


# Submission Form - Electricity Distribution Reliability Standards

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Question	Response
IPART Submission Form	
Industry	Energy
Review	Electricity Distribution Reliability Standards
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What elements of reliability are most important to you? For example: • maintaining affordability, • restoring supply after severe weather events, and/or • the ability to export solar to the network.:	Reducing energy pricing to make it affordable for the average family householders Reducing the number of unplanned outages (not related to weather conditions) Restoring supply in a timely manner after a weather outage Minimise the time for planned outages. One day is too long to have supply interrupted as some rural households rely on electricity to run electric pressure pumps that supply household water . These planned outages should last no longer than four hors maximum.
Do the current standards provide appropriate incentives for the distributors to restore supply during long and widespread unplanned outages?	No. I have been subjected to power outages for several hours after an outage
What level of financial compensation should customers receive when they experience unplanned outages? What types of outages should these apply to? For example only unplanned outages longer than four hours that were not caused by extreme weather.	Make it easier to apply for compensation in such cases Define the meaning of "Extreme" - A general thunderstorm for example should not be classed as extreme & should be subject to compensation Three hours is ample time for a supply failure .
If you have attachments you would like to include with your feedback, please attach them below.	
Your Details	
Are you an individual or organisation?	Individual
If you would like your submission or your name to remain confidential please indicate below.	
First Name	

Last Name	
Organisation Name	
Position	
Email	
IPART's Submission Policy	I have read & accept IPART's Submission Policy