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Submission: suggestion

Instead of forcing ASP's to attend 5 day metering courses with inexperienced meter provider trainers why not let the RTO's take on the training when the ASP'S do there yearly refresher training.

Lets all use the same programme for the installation instead of each retailer having its own and get some cohesion back into the industry. A simple procedure was removed and multiple difficult systems were put in its place.

These issues are not about the retailer/mp or the ASP's, it is all about the customer and at this point the customer is paying top dollar for a very poor and inadequate service.

Lets look how we did it last year and adapt that to suit the currant environment. We don't need to re invent the wheel just make it run better.