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Submission: Terrible service from all parties. Never a contact person to get on a metering accreditation course. Long drawn out situation on getting meters ,if ever. So much RED tape to get through.IMPORTANT: NO Documented way from any retailer on the start to finish process on how to get a meter on time for THEIR customers! Greedy Metering coordinators and retailers looking after themselves first and expecting ASP's to except "POWER of Choice" by waiting and waiting and being ill informed about the processes to allow ASP's to do their job.