should have never being changed or if it did 1 provider with 1 set of rules. Why is it for nearly 20 years I've worked as a ASP for EA for years with massive audits ,yearly compliance and constant co existence and yet I'm now not allowed to do any of there meters unless I do a 4day course a 2day mentoring programme and then have to sign a commercial agreement to work for there provider for next to nothing. We as ASP are being pushed out and the public will pay thru the nose for these actions. This needs a massive overhaul and as of last month I've just given our clients the ombudsman number its easier. I hope this changes as we are going broke.ive let two men go already. One point the two men [REDACTED] at activestream have been great.