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Submission: I have been ASP for 6 years & have been installing metering over this period with no issues, once the power of choice scheme has come in, metering become a nightmare over night as retailers and metering providers are unprofessional, unorganised and their employees have very little knowledge in what's going on they have been back and forth to each job 3 times. This has frustrated the clients and me the ASP. The Retailers also have a very small lack of knowledge of their own process that they implemented they find impossible to follow themselves. I have been involved in retailer meter installation program working for the meter providers it is absolute waste of time & money invested getting all required equipment, plus they never paid my invoices so we stopped doing metering. I can't understand why government has changed metering scheme, from ASP's installing meter same day to a ridiculous new arrangement where meter installers have to get involved and jobs are delayed up to 6-7 weeks at the best of times & the usual wait is 8-12 weeks. We also dont understand how economical this new process is, job has to be attended 3-4 times when it was all done in just one day prior to changes. Extra driving to & from the same job has additional impact on our environment & greenhouse gas emissions from cars used to go several times to site. Not to mention coordinating with customers, meter provider to installer & then back to the original ASP that did the job months prior to arrange meter date is pathetic. The amount of family time I have lost after work trying to organise paperwork & meter installation dates is disgusting, unacceptable and appalling where is our work life balance found amongst this debacle. Due to this scheme I estimate my income loss will be \$62,000 for each year this poor system is kept in place. I like to see this major problem rectified & me to be compensated for my large loss of income. Due to these losses we are having financial troubles with our company