

Author name: B. Lane

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Submission: Hi we have been in the electrical trade for over 45 years. We have had over 25 years of installing meters and level 2 work. When a customer had a new house built we had no problem supplying everything to get the new installation connected including the meters, FIR's etc. We always were inspected on all our installs and if there was a problem we would fix it.

Since the start of november we can not install the meters and some of our customers are still waiting on the new suppliers of these smart meters. One of our good customer have been waiting for their smart meter but the problem is they live in a rural area that has no mobile coverage. We have tried for months to get this connected but there is still no outcome.

Second customer has had a similar problem, the new supplier of the meters have been there 3 times and they can't identify the main service protection device. If these new installers can not find this device they should not be installing these new meters.....

The system that we had with essential energy worked quite well. We could apply on the net to get the meters and they would be here in 4 days. Each year 2 of us travel to Tamworth to do our refresher course that we pay \$723.71. This is a huge out cost but we were installing the meters to account for the course.

We believe the government has jumped the gun in the changes with the introduction to the smart meters. In rural area this system is not working and these cowboys should not be installing these meters if they can't identify main switches.

Thank you very much for letting us comment on this subject.

Kind regards

CT Electric

Guyra NSW