

Alex Oeser

Independent Pricing and Regulatory Tribunal

6-6-2017

NSW.

ISSUES PAPER- TRANSMISSION RELIABILITY STANDARD COMPLIANCE- JUNE 2017

Dear Alex,

I live a one hour car drive from Australia's major city, Sydney. When living in Sydney most of my life and running a small business for over thirty six years, I never experienced power failures that totally impacted on my business or way of life or destroyed my equipment.

Since living on the Central Coast for the past seven years, power failures are common place along with television transmission losses on a weekly basis. I have had professional aerial experts install all they can, yet the issue continues for not only myself but my neighbours also.

The most recent blackout occurred on Friday 2nd June around 7.30pm when the sudden surge blew out my modem when on my computer. I do not purchase expensive modems anymore, as this is my third in eighteen months.

I also happen to have the latest Samsung mobile phone and also find that reception has become worse, depending on where I stand in my home or out in the backyard.

I have in the past complained to Malcolm Turnbull when he was Communications Minister and was told point blank that I needed to upgrade my system. I have the best available and yet still have problems that are worst than a third world country.

It is about time that the Federal and State Governments caught up with the rest of the world and this is the reason why I am reluctant to join the NBN because of the many stories in our local paper of major issues.

I know my concerns will not make any difference, yet at least I have got it off my chest, as it's becoming an expensive exercise just to communicate with others in Australia or around the corner.

I am the Honorary National President or President of several disability organisations on the Central Coast and feel if I was to run these organisations like the government runs communications, then we would have been broke some thirty years ago.

Yours sincerely,



Gary Blaschke OAM

