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Date of submission: Monday, 4 June 2018

Submission: Solar installed 01 March 2018. Forms for metering update lodged electronically with Origin on 01 March 2018 (the same day). Our dealings with Origin..

1. 01/March/2018 - submitted forms to Origin for meter change (date of solar installation)
2. Some calls and e-mails..... lost info .. forms resend... longggggg telephone wait times... etc..
3. 27/April/2018 - e-mail from Origin informing that the meter update would be completed within 30 business days.. instructed to turn solar off!!!
4. 10/May/2018 - letter from Origin advising 24 May 2018 as installation date - between 7:36 am and 11:36 am.
5. 24/May/2018 - Electrician from Formway Group (Contractors for Origin and AGL..) arrived at 7:36 am on 24/05/2018 and replaced the metering. 85 days wait time!!! Elapsed time - 85 days, from lodgement of forms to installation of solar metering. It would have been good if our most excellent Solar Installer could have also changed the metering at the same time as the solar installation.