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Submission: The new metering system is a complete mess. After reading all the Fair Trading info prior to and understanding it to start on 1/12/2017. Why would anyone start a new metering system just before Xmas, everyone goes on holidays. My first solar metering was applied for on the 5/12/17 only to have to do it again on 12/12/17. That job was completed on the 29/1/2018. Since then other metering requirements take even longer. I tell the customers for new Solar to expect a wait of 6-8 weeks for metering to be provided, but it takes longer. I could in the past have a meter installed on a New Solar installation within days at most, just call my Level 2 ASP provider, instant service. Have already phoned my local State NSW Parliament members office regarding the tardy services provided. Reading Fair Trading info on the new metering policy, says will give customers more choice. That is an outright lie. I really have wondered if Australia any longer has a future, importing non compliant electrical materials, no government checks. When you cannot ever receive a meter to measure your power consumption or generation. Of course commercial providers will treat their customers and their new solar installations with priority I am sure. I spend 2 & 3 hours per job just to get metering confirmation. They do not email back when you've applied generally. Taking 2-3 weeks to have a job scheduled, then to be told it will be done in 6-8 weeks. I feel I should be paid for having to waste so much of my time. This must be fixed immediately, we are trying to run a business.